# Maintenance mode

## HCI

Michael Wallis
September 01, 2020

This PDF was generated from https://docs.netapp.com/us-en/hci/docs/concept_hci_storage_maintenance_mode.html on October 09, 2020. Always check docs.netapp.com for the latest.

# Table of Contents

Maintenance mode . . . . . 1
Find more information . . . . . 2

# Maintenance mode

If you need to take a storage node offline for maintenance such as software upgrades or host repairs, you can minimize the I/O impact to the rest of the storage cluster by enabling maintenance mode for that node. You can use maintenance mode with both appliance nodes as well as SolidFire Enterprise SDS nodes.

You can only transition a storage node to maintenance mode if the node is healthy (has no blocking cluster faults) and the storage cluster is tolerant to a single node failure. Once you enable maintenance mode for a healthy and tolerant node, the node is not immediately transitioned; it is monitored until the following conditions are true:

- All volumes hosted on the node have failed over
- The node is no longer hosting as the primary for any volume
- A temporary standby node is assigned for every volume being failed over

After these criteria are met, the node is transitioned to maintenance mode. If these criteria are not met within a 5 minute period, the node will not enter maintenance mode.

When you disable maintenance mode for a storage node, the node is monitored until the following conditions are true:

- All data is fully replicated to the node
- All blocking cluster faults are resolved
- All temporary standby node assignments for the volumes hosted on the node have been inactivated

After these criteria are met, the node is transitioned out of maintenance mode. If these criteria are not met within one hour, the node will fail to transition out of maintenance mode.

You can see the states of maintenance mode operations when working with maintenance mode using the Element API:

- **Disabled**: No maintenance has been requested.
- **FailedToRecover**: The node failed to recover from maintenance.
- **RecoveringFromMaintenance**: The node is in the process of recovering from maintenance.
- **PreparingForMaintenance**: Actions are being taken to allow a node to have maintenance performed.
- **ReadyForMaintenance**: The node is ready for maintenance to be performed.

# Find more information

- NetApp HCI Documentation Center

**Copyright Information**

Copyright © 2020 NetApp, Inc. All rights reserved. Printed in the U.S. No part of this document covered by copyright may be reproduced in any form or by any means-graphic, electronic, or mechanical, including photocopying, recording, taping, or storage in an electronic retrieval system-without prior written permission of the copyright owner.

Software derived from copyrighted NetApp material is subject to the following license and disclaimer:

THIS SOFTWARE IS PROVIDED BY NETAPP “AS IS” AND WITHOUT ANY EXPRESS OR IMPLIED WARRANTIES, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, WHICH ARE HEREBY DISCLAIMED. IN NO EVENT SHALL NETAPP BE LIABLE FOR ANY DIRECT, INDIRECT, INCIDENTAL, SPECIAL, EXEMPLARY, OR CONSEQUENTIAL DAMAGES (INCLUDING, BUT NOT LIMITED TO, PROCUREMENT OF SUBSTITUTE GOODS OR SERVICES; LOSS OF USE, DATA, OR PROFITS; OR BUSINESS INTERRUPTION) HOWEVER CAUSED AND ON ANY THEORY OF LIABILITY, WHETHER IN CONTRACT, STRICT LIABILITY, OR TORT (INCLUDING NEGLIGENCE OR OTHERWISE) ARISING IN ANY WAY OUT OF THE USE OF THIS SOFTWARE, EVEN IF ADVISED OF THE POSSIBILITY OF SUCH DAMAGE.

NetApp reserves the right to change any products described herein at any time, and without notice. NetApp assumes no responsibility or liability arising from the use of products described herein, except as expressly agreed to in writing by NetApp. The use or purchase of this product does not convey a license under any patent rights, trademark rights, or any other intellectual property rights of NetApp.

The product described in this manual may be protected by one or more U.S. patents, foreign patents, or pending applications.

RESTRICTED RIGHTS LEGEND: Use, duplication, or disclosure by the government is subject to restrictions as set forth in subparagraph (c)(1)(ii) of the Rights in Technical Data and Computer Software clause at DFARS 252.277-7103 (October 1988) and FAR 52-227-19 (June 1987).

**Trademark Information**

NETAPP, the NETAPP logo, and the marks listed at http://www.netapp.com/TM are trademarks of NetApp, Inc. Other company and product names may be trademarks of their respective owners.