# Manage NetApp HCI storage with NetApp Hybrid Cloud Control

HCI

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## Create and manage user accounts by using NetApp Hybrid Cloud Control

In Element-based storage systems, authoritative cluster users can be created to enable login access to NetApp Hybrid Cloud Control depending on the permissions you want to grant "Administrator" or "Read-only" users. In addition to cluster users, there are also volume accounts, which enable clients to connect to volumes on a storage node.

Manage the following types of accounts:

- Manage authoritative cluster accounts
- Manage volume accounts

### Manage authoritative cluster accounts

Authoritative user accounts are managed from the top right menu User Management option in NetApp Hybrid Cloud Control. These types of accounts enable you to authenticate against any storage asset associated with a NetApp Hybrid Cloud Control instance of nodes and clusters. With this account, you can manage volumes, accounts, access groups, and more across all clusters.

**Create an authoritative cluster account**

You can create an account by using NetApp Hybrid Cloud Control.

This account can be used to log in to the Hybrid Cloud Control, the per-node UI for the cluster, and the storage cluster in NetApp Element software.

*Steps*

1. Log in to NetApp Hybrid Cloud Control by providing the NetApp HCI or Element storage cluster administrator credentials.
2. From the Dashboard, click on the top right Options icon and select **User Management**.
3. Select **Create User**.
4. Enter a name and password for the new account.
5. Select either Administrator or Read-only permissions.

To view the permissions from NetApp Element software, click **Show legacy permissions**. If you select a subset of these permissions, the account is assigned Read-only permissions. If you select all legacy permissions, the account is assigned Administrator permissions.

6. Check the box indicating that "I have read and accept the NetApp End User License Agreement."

7. Click **Create User**.

**Edit an authoritative cluster account**

You can change the permissions or password on a user account by using NetApp Hybrid Cloud Control.

*Steps*

1. Log in to NetApp Hybrid Cloud Control by providing the NetApp HCI or Element storage cluster administrator credentials.

2. From the Dashboard, click on the icon in the top right and select **User Management**.

3. Optionally filter the list of user accounts by selecting **Cluster**, **LDAP**, or **Idp**.

   If you configured users on the storage cluster with LDAP, those accounts show a User Type of "LDAP." If you configured users on the storage cluster with Idp, those accounts show a User Type of "Idp."

4. In the **Actions** column in the table, expand the menu for the account and select **Edit**.

5. Make changes as needed.

6. Select **Save**.

7. Log out of NetApp Hybrid Cloud Control.

8. [Update the credentials] for the authoritative cluster asset using the NetApp Hybrid Cloud Control API.

   It might take the NetApp Hybrid Cloud Control UI up to 15 minutes to refresh the inventory. To manually refresh inventory, access the REST API UI inventory service `https://[management node IP]/inventory/1/` and run `GET /installations /{id}` for the cluster.

9. Log into NetApp Hybrid Cloud Control.

**Delete an authoritative user account**

You can delete one or more accounts when it is no longer needed.

You cannot delete the primary administrator user account for the authoritative cluster.

*Steps*

1. Log in to NetApp Hybrid Cloud Control by providing the NetApp HCI or Element storage cluster administrator credentials.

2. From the Dashboard, click on the icon in the top right and select **User Management**.

3. In the **Actions** column in the Users table, expand the menu for the account and select **Delete**.

4. Confirm the deletion by selecting **Yes**.

## Manage volume accounts

Volume accounts are managed within the NetApp Hybrid Cloud Control Volumes table. These accounts are specific only to the storage cluster on which they were created. These types of accounts enable you to set permissions on volumes across the network, but have no effect outside of those volumes.

A volume account contains the CHAP authentication required to access the volumes assigned to it.

### Create a volume account

Create an account specific to this volume.

*Steps*

1. Log in to NetApp Hybrid Cloud Control by providing the NetApp HCI or Element storage cluster administrator credentials.

2. From the Dashboard, select **Storage** > **Volumes**.

3. Select the **Accounts** tab.

4. Select the **Create Account** button.

5. Enter a name for the new account.

6. In the CHAP Settings section, enter the following information:

   ◦ Initiator Secret for CHAP node session authentication

   ◦ Target Secret for CHAP node session authentication

   > **ℹ** To auto-generate either password, leave the credential fields blank.

