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HLMAN RESOURCE EXPLOITATION

TRAINING MANUAL - 1983

8 June 1988

The following Interrogation HRE training was provided by SAS/SOG/GB officers to countries in Latin America:

16-27 March 1987

two GB officers provided training to a multi-country team

and possibly

March 1987

March 1507

16 Apr-4 May 84

3-11 Nov 83

10-26 Oct 84

25 Jul - 12 Aug 83

Nov 82

two GB officers (HRE)

two GB officers (HRE)

one GB officer (as part of the HRF program)

three GB officers (HRE) .

three GB officers (HRE)

two GB officers completed a site survey for HRE as part of the HRF program

DECL OADR
DRV HUM 4-82
CL BY
ALL SECRET

INTERROGATION TEXT REVISIONS .

<u>Page</u>	Revision/Change
A-2	Under D, last line, add the following: "We will discuss coercive techniques that have been used by many, and the reasons why we are against the use of these techniques".
A-6	Bottom of page: L. Change Bonafides to read "Verification";
B-3	Top of page: Ensure that the Instructor defines Liaison;
I-8	Bottom of page: Delete 7) Physical Violence;
K-1	Include in the introduction to Coercive Techniques:
	We will discuss some of those coercive techniques that have been used by many, and the reasons why we are against the use of these techniques.
	We do not use these techniques non to

We do not use these techniques, nor do we condone the use of them.

Add the attached disclaimer, "Prohibition Against the Use of-Force", to the introduction. Reiterate when discussing Non-Coercive and Coercive techniques. Ensure that the students understand our position.

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•	

HOTE: Letter and digit(s) in left margin are slide numbers

PROHIBITION AGAINST USE OF FORCE

The use of force, mental torture, threats, insults, or exposure to unpleasant and inhumane treatment of any kind as an aid to interrogation is prohibited by law, both international it is neither authorized nor condoned. and domestic: interrogator must never take advantage of the source's weaknesses to the extent that the interrogation involves threats, insults, torture or exposure to unpleasant or inhumane treatment of any Experience indicates that the use of force is not necessary kind. to gain cooperation of sources. Use of force is a poor technique, yields unreliable results, may damage subsequent collection efforts, and can induce the source to say what he thinks the interrogator wants to hear. Additionally, the use of force will probably result in adverse publicity and/or legal action against the interrogator (et. al) when the source is released. the use of force is not to be confused with psychological ploys, verbal trickery, or other nonviolent and non-coercive ruses employed by the interrogator in the successful interrogation of reticent or uncooperative sources.

INTRODUCTION

I. OPENING REMARKS

- A. THERE IS NOTHING MYSTERIOUS ABOUT "QUESTIONING".

 IT IS NO MORE THAN OBTAINING NEEDED INFORMATION FROM
 SUBJECTS. THESE MAY BE PRISONERS OF WAR. DEFECTORS.

 REFUGEES, ILLEGAL IMMIGRANTS, AGENTS OR SUSPECTED

 INTELLIGENCE AGENTS ATTEMPTING TO OPERATE IN YOUR
 COUNTRY.
 - B. THE ART OF "QUESTIONING" HAS BECOME CONTROVERSIAL IN MANY PARTS OF THE WORLD. THIS IS BECAUSE IN MANY COUNTRIES, THE TERM "QUESTIONING" HAS BEEN IDENTIFIED WITH THE USE OF TORTURE TO OBTAIN INFORMATION.

EVERY MANUAL I HAVE READ ON "QUESTIONING" STATES THAT.

INFORMATION OBTAINED FROM A SUBJECT UNDER TORTURE IS

NOT RELIABLE. THAT THE SUBJECT WILL SAY WHATEVER HE

THINKS YOU WANT TO HEAR JUST TO AVOID FURTHER

FUNISHMENT.

DURING THE BATTLE OF ALGIERS. THE FRENCH ARMY USED TORTURE TO NEUTRALIZE A TERRORIST GROUP WITHIN A MATTER OF MONTHS. UNFORTUNATELY, ALONG WITH THE HUNDREDS OF TERRORISTS THAT WERE ARRESTED AND TORTURED, SO WERE HUNDREDS OF INNOCENT CIVILIANS.

SOCIETY SIMPLY WILL NOT CONDONE THIS.

- C. THE ROUTINE USE OF TORTURE LOWERS THE MORAL

 CALIBER OF THE ORGANIZATION THAT USES IT AND CORRUPTS

 THOSE THAT RELY ON IT AS THE QUICK AND EASY WAY OUT.

 WE STRONGLY DISAGREE WITH THIS APPROACH AND INSTEAD

 EMPHASIZE THE USE OF PSYCHOLOGICAL TECHNIQUES DESIGNED

 TO PERSUADE THE SUBJECT TO WANT TO FURNISH US WITH THE

 INFORMATION WE DESIRE.
- D. SUCCESSFUL "QUESTIONING" IS BASED UPON A

 KNOWLEDGE OF THE SUBJECT MATTER AND UPON THE USE OF

 PSYCHOLOGICAL TECHNIQUES WHICH ARE NOT DIFFICULT TO

 UNDERSTAND. WE WILL BE DISCUSSING TWO TYPES OF

 TECHNIQUES, COERCIVE AND NON-COERCIVE. WHILE WE DEPLOKE

 DEPLOKE

 THAT YOU AWARE OF THEM AND THE PROPER WAY TO USE

 THEM.
- E. PSYCHOLOGISTS HAVE CONDUCTED CONSIDERABLE
 RESEARCH IN MANY AREAS THAT ARE CLOSELY RELATED TO
 COERCIVE "QUESTIONING". DURING THIS COURSE WE WILL:
 DISCUSS THE FOLLOWING TOPICS AS THEY RELATE TO
 "QUESTIONING":
 - 1. REACTIONS, TO PAIN AND FEAR.
 - 2. THE EFFECTS OF DEBILITY AND ISOLATION.
 - 3. HYPNOSIS AND NARCOSIS

keep in mind "turn around" here!

F. WHAT WE ARE EMPHASIZING THROUGHOUT THIS COURSE IS THAT "QUESTIONING" IS A COMPLICATED PROCESS INVOLVING THE INTERACTION OF TWO PERSONALITIES — THAT OF THE QUESTIONER AND THAT OF THE SUBJECT. IT MUST BE WELL PLANNED — FROM THE TIME THE SUBJECT IS ARRESTED THROUGH THE QUESTIONING PROCESS TO THE FINAL DISPOSITION OF THE SUBJECT.

II. ADMINISTRATIVE DETAILS

A. SCHEDULE AND HOURS

- 1. TWO WEEKS OF LECTURES IN THE CLASSROOM
- 2. ONE OR TWO WEEKS OF PRACTICAL WORK WITH PRISONERS, AT WHICH TIME THE CLASS WILL BE DIVIDED INTO 3 OR 4 MAN TEAMS.

B. SCOPE OF INSTRUCTION

- 1. THE INTELLIGENCE CYCLE
- 2. LIAISON RELATIONSHIPS
- 3. USE OF INTERPRETERS
- 4. SELECTION OF "QUESTIONERS"
- 5. DESIGN & MANAGEMENT OF A FACILITY
- 6. ARREST & HANDLING OF SUBJECTS
- 7: PSYCHOLOGICAL ASSESMENT OF SUBJECTS
- B. PRINCIPLES FOR PLANNING & CONDUCTING THE "QUESTIONING"
- 9. NON-COERCIVE "QUESTIONING" TECHNIQUES
- THEY SHOULD NOT BE USED.
- 11. REPORT WRITING

C. STUDENT QUESTIONS OR COMMENTS

FEEL FREE TO MAKE COMMENTS, RELATE PERSONAL

EXPERIENCES, OR ASK QUESTIONS AT ANY TIME DURING

THE COURSE. OCCASIONALLY WE MAY ONLY GIVE YOU A

BRIEF ANSWER BECAUSE SOME TOPICS WILL BE MORE

FULLY COVERED DURING A LATER CLASS.

D. USE OF VIDEO CAMERA

WE WILL BE VIDEO RECORDING PORTIONS OF YOUR PRACTICAL EXCERCISES. THE VIDEO NOT ONLY ALLOWS YOU TO REVIEW YOUR QUESTIONING TECHNIQUES BUT ALSO TO STUDY THE REACTIONS OF THE SUBJECTS DURING THE QUESTIONING.

III. DEFINITIONS

TO INSURE THAT WE ALL UNDERSTAND THE TERMS WHICH WE WILL BE USING THROUGHOUT THE COURSE HERE ARE A FEW DEFINITIONS:

- A-1 A. INFORMATION RAW DATA WHICH IS OBTAINED FROM A VARIETY OF SOURCES: RUMORS, INFORMANTS, PRISONERS, ETC. IT MAY BE ACCURATE OR INACCURATE.
- A-2 B. INTELLIGENCE THE RESULT OF AN ANALYSIS OF ALL THE INFORMATION OBTAINED CONCERNING A GIVEN SUBJECT.

C. "QUESTIONING" - OBTAINING INFORMATION BY DIRECT

QUESTIONING OF A PERSON UNDER CONDITIONS FULLY OR

PARTIALLY CONTROLLED BY THE "QUESTIONER". OR BELIEVED

BY THAT PERSON TO BE UNDER THE "QUESTIONER'S" CONTROL.

"QUESTIONING" IS USUALLY RESERVED FOR SUBJECTS WHO ARE

SUSPECT, RESISTANT OR BOTH.

D. "QUESTIONER" - A PERSON TRAINED AND EXPERIENCED

IN THE ART OF EXTRACTING INFORMATION FROM A SUBJECT IN

RESPONSE TO EXPLICIT REQUIREMENTS. THE SUBJECT MAY BE

EITHER COOPERATIVE OR RESISTANT.

3

E. "QUESTIONING" FACILITY - A BUILDING OR SERIES OF
BUILDINGS DESIGNED TO ENHANCE DETENTION AND
"QUESTIONING" OF SUBJECTS WITH A VIEW TOWARD OBTAINING
MAXIMUM COOPERATION. THIS WILL INCLUDE ENVIRONMENTAL.
PHYSICAL AND FSYCHOLOGICAL CONTROLS.

F. INTERVIEW - OBTAINING INFORMATION, NOT USUALLY UNDER CONTROLLED CONDITIONS, BY QUESTIONING A PERSON WHO IS AWARE OF THE NATURE AND SIGNIFICANCE OF HIS ANSWERS BUT NOT AWARE OF THE SPECIFIC PURPOSE OF THE INTERVIEWER.

A-7 G. DEERIEFING - OBTAINING INFORMATION BY QUESTIONING A CONTROLLED. AND SOMETIMES WITTING, SUBJECT WHO IS NORMALLY WILLING TO PROVIDE THE DESIRED INFORMATION.

- H. ELICITATION OBTAINING INFORMATION WITHOUT

 REVEALING THE INTENT OR EXCEPTIONAL INTEREST OF THE

 QUESTIONER, THROUGH A VERBAL OR WRITTEN EXCHANGE WITH

 A SUBJECT WHO MAY OR MAY NOT BE WILLING TO PROVIDE IT

 IF HE KNEW THE TRUE PURPOSE.
- I. CONTROL THE CAPACITY TO CAUSE OR CHANGE CERTAIN

 TYPES OF HUMAN BEHAVIOR BY IMPLYING OR USING PHYSICAL

 OR PSYCHOLOGICAL MEANS TO INDUCE COMPLIANCE.

 COMPLIANCE MAY BE VOLUNTARY OR INVOLUNTARY.

CONTROL CAN RARELY BE ESTABLISHED WITHOUT CONTROL OF THE ENVIRONMENT. BY CONTROLLING THE SUBJECT'S PHYSICAL ENVIRONMENT, WE WILL BE ABLE TO CONTROL HIS PSYCHOLOGICAL STATE OF MIND.

- A-10

 J. REQUIREMENTS THE WRITTEN DETAILED DEMAND FROM VARIOUS CUSTOMER AGENCIES FOR SPECIFIC INFORMATION OR FOR SPOTTING OF FOTENTIAL ASSETS.
- A-11 K. SUBJECT A PERSON BELIEVED TO POSSESS

 INFORMATION OF VALUE TO THE SERVICE QUESTIONING HIM.
- A-12

 L. BONAFIDES EVIDENCE OR RELIABLE INFORMATION
 REGARDING A SUBJECT'S IDENTITY, PERSONAL HISTORY, AND
 INTENTIONS OF GOOD FAITH.
- A-13 M. SCREENING THE FRELIMINARY INTERVIEWING OF A

 SUBJECT TO OBTAIN BIOGRAPHIC AND OTHER BACKGROUND

 INFORMATION.

A-17 B. COLLECTION

THIS IS WHERE "QUESTIONING" FITS INTO THE CYCLE.

COLLECTION ALSO INCLUDES OTHER SOURCES SUCH AS:

RESEARCH, BOOKS AND MAGAZINES, PICTURES,

NEWSPAPERS, ETC. COLLECTION ONLY PRODUCES

INFORMATION, NOT INTELLIGENCE.

A-19 C. PROCESSING

A-21

A-22

IN ORDER TO BE PROCESSED, THE INFORMATION MUST BE

ACCURATELY RECORDED. THEN IT MUST BE EVALUATED

AS TO ITS RELEVANCE TO THE REQUIREMENTS AND THE

RELIABILITY OF THE SOURCE. LASTLY IT MUST BE

ANALYZED TO DETERMINE ITS SIGNIFICANCE WITH

RESPECT TO OTHER INFORMATION ABOUT THE SAME TOPIC.

D. DISSEMINATION

THE PROCESSED INFORMATION IS NOW INTELLIGENCE AND MUST BE DISSEMINATED IN A TIMELY MANER TO SOMEONE WHO CAN ACT UPON IT. THE INTELLIGENCE REPORT.

WHICH IS DISSEMINATED WILL THEN GENERATE REQUIREMENTS FOR ADDITIONAL INFORMATION AND THE CYCLE BEGINS ALL OVER AGAIN.

A-14

N. ASSESSMENT - THE ANALYSIS OF THE PSYCHOLOGICAL

AND BIOGRAPHICAL DATA ABOUT A SUBJECT FOR THE PURPOSE

- OF MAKING AN APPRAISAL. THE SPECIFIC TECHNIQUES WHICH

WILL BE USED DURING THE "QUESTIONING" WILL DEPEND UPON

THE ASSESSMENT.

A-15 IV. THE CYCLE OF INTELLIGENCE THE INTELLIGENCE CYCLE CONSISTS OF FOUR PHASES AND CAN BE REPRESENTED AS A CIRCLE BECAUSE IT HAS NO BEGINNING OR END.

- A-16

 A. REQUIREMENTS

 THE DEMAND FOR CERTAIN TYPES OF INFORMATION

 ESTABLISHES PURPOSE AND DIRECTION FOR CONDUCTING

 THE "QUESTIONING". THERE ARE TWO TYPES OF

 REQUIREMENTS:
- 1. STANDING REQUIREMENTS e.g. INFORMATION

 CONCERNING THREATS AGAINST GOVERNMENT OFFICIALS,

 SUBVERSIVE GROUPS, TERRORIST ACTIONS, ARMED

 ATTACK.
- A-16

 2. SPECIFIC REQUIREMENTS e.g. INFORMATION

 CONCERNING A TOPIC ABOUT WHICH A SUBJECT HAS

 SPECIALIZED KNOWLEDGE, SUCH AS SCIENTIFIC OR

 TECHNICAL F.NOWLEDGE.

B-1 I. LEGAL CONSIDERATIONS

THE LEGALITY OF DETAINING AND "QUESTIONING" A SUBJECT, AND OF THE METHODS EMPLOYED. IS DETERMINED BY THE LAWS OF THE COUNTRY IN WHICH IT IS DONE. IT IS THEREFORE IMPORTANT THAT ALL "QUESTIONERS" AND THEIR SUPERVISORS BE FULLY AND ACCURATELY INFORMED ABOUT THE APPLICABLE LOCAL LAWS.

DO NOT ASSUME THAT ALL MEMBERS OF A LIAISON SERVICE KNOW THE PERTINENT STATUTES. IT IS RECOMMENDED THAT COPIES OR LEGAL EXTRACTS OF ALL APPLICABLE LAWS BE KEPT IN A SEPARATE FILE AND THAT ALL "QUESTIONERS" REREAD. THE FILE PERIODICALLY.

IT IS THE RESPONSIBILITY OF THE "QUESTIONER" TO BE SURE THAT THE "QUESTIONING" IS LEGAL, WHETHER IT IS CONDUCTED UNILATERALLY OR JOINTLY. A JOINT ILLEGAL "QUESTIONING" MAY LATER EMBARRASS BOTH SERVICES AND LEAD TO RECRIMINATIONS AND STRAINED RELATIONS BETWEEN THEM.

DETENTION POSES THE MOST COMMON OF THE LEGAL PROBLEMS.

DETENTION IN A CONTROLLED ENVIRONMENT AND PERHAPS FOR

A LENGTHY PERIOD IS FREQUENTLY ESSENTIAL TO A

SUCCESSFUL "QUESTIONING" OF A RESISTANT SUBJECT. SOME

SECURITY SERVICES MAY WORK AT THEIR LEISURE, RELYING

UPON TIME AS WELL AS METHODS TO MELT RESISTANCE. THE

CHOICE OF METHODS DEPENDS IN LARGE PART UPON HOW LONG:

THE SUBJECT CAN BE LEGALLY DETAINED.

FACTORS RELATING TO THE LEGALITY OF THE "QUESTIONING":

- B-1 A. DOES SERVICE HAVE LAW ENFORCEMENT POWERS?
- B-2 B. DOES SERVICE HAVE AUTHORITY TO OPERATE IN HOME COUNTRY?
- B-3 C. DOES "QUESTIONING" OF CITIZENS REQUIRE SPECIAL APPROVAL?
- B-4 D. ILLEGAL DETENTION ALWAYS REQUIRES PRIOR HQS APPROVAL.
- B-5 E. COERCIVE TECHNIQUES ALWAYS REQUIRE PRIBRIAGS

 APPROVAL. CONSTITUTE AN IMPROPRIET! AND

 VIOLATE_ POLICY.

- B-6 II. ADVANTAGES OF WORKING WITH LIAISON
- B-6 A. HAS THE LEGAL ATHORITY TO DETAIN AND "QUESTION".
- B-7 B. CAN PROVIDE NECESSARY DETENTION FACILITIES.
- B-8 C. HAS THE ABILITY TO FOLLOW UP ON OPERATIONAL LEADS.
- B-9 D. CAN PROVIDE SUPPORT PERSONNEL SUCH AS: GUARDS,
 DRIVERS, INTERPRETERS, MEDICAL AND HOUSEKEEPING
 PERSONNEL.
- B-10 E. CAN PROVIDE EASY ACCESS TO LIAISON FILES.
 - TO VERIFY INFORMATION OBTAINED FROM THE SUBJECT.
 - TO PROVIDE ADDITIONAL INFORMATION YOU MAY NOT HAVE (e.g. GIVE US A NAME AND D.O.B. AND WE CAN PROVIDE YOU WITH A COMPUTERIZED PERSONAL HISTORY OF THE SUBJECT).

IT IS ALSO IMPORTANT TO HAINTAIN LIAISON WITH OTHER GOVERNMENT AGENCIES WITHIN YOUR OWN COUNTRY. FOR EXAMPLE, IN THE U.S. EACH STATE AND FEDERAL LAW ENFORCEMENT AGENCY HAS ITS OWN COMPUTERIZED DATA BASE. EACH AGENCY SHARES ITS INFORMATION WITH ALL THE OTHERS BY CONNECTING TO A CENTRALIZED COMPUTER. FROM ONE TERMINAL IN OUR OFFICE WE CAN ACCESS N.C.I.C., T.C.I.C., T.E.C.S., N.L.E.T.S., ETC.

B-11	III.	DISADVANTAGES OF WORKING WITH LIAISON
B-11	- - .	A. LACK OF UNDERSTANDING OF THE VALUE OF
		"QUESTIONING" IN THE INTELLIGENCE CYCLE.
B-12		B. LACK OF TRAINING AND EXPERIENCE IN "QUESTIONING".
		TECHNIQUES.
B-13	•	C. BEPENDENCE ON TORTURE AND COERCIVE TECHNIQUES: QUESTIONING TO LIAISON TE IT IS
B-14		D. CORRUPTION WITHIN THE LIAISON SERVICE. LIAISON
B-15		E. HOSTILE PENETRATION OF THE LIAISON SERVICE.
B-16	٠.	F. TENDENCY TO WITHHOLD INFORMATION OR SOURCES.
B-17		G: LIMITATIONS IMPOSED ON COOPERATION FOR POLITICAL
		REASONS. H. PROHIGITION AGAINST OUR DIRECT PARTICIPATION H. PROHIGITION QUESTIONING EXCEPT WITH PRICR ONE CAUTION ABOUT WORKING WITH ANOTHER SERVICE: BE LEVEL
		SURE THAT THE OTHER SERVICE WILL MAINTAIN YOUR AGS
	•	SECURITY AND THAT OF THE SUBJECT.

INTERPRETERS

I. INTRODUCTION

THERE WILL BE MANY OCCASIONS WHEN BORDER CROSSERS,
REFUGEES, PRISONERS OF WAR, SUSPECTED AGENTS, OR OTHER
POTENTIAL SUBJECTS FOR "QUESTIONING" WILL NOT SPEAK
YOUR NATIVE LANGUAGE. THEREFORE. THE USE OF AN
INTERPRETER MAY BE ESSENTIAL TO SUCCESSFULLY COMPLETE
AN EXPLOITATION.

WHEN USED PROPERLY. AN INTERPRETER CAN BE YOUR KEY ASSISTANT IN PERFORMING YOUR DUTIES AND A CONTROL TO HELP YOU AVOID VIOLATING CUSTOMS AND TRADITIONS.

HOWEVER, PLEASE KEEP IN MIND THAT THE USE OF AN INTERPRETER MUST NEVER BE CONSIDERED A SATISFACTORY SUBSTITUTE FOR DIRECT COMMUNICATION BETWEEN YOU AND THE SUBJECT.

II. DIFFICULTIES & LIHITATIONS

- C-1 A: THE AMOUNT OF TIME REQUIRED TO CONDUCT THE "QUESTIONING" WILL MORE THAN DOUBLE.
- B. YOU WILL EXPERIENCE CONSIDERABLE DIFFICULTY IN

 TRYING TO ESTABLISH RAPPORT WITH THE SUBJECT BECAUSE

 OF THE LACK OF PERSONAL CONTACT, THAT IS, NOT BEING

 ABLE TO SPEAK DIRECTLY TO THE INDIVIDUAL.

C. IT IS EXTREMELY DIFFICULT TO USE CERTAIN
-- "QUESTIONING" TECHNIQUES, SUCH AS RAPID FIRE
QUESTIONING, WHEN USING AN INTERPRETER.

D. CERTAIN MEANINGS, TONAL INFLECTIONS, AND

EXPRESSIONS ARE ALMOST IMPOSSIBLE TO CONVEY TO THE

SUBJECT THROUGH AN INTERPRETER. THIS INCREASES THE

POSSIBILITY OF MISUNDERSTANDINGS.

C-5

E. THE PRESENCE OF AN INTERPRETER MAY CAUSE AN

OTHERWISE COOPERATIVE SUBJECT TO WITHHOLD INFORMATION

DURING THE "QUESTIONING". SOME SUBJECTS ARE WILLING

TO GIVE INFORMATION ONLY IF THEY CAN BE SURE THAT

THEIR OWN FORCES WILL NOT FIND OUT THAT THEY TALKED,

THAT THERE WILL BE NO RETRIBUTION. THE PRESENCE OF

ANY THIRD PARTY AT THE "QUESTIONING", EVEN AN

INTERPRETER, MAY CAUSE THE SUBJECT TO DOUBT THIS

ASSURANCE.

F. THERE IS A SECURITY RISK POSED BECAUSE THE

INTERPRETER IS JUST ONE MORE INDIVIDUAL TO BECOME

AWARE OF INTELLIGENCE REQUIREMENTS, AND HE WILL OBTAIN

CONSIDERABLE INFORMATION OF A CLASSIFIED NATURE DURING

THE COURSE OF THE "QUESTIONING".

III. SELECTION OF INTERPRETERS

FROM A SECURITY STANDPOINT, INTERPRETERS SHOULD BE SELECTED FROM YOUR OWN SERVICES, OR AT LEAST YOUR NATIONALITY, IF AT ALL POSSIBLE. IN SOME INSTANCES, HOWEVER, IT WILL BE NECESSARY TO HIRE OR USE FOREIGNERS FOR THIS PURPOSE. LET'S DISCUSS SOME OF THE FACTORS WHICH MUST BE CONSIDERED WHEN SELECTING AN INTERPRETER.

C-7 A. SECURITY CLEARANCE

IT IS IMPORTANT THAT AN INTERPRETER HAVE A SECURITY CLEARANCE BECAUSE OF THE OPPOSITION'S CONTINUED EFFORTS TO PENETRATE YOUR ORGANIZATION AND LEARN YOUR INTELLIGENCE REQUIREMENTS.

C-8 B. LANGUAGE CAPABILITY

HE SHOULD BE COMPLETELY FLUENT IN YOUR LANGUAGE AS WELL AS THE LANGUAGE OF THE SUBJECT. THIS IS VERY IMPORTANT IN BOTH SPEAKING THESE LANGUAGES AND WRITING THEM.

C-9 C. PERSONALITY

WHENEVER POSSIBLE. THE PERSONALITY OF THE INTERPRETER SHOULD BE THE SAME OR NEARLY THE SAME AS YOURS. THIS WILL OFTEN COME ABOUT AS THE TWO OF YOU WORK TOGETHER MORE AND MORE OFTEN. IF THERE ARE SERIOUS PERSONALITY DIFFERENCES BETWEEN THE TWO OF YOU. YOU SHOULD GET ANOTHER INTERPRETER.

THE INTERPRETER SHOULD BE ABLE TO ADJUST HIS PERSONALITY TO THAT OF THE SUBJECT, AND TO THE "QUESTIONING" TECHNIQUES BEING USED.

C-10 D. SOCIAL STATUS

THIS IS ALWAYS A CONSIDERATION IN THOSE COUNTRIES
IN WHICH SOCIAL STATUS EXISTS. IN A LIAISON
SITUATION BE SURE THE INTERPRETER HAS THE SOCIAL
STATURE FOR CONTACT WITH THE OFFICIALS WITH WHOM
HE WILL BE TALKING.

DURING THE "QUESTIONING" OF A SUBJECT IN WHICH A
DIFFERENCE OF CLASSES MAY EXIST BETWEEN THE
SUBJECT AND THE INTERPRETER, YOU MUST MAKE IT
CLEAR TO THE SUBJECT THAT THE CONVERSATION IS
STRICTLY BETWEEN THE TWO OF YOU, THAT THE
INTERPRETER IS SIMPLY A DEVICE FOR CONVERTING THE
LANGUAGE.

IN CERTAIN SOCIETIES WOMEN ARE OFTEN VIEWED AS HAVING INFERIOR SOCIAL STATUS AND USING A FEMALE INTERPRETER MAY NOT BE ADVISABLE IN CASES WHERE A MAN IS BEING "QUESTIONED".

THE CHANGE IN TONAL INFLECTIONS AS A FEMALE.

INTERPRETS THE QUESTIONS OF A MALE "QUESTIONER"

CAUSES THE EFFECT TO BE LOSS DURING TRANSLATION.

ACCORDING TO PSYCHOLOGICAL TESTS, HEN AND WOMEN

BOTH RESPOND BETTER TO QUESTIONING BY A MALE.

C-11 E. SOURCES OF INTERPRETERS

1. MOST SECURITY SERVICES ALREADY HAVE EXISTING INTERPRETER POOLS FROM WHICH YOU CAN SELECT SOMEONE WHO MEETS YOUR REQUIREMENTS.

2. HIM. STATE OF STAT

THAT YOU FULLY UNDERSTAND WHY THE

THAT THERE ARE TO BE NO RESIDUAL RELATIONSHIPS

BETWEEN THEM.

THAT YOU PLAN TO CHANGE ANY OF HIS

J. IT MAY BE NECESSARY TO USE AN INTERPRETER FROM A SOURCE OUTSIDE YOUR OWN SERVICE.

EDUCATIONAL FACILITIES ARE AN EXCELLENT SOURCE FOR NEW TALENT.

C-5

C-12

C - 12

Slide C-15

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C - 12

C-13	F.	GENERAL SUGGESTIONS
C-14		1. WAIT UNTIL YOU HAVE SEVERAL LEADS BEFORE
C-14		INTERVIEWING ANY CANDIDATES.
C-14		2. INTERVIEW ALL SERIOUS CANDIDATES.
C-14		3. RUN TRACES ON ALL CANDIDATES, THROUGH BOTH
		YOUR OWN AND LIAISON SERVICES.
C-14	-	4. REVIEW ALL PERSONNEL FILES THOROUGHLY ON
		EACH CANDIDATE, INCLUDING ANY PERFORMANCE REPORTS.
C-14		5. LAY OUT ALL GROUND RULES AT THE TIME OF
		RECRUITMENT. BE SURE HE UNDERSTANDS ALL
•		CONDITIONS OF EMPLOYMENT, SUCH AS SALARY AND
		BENEFITS, AND WHAT HE WILL OR WILL NOT BE
		ENTITLED TO.
→ C-14		6. INSOFAR AS POSSIBLE, HAVE ALL UNDERSTANDINGS
		IN WRITING.
C-14		7. BE ESPECIALLY WATCHFUL FOR ATTEMPTS TO
		PENETRATE YOUR OFFICE. :
C-15 -		Return to E. 2., p. C-5

- C-16 IV. TRAINING OF INTERPRETERS
- A. ESTABLISH YOUR AUTHORITY AS SOON AS POSSIBLE AND

 BE SURE THE INTERPRETER UNDERSTANDS THE LIMITS OF HIS

 AUTHORITY. YOU ARE RESPONSIBLE FOR INSTRUCTING THE

 INTERPRETER IN HIS DUTIES, THE STANDARDS OF CONDUCT

 EXPECTED FROM HIM, THE TECHNIQUES TO BE USED DURING

 "QUESTIONING", AND ANY OTHER REQUIREMENTS WHICH YOU

 CONSIDER NECESSARY.
- C-17

 B. DETERMINE HIS CURRENT LEVEL OF TRAINING AND

 EXPERIENCE, NOTING ANY UNDESTREABLE CHARACTERISTICS OR

 HABITS. NOTIFY HIM FIRMLY OF ANY CHARACTERISTICS YOU

 WANT CHANGED AND HOW TO DO IT.

IF POSSIBLE, HAVE A NEW INTERPRETER UNDERSTUDY

ONE WHO IS ALREADY PROFICIENT, OR AT LEAST AFFORD HIM

THE OFFORTUNITY TO PRACTICE SKILLS LEARNED UNDER

SUPERVISION.

C. ACCURACY OF TRANSLATIONS SHOULD BE STRESSED. HE

MUST REALIZE THAT IF HE DOES NOT UNDERSTAND WHAT YOU

ARE TRYING TO SAY, HE SHOULD NOT TRY TO FAKE IT. BUT

SHOULD FIRST DISCUSS IT WITH YOU BEFORE INTERPRETING.

HE SHOULD BE MADE TO UNDERSTAND THAT HE IS YOUR "RIGHT HAND" OR "HOUTHPIECE" AND IS INDISPENSIBLE TO THE "QUESTIONING". HOWEVER, HE MUST BE CAUTIONED NOT TO INTERJECT HIS OWN IDEAS INTO THE "QUESTIONING". HE SHOULD TRANSLATE DIRECTLY ANY STATEMENTS MADE BY YOU OR THE SUBJECT.

HE SHOULD AVOID SUCH EXPRESSIONS AS "HE WANTS TO KNOW IF YOU..." OR "HE SAID TO TELL YOU THAT...", ETC.

- C-19

 D. PERIODIC TESTING AND EVALUATION OF THE

 INTERPRETER SHOULD BE CONDUCTED THROUGH TAPES OR

 WRITING. THIS SHOULD BE DONE WITHOUT HIS KNOWING THAT

 HE IS BEING EVALUATED.
- C-20

 E. SPECIAL ATTENTION SHOULD BE GIVEN TO THE

 DEVELOPMENT OF LANGUAGE PROFICIENCY IN THE TECHNICAL

 FIELDS IN WHICH THE INTERPRETER WILL BE USED. THE USE

 OF TECHNICAL TERMS WILL GREATLY INCREASE THE

 COMPLEXITY OF THE QUESTIONS ASKED AND ANSWERS GIVEN.

 THEREFORE, THE INTERPRETER MUST UNDERSTAND THE SUBJECT

 MATTER ALMOST AS WELL AS YOU DO.
- C-21 F. MAKE IT CLEAR TO THE INTERPRETER THAT THE

 QUANTITY AND QUALITY OF INFORMATION OBTAINED DURING

 THE "QUESTIONING" WILL DEPEND UPON HIS ABILITY AS AN

 INTERPRETER.
- THE PROCEDURES TO BE USED DURING "QUESTIONING" MUST BE
 ADAPTED TO THE USE OF AN INTERPRETER. SOME OF THESE
 ADAPTATIONS NEED ONLY BE CONSIDERED THE FIRST TIME YOU

 USE A PARTICULAR INTERPRETER. THEY DO NOT NEED TO BE
 RECONSIDERED IF THE TWO OF YOU CONSTANTLY WORK
 TOGETHER AS A TEAM.

-- A. PLANNING AND PREPARATION

- C-22

يرجر وتقديمها فيرسونه والمستعدد والم

ALWAYS THOROUGHLY BRIEF THE INTERPRETER ON ANY AND ALL INFORMATION AVAILABLE REGARDING THE SUBJECT AND THE OBJECTIVES OF THE "QUESTIONING".

PRIOR TO THE START OF THE "QUESTIONING", THE INTERPRETER SHOULD BE GIVEN THE OPPORTUNITY TO CONDUCT ANY NECESSARY RESEARCH CONCERNING TECHNICAL OR PROFESSIONAL TERMS TO BE USED DURING THE "QUESTIONING". IN SOME CASES IT WILL BE NECESSARY FOR YOU TO PROVIDE HIM WITH A PRECISE DEFINITION OF THE TERMS YOU PLAN TO USE TO ENSURE A CLEAR UNDERSTANDING BY THE INTERPRETER.

C-23 B. PHYSICAL ARRANGEMENTS

INSTRUCT THE INTERPRETER ON THE PHYSICAL
ARRANGEMENTS FOR THE "QUESTIONING". HE SHOULD
SEE THE ACTUAL FACILITIES TO BE USED AND SHOULD
KNOW EXACTLY WHERE HIS PHYSICAL POSITION WILL BE
IN RELATION TO YOU AND THE SUBJECT. THE MOST
DESIREABLE ARRANGEMENT IS FOR YOU AND THE SUBJECT
TO FACE EACH OTHER ACROSS OPPOSITE SIDES OF A
TABLE WITH THE INTERPRETER LOCATED AT ONE END OF
THE TABLE.

C-24 C. METHOD OF INTERPRETATION

SELECT THE METHOD OF INTERPRETATION TO BE USED DURING THE "QUESTIONING", THAT IS, EITHER THE ALTERNATE OR THE SIMULTANEOUS METHOD. THIS CHOICE SHOULD BE BASED UPON YOUR EVALUATION OF THE INTERPRETER'S ABILITY AND PERSONAL CHARACTERISTICS. EACH METHOD HAS CERTAIN ADVANTAGES AND DISADVANTAGES OF WHICH YOU SHOULD BE AWARE.

C-24 ALTERNATE METHOD

IN THIS METHOD, YOU SPEAK ENTIRE THOUGHTS,

SENTENCES, AND SOMETIMES EVEN PARAGRAPHS, AND

THEN WAIT FOR THE INTERPRETER TO TRANSLATE ALL

THAT HAS BEEN SAID. THIS REQUIRES THE

INTERPRETER TO HAVE AN EXCEPTIONALLY GOOD MEMORY,

BUT DOES ALLOW HIM TO REPHRASE STATEMENTS TO

ENSURE BETTER UNDERSTANDING IN THE SECOND

LANGUAGE. THIS IS IMPORTANT WHEN THE SENTENCE

STRUCTURE OF THE SUBJECT'S LANGUAGE DIFFERS FROM

THAT OF YOUR OWN LANGUAGE.

THE ALTERNATE METHOD HAS THE DISADVANTAGE OF HAKING THE INTERPRETER'S PRESENCE MORE EVIDENT OR OBVIOUS. THIS TENDS TO BREAK DOWN THE EYE-TO-EYE' CONTACT THAT IS DESIRED BETWEEN YOU AND THE SUBJECT.

IN THIS METHOD. THE INTERPRETER TRANSLATES YOUR WORDS AS YOU ARE SPEAKING, KEEPING UP WITH YOU AS CLOSELY AS POSSIBLE, USUALLY ONLY A FEW WORDS OR A PHRASE BEHIND. THIS ALLOWS HIM TO MORE ACCURATELY CONVEY THE EXACT MENTAL ATTITUDE AND FINE SHADES OF MEANING WHICH YOU OR THE SUBJECT ARE TRYING TO EXPRESS. BECAUSE THERE ARE NO LONG PAUSES DURING WHICH YOU OR THE SUBJECT ARE NOT INVOLVED, THIS METHOD PROMOTES ATTENTIVE LISTENING AND INCREASES THE RAPPORT BETWEEN YOU AND THE SUBJECT.

THE SIMULTANEOUS METHOD HAS THE DISADVANTAGE OF GREATER CHANCE OF ERROR DURING INTERPRETING, ESPECIALLY WHERE THERE IS A DIFFERENCE IN SENTENCE STRUCTURE BETWEEN THE TWO LANGUAGES. IT ALSO REQUIRES A VERY HIGH DEGREE OF PROFICIENCY IN BOTH LANGUAGES.

D. TECHNIQUES TO BE USED

C-25

INSTRUCT THE INTERPRETER ON THE MANNER IN WHICH
THE "QUESTIONING" IS TO TAKE PLACE AND TECHNIQUES
TO BE USED. IF POSSIBLE, YOU SHOULD PRACTICE.
WITH HIM UNDER CONDITIONS AS CLOSE TO THE REAL
CONDITIONS WHICH WILL EXIST DURING THE ACTUAL
"QUESTIONING".

DURING YOUR INITIAL CONTACT WITH THE SUBJECT, YOU SHOULD INFORM HIM AS TO THE ROLE THE INTERPRETER WILL PLAY DURING THE "QUESTIONING", WHICH IS SIMPLY TO GIVE AN ACCURATE TRANSLATION OF EVERYTHING SAID BETWEEN YOU AND THE SUBJECT.

AT THIS TIME, INSTRUCT THE SUBJECT TO SPEAK

*DIRECTLY TO YOU - NOT TO THE INTERPRETER, AND

WHILE SPEAKING, TO LOOK DIRECTLY AT YOU - NOT AT

THE INTERPRETER.

INSTRUCT THE SUBJECT TO USE SIMPLE DIRECT

LANGUAGE AND TO AVOID USING PHRASES SUCH AS "TELL

HIM THAT...." OR "I WOULD LIKE TO HAVE YOU SAY

THAT...."

RECORDING AND REPORTING C - 26

THE INTERPRETER SHOULD ASSIST YOU IN PREPARING THE RECORD AND REPORT OF THE "QUESTIONING". THIS WILL INSURE THAT THERE ARE NO MISUNDERSTANDINGS OF WHAT THE SUBJECT HAS SAID AND THAT YOU HAVE ACCURATELY ASSESSED HIS PSYCHOLOGICAL STATE OF MIND. IF THERE ARE TO BE ADDITIONAL "QUESTIONING" SESSIONS, YOU CAN NOW PROPERLY TAILOR YOUR TECHNIQUE TO TAKE ADVANTAGE OF THE SUBJECT'S PSYCHOLOGICAL STATE.

SUMMARY VI.

REMEMBER, YOUR INTERPRETER CAN SPELL THE DIFFERENCE BETWEEN SUCCESS AND FAILURE. IF YOU MUST USE AN INTERPRETER, USE HIM PROPERLY. CONSIDER THE REQUIREMENTS. TAKE CARE IN SELECTION, TRAIN HIM WELL, AND USE THE CORRECT TECHNIQUES.



WHEN USING AN INTERPRETER IN A CLASSROOM SITUATION, IF THERE ARE TWO INSTRUCTORS, THE INTERPRETER MUST WORK TWICE AS HARD. IF THERE ARE THREE INSTRUCTORS, THE INTERPRETER MUST WORK THREE TIMES AS HARD.

NO MATTER HOW BADLY THE INSTRUCTOR EXPRESSES HIMSELF. THE INTERPRETER ALWAYS MAKES HIM SOUND GOOD.

D-1

SELECTION OF "QUESTIONERS"

I. GENERAL.

THE USE OF PROPERLY QUALIFIED AND THOROUGHLY TRAINED "QUESTIONERS" IS A FUNDAMENTAL REQUIREMENT FOR THE EFFICIENT EXPLOITATION OF SUBJECTS WHO ARE POTENTIAL SOURCES OF INTELLIGENCE INFORMATION.

- II. QUALIFICATIONS OF CHIEF IMPORTANCE TO A "QUESTIONER"
 - A. ENOUGH OPERATIONAL TRAINING AND EXPERIENCE TO PERMIT QUICK RECOGNITION OF LEADS.
- D-2 B. FAMILIARITY WITH THE LANGUAGE TO BE USED.
- D-3 C. EXTENSIVE BACKGROUND KNOWLEDGE ABOUT THE SUBJECT'S NATIVE COUNTRY (AND INTELLIGENCE SERVICE, IF EMPLOYED BY ONE)
- D. A GENUINE UNDERSTANDING OF THE SOURCE AS A PERSON.

 OF THE FOUR TRAITS LISTED, A GENUINE INSIGHT INTO THE SUBJECT'S CHARACTER AND MOTIVES IS PERHAPS THE MOST IMPORTANT.
 - THE "QUESTIONER" SHOULD POSSESS SUITABLE PERSONALITY

 CHARACTERISTICS WHICH WILL ENABLE HIM TO GAIN THE

 COOPERATION OF THE SUBJECT, SOME OF WHICH ARE LISTED

 BELOW:

MOTIVATION: THE DEGREE OF A "QUESTIONER'S"

SUCCESS IS DIRECTLY RELATED TO HIS DEGREE OF

MOTIVATION. THE MENTAL ATTITUDE TO DO A

GOOD JOB IS FELT BY THE SUBJECT AND INCREASES CHANCES

OF COOPERATION.

** ALERTNESS: A "QUESTIONER" MUST WATCH FOR ANY INDICATON THAT THE SUBJECT IS WITHHOLDING ADDITIONAL INFORMATION; FOR ANY TENDENCY TO RESIST FURTHER QUESTIONING, FOR DIMINISHING RESISTANCE, FOR CONTRADICTIONS, ETC.

GX"QUESTIONER" MUST BE CONSTANTLY AWARE OF THE
SHIFTING ATTITUDES WHICH NORMALLY CHARACTERIZE A
SUBJECT'S REACTION TO "QUESTIONING". HE MUST NOTE THE
SUBJECT'S EVERY GESTURE, WORD, AND VOICE INFLECTION
AND BE ABLE TO DETERMINE WHY THE SUBJECT IS IN A
CERTAIN HOOD OR WHY HIS MOOD SUDDENLY CHANGED.

THE 200 STREET

D-5

D-6

D-7

PATIENCE AND TACT: A "QUESTIONER" DISPLAYING
PATIENCE AND TACT WILL BE ABLE TO CREATE AND MAINTAIN
A FAVORABLE ATMOSPHERE BETWEEN HIMSELF AND THE
SUBJECT. THE DISPLAY OF IMPATIENCE WILL ENCOURAGE THE
RESISTANT SUBJECT TO REMAIN UNRESPONSIVE EVEN LONGER.

- D-8 CREDIBILITY: A "QUESTIONER" MUST MAINTAIN

 CREDIBILITY WITH THE SUBJECT. FAILURE TO PRODUCE

 MATERIAL REWARDS WHEN PROMISED MAY ADVERSELY AFFECT

 FUTURE INTERVIEWS.
- D-9 * C. OBJECTIVITY: A "QUESTIONER" MUST HAVE THE

 ABILITY TO MAINTAIN A DISPASSIONATE MENTAL ATTITUDE

 REGARDLESS OF THE EMOTIONAL REACTIONS HE MAY ACTUALLY

 EXPERIENCE OR MAY SIMULATE DURING THE "QUESTIONING".
- D-10 * SELF CONTROL: A "QUESTIONER" MUST HAVE AN

 EXCEPTIONAL DEGREE OF SELF CONTROL TO AVOID DISPLAYS

 OF GENUINE ANGER, IRRITATION, SYMPATHY, OR WEARINESS

 WHICH MAY CAUSE HIM TO LOSE THE INITIATIVE DURING THE

 "QUESTIONING".
 - D-11 ** **C. ADAPTABILITY: A "QUESTIONER" MUST BE ARLE TO

 ADAPT HIMSELF TO THE MANY AND VARIED PERSONALITIES

 WHICH HE MAY ENCOUNTER, TO SMOOTHLY SHIFT HIS

 TECHNIQUES AND APPROACHES DURING INTERVIEWS. HE MUST

 ALSO BE ABLE TO ADAPT HIMSELF TO THE OPERATIONAL

 ENVIRONMENT WHICH OFTEN WILL REQUIRE HIM TO FUNCTION

 UNDER A VARIETY OF UNFAVORABLE PHYSICAL CONDITIONS.

- Q. PERSERVERANCE: PERSERVERANCE MAKES THE

 DIFFERENCE BETWEEN A "QUESTIONER" WHO IS MERELY GOOD

 AND ONE WHO IS SUPERIOR. A "QUESTIONER" WHO BECOMES

 EASILY DISCOURAGED BY OPPOSITION, NONCOOPERATION, AND

 OTHER DIFFICULTIES, WILL NEITHER AGGRESSIVELY PURSUE

 THE OBJECTIVE TO A SUCCESSFUL CONCLUSION NOR SEEK

 LEADS TO OTHER VALUABLE INFORMATION.
- PROFESSIONAL APPEARANCE WILL FAVORABLY INFLUENCE THE SUBJECT. A FIRM, DELIBERATE, AND BUSINESSLIKE MANNER OF SPEECH AND ATTITUDE WILL CREATE THE PROPER ENVIRONMENT FOR A SUCCESSFUL "QUESTIONING". IF A "QUESTIONER'S" PERSONAL MANNER REFLECTS FAIRNESS, STRENGTH, AND EFFICIENCY, THE SUBJECT MAY PROVE MORE COOPERATIVE AND RECEPTIVE TO QUESTIONING.

III. SPECIAL SKILLS AND ABILITIES

D - 14

A "QUESTIONER" MUST POSSESS, OR ACQUIRE THROUGH
TRAINING AND EXPERIENCE, A NUMBER OF SPECIAL SKILLS
AND KNOWLEDGE.

A. WRITING AND SPEAKING ABILITY: "QUESTIONING" IS

NOT AN END IN ITSELF. ITS FULL VALUE CAN ONLY BE

REALIZED WITH THE TIMELY DISSEMINATION OF THE

INFORMATION OBTAINED. IN A FORM USABLE TO THE

APPROPRIATE AGENCIES. THEREFORE, A "QUESTIONER" MUST

BE ABLE TO PREPARE AND PRESENT WRITTEN/ORAL REPORTS IN

A CLEAR, COMPLETE. CONCISE, AND ACCURATE MANNER.

B. LINGUISTIC SKILL: ALTHOUGH A TRAINED

"QUESTIONER" CAN SUCCESSFULLY WORK THROUGH AN

INTERPRETER. THE RESULTS OBTAINED BY A "QUESTIONER"

WHO IS FLUENT IN THE SUBJECT'S NATIVE LANGUAGE WILL BE.

MORE TIMELY AND COMPREHENSIVE. PROFICIENCY IN A

FOREIGN LANGUAGE SHOULD INCLUDE A KNOWLEDGE OF

MILITARY TERMS. IDIOMS. ABBREVIATIONS, SLANG AND LOCAL

DIALECTS.

D-16 C. SPECIALIZED KNOWLEDGE: THE NATURE OF
EXPLOITATION REQUIRES THAT A "QUESTIONER" HAVE
SPECIALIZED KNOWLEDGE:

D-17

1. KNOWLEDGE OF THE ORGANIZATION, METHODS OF OPERATION. AND MISSION OF HIS OWN ESTABLISHMENT AS WELL AS THOSE OF THE SUBJECT.

D - 17

CULTURE OF THE AREA IN WHICH HE IS OPERATING AND OF THE SUBJECT'S HOME COUNTRY. EVEN A RESISTANT SUBJECT WILL SOMETIMES DISCUSS NON-TACTICAL TOPICS. AND A KNOWLEDGE OF THE GEOGRAPHY, ECONOMICS OR POLITICS OF HIS HOME COUNTRY MAY BE USED TO INDUCE HIM TO TALK. ONCE HE HAS STARTED TO TALK. THE "QUESTIONER" MAY THEN GRADUALLY INTRODUCE SIGNIFICANT TOPICS INTO THE DISCUSSION.

- D. TRAINING IN "QUESTIONING" TECHNIQUES. THE

 EFFECTIVENESS OF A TECHNIQUE DEPENDS ON THE PROPER

 SELECTION AND MATCHING OF THE TECHNIQUE TO THE

 PERSONALITY OF THE SUBJECT.
- D-19

 E. UNDERSTANDING OF BASIC PSYCHOLOGY. A

 "QUESTIONER" CAN BEST ADAPT HIMSELF TO THE PERSONALITY

 OF THE SUBJECT IF HE HAS AN UNDERSTANDING OF BASIC

 PSYCHOLOGICAL FACTORS. MOTIVATIONS, INHIBITIONS, AND

 ATTITUDES.

IV. CONCLUSION

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A "QUESTIONER" SHOULD REMEMBER THAT HE AND THE SUBJECT ARE OFTEN WORKING AT CROSS PURPOSES NOT BECAUSE THE SUBJECT IS MALEVOLENTLY WITHHOLDING OR MISLEADING BUT SIMPLY BECAUSE WHAT HE WANTS FROM THE SITUATION IS NOT WHAT THE "QUESTIONER" WANTS.

A "QUESTIONER'S" GOAL IS TO OBTAIN FACTS CONCERNING
SOMETHING ABOUT WHICH HE FEELS THE SUBJECT HAS
ACQUIRED INFORMATION. BUT THE SUBJECT IS NOT
CONCERNED WITH COMMUNICATING THIS INFORMATION TO HIS
"QUESTIONER": HE IS CONCERNED WITH "WHAT SORT OF
IMPRESSION AM I MAKING?" AND "WHAT IS GOING TO HAPPEN
TO ME NOW?"

THE SKILLED "QUESTIONER" CAN SAVE A GREAT DEAL OF TIME BY UDERSTANDING THE EMOTIONAL NEEDS OF THE SUBJECT AND RELIEVING THE FEAR WHICH HE FEELS WHEN HE IS SUBJECTED TO "QUESTIONING". SO SIMPLE A MATTER AS GREETING A SUBJECT BY HIS NAME AT THE OPENING OF A SESSION ESTABLISHES IN HIS MIND THE COMFORTING AWARENESS THAT HE IS CONSIDERED AS A PERSON, NOT A SQUEEZABLE SPONGE. WITH THIS UNDERSTANDING ESTABLISHED, THE QUESTIONING CAM MOVE ON TO IMPERSONAL MATTERS AND WILL NOT LATER BE INTERRUPTED BY IRRELEVANT ANSWERS DESIGNED NOT TO PROVIDE FACTS BUT TO PROVE THAT THE SUBJECT IS A RESPECTABLE MEMBER OF THE HUMAN RACE.

ALTHOUGH IT IS OFTEN NECESSARY TO TRICK A SUBJECT INTO TELLING WHAT YOU NEED TO KNOW, ESPECIALLY IN COUNTER INTELLIGENCE "QUESTIONING", THE INITIAL QUESTION WHICH A "QUESTIONER" ASKS HIMSELF SHOULD BE, "HOW CAN I MAKE HIM WANT TO TELL ME WHAT HE KNOWS?" RATHER THAN "HOW CAN I TRAP HIM INTO TELLING WHAT HE KNOWS?"

IF THE SUBJECT IS GENUINELY HOSTILE FOR IDEOCOGICAL REASONS, TECHNIQUES FOR MANIPULATION ARE IN ORDER. BUT THE ASSUMPTION OF HOSTILITY, OR THE USE OF PRESSURE TACTICS AT THE FIRST ENCOUNTER, MAY MAKE A SUBJECT RESISTANT WHO WOULD HAVE RESPONDED TO RECOGNITION OF INDIVIDUALITY AND AN INITIAL ASSUMPTION OF GOOD WILL.

I. ADMINISTRATIVE/DESIGN CONSIDERATIONS

THE FACILITY SHOULD BE DESIGNED FOR EXPECTED CAPACITY.

THE NUMBER OF "QUESTIONING" ROOMS AND DETENTION CELLS

REQUIRED IS DIRECTLY PROPORTIONAL TO THE FLOW OF

PRISONERS AND THE AVAILABILITY OF "QUESTIONERS". IF

POSSIBLE, ALL ACTIVITIES SHOULD BE UNDER ONE ROOF, TO

INCLUDE THE FOLLOWING:

- E-1 A. CENTRAL RECEPTION ENTRYWAY FOR ADMITTING ALL PERSONNEL.
- E-2 B. SUPERVISORS' OFFICES.
- E-3 C. OFERATIONS ROOM.
- E-4 D. STAFF OFFICE FOR PLANNING AND REPORTS PREPARATION.
- E-5 E. SLEEPING QUARTERS FOR OFF DUTY GUARDS TO REST.
- E-6 F. FILE ROOM.
- E-7 G. PROCESSING ROOM FOR PRISONERS WITH A STORAGE AREA FOR PERSONAL EFFECTS.
- E-8 H. MEDICAL TREATMENT ROOM WITH A SHOWER FOR EXAMINING AND TREATING PRISONERS.
- E-9 I. KITCHEN FACILITY FOR PREPARING ALL MEALS FOR PRISONERS.

II. SECURITY CONSIDERATIONS

- E-10 A. SHOULD BE CONSTRUCTED IN A REASONABLY SECURE AREA. SECURE FROM DEMONSTRATIONS, RIOTS, ETC.
- E-11 B. SHOULD NOT BE EASILY DESERVED FROM OUTSIDE BY UNAUTHORIZED PERSONNEL.
- E-12 C. SHOULD BE ABLE TO WITHSTAND AN ATTACK.
- E-13 D. BACK-UP UTILITIES, ELECTRICITY, WATER, ETC.
- E-14 E. OVERHEAD AND BUNKER PROTECTION FROM SHELLING.
- E-15 F. BUNKERS OUTSIDE THE FACILITY WITH GOOD FIELDS OF FIRE.
- E-16 G. FIRING PORTS IN THE OUTSIDE WALL OF THE FACILITY.
- E-17 H. EXTERNAL FENCING OF DENSE MATERIAL TO DETONATE ROCKETS.
- E-18

 I. ENTRY AND EXIT OF ALL PERSONNEL MUST BE STRICTLY

 CONTROLLED BY A SYSTEM OF BADGES, WITH PHOTOS,

 IDENTIFYING PERSONNEL AND INDICATING AREAS OF ACCESS

 (e.g. DIFFERENT COLOR BACKGROUNDS). BADGES NEVER

 LEAVE THE FACILITY. THEY ARE PICKED UP AND TURNED AT RECEPTION.
 - E-19 J. VEHICLE ENTRY SHOULD BE LIMITED TO OFFICIAL:

 VEHICLES AND CONTROLLED BY A DOUBLE GATE BARRIER.
 - E-20 K. PARKING AREAS SHOULD BE LOCATED OUTSIDE THE FACILITY AND AWAY FROM THE OUTSIDE WALL.

III. CELL BLOCK PLANNING

- E-21 A. CELLS SHOULD BE ABOUT 3 METERS LONG AND 2 METERS WIDE.
- E-22

 B. CEILING SHOULD BE A MINIMUM OF 3 METERS HIGH WITH

 SCREENED PROTECTION FOR THE LIGHT.
- C. CELL DOORS SHOULD BE OF HEAVY STEEL WITH JUDAS

 PORT FOR VIEWING AND SEPARATE PORT FOR PUTTING FOOD

 AND WATER INTO THE CELL. (THE SLAMMING OF A HEAVY

 STEEL DOOR IMPRESSES UPON THE SUBJET THAT HE IS CUT

 OFF FROM THE REST OF THE WORLD.)
- D. WINDOW SHOULD BE SET HIGH IN THE WALL WITH THE

 CAPABILITY OF BLOCKING OUT LIGHT. (THIS ALLOWS THE

 "QUESTIONER" TO BE ABLE TO DISRUPT THE SUBJECT'S SENSE

 OF TIME, DAY AND NIGHT.)
- E-25 E. HEAT, AIR AND LIGHT SHOULD BE EXTERNALLY
 CONTROLLED, BUT NOT TO THE POINT OF TORTHRE.
- F. BEDDING SHOULD BE MINIMAL COT AND BLANKET NO

 MATTRESS. (THE IDEA IS TO PREVENT THE SUBJECT FROM

 RELAXING AND RECOVERING FROM SHOCK.)
- E-27

 G. THERE SHOULD BE NO BUILT-IN TOILET FACILITIES,

 THE=SUBJECT-SHOULD HAVE TO ASK-TO RELIEVE-HIMSELF.

 THEN HE SHOULD EITHER BE GIVEN A BUCKET OR ESCORTED BY.

 A GUARD TO THE LATRINE. THE GUARD STAYS AT HIS SIDE

 THE ENTIRE TIME HE IS IN THE LATRINE.

- E-28 H. CELLS SHOULD BE SOUNDPROOFED OR INSULATED FROM

 EACH OTHER.
- E-29 I. THERE SHOULD BE ONE OR TWO PLUSH CELLS FOR COOPERATIVE PRISONERS.
- E-30 J. ONLY AUTHORIZED PERSONS SHOULD BE ALLOWED ACCESS
 TO THE CELLS.
- E-31 K. THE CELL BLOCK SHOULD HAVE A SECURE TRAVEL ROUTE
 TO THE "QUESTIONING" ROOMS:
- E-32 L. ONLY ONE SUBJECT SHOULD BE MOVED AT A TIME AND HE SHOULD BE BLINDFOLDED.
- E-33

 M. THE HALLWAY OUTSIDE THE CELLS SHOULD HAVE A

 SERIES OF FLASHING LIGHTS AS A WARNING TO INDICATE

 WHEN A SUBJECT IS BEING MOVED.
 - IV. THE "QUESTIONING" ROOM

THE "QUESTIONING" ROOM IS THE BATTLEFIELD UPON WHICH
THE "QUESTIONER" AND THE SUBJECT MEET. HOWEVER, THE
"QUESTIONER" HAS THE ADVANTAGE IN THAT HE HAS TOTAL
CONTROL OVER THE SUBJECT AND HIS ENVIRONMENT.

ALTHOUGH VARIOUS SITUATIONS MAY REQUIRE SPECIAL

EQUIPMENT OR ARRANGEMENTS, HERE IS A BASIC LIST OF

DESIRED EQUIPMENT AND A PREFERRED ARRANGEMENT OF THE

ROOM AND ITS FURNITURE.

- E-34 A. SHOULD BE AT LEAST 3 X 4 METERS WITH ONLY ONE ENTRANCE.
- E-35 B. NO WINDOWS, OR WINDOWS THAT CAN BE COMPLETELY BLACKED OUT.
- E-36 C. SHOULD BE SOUNDPROOFED AND CARPETED.
- E-37

 D. SHOULD BE FREE OF DISTRACTIONS, WITH BARE WALLS.

 THE SUGGESTED COLOR SCHEME IS AN OFF-WHITE FOR THE ENTIRE ROOM.
- E-38

 E. SHOULD HAVE A WARNING SIGN OR LIGHT OUTSIDE THE ROOM TO PREVENT INTERRUPTIONS WHEN A "QUESTIONING" IS BEING CONDUCTED.
- F. SHOULD HAVE A TWO-WAY MIRROR INSTALLED IN THE WALL BEHIND THE "QUESTIONER" SO THAT THE SUBJECT'S REACTIONS CAN BE OBSERVED OR PHOTOGRAPHED; HOWEVER, CERTAIN PRECAUTIONS MUST BE TAKEN:
 - 1. DO NOT PLACE THE MIRROR WHERE THE PRISONER CAN OBSERVE HIMSELF, THE ACTIVITIES OF THE ... "QUESTIONER" BEHIND THE DESK, OR SEE THE REFLECTION OF THE DOOR.
 - 2. THE AREA BEHIND THE MIRROR SHOULD BE AN ENCLOSED, DARKENED ROOM, WITH AN INSIDE LATCH ON .
 THE DOOR TO PREVENT ENTRY WHILE OBSERVATION IS IN PROGRESS.

- 3. THE FERSON OBSERVING CANNOT SMOKE, LIGHT A MATCH OR IN ANY WAY INTRODUCE LIGHT INTO THE DARKENED ROOM DURING OBSERVATION.
- E-40 G. SHOULD HAVE BUILT-IN RECORDING FACILITIES, WITH A HIDDEN SWITCH FOR EITHER ACTIVATING THE RECORDER OR SIGNALING AN ASSISTANT TO DO SO.
 - 1. THE MICROPHONES SHOULD BE HIDDEN, IN THE TABLE, WALL. CEILING, ETC.; BUT, IN ANY LOCATION. MUST BE ABLE TO GIVE A CLEAR REPRODUCTION OF THE CONVERSATION.
 - 2. THERE SHOULD BE A BACK-UP RECORDER AVAILABLE IN CASE THE FIRST MALFUNCTIONS. IT SHOULD BE LOADED AND READY TO TURN ON WHEN THE FIRST BEGINS TO RUN OUT OF TAPE.
 - 3. RECORDING THE "QUESTIONING" PERMITS YOU TO QUESTION THE SUBJECT WITHOUT HAVING TO TAKE NOTES. THUS LEAVING THE TABLE BARE IN FRONT OF HIM WITH NO DISTRACTING PAPERS.
 - 4. ONCE HE HAS BEGUN TO TALK, YOU DO NOT WANT TO BREAK THE RHYTHM OF THE "QUESTIONING". THE SIGHT OF YOU WRITING DOWN HIS EVERY WORD CAN UNNERVE HIM AND MAKE HIM RELUCTANT TO TALK.

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- S. REMEMBER, YOU ARE "QUESTIONING" THE SUBJECT BECAUSE HE IS WITHHOLDING INFORMATION YOU DESIRE, AND YOU MUST DRAW IT FROM HIM. THE MICROPHONES AND RECORDERS ASSIST YOU IN MAINTAINING THE MOMENTUM AND ATMOSPHERE OF THE "QUESTIONING".
- 6. DO NOT ATTEMPT TO RECORD EVERYTHING THAT IS SAID, ONLY THE CRUCIAL PORTIONS OF THE "QUESTIONING". REMEMBER THAT YOU WILL HAVE TO REVIEW THE TARES AND THEY MAY HAVE TO BE TRANSCRIBED AT A LATER DATE.
- 7. RECORDINGS ARE AN INVALUABLE AID IN.

 PREPARING FOR THE NEXT SESSION BECAUSE YOU CAN GO
 BACK OVER ANY PORTION OF THE "QUESTIONING" FOR

 LEADS OR COMPARE ANSWERS GIVEN AT DIFFERENT

 TIMES. THEY CAN BE PLAYED SACK TO PREVENT DENIAL

 OF ADMISSIONS.
- 8. TAPES CAN BE EDITED AND SPLICED, WITH

 EFFECTIVE RESULTS, IF THE TAMPERING CAN BE KEPT

 HIDDEN. FOR INSTANCE, IT IS MORE EFFECTIVE FOR A

 SUBJECT TO HEAR A TAPED CONFESSION OF AN

 ACCOMPLICE THAN TO MERELY BE TOLD BY THE

 "QUESTIONER" THAT HE HAS CONFESSED.

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- 9. RECORDINGS CAN BE USED BY THE "QUESTIONER"
 TO STUDY HIS MISTAKES AND HIS MOST EFFECTIVE
 TECHNIQUES. EXCEPTIONALLY INSTRUCTIVE
 "QUESTIONINGS" OR PORTIONS THEREOF, CAN BE USED
 IN THE TRAINING OF OTHERS.
- H. CLOSED CIRCUIT TELEVISION OR A VIDEO TAPE

 RECORDER IS ANOTHER VALUABLE AID DURING "QUESTIONING".

 VIDEO TAPES CAN BE REVIEWED TO OBSERVE THE SUBJECT'S

 REACTIONS TO CERTAIN KEY QUESTIONS. AS WITH TAPE

 RECORDERS, THERE SHOULD BE A BACK-UP SYSTEM.
- E-42

 I. THERE SHOULD NOT BE A TELEPHONE IN THE ROOM. IT

 IS A VISIBLE LINK TO THE OUTSIDE AND ITS PRESENCE

 MAKES THE SUBJECT FEEL LESS CUT OFF.

ALL CONTROLS FOR LIGHTS, RECORDERS, SIGNALS, ETC. SHOULD BE LOCATED SO THAT YOU CAN EASILY USE THEM WITHOUT ALERTING THE SUBJECT.

NOT EVERY ROOM NEEDS TO BE FULLY EQUIPPED OR IDENTICALLY EQUIPPED.

1. FOR SUBJECTS WHOSE POTENTIAL FOR
EXPLOITATION IS NOT VERY HIGH, SIMPLY A ROOM WITH
A RECORDER IS SUFFICIENT.

2. AS A HIGHLY PRODUCTIVE SUBJECT BECOMES MORE COOPERATIVE, "QUESTIONING" CAN BE CONTINUED IN A ROOM WHICH HAS A MORE FRIENDLY AND INFORMAL ATMOSPHERE, WITH EASY CHAIRS, CIGARETTES, BEVERAGES, ETC. IN ORDER TO RELAX THE SUBJECT AND INDUCE HIS CONTINUED COOPERATION.

E-43 V. TRAINING OF FACILITY PERSONNEL

ALL PERSONNEL UTILIZED IN THE FACILITY ARE UNDER THE CONTROL OF THE FACILITY CHIEF FOR ADMINISTRATIVE AND LOGISTICAL MATTERS, BUT SHOULD ONLY TAKE ORDERS FROM THE "QUESTIONER" IN MATTERS DEALING WITH THE SUBJECT.

- E-43

 A. THEY MUST BE THOROUGHLY INDOCTRINATED ON THE INTELLIGENCE ASPECTS OF THEIR JOBS. THE NEED-TO-KNOW PRINCIPLE APPLIES.
- E-44

 B. THEY MUST UNDERSTAND THE IMPORTANCE OF THEIR

 PARTICULAR FUNCTION IN THE "QUESTIONING" PROCESS, AND

 HOW IT CONTRIBUTES TO A SUCCESSFUL EXPLOITATION.
- E-45 C. PROCESSING PERSONNEL MUST UNDERSTAND SUBJECT.
 HANDLING PROCEDURES AND DESIRED RESULTS.
- E-46 D. MEDICAL FERSONNEL (YOU MAY WANT TO HAVE THE SUBJECT EXAMINED BY A NURSE).
- E-47 E. FILES FERSONNEL ARE TRAINED IN ACCURATELY
 CHECKING INFORMATION OBTAINED FROM THE SUBJECT AND
 RELAYING THE RESULTS TO THE "QUESTIONER".

- E-48 . F. EXTERNAL SECURITY PERSONNEL NEED ONLY UNDERSTAND

 MATTERS DEALING WITH THE PROTECTION OF THE FACILITY

 AND PREVENTING UNAUTHORIZED ENTRY TO THE FACILITY.
- E-49 G. INTERNAL GUARD PERSONNEL MUST UNDERSTAND WHAT PSYCHOLOGICAL OBJECTIVES THE "QUESTIONER" IS TRYING TO OBTAIN THROUGH THEIR HANDLING OF THE SUBJECT.

E-50 VI. TRAINING OF INTERNAL GUARDS

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- E-50 A. MUST HAVE UNDERGONE A THOROUGH BACKGROUND SECURITY CHECK.
- E-51 B. MUST BE PROFICIENT IN EMERGENCY PROCEDURES.
- E-52 C. MUST UNDERSTAND THE LIMITATIONS ON PHYSICAL CONTACT WITH THE SUBJECT.
- E-53 D. MUST. UNDERSTAND THE TECHNIQUES USED AND REASONS FOR PSYCHOLOGICAL PREPARATION OF THE SUBJECT.
- E-54 E. MUST MOVE SUBJECTS FROM THEIR CELLS TO THE .

 "QUESTIONING" ROOMS WITHOUT ALLOWING THEM TO SEE OR BE
 SEEN BY OTHER PRISONERS.

THIS SEGREGATION GIVES THE COOPERATIVE SUBJECT A
PLAUSIBLE COVER STORY WHEN HE IS LATER MOVED TO
ANOTHER COMPOUND WHERE HE MUST LIVE WITH OTHER
PRISONERS. NONE OF THEM WILL BE AWARE OF THE LENGTH
OF TIME HE WAS QUESTIONED OR WHERE HE WAS DETAINED.
AND HE CAN DENY GIVING ANY INFORMATION AT ALL.

I. APPREHENSION

F-1

A. THE MANNER AND TIMING OF ARREST CAN CONTRIBUTE

SUBSTANTIALLY TO THE "QUESTIONER'S" PURPOSE AND SHOULD

BE PLANNED TO ACHIEVE SURPRISE AND THE MAXIMUM AMOUNT

OF MENTAL DISCOMFORT. HE SHOULD THEREFORE BE ARRESTED

AT A MOMENT WHEN HE LEAST EXPECTS IT AND WHEN HIS

MENTAL AND PHYSICAL RESISTANCE IS AT ITS LOWEST.

THE IDEAL TIME AT WHICH TO MAKE AN ARREST IS IN THE EARLY HOURS OF THE MORNING. WHEN ARRESTED AT THIS TIME, MOST SUBJECTS EXPERIENCE INTENSE FEELINGS OF SHOCK, INSECURITY, AND PSYCHOLOGICAL STRESS AND FOR THE MOST PART HAVE GREAT DIFFICULTY ADJUSTING TO THE SITUATION.

F-2

B. AS TO THE MANNER OF THE ARREST, IT IS VERY

IMPORTANT THAT THE ARRESTING PARTY BEHAVE IN SUCH A

MANNER AS TO IMPRESS THE SUBJECT WITH THEIR

EFFICIENCY. THE SUBJECT SHOULD BE RUDELY AWAKENED AND

IMMEDIATELY BLINDFOLDED AND HANDCUFFED. THE ARRESTING

PARTY SHOULD THEN APPLY THE FOLLOWING PROCEDURE:

F-3 C. SEARCH

アージ

7-6

I-7

SEARCH FOR WEAPONS. EQUIPMENT, OR DOCUMENTS OF

INTELLIGENCE VALUE. ALL MATERIALS OBTAINED

SHOULD ACCOMPANY THE SUBJECT TO THE "QUESTIONING"

FACILITY. NO SOUVENIRS!

P-4 D. SILENCE FROM THE MINENT OF APPREHENSIAN TO INITITE

RRIGONERS SHOWES HAINTAIN SILENCE AT ALL TIMES.

AND NOT

THEY SHOWLD NEWER BE ALLOWED TO SPEAK TO EACH

OTHER. THE ARRESTING PARTY SHOULD BE INSTRUCTED

TO SPEAK TO THE PRISONERS ONLY AS NECESSARY.

THEY ARE NOT TO "QUESTION" THE PRISONERS. THAT

IS THE JOB OF THE "QUESTIONER".

E. SEGREBATE

PRISONERS SHOULD BE SEGREGATED THE STATELY AND

ISOLATION, BOTH PHYSICAL AND PSYCHOLOGICAL. HUST

BE HAINTAINED FROM THE MOMENT OF APPREHENSION

SPEED TO THE FACILITY TO SCALT THE

PRISONERS SHOULD BE TRANSPORTED TO THE

"QUESTIONING" FACILITY IN A CLOSED VEHICLE BY WAY

OF A CIRCUITOUS ROUTE TO PREVENT HIS DETECTING

WHERE HE IS BEING HELD.

G. THE ARRESTING PARTY SHOULD USE ONLY SUFFICIENT

- FORCE TO EFFECT THE ARREST. NO VIOLENCE! IF THEY
BREAK THE SUBJECT'S JAW, HE WILL NOT BE ABLE TO ANSI."

QUESTIONS DURING THE "QUESTIONING".

H. A "QUESTIONER" SHOULD NOT PARTICIPATE IN THE

ARREST BECAUSE THE SUBJECT WILL REACT TO HIM QUITE

DIFFERENTLY IF HE HAS NEVER SEEN HIM BEFORE. A

"QUESTIONER" SHOULD RECIEVE A COMPLETE REPORT FROM THE

CHIEF OF THE ARRESTING PARTY WHICH SHOULD INCLUDE A

DESCRIPTION OF CIRCUMSTANCES DURING THE ARREST, A LIST

OF ITEMS TAKEN FROM THE SUBJECT, AND ANY STATEMENTS

MADE BY THE SUBJECT.

II. HANDLING UPON ARRIVAL AT THE FACILITY

- F-9 A. SUBJECT IS BROUGHT INTO THE FACILITY BLINDFOLDED AND HANDCUFFED AND SHOULD REMAIN SO DURING THE ENTIRE PROCESSING.
- F-10 B. ANY TIME THE SUBJECT IS MOVED FOR ANY REASON. HE SHOULD BE BLINDFOLDED AND HANDCUFFED.
- F-11 C. SUBJECT SHOULD BE REQUIRED TO COMPLY IMMEDIATELY AND PRECISELY WITH ALL INSTRUCTIONS.
- F-12 D. ALL ITEMS BELONGING TO THE SUBJECT ARE
 INVENTORIED AND STORED, WITH A COPY OF THE LIST GOING
 TO THE "QUESTIONER". **
- F-13 E. SUBJECT IS FINGERPRINTED AND PHOTOGRAPHED, USING CAUTION WHEN REMOVING BLINDFOLD.
- F-14 F. SUBJECT IS COMPLETELY STRIPPED AND TOLD TO TAKE A SHOWER. BLINDFOLD REMAINS IN PLACE WHILE SHOWERING AND GUARD WATCHES THROUGHOUT.

- F-14 G. SUBJECT IS GIVEN A THOROUGH MEDICAL EXAMINATION.

 INCLUDING ALL BODY CAVITIES. BY THE FACILITY DOCTOR OR

 NURSE.
- F-15 H. SUBJECT IS PROVIDED WITH ILL-FITTING CLOTHING

 (FAMILIAR CLOTHING REINFORCES IDENTITY AND THUS THE

 CAPACITY FOR RESISTANCE).
- F-16

 I. SUBJECT IS THEN TAKEN TO AN INDIVIDUAL CELL WHERE
 THE BLINDFOLD AND HANDCUFFS ARE REMOVED AFTER HE
 ENTERS THE CELL.
- F-17 J. SUBJECT IS NOT PERMITTED READING MATTER OF ANY KIND.
- F-18 K. TOTAL ISOLATION SHOULD BE MAINTAINED UNTIL AFTER
 THE FIRST "QUESTIONING" SESSION. CONDITIONS CAN BE
 ADJUSTED AFTER THIS SESSION.
- F-19 L. SUBJECT SHOULD BE MADE TO BELIEVE THAT HE HAS BEEN FORSAKEN BY HIS COMPANDES.
- F-20

 M. THROUGHOUT HIS DETENTION, SUBJECT MUST BE

 CONVINCED THAT HIS "QUESTIONER" CONTROLS HIS ULTIMATE

 DESTINY, AND THAT HIS ABSOLUTE COOPERATION IS

 ESSENTIAL TO SURVIVAL.

I. GENERAL

G-1

A. SCREENING IS THE PROCESS OF OBTAINING BACKGROUND
BIOGRAPHICAL AND PSYCHOLOGICAL DATA FROM SUBJECTS IN
ORDER TO DETERMINE FUTURE HANDLING. FOR EXAMPLE.
CUSTOMS SCREENS TRAVELERS TO IDENTIFY SUSPECTS WHO FIT
THE PSYCHOLOGICAL PROFILE OF A SMUGGLER. THOSE WHO
DO ARE THEN DETAINED FOR FURTHER QUESTIONING AND
SEARCHING.

THE SCREENING OF LARGE GROUPS OF PRISONERS SUCH AS P.O.W.'S OR REFUGEES PRIOR TO "QUESTIONING" HAS A SIMILAR PURPOSE. ONLY SUBJECTS WITH KNOWLEDGE OF POTENTIAL INTELLIGENCE VALUE SHOULD BE SELECTED FOR "QUESTIONING".

- G-2 B. THE SCREENER SHOULD CONSIDER THE FOLLOWING FACTORS WHEN MAKING SELECTIONS:
 - 1. OVERALL INTELLIGENCE REQUIREMENTS AND PRIORITIES.
 - 2. HOUSING CAPACITY AND NUMBER OF "QUESTIONERS" AVAILABLE.
 - 3. ESTIMATED INTELLIGENCE POTENTIAL OF THE SUBJECT.

ESTABLISHING THE PRIORITY AND POTENTIAL OF A SUBJECT:

G-3
-physicists
-chemists
-satellites
- etc. etc.

PRIORITY "A" - SUBJECTS WHO ARE MOST LIKELY TO HAVE: TECHNICAL OR SCIENTIFIC KNOWLEDGE OF INTELLIGENCE VALUE, NAMES OF OFFICERS AND AGENTS WORKING FOR THE OPPOSITION, DIRECT INVOLVEMENT IN SUBVERSIVE ACTS.

G-4 PRIORITY "B" - SUBJECTS WHO HAVE OTHER

INFORMATION OF INTELLIGENCE VALUE ON A SUBJECT

THAT WARRANTS "QUESTIONING", SUCH AS INFORMATION

OF IMMEDIATE TACTICAL VALUE.

G-5 PRIORITY "C" - SUBJECTS WHO HAVE INFORMATION

WHICH CAN BE USED TO VERIFY OR CORROBORATE OTHER

INFORMATION.

G-6 FRIORITY "D" - SUBJECTS WHO HAVE NO INFORMATION
OF INTELLIGENCE VALUE.

D. SCREENING SHOULD BE CONDUCTED BY SOMEONE OTHER
THAN THE "QUESTIONER" BECAUSE THERE IS AN IMPORTANT
DIFFERENCE IN WHAT THE TWO ARE TRYING TO OBTAIN. THE
SCREENER WANTS TO OBTAIN PERSONAL INFORMATION ABOUT
THE SUBJECT HIMSELF. THE "QUESTIONER" WANTS TO OBTAIN
INFORMATION TO SATISFY SPECIFIC REQUIREMENTS.

- THE TASK OF SCREENING IS MADE EASIER BY THE FACT
 THAT THE SCREENER IS INTERESTED IN THE SUBJECT. MOST
 SUBJECTS WILL SPEAK WITH SOME FREEDOM ABOUT CHILDHOOD
 EVENTS AND FAMILIAL RELATIONSHIPS. EVEN A PROVOCATEUR
 WHO IS TRAINED TO RECITE A COVER STORY AND SUBSTITUTES
 A FICTICIOUS PERSON FOR HIS FATHER WILL DISCLOSE SOME
 OF HIS FEELINGS ABOUT HIS REAL FATHER.
- F. IF THE SCREENER CAN PUT THE SUBJECT AT EASE, HE IS UNLIKELY TO FEEL THAT A CASUAL CONVERSATION ABOUT HIMSELF IS DANGEROUS. FOR EXAMPLE, ROUTINE QUESTIONS ABOUT SCHOOL TEACHERS, EMPLOYERS, OR GROUP LEADERS WILL LEAD THE SUBJECT TO REVEAL HOW HE FEELS ABOUT HIS PARENTS, SUPERIORS, AND OTHERS OF EMOTIONAL CONSEQUENCE TO HIM BECAUSE OF ASSOCIATIVE LINKS IN HIS MIND.

G-7 II. INTELLIGENCE CATEGORIES THE FOLLOWING CATEGORIES ARE EXAMPLES OF TYPES OF SUBJECTS WHO MOST FREQUENTLY PROVIDE INFORMATION OF

INTELLIGENCE VALUE:

G-7

A. TRAVELLERS

ARE USUALLY INTERVIEWED, DEBRIEFED, OR QUESTIONED

THROUGH TECHNIQUES OF ELICITATION. THEY ARE ONLY

"QUESTIONED". IF THEY ALSO FALL INTO ONE OF THE.

OTHER CATEGORIES.

why do these recurn- love of country // family
- trained by Soviets??

G-8 B. R

REPATRIATES

SOMETIMES "QUESTIONED". BUT OTHER TECHNIQUES USED MORE OFTEN.

G-9

C. DEFECTORS, ESCAPEES AND REFUGEES

ARE NORMALLY "QUESTIONED" SUFFICIENTLY TO TEST

BONA FIDES. HOWEVER, REMEMBER THAT BONA FIDES

CANNOT BE ESTABLISHED CONCLUSIVELY BY

"QUESTIONING" ALONE. EXPERIENCE HAS SHOWN THAT

THE OPPOSITION IS WELL AWARE OF THIS CHANNEL AS A

MEANS OF PLANTING THEIR AGENTS IN TARGET

COUNTRIES.

G-10 D. AGENTS

ARE MORE FREQUENTLY DEBRIEFED THAN "QUESTIONED".

IF IT IS ESTABLISHED THAT AN AGENT BELONGS TO GNE

OF THE NEXT THREE CATEGORIES, THEN HE IS

"QUESTIONED".

G-11 E. FROVOCATEURS

USUALLY POSE AS DEFECTORS, ESCAFEES, OR-REFUGEES
IN ORDER TO PENETRATE EMIGRE GROUPS, AN
INTELLIGENCE SERVICE, OR OTHER TARGETS ASSIGNED
BY THE OPPOSITION. THEY ARE TRAINED IN DECEPTION
AND THE USE OF A COVER STORY. DETECTION OF A
PROVOCATEUR REQUIRES SKILLED "QUESTIONING".

G-12 F. DOUBLE AGENTS

FREQUENTLY ARE NOT "QUESTIONED" UNLESS IT IS

DETERMINED THAT THEY ARE GIVING THE EDGE TO THE.

OPPOSITION.

G-13 G. FABRICATORS

ARE USUALLY "QUESTIONED" FOR PREVENTIVE REASONS,

TO NULLIFY ANY DAMAGE TO YOUR SERVICE.

FABRICATORS HAVE LITTLE INTELLIGENCE SIGNIFICANCE

BUT ARE NOTORIOUSLY SKILLFUL TIMEWASTERS. THE

PROFESSIONAL PEDDLER WITH SEVERAL INTELLIGENCE

SERVICE CONTACTS MAY BE AN EXCEPTION, BUT HE WILL

USUALLY GIVE THE EDGE TO A HOST SECURITY SERVICE

BECAUSE OTHERWISE HE CANNOT FUNCTION WITH

IMPUNITY.

G-14 III. PERSONALITY CATEGORIES

A. THE SCREENING OF INDIVIDUALS PRIOR TO

"QUESTIONING" CAN PROVIDE A "QUESTIONER" WITH

BACKGROUND DATA WHICH WILL GIVE HIM PSYCHOLOGICAL

INSIGHT TO THE SUBJECT. THIS PRELIMINARY

PSYCHOLOGICAL ASSESSMENT WILL PERMIT HIM TO SELECT

"QUESTIONING" TECHNIQUES MATCHED TO THE PERSONALITY OF

THE SUBJECT.

- B. A REAL UNDERSTANDING OF THE SUBJECT IS WORTH FAR MORE THAN A THOROUGH KNOWLEDGE OF THIS OR THAT CATEGORY TO WHICH HE HAS BEEN ASSIGNED. FOR "QUESTIONING" PURPOSES THE WAYS IN WHICH HE DIFFERS FROM THE ABSTRACT CATEGORY MAY BE MORE SIGNIFICANT THAN THE WAYS IN WHICH HE CONFORMS. HOWEVER, THE SCREENER DOES NOT HAVE TIME TO PROBE THE DEPTHS OF EACH SUBJECT'S INDIVIDUALITY AND MUST THEREFORE MAKE USE OF CATEGORIZING.
- C. A "QUESTIONER" MUST NOT MAKE THE MISTAKE OF
 ASSUMING THAT BECAUSE A SUBJECT HAS ONE OR TWO
 CHARACTERISTICS OF A CATEGORY, THAT HE AUTOMATICALLY
 BELONGS IN THAT CATEGORY. MOST SUBJECTS WILL SHOW
 CHARACTERISTICS OF MORE THAN ONE CATEGORY, SOME WILL
 NOT FIT INTO ANY OF THE CATEGORIES.
- D. WITH THESE RESERVATIONS IN MIND, THE FOLLOWING NINE PSYCHOLOGICAL/EMOTIONAL CATEGORIES ARE DESCRIBED. THEY ARE BASED UPON THE ASSUMPTION THAT A SUBJECT'S PAST IS ALWAYS REFLECTED IN HIS PRESENT ETHICS AND BEHAVIOR AND THAT ALL INDIVIDUALS, REGARDLESS OF CULTURAL AND GEOGRAPHIC BACKGROUNDS, WILL REACT IN ESSENTIALLY THE SAME WAY TO THE SAME TECHNIQUES.

- THE ORDERLY-OBSTINATE SUBJECT. G - 14- THE SUBJECT IN THIS CATEGORY IS OFTEN INTELLECTUAL. G-15 - HE TENDS TO THINK LOGICALLY AND ACT DELIBERATELY. G-15 - HE IS PUNCTUAL, ORDERLY, TIDY G-16- HE IS FRUGAL, NOT IMPULSIVE G-17- HE IS VINDICTIVE OR VENGEFUL G - 18- HE IS STUBBORN G - 18- HE IS SECRETIVE, DISINCLINED TO CONFIDE IN OTHERS. G-20 - HE CONSIDERS HIMSELF SUPERIOR TO OTHER PEOPLE. G-21 - HE SOMETIMES HAS HIS OWN SYSTEM OF MORALITY. G-22 - HE AVOIDS ANY REAL COMMITMENT TO ANYTHING. G-23 - HE IS INTENSELY CONCERNED ABOUT PERSONAL G-24POSSESSIONS, OFTEN CARRYING SHINY COINS, KEEPSAKES, OR OTHER OBJECTS HAVING SYMBOLIC VALUE. - HE USUALLY HAS A HISTORY OF ACTIVE REBELLION IN G-25 CHILDHOOD. - HE HAS DEVELOPED A PROFOUND FEAR AND HATRED OF G-27 AUTHORITY.

WHEN DEALING WITH AN ORDERLY-DESTINATE SUBJECT:

- AVOID THE ROLE OF HOSTILE AUTHORITY. G-27
- THREATS AND THREATENING GESTURES, TABLE POUNDING, G-28
- POUNCING ON EVASIONS AND LIES, OR ANY SIMILAR G - 29AUTHORITATIVE TACTICS WILL ONLY AWAKEN OLD ANXIETIES AND HABITUAL DEFENSE MECHANISMS.
- TO ATTAIN RAPPORT. BE FRIENDLY. G - 30
- THE ROOM AND "QUESTIONER" SHOULD LOOK EXCEPTIONALLY G-31 NEAT.

G-32	THE OPTIMISTIC SUBJECT
G-33	- THIS TYPE OF SUBJECT IS ALMOST CONSTANTLY
	HAPPY-GO-LUCKY. HE SEEMS TO ENJOY A CONTINUAL STATE
	OF WELL-BEING.
G-34	- HE IS IMPULSIVE. INCONSISTENT, AND UNDEPENDABLE.
G-35	- HE IS NOT ABLE TO WITHSTAND VERY MUCH PRESSURE.
G-36	- HE REACTS TO A CHALLENGE BY RUNNING AWAY TO AVOID
	CONFLICT.
G-37	- HE IS OFTEN THE YOUNGEST MEMBER OF A LARGE FAMILY.
G-38	- HE HAS USUALLY HAD A.GREAT DEAL OF OVER INDULGENCE
	IN EARLY CHILDHOOD.
	WHEN DEALING WITH AN OPTIMISTIC SUBJECT:
G-39	- AVOID PRESSURE TACTICS OR HOSTILITY WHICH WILL MAKE
G-40 ·	HIM RETREAT INSIDE HIMSELF
G-41	- REASSURANCE WILL BRING HIM OUT. THE OPTIMISTIC
	SUBJECT RESPONDS BEST TO A KINDLY, PARENTAL APPROACH.
G-42 .	- HE CAN OFTEN BE HANDLED EFFECTIVELY BY THE "FRIEND
	AND FOE" TECHNIQUE DISCUSSED LATER.

	G-43	THE GREEDY, DEMANDING SUBJECT
-	 G-44	- THIS TYPE OF SUBJECT IS EXTREMELY DEPENDENT AND
		PASSIVE.
	G-45	- HE CONSTANTLY DEMANDS THAT OTHERS TAKE CARE OF HIM.
	G-46	- HE TRIES TO PERSUADE OTHERS TO DEFEND HIM SAYING,
ı		"LET'S YOU AND HIM FIGHT."
	G-47	- HE'IS LIKELY TO SHIFT LOYALTIES IF HE FEELS HIS
		SPONSOR HAS LET HIM DOWN. AN EXAMPLE IS A DEFECTOR
•		WHO FEELS HIS DESIRES WERE NOT SATISFIED IN HIS HOME
		COUNTRY.
•	G-48	- HE IS SUBJECT TO FREQUENT DEPRESSIONS AND MAY EVEN
		TRY TO COMMIT SUICIDE.
	G-49	- HE USUALLY SUFFERED FROM DEPRIVATION OF AFFECTION OR
		SECURITY IN EARLY CHILDHOOD.
		WHEN DEALING WITH A GREEDY, DEMANDING SUBJECT:
1ck	G-50	- BE CAREFUL NOT TO REBUFF HIM; OTHERWISE RAPFORT WILL
ays wants more; d.off = use carrot & st		BE DESTROYED.
	G-51	- DO NOT ACCEDE TO DEMANDS WHICH CANNOT BE MET.
	4 2 4	GRANTING AN UNIMPORTANT FAVOR MAY SATISFY HIM. BECAUSE
		HIS DEMANDS ARISE NOT FROM A SPECIFIC NEED BUT AS AN
	•	EXPRESSION OF HIS NEED FOR SECURITY.
	G-52	- ANY MANIFESTATION OF CONCERN FOR HIS WELL-BEING WILL
		BE REASSURING TO HIM.
alwa hole	G-53	- ADOPTING THE TONE OF AN UNDERSTANDING FATHER OR BIG
* *		BROTHER IS LIMELY TO MAKE HIM RESPONSIVE.

- CA	THE ANXIOUS. SELF-CENTERED SUBJECT
G-54	- THIS TYPE OF SUBJECT IS UNUSUALLY FEARFUL.
	- HE IS ENGAGED IN A CONSTANT STRUGGLE TO CONCEAL HIS
G-56	
	FEARS. - HE IS FREQUENTLY A DAREDEVIL PRETENDING THERE IS NO
G-57	
	SUCH THING AS DANGER.
G-58	- HE TENDS TO BRAG AND OFTEN LIES OUT OF A DESIRE FOR
3 2	APPROVAL OR PRAISE.
•	- HE MAY HAVE BEEN DECORATED FOR BRAVERY AS A SOLDIER,
	HAVING EXPOSED HIMSELF TO DANGER ONLY IN ANTICIPATION
	OF REWARDS AND APPROVAL.
	- HE IS INTENSELY VAIN AND SENSITIVE.
G-59	
	THE CONCEALED ANXIETY OF THIS SUBJECT PROVIDES THE
	OPPORTUNITY FOR MANIPULATION. HIS DESIRE TO IMPRESS
	WILL BE QUICKLY EVIDENT. HE IS LIKELY TO BE TALKATIVE
G-60	- IGNORING OR RIDICULING HIS ERAGGING. OR CUTTING HIM
G-61	SHORT IS LIKELY TO MAKE HIM RESENTFUL.
	- TAKE ADVANTAGE OF HIS DESIRE TO IMPRESS.
G-62	- FLAYING UPON HIS VANITY OR PRAISING HIS COURAGE IS
G-63	
	LIKELY TO BE SUCCESSFUL.

G-64	THE GUILT-RIDDEN SUBJECT
. G-65	- THIS TYPE OF SUBJECT HAS A STRONG. CRUEL.
	UNICEAL ICTIC CONSCIENCE.
G-66	- HE OFTEN ATTEMPTS TO PROVE HE HAS BEEN TREATED
	UNJUSTLY.
G-67	- HE MAY HAVE BEEN FREQUENTLY SCOLDED OR PUNISHED AS A
	CHILD, OR MAY HAVE BEEN A "MODEL" CHILD WHO REPRESSED
	ALL NATURAL HOSTILITIES.
G-68	- HE MAY PROVOKE UNJUST TREATMENT TO ASSUAGE HIS
	CONSCIENCE THROUGH PUNISHMENