



Replace SN2010, SN2100, and SN2700 switches

HCI

amitha

December 01, 2020

This PDF was generated from https://docs.netapp.com/us-en/hci/docs/task_hci_snswitches.html on December 16, 2020. Always check docs.netapp.com for the latest.

Table of Contents

- Replace SN2010, SN2100, and SN2700 switches 1
 - Prepare to replace the faulty switch 2
 - Create the configuration file 3
 - Remove the faulty switch and install the replacement. 4
 - Verify the operating system version on the switch 5
 - Configure the replacement switch 6
 - Complete the replacement 8
 - Find more information 8

Replace SN2010, SN2100, and SN2700 switches

You can replace a faulty SN2000 series switch non-disruptively by following the best practices and steps provided by NetApp.

What you'll need

- Ensure that Putty is installed on the laptop and that you capture the output. See this video to learn how to configure Putty to capture the output session.

<https://img.youtube.com/vi/2LZfWH8HffA/maxresdefault.jpg>

- Ensure that you run NetApp Config Advisor before and after the replacement. This can help identify other problems before the maintenance starts. Download and install Config Advisor, and access the Quick Start Guide from [here \(login required\)](#).
- Obtain a power cable, the basic hand tools, and labels.
- Ensure that you have planned for a two to four-hour maintenance window.
- Familiarize yourself with the switch ports below:

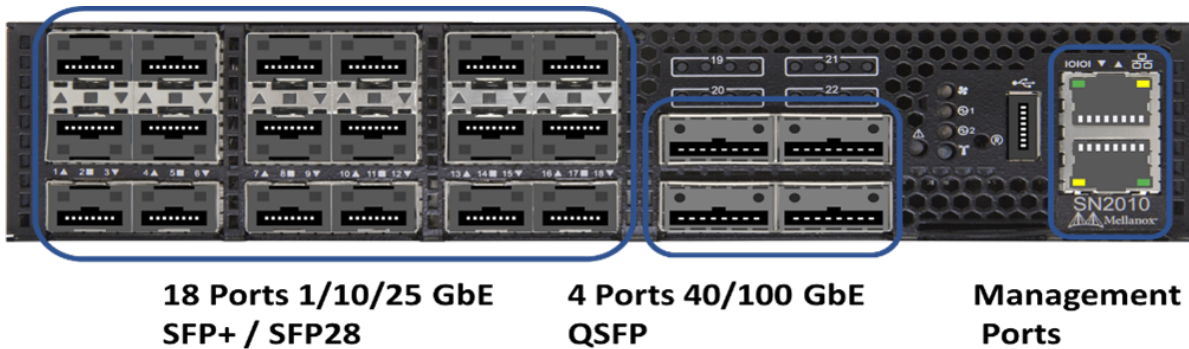


Figure 1: SN2010 switch faceplate and ports

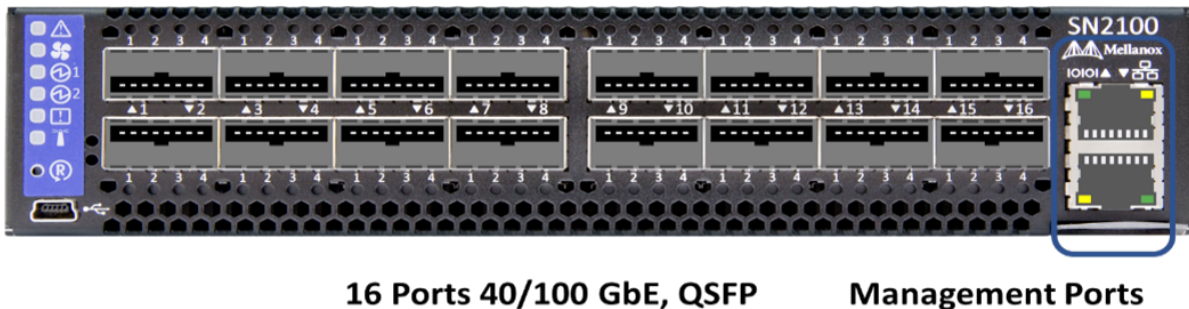


Figure 2: SN2100 switch faceplate and ports



Figure 3: SN2010 and SN2100 switch rear

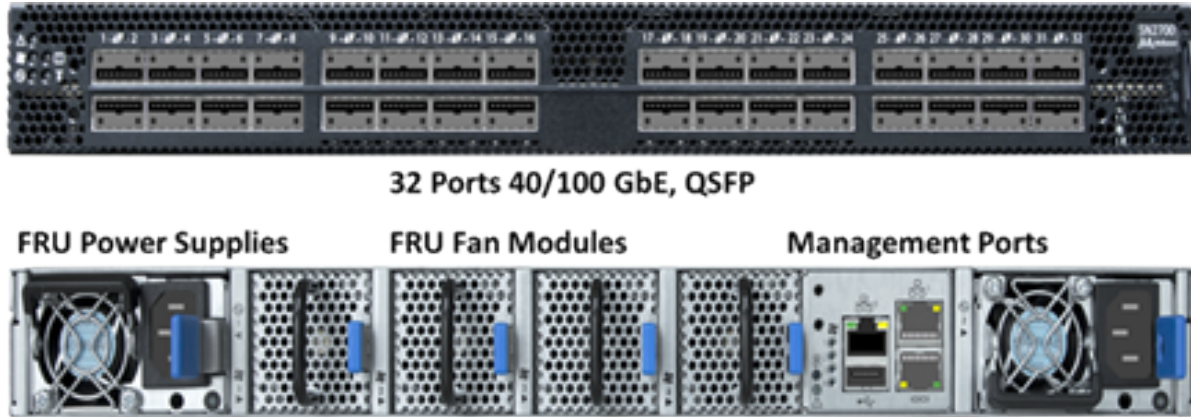


Figure 4: SN2700 switch front and rear

About this task

You should perform the steps in this procedure in the order below. This is to ensure that the downtime is minimal and the replacement switch is pre-configured before the switch replacement.



Contact NetApp Support if you need guidance.

Here is an overview of the steps in the procedure:

[Prepare to replace the faulty switch](#)

[Create the configuration file](#)

[Remove the faulty switch and install the replacement](#)

[Verify the operating system version on the switch](#)

[Configure the replacement switch](#)

[Complete the replacement](#)

Prepare to replace the faulty switch

Perform the following steps before you replace the faulty switch.

Steps

1. Verify that the replacement switch is the same model as the faulty switch.
2. Label all the cables connected to the faulty switch.
3. Identify the external file server where the switch configuration files are saved.
4. Ensure that you have obtained the following information:

- a. The interface used for the initial configuration: RJ-45 port or the Serial Terminal Interface.
- b. The credentials needed for switch access: IP address of the management port of the non-faulty switch and the faulty switch.
- c. The passwords for administration access.

Create the configuration file

You can configure a switch by using the configuration files you create. Choose from one of the following options to create the configuration file for the switch.

Option	Steps
Create the backup configuration file from the faulty switch	<ol style="list-style-type: none">1. Connect to your switch remotely using SSH as shown in the following example:<div>ssh admin@<switch_IP_address></div>2. Enter Configuration mode as shown in the following example:<div>switch > enable switch # configure terminal</div>3. Find the available configuration files as shown in the following example:<div>switch (config) # switch (config) # show configuration files</div>4. Save the active BIN configuration file to an external server:<div>switch (config) # configuration upload my-filename scp://myusername@my-server/path/to/my/<file></div>

Option	Steps
<p>Create the backup configuration file by modifying the file from another switch</p>	<ol style="list-style-type: none"> 1. Connect to your switch remotely using SSH as shown in the following example: <div data-bbox="867 275 1487 373" data-label="Text"> <pre>ssh admin@<switch_IP_address></pre> </div> 2. Enter Configuration mode as shown in the following example: <div data-bbox="867 520 1487 657" data-label="Text"> <pre>switch > enable switch # configure terminal</pre> </div> 3. Upload a text-based configuration file from the switch to an external server as shown in the following example: <div data-bbox="867 846 1487 1060" data-label="Text"> <pre>switch (config) # switch (config) # configuration text file my-filename upload scp://root@my-server/root/tmp/my-filename</pre> </div> 4. Modify the following fields in the text file to match the faulty switch: <div data-bbox="867 1207 1487 1656" data-label="Text"> <pre>## Network interface configuration ## no interface mgmt0 dhcp interface mgmt0 ip address XX.XXX.XX.XXX /22 ## ## Other IP configuration ## hostname oldhostname</pre> </div>

Remove the faulty switch and install the replacement

Perform the steps to remove the faulty switch and the install the replacement.

Steps

1. Locate the power cables on the faulty switch.
2. Label and unplug the power cables after the switch reboots.
3. Label and unplug all the cables from the faulty switch and secure them to prevent damage during switch replacement.
4. Remove the switch from the rack.
5. Install the replacement switch in the rack.
6. Connect the power cables and management port cables.



The switch automatically powers on when AC power is applied. There is no power button. It might take up to five minutes for the System Status LED to turn green.

7. Connect to the switch using the RJ-45 management port or the Serial Terminal Interface.

Verify the operating system version on the switch

Verify the OS software version on the switch. The version on the faulty switch and the healthy switch should match.