7. Select **Create Account**.

### Edit a volume account

You can change the CHAP info and change whether an account is active or locked.

> **❗** Deleting or locking an account associated with the management node results in an inaccessible management node.

*Steps*

1. Log in to NetApp Hybrid Cloud Control by providing the NetApp HCI or Element storage cluster administrator credentials.

2. From the Dashboard, select **Storage** > **Volumes**.

3. Select the **Accounts** tab.

4. In the **Actions** column in the table, expand the menu for the account and select **Edit**.

5. Make changes as needed.

6. Confirm the changes by selecting **Yes**.

**Delete a volume account**

Delete an account that you no longer need.

Before you delete a volume account, delete and purge any volumes associated with the account first.

> Deleting or locking an account associated with the management node results in an inaccessible management node.

> Persistent volumes that are associated with management services are assigned to a new account during installation or upgrade. If you are using persistent volumes, do not modify or delete the volumes or their associated account. If you do delete these accounts, you could render your management node unusable.

*Steps*

1. Log in to NetApp Hybrid Cloud Control by providing the NetApp HCI or Element storage cluster administrator credentials.

2. From the Dashboard, select **Storage** > **Volumes**.

3. Select the **Accounts** tab.

4. In the **Actions** column in the table, expand the menu for the account and select **Delete**.

5. Confirm the deletion by selecting **Yes**.

# Find more information

- Learn about accounts
- Work with user accounts
- NetApp HCI Documentation Center
- NetApp HCI Resources Page

# Create and manage volumes by using NetApp Hybrid Cloud Control

You can create a volume and associate the volume with a given account. Associating a volume with an account gives the account access to the volume through the iSCSI initiators and CHAP credentials.

You can specify QoS settings for a volume during creation.

You can manage volumes in NetApp Hybrid Cloud Control in the following ways:

- Create a volume
- Apply a QoS policy to a volume
- Edit a volume
- Clone volumes
- Delete a volume
- Restore a deleted volume
- Purge a deleted volume

## Create a volume

You can create a storage volume using NetApp Hybrid Cloud Control.

*Steps*

1. Log in to NetApp Hybrid Cloud Control by providing the NetApp HCI or Element storage cluster administrator credentials.

2. From the Dashboard, expand the name of your storage cluster on the left navigation menu.

3. Select **Volumes** > **Overview** tab.

4. Select **Create Volume**.

5. Enter a name for the new volume.

6. Enter the total size of the volume.

   > The default volume size selection is in GB. You can create volumes using sizes measured in GB or GiB:
   > 1GB = 1 000 000 000 bytes
   > 1GiB = 1 073 741 824 bytes

7. Select a block size for the volume.

8. From the Account list, select the account that should have access to the volume.

> **i** If there are more than 50 accounts, the list does not appear. Begin typing and the auto-complete feature displays values for you to choose.

9. To set the Quality of Service, do one of the following:

   a. Select an existing QoS policy.

   b. Under QoS Settings, set customized minimum, maximum, and burst values for IOPS or use the default QoS values.

      Volumes that have a Max or Burst IOPS value greater than 20,000 IOPS might require high queue depth or multiple sessions to achieve this level of IOPS on a single volume.

10. Click **Create Volume**.

## Apply a QoS policy to a volume

You can apply a QoS policy to an existing storage volume by using NetApp Hybrid Cloud Control.

*Steps*

1. Log in to NetApp Hybrid Cloud Control by providing the NetApp HCI or Element storage cluster administrator credentials.

2. From the Dashboard, expand the name of your storage cluster on the left navigation menu.

3. Select **Volumes** > **Overview**.

4. In the **Actions** column in the volumes table, expand the menu for the volume and select **Edit**.

5. Change the Quality of Service by doing one of the following:

   a. Select an existing policy.

   b. Under Custom Settings, set the minimum, maximum, and burst values for IOPS or use the default values.

