



WW of Louisville
2200 Brennen Business Court • Louisville, KY 40299
Phone: (502) 671-7777 • Fax: (502) 671-7766
www.WindowWorldLouisville.com



Customer: _____ Phone (m) _____
Install Address: _____ Phone (h) _____
Bill Address: _____

WINDOW WORLD		
_____ 4000 Series Double Hung		\$399_____
_____ 4000 Series 2 Lite Slider		\$529_____
_____ 4000 Series 3 Lite Slider (based on 132-178 ui)		\$679_____
_____ 4000 Picture Window (based on 96-121)		\$429_____
_____ 4000 Series Transom		\$329_____
_____ 6000 Series Double Hung*		\$639_____
_____ 6000 Series 2 Lite Slider*		\$789_____
_____ 6000 Series 3 Lite Slider*		\$989_____
_____ 6000 Series Picture Window*		\$699_____
_____ Oversized window upcharge (102-120)		\$40_____
_____ Oversized window upcharge (121-156)		\$80_____
_____ Awning		\$349_____
_____ Casement		\$499_____
_____ 2 Lite Casement		\$989_____
_____ 3 Lite Casement		\$1409_____
_____ Basement Hopper /Single Slider		\$329_____
_____ Bay/Bow Window		\$_____
_____ Specialty Window_____		\$_____
_____ Specialty Window_____		\$_____
_____ Specialty Window_____		\$_____
_____ Install Labor		\$_____
Window Color _____ / _____		
Window _____	Inside _____	Outside _____
Total _____	* Denotes triple pane, solarzone and foam enhanced frame included. initial: _____	

Vinyl Sliding Patio Doors		
_____ 6ft. Patio Door Includes Build-In		\$1949_____
_____ 8ft. Patio Door Includes Build-In		\$2149_____
_____ 9ft. Patio Door Includes Build-In		\$2749_____
_____ Custom Size Door Option		\$600_____
_____ Contemporary 5" or French Rail 7" Option (AMI Only)		\$300_____
_____ Interior Woodgrain		\$350_____
_____ Exterior Color		\$549_____
_____ Grids		\$150_____
_____ Prairie Grids		\$200_____
_____ Almond/Clay color extruded (2 or 3 panel)		\$199_____
_____ Keyed Entry		\$50_____
_____ Upgrade Handle Set: Color_____		\$150_____
_____ Blinds (5 ft., 6 ft. & 9 ft. doors)W/Standard Height		\$995_____
_____ SolarZone Elite Upgrade		\$100_____
_____ Install Labor		\$_____
Door Color _____ / _____		
	Inside _____	Outside _____
All patio doors include SolarZone glass and standard foot lock.		

Color _____	(Outside Looking In)	Door Handle _____
initial: _____	<div><div></div><div></div></div>	<div><div></div><div></div><div></div></div> initial: _____

GLASS OPTIONS		
_____ SolarZone		\$95_____
_____ SolarZone Elite		\$125_____
PRE 1978 BUILT HOMES (Federal Lead Containment Law)		
_____ Lead Renovation Fee		\$40_____
MY HOME WAS BUILT IN THE YEAR _____ Initial _____		
WINDOW OPTIONS		
_____ Almond/Clay Extruded		\$75_____
_____ Grids _____		\$65_____
(List Pattern)		
_____ Obscure Glass (top or bottom)		\$50_____
_____ Prairie Grids (Top and bottom)		\$80_____
_____ Full Screens (Extruded or Flexscreen)		\$50_____
_____ Wood Grain Interior		\$150_____
_____ Colored Exterior _____ Inc. Flexscreen		\$225_____
_____ Foam Enhanced DH Only		\$45_____
_____ Tempered Glass DH (top or bottom)		\$105_____
_____ Tempered Glass per sq ft.	\$16 sq ft.	_____
_____ Oriel Style 60/40 / Cottage 40/60		\$75_____
MISCELLANEOUS		
_____ Custom Exterior Trim		\$125_____
_____ Exterior Trim-Specialty Windows		\$200_____
_____ Patio Door Exterior Trim		\$200_____
_____ Aluminum,Steel or Vinyl Removal Inc. RWD		\$50_____
_____ Mull to Form Multi Unit or Mull Removal		\$30_____
_____ Buck Frame (Jamb)		\$75_____
_____ Interior Casing -Primed Standard 2"		\$125_____
_____ Complete Exterior Sill		\$150_____
_____ Repair Sill, Jamb, or Brick Mold		\$50_____
_____ Vinyl Interior Trim (RWD)		\$25_____
_____ J-Channel		\$50_____
_____ Nail Fins		\$35_____
_____ Storm Door Standard Size (Includes Hardware)		\$699_____
_____ Steel Security / Secure Glass Storm Door		\$1199_____
_____ Custom Size Storm Door Option		\$300_____
_____ Lift Rental \$750 Daily		\$_____
_____ Extra Labor _____		\$_____
_____		\$_____
_____		\$_____

	ROUND UP FOR WINDOW WORLD CARES	
	_____ St. Jude Children's Research Hospital	\$ _____
	_____ Veterans Airlift Command	\$ _____

FINANCING	
_____ /MONTH	_____ /MONTH
15 MONTH (0%) SAME AS CASH	60 MONTHS (7.99%)

I am Authorized to sign and agree to the terms of payment as follows:

Contract Sub total	\$ _____
Site set-up, Delivery, and Disposal fee (1-5 = \$75, 6-10 = \$150, 11+ = \$200)	\$ _____
Measure Fee	\$ _____
Total Amount	\$ _____
Ck# _____ Custom Order Deposit 50%	\$ _____
Balance to be Paid to Installer	\$ _____
Amount Financed	\$ _____

Notice to Owner: Do not sign this contract if blank. You are entitled to a copy of the contract at the time you sign. Owner agrees that failure to comply with the terms of this contract, including any addendums will entitle Window World to recover all incidental collection costs owed pursuant to this Contract including, but not limited to, reasonable attorney's fees and court cost. The parties acknowledge that the terms and conditions set fourth in the Window installation Summary attached hereto as Addendum A is hereby incorporated in this Contract in its entirety. Warranty is not valid until Certificate of Completion is signed and balance paid in full.

**You the buyer may cancel this transaction at any time prior to midnight of the third business day after the date of this transaction.
Notice of cancellation must be in writing postmarked no later than midnight of the following third business day.
THIS IS A CUSTOM ORDER NOT FOR RESALE!**

*Home owner is responsible for getting/paying for all permits and historic approval. If job is stopped due failure to obtain these, homeowner is still responsible for full balance.

_____	Owner _____	Date _____
_____	Owner _____	Date _____
Salesman _____	Date _____	E-mail _____

PREPARING FOR YOUR NEW WINDOWS AND DOORS

Congratulations on your decision to increase the comfort level, value and appearance of your home. To maximize your investment and enable the installation to take place as smoothly as possible, we have created this handout to acquaint you with what to expect when our installers arrive.

1. Expected Delivery Time. Installation of windows is scheduled in the order of contract date unless otherwise specified. Window World will install all contracted work at the earliest possible date. Window World however, will not be held responsible for delays caused by weather, manufacture delays, re-measures, customer rescheduling, or any other cause outside the control of Window World.

2. Access to the Windows and Doors. We will need approximately 2 feet in front of each window, inside your home, so we can place our drop cloths and tools necessary to perform our work. When the old windows are removed, gusts of wind typically flow through your home. It is advisable to gather together important papers, and other small items that can be disturbed by the wind and relocate them. Computers and other electronic equipment should be covered or relocated temporarily. Please move aside any furnishings that are in the way of our work. **If any furniture items are too heavy to move easily, we will gladly assist you.**

3. Window Coverings. To gain access to the interior of the windows, we need all mini blinds, vertical blinds, roll-up shades, shutters, drapes and any other window covering removed prior to our installation. **We are not responsible for removing or reinstallation of these items and are not responsible for damage resulting in the removal and reinstallation. We also are not responsible for any window covering alterations that may be required to reinstall them.**

4. Plants and Bushes. Occasionally we need to work in planters and other landscaped areas of your home that are adjacent to the windows and doors. Please survey your yard prior to us arriving and look for potential problems. Some trees and vigorous bushes need to be pruned back to give us access to your windows. **Delicate plants and shrubs in areas right below a window should be temporarily relocated if they cannot survive being stepped on and you want to preserve them.** We strive to be careful when working around vegetation, but our priorities are to focus on our work, your windows and our safety while working on your property. **We are not responsible for any damage to plants, shrubs or landscaped areas.**

5. Arrival and Departure Times. We will advise you of the expected arrival time for our crew at the time we set up the installation date with you. We generally stay till the job is done, unless it will be a 2 or 3-day job, in which case we may work as long as there is daylight. **It is our policy that our installers get a sign-off form and collect the outstanding balance at the completion of the job. We ask that you be available to approve the job and make final payment at the time of completion. If this is not convenient for you, we need to know before we start the job. Inclement weather and other unforeseen hindrances are a fact of life and as such we ask that you understand if the weather, traffic, etc. cause a delay or cancellation of an installation appointment. We typically do not schedule more than a day or two in advance to try to avoid such issues.**

6. Our Worksite. We like to set up our worksite as close to your windows and doors as possible and generally your driveway is the best spot. If using the driveway will block a garaged car, please be ready to pull it out upon arrival.

7. Alarm Systems. For those of you who have alarm systems, the alarm company should be notified and advised of our job. They will be responsible for the disconnection and reconnection of your alarm system.

8. Where do we start? Upon arrival, the crew leader will survey the job and determine where to begin. If you have a preference, feel free to advise us and we will accommodate to the best of our ability. Because we work in stages (i.e., removal of old windows, setting the new window, wrapping of exterior, etc.), we don't complete the job one window at a time. The job moves along in a rolling progression where each operation is done on all windows at the same time. This produces a quality job.

9. If the job takes more than a day, will there be any openings in my house? Of course not. We only remove that which can be reinstalled in the same day. Although there may not be a complete window, it will be weather-tight and secure for overnight. (Please no critiquing at this time).

10. Pets. We love furry, four-legged creatures; however, we need your help in supervising them. We are not always able to close a gate or door behind us when carrying a window, so please keep them in a safe place. Our job description does not include scampering down the street after Fido with new found freedom. Many people say, don't worry, he doesn't bite, but many installers have been bitten. So please secure dogs that have an aggressive bark towards strangers.

11. Expect some dust, noise and general disruption of your living space. Construction work can sometimes be messy depending upon the scope of your job. It's an unfortunate reality of remodeling, but we do our best to keep things under control. We appreciate your patience and understanding during the job and until everything is finished. Even after we have cleaned up, it is advisable to survey the areas for something we may have overlooked (i.e., kids rooms, baby's room).

12. *Damage to walls and old trim stops. For those of you who have old aluminum and steel windows and are replacing them due to sweating and damaging of the walls be advised that all water damage plaster **will** most likely fall out. In addition, all the patch work you have done over the years will fall out also. This is normal; however, we are not plaster experts, so the repair to those walls would best be left to the experts. In some cases due to out of square openings, new trim is required to make the window look good. ***Unless noted on the contract new trim will not be provided or installed by us.** You can expect to do some touch up painting on the trim after the installation of your new windows. This is not always necessary and is usually minor if it occurs. If your trim stops around your sashes are very old, dry, and brittle, they may snap and crack upon removal. If this happens, we can leave them off if you please, or for a small up charge, replace them with newer ones. Many of the old style stops are no longer available so we would replace the entire window with newer style stops. Should we discover any hidden damage to the frame or wall area we will advise you before we proceed. Should you decide to replace or repair anything, the price will be added to your balance.

13. Relax and enjoy the show. After we've been introduced to your home, feel free to run errands, take a walk, or just relax. If a question should arise; by all means ask the crew leader for clarification. We enjoy people who are interested in what we do, and most customers are intrigued with the process. We do get nervous, however, when a customer constantly hovers over our shoulder. Like any professional, we're always happy to answer questions, but we appreciate being able to concentrate on our work without interruptions and distractions. This ensures a safe and quality installation.

14. Past Due Balances are subject to a service charge of 1.5% per month. In the event that this amount is placed in the hands of an attorney for collection, the purchaser agrees to pay all costs of collection, including a reasonable attorney fee. Return check fee is \$50 (fifty dollars).

Salesperson

Home Owner

P.S. Now would be a good time to review contract with the salesman to be sure of your order options and work to be done. Only the items and services on the contract will be done. If you have any questions whatsoever, now is the time to ask.

Job Name _____ Phone# _____

Address: _____

Window Color: Inside: _____ Outside _____

No.	Room	Style	Grids	LE	Size	Mull	Window Note
1							
2							
3							
4							
5							
6							
7							
8							
9							
10							
11							
12							
13							
14							
15							

Type of Tear Out:	Wood	Alum	Steel	Vinyl	Windows	_____
Type of House:	Brick	Frame	Siding	Stucco	capping	_____
Type of Property:	Business	Rental	Empty	Own	Doors (hardware)	_____
Type of Opening:	Drywall	Plaster	Wood		shutters/ other	_____
Style:	Brickmold	1x4	1x6	Other	Disposal by Cust	Yes No
					Mull Removals=	_____
					R&R Shutters	_____
					Extra Labor?	_____
					Cont.	_____

Capping: Yes No

Color: _____ SM PVC

Interior Trim: Yes No

Qty: _____ Style: _____ Paint Stain

Notes: _____

Job Name _____ Phone# _____

Address: _____

Window Color: Inside: _____ Outside _____

No.	Room	Style	Grids	LE	Size	Mull	Window Note
16							
17							
18							
19							
20							
21							
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45							

CREDIT CARD AUTHORIZATION FORM

Customer: _____ Phone (m) _____

Install Address: _____ Phone (h) _____

Bill Address: _____

Deposit (ran at the time of order) \$ _____

Balance (ran at the time of installation) \$ _____

Cardholder Name: _____

Credit Card: VISA MC AMEX DISC

Card Number: _____

EXP DATE: /

CVV Code: _____

I authorize the above card to be run for the amount as well as the balance. If for some unforeseen reason the entire job doesn't get completed, I authorize the work that did get completed to be run that day. I will then pay the remainder, after the rest of the work is completed. This ensures that our installers get paid for the work they have gotten completed thus far.

Customer Signature: _____ Date: _____