Steps

1. Connect to your switch remotely using SSH.
2. Enter Configuration mode.
3. Run the `show version` command. See the following example:

```
SFPS-HCI-SW02-A (config) #show version
Product name:      Onyx
Product release:   3.7.1134
Build ID:          #1-dev
Build date:        2019-01-24 13:38:57
Target arch:       x86_64
Target hw:         x86_64
Built by:          jenkins@e4f385ab3f49
Version summary:   X86_64 3.7.1134 2019-01-24 13:38:57 x86_64

Product model:     x86onie
Host ID:           506B4B3238F8
System serial num: MT1812X24570
System UUID:       27fe4e7a-3277-11e8-8000-506b4b891c00

Uptime:            307d 3h 6m 33.344s
CPU load averages: 2.40 / 2.27 / 2.21
Number of CPUs:    4
System memory:     3525 MB used / 3840 MB free / 7365 MB total
Swap:              0 MB used / 0 MB free / 0 MB total
```


4. If the versions do not match, you should upgrade the OS. See the [Mellanox software Upgrade Guide](#) for details.

Configure the replacement switch

Perform the steps to configure the replacement switch. See [Mellanox configuration management](#) for details.

Steps

1. Choose from the option that applies to you:

Option	Steps
From the BIN configuration file	<ol style="list-style-type: none"> 1. Fetch the BIN configuration file as shown in the following example: <div data-bbox="867 275 1487 453"> <pre>switch (config) # configuration fetch scp://myusername@my- server/path/to/my/<file></pre> </div> 2. Load the BIN configuration file you fetched in the previous step as shown in the following example: <div data-bbox="867 638 1487 779"> <pre>switch (config) # configuration switch-to my-filename</pre> </div> 3. Type yes to confirm the reboot.
From the text file	<ol style="list-style-type: none"> 1. Reset the switch to factory default: <div data-bbox="867 972 1487 1110"> <pre>switch (config) # reset factory keep- basic</pre> </div> 2. Apply the text-based configuration file: <div data-bbox="867 1213 1487 1352"> <pre>switch (config) # configuration text file my-filename apply</pre> </div> 3. Upload a text-based configuration file from the switch to an external server as shown in the following example: <div data-bbox="867 1539 1487 1755"> <pre>switch (config) # switch (config) # configuration text file my-filename upload scp://root@my- server/root/tmp/my-filename</pre> </div> <div data-bbox="914 1803 979 1869">  </div> <div data-bbox="1047 1797 1458 1877"> <p>A reboot is not required when you apply the text file.</p> </div>

Complete the replacement

Perform the steps to complete the replacement procedure.

Steps

1. Insert the cables by using the labels to guide you.
2. Run NetApp Config Advisor. Access the Quick Start Guide from [here \(login required\)](#).
3. Verify your storage environment.
4. Return the faulty switch to NetApp.

Find more information

- [NetApp HCI Documentation Center](#)
- [SolidFire and Element Software Documentation Center](#)

Copyright Information

Copyright © 2020 NetApp, Inc. All rights reserved. Printed in the U.S. No part of this document covered by copyright may be reproduced in any form or by any means-graphic, electronic, or mechanical, including photocopying, recording, taping, or storage in an electronic retrieval system-without prior written permission of the copyright owner.

Software derived from copyrighted NetApp material is subject to the following license and disclaimer:

THIS SOFTWARE IS PROVIDED BY NETAPP “AS IS” AND WITHOUT ANY EXPRESS OR IMPLIED WARRANTIES, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, WHICH ARE HEREBY DISCLAIMED. IN NO EVENT SHALL NETAPP BE LIABLE FOR ANY DIRECT, INDIRECT, INCIDENTAL, SPECIAL, EXEMPLARY, OR CONSEQUENTIAL DAMAGES (INCLUDING, BUT NOT LIMITED TO, PROCUREMENT OF SUBSTITUTE GOODS OR SERVICES; LOSS OF USE, DATA, OR PROFITS; OR BUSINESS INTERRUPTION) HOWEVER CAUSED AND ON ANY THEORY OF LIABILITY, WHETHER IN CONTRACT, STRICT LIABILITY, OR TORT (INCLUDING NEGLIGENCE OR OTHERWISE) ARISING IN ANY WAY OUT OF THE USE OF THIS SOFTWARE, EVEN IF ADVISED OF THE POSSIBILITY OF SUCH DAMAGE.

NetApp reserves the right to change any products described herein at any time, and without notice. NetApp assumes no responsibility or liability arising from the use of products described herein, except as expressly agreed to in writing by NetApp. The use or purchase of this product does not convey a license under any patent rights, trademark rights, or any other intellectual property rights of NetApp.

The product described in this manual may be protected by one or more U.S. patents, foreign patents, or pending applications.

RESTRICTED RIGHTS LEGEND: Use, duplication, or disclosure by the government is subject to restrictions as set forth in subparagraph (c)(1)(ii) of the Rights in Technical Data and Computer Software clause at DFARS 252.277-7103 (October 1988) and FAR 52-227-19 (June 1987).

Trademark Information

NETAPP, the NETAPP logo, and the marks listed at <http://www.netapp.com/TM> are trademarks of NetApp, Inc. Other company and product names may be trademarks of their respective owners.