      > **i** If you are using QoS policies on a volume, you can set custom QoS to remove the QoS policy affiliation with the volume. Custom QoS override QoS policy values for volume QoS settings.

      > **♡** When you change IOPS values, increment in tens or hundreds. Input values require valid whole numbers. Configure volumes with an extremely high burst value. This enables the system to process occasional large block, sequential workloads more quickly, while still constraining the sustained IOPS for a volume.

6. Select **Save**.

## Edit a volume

Using NetApp Hybrid Cloud Control, you can edit volume attributes such as QoS values, volume size, and the unit of measurement by which byte values are calculated. You can also modify account access for replication usage or to restrict access to the volume.

*About this task*

You can resize a volume when there is sufficient space on the cluster under the following conditions:

- Normal operating conditions.

- Volume errors or failures are being reported.

- The volume is being cloned.

- The volume is being resynced.

*Steps*

1. Log in to NetApp Hybrid Cloud Control by providing the NetApp HCI or Element storage cluster administrator credentials.

2. From the Dashboard, expand the name of your storage cluster on the left navigation menu.

3. Select **Volumes** > **Overview**.

4. In the **Actions** column in the volumes table, expand the menu for the volume and select **Edit**.

5. Make changes as needed:

   a. Change the total size of the volume.

   > You can increase, but not decrease, the size of the volume. You can only resize one volume in a single resizing operation. Garbage collection operations and software upgrades do not interrupt the resizing operation.

   > If you are adjusting volume size for replication, first increase the size of the volume assigned as the replication target. Then you can resize the source volume. The target volume can be greater or equal in size to the source volume, but it cannot be smaller.

   > The default volume size selection is in GB. You can create volumes using sizes measured in GB or GiB:
   > 1GB = 1 000 000 000 bytes
   > 1GiB = 1 073 741 824 bytes

   b. Select a different account access level:

   - Read Only

   - Read/Write

- Locked
- Replication Target

c.  Select the account that should have access to the volume.

Begin typing and the auto-complete function displays possible values for you to choose.

d.  Change the Quality of Service by doing one of the following:

i.  Select an existing policy.

ii.  Under Custom Settings, set the minimum, maximum, and burst values for IOPS or use the default values.

> If you are using QoS policies on a volume, you can set custom QoS to remove the QoS policy affiliation with the volume. Custom QoS will override QoS policy values for volume QoS settings.

> When you change IOPS values, you should increment in tens or hundreds. Input values require valid whole numbers. Configure volumes with an extremely high burst value. This enables the system to process occasional large block, sequential workloads more quickly, while still constraining the sustained IOPS for a volume.

6.  Select **Save**.

## Clone volumes

You can create a clone of a single storage volume or clone a group of volumes to make a point-in-time copy of the data. When you clone a volume, the system creates a snapshot of the volume and then creates a copy of the data referenced by the snapshot.

*Before you begin*

- At least one cluster must be added and running.
- At least one volume has been created.
- A user account has been created.
- Available unprovisioned space must be equal to or more than the volume size.

*About this task*

The cluster supports up to two running clone requests per volume at a time and up to 8 active volume clone operations at a time. Requests beyond these limits are queued for later processing.

Volume cloning is an asynchronous process, and the amount of time the process requires depends on the size of the volume you are cloning and the current cluster load.

i

Cloned volumes do not inherit volume access group membership from the source volume.

*Steps*

1. Log in to NetApp Hybrid Cloud Control by providing the NetApp HCI or Element storage cluster administrator credentials.

2. From the Dashboard, expand the name of your storage cluster on the left navigation menu.

3. Select the **Volumes** > **Overview** tab.

4. Select each volume you want to clone and click the **Clone** button that appears.

5. Do one of the following:

   ◦ To clone a single volume, perform the following steps:

      a. In the **Clone Volume** dialog box, enter a volume name for the volume clone.

      ♡

      Use descriptive naming best practices. This is especially important if multiple clusters or vCenter Servers are used in your environment.

      b. Select an account access level:

         ▪ Read Only

         ▪ Read/Write

         ▪ Locked

         ▪ Replication Target

      c. Select a size in GB or GIB for the volume clone.

      i

      Increasing the volume size of a clone results in a new volume with additional free space at the end of the volume. Depending on how you use the volume, you may need to extend partitions or create new partitions in the free space to make use of it.

      d. Select an account to associate with the volume clone.

      e. Click **Clone Volumes**.

   ◦ To clone multiple volumes, perform the following steps:

      a. In the **Clone Volumes** dialog box, enter an optional prefix for the volume clones in the **New Volume Name Prefix** field.

      b. Select a new type of access for the volume clones or copy the access type from the active volumes.

      c. Select a new account to associate with the volume clones or copy the account association from the active volumes.

      d. Click **Clone Volumes**.

> ℹ️ The time to complete a cloning operation is affected by volume size and current cluster load. Refresh the page if the cloned volume does not appear in the volume list.

## Delete a volume

You can delete one or more volumes from an Element storage cluster.

*About this task*

The system does not immediately purge deleted volumes; they remain available for approximately eight hours. After eight hours, they are purged and no longer available. If you restore a volume before the system purges it, the volume comes back online and iSCSI connections are restored.

If a volume used to create a snapshot is deleted, its associated snapshots become inactive. When the deleted source volumes are purged, the associated inactive snapshots are also removed from the system.

> ❗ Persistent volumes that are associated with management services are created and assigned to a new account during installation or upgrade. If you are using persistent volumes, do not modify or delete the volumes or their associated account. If you do delete these volumes, you could render your management node unusable.

*Steps*

1. Log in to NetApp Hybrid Cloud Control by providing the NetApp HCI or Element storage cluster administrator credentials.

2. From the Dashboard, expand the name of your storage cluster on the left navigation menu.

3. Select **Volumes** > **Overview**.

4. Select one or more volumes to delete.

5. Do one of the following:

   ◦ If you selected multiple volumes, click the **Delete** quick filter at the top of the table.

   ◦ If you selected a single volume, in the **Actions** column of the Volumes table, expand the menu for the volume and select **Delete**.

6. Confirm the delete by selecting **Yes**.

## Restore a deleted volume

After a storage volume is deleted, you can still restore it if you do so before eight hours after deletion.

The system does not immediately purge deleted volumes; they remain available for approximately eight hours. After eight hours, they are purged and no longer available. If you restore a volume before the system purges it, the volume comes back online and iSCSI connections are restored.

*Steps*

1. Log in to NetApp Hybrid Cloud Control by providing the NetApp HCI or Element storage cluster administrator credentials.

2. From the Dashboard, expand the name of your storage cluster on the left navigation menu.

3. Select **Volumes** > **Overview**.

4. Select **Deleted**.

5. In the **Actions** column of the Volumes table, expand the menu for the volume and select **Restore**.

6. Confirm the process by selecting **Yes**.

## Purge a deleted volume

After storage volumes are deleted, they remain available for approximately eight hours. After eight hours, they are purged automatically and no longer available. If you do not want to wait for the eight hours, you can delete

*Steps*

1. Log in to NetApp Hybrid Cloud Control by providing the NetApp HCI or Element storage cluster administrator credentials.

2. From the Dashboard, expand the name of your storage cluster on the left navigation menu.

3. Select **Volumes** > **Overview**.

4. Select **Deleted**.

5. Select one or more volumes to purge.

6. Do one of the following:

   ◦ If you selected multiple volumes, click the **Purge** quick filter at the top of the table.

   ◦ If you selected a single volume, in the **Actions** column of the Volumes table, expand the menu for the volume and select **Purge**.

7. In the **Actions** column of the Volumes table, expand the menu for the volume and select **Purge**.

8. Confirm the process by selecting **Yes**.

## Find more information

- Learn about volumes
- Work with volumes
- NetApp HCI Documentation Center
- NetApp HCI Resources Page

# Create and manage volume access groups

You can add new volume access groups, delete existing volume access groups, edit the details of a volume access group, and view the details of a volume access group by using NetApp Hybrid Cloud Control.

*What you'll need*

- You have administrator credentials for this NetApp HCI system.

- You are running management node 12.2 or later.

- You have upgraded your management services to at least version 2.15.28. NetApp Hybrid Cloud Control storage management is not available in earlier service bundle versions.

- Ensure you have a logical naming scheme for volume access groups.

## Add a volume access group

You can add a volume access group to a storage cluster by using NetApp Hybrid Cloud Control.

*Steps*

1. Log in to NetApp Hybrid Cloud Control by providing the NetApp HCI or Element storage cluster administrator credentials.

2. From the Dashboard, expand the name of your storage cluster on the left navigation menu.

3. Select **Volumes**.

4. Select the **Access Groups** tab.

5. Select the **Create Access Group** button.

6. In the resulting dialog, enter a name for the new volume access group.

7. (Optional) In the **Initiators** section, select one or more initiators to associate with the new volume access group.

    If you associate an initiator with the volume access group, that initiator can access each volume in the group without the need for authentication.

8. (Optional) In the **Volumes** section, select one or more volumes to include in this volume access group.

9. Select **Create Access Group**.

## Edit a volume access group

You can edit the properties of an existing volume access group by using NetApp Hybrid Cloud Control.

*Steps*

1. Log in to NetApp Hybrid Cloud Control by providing the NetApp HCI or Element storage cluster administrator credentials.

2. From the Dashboard, expand the name of your storage cluster on the left navigation menu.

3. Select **Volumes**.

4. Select the **Access Groups** tab.

5. In the **Actions** column of the table of access groups, expand the options menu for the access group you need to edit.

6. In the options menu, select **Edit**.

   The **Edit Access Group** dialog appears.

7. Make any needed changes to the name, associated initiators, or associated volumes.

8. Confirm your changes by selecting **Save**.

9. In the **Access Groups** table, verify that the access group reflects your changes.

## Delete a volume access group

You can remove a volume access group by using NetApp Hybrid Cloud Control, and at the same time remove the initiators associated with this access group from the system.

*Steps*

1. Log in to NetApp Hybrid Cloud Control by providing the NetApp HCI or Element storage cluster administrator credentials.

2. From the Dashboard, expand the name of your storage cluster on the left navigation menu.

3. Select **Volumes**.

4. Select the **Access Groups** tab.

5. In the **Actions** column of the table of access groups, expand the options menu for the access group you need to delete.

6. In the options menu, select **Delete**.

   The **Delete Access Group** dialog appears.

7. If you do not wish to delete the initiators that are associated with the access group, deselect the **Delete initiators in this access group** checkbox.

8. Confirm the delete operation by selecting **Yes**.

## Find more information

- Learn about volume access groups
- Work with volume access groups and initiators

- NetApp HCI Documentation Center

- NetApp HCI Resources Page

# Create and manage volume QoS policies

A QoS (Quality of Service) policy enables you to create and save a standardized quality of service setting that can be applied to many volumes. The selected cluster must be Element 10.0 or later to use QoS policies; otherwise, QoS policy functions are not available.

> ℹ️ See NetApp HCI Concepts content for more information about using QoS policies instead of individual volume QoS.

Using NetApp Hybrid Cloud Control, you can create and manage QoS policies by completing the following tasks:

- Create a QoS policy

- Apply a QoS policy to a volume

- Change the QoS policy assignment of a volume

- Edit a QoS policy

- Delete a QoS policy

## Create a QoS policy

You can create QoS policies and apply them to volumes that should have equivalent performance.

> ℹ️ If you are using QoS policies, do not use custom QoS on a volume. Custom QoS will override and adjust QoS policy values for volume QoS settings.

*Steps*

1. Log in to NetApp Hybrid Cloud Control by providing the NetApp HCI or Element storage cluster administrator credentials.

2. From the Dashboard, expand the menu for your storage cluster.

3. Select **Storage** > **Volumes**.

4. Click the **QoS Policies** tab.

5. Click **Create Policy**.

6. Enter the **Policy Name**.

Use descriptive naming best practices. This is especially important if multiple clusters or vCenter Servers are used in your environment.

7. Enter the minimum IOPS, maximum IOPS, and burst IOPS values.

8. Click **Create QoS Policy**.

   A system ID is generated for the policy and the policy appears on the QoS Policies page with its assigned QoS values.

## Apply a QoS policy to a volume

You can assign an existing QoS policy to a volume using NetApp Hybrid Cloud Control.

*What you'll need*

The QoS policy you want to assign has been created.

*About this task*

This task describes how to assign a QoS policy to an individual volume by changing its settings. The latest version of NetApp Hybrid Cloud Control does not have a bulk assign option for more than one volume. Until the functionality to bulk assign is provided in a future release, you can use the Element web UI or vCenter Plug-in UI to bulk assign QoS policies.

*Steps*

1. Log in to NetApp Hybrid Cloud Control by providing the NetApp HCI or Element storage cluster administrator credentials.

2. From the Dashboard, expand the menu for your storage cluster.

3. Select **Storage** > **Volumes**.

4. Click the **Actions** menu next to the volume you intend to modify.

5. In the resulting menu, select **Edit**.

6. In the dialog box, enable **Assign QoS Policy** and select the QoS policy from the drop-down list to apply to the selected volume.

   Assigning QoS will override any individual volume QoS values that have been previously applied.

7. Click **Save**.

   The updated volume with the assigned QoS policy appears on the Overview page.

## Change the QoS policy assignment of a volume

You can remove the assignment of a QoS policy from a volume or select a different QoS policy or

custom QoS.

*What you'll need*

The volume you want to modify is assigned a QoS policy.

*Steps*

1. Log in to NetApp Hybrid Cloud Control by providing the NetApp HCI or Element storage cluster administrator credentials.

2. From the Dashboard, expand the menu for your storage cluster.

3. Select **Storage** > **Volumes**.

4. Click the **Actions** menu next to the volume you intend to modify.

5. In the resulting menu, select **Edit**.

6. In the dialog box, do one of the following:

   ◦ Disable **Assign QoS Policy** and modify the **Min IOPS**, **Max IOPS**, and **Burst IOPS** values for individual volume QoS.

   > 🛈 When QoS policies are disabled, the volume uses default QoS IOPS values unless otherwise modified.

   ◦ Select a different QoS policy from the drop-down list to apply to the selected volume.

7. Click **Save**.

   The updated volume appears on the Overview page.

## Edit a QoS policy

You can change the name of an existing QoS policy or edit the values associated with the policy. Changing QoS policy performance values affects QoS for all volumes associated with the policy.

*Steps*

1. Log in to NetApp Hybrid Cloud Control by providing the NetApp HCI or Element storage cluster administrator credentials.

2. From the Dashboard, expand the menu for your storage cluster.

3. Select **Storage** > **Volumes**.

4. Click the **QoS Policies** tab.

5. Click the **Actions** menu next to the QoS policy you intend to modify.

6. Click **Edit**.

7. In the **Edit QoS Policy** dialog box, change one or more of the following:

   ◦ **Name**: The user-defined name for the QoS policy.

- **Min IOPS**: The minimum number of IOPS guaranteed for the volume. Default = 50.

- **Max IOPS**: The maximum number of IOPS allowed for the volume. Default = 15,000.

- **Burst IOPS**: The maximum number of IOPS allowed over a short period of time for the volume. Default = 15,000.

8. Click **Save**.

The updated QoS policy appears on the QoS Policies page.

💡 You can click on the link in the **Active Volumes** column for a policy to show a filtered list of the volumes assigned to that policy.

## Delete a QoS policy

You can delete a QoS policy if it is no longer needed. When you delete a QoS policy, all volumes assigned with the policy maintain the QoS values previously defined by the policy but as individual volume QoS. Any association with the deleted QoS policy is removed.

*Steps*

1. Log in to NetApp Hybrid Cloud Control by providing the NetApp HCI or Element storage cluster administrator credentials.

2. From the Dashboard, expand the menu for your storage cluster.

3. Select **Storage** > **Volumes**.

4. Click the **QoS Policies** tab.

5. Click the **Actions** menu next to the QoS policy you intend to modify.

6. Click **Delete**.

7. Confirm the action.

## Find more information

- [NetApp HCI Documentation Center](#)

- [NetApp SolidFire and Element Documentation Center (Documentation Center Versions)](#)