

Hotline Instructions

Retrieving messages from PWC Hot-line -public calls 805-543-WILD (9453)

Dial **805-543-9453** - listen for greeting

Press * (star) to interrupt recording

Press **[5]** , **[4]**, **[6]** then follow voice instructions

The recording will tell you what you have: (x number of "new" or x number of "played")

To listen to a message, press **5**

To delete a message, press **3**

To listen to next message, press **6**

To back-up 8 seconds, press **1**

To back-up to start of msg., press **1 and 1**

To move forward in a message, press **2**

(4, 7, 8 are not used)

HINT! While listening to the message, you can hit the # key to retrieve the caller's phone number!

To leave a message on our hot-line:

Dial 543-WILD (9453)

Listen for greeting (to interrupt, press # key)

Misc. Info:

PWC Center Hours: 8 AM - 6 PM (Drop off of animals *best* between 9 & 4)

PWC Center Address: 1387 Main Street Morro Bay, Ca

PWC Center number: 805-772-9494 (NOT to be given out to the public)

PWC Center Fax number: 805-772-9453

PWC mailing address: P.O. Box 1134, Morro Bay, CA 93443-1134

Note: underlined names are best to call w/ questions as they know about Hotline & PWC policies

Call Order: 1. Other hotline volunteers (Susan Garman is often available), 2. advisors by animal, 3. Meg Crockett, 4. Center (last)

2014 Officers: Pres. Meg Crockett, mrc@websiteink.com - 805-503-9878

VP: Marcelle Bakula, marcelle@bags4you.com - 805-927-1017

Secretary: Ken Highfill, solarken@att.net - 805-235-4295

Treasurer: Kimberly Perez, kperez@calpoly.edu - 805-748-7425

Other Board of Directors: Jean Kuntze, Kathy Waddell, Kathleen Dillon, Claudia Duckworth

Center Operations Chair: currently vacant

Education Chair: Kathy Duncan, kathyd227@yahoo.com - 805-462-1553

Membership Chair: Marcelle Bakula, marcelle@bags4you.com - 805-927-1017

Hotline Chair: Susan Garman - thegarmans@aol.com - 510-501-7010

PR Chair: Kelly Vandenheuvel - arentandkelly@aol.com - 905-995-3645

Rescue/Transport Chair: Mark Garman - thegarmans@aol.com - 510-367-8716

Website Chair: Meg Crockett, mrc@websiteink.com - 805-503-9878

Phone numbers should not to be given out to the public. Ask our Staff/Vols to call the caller.

Updated 6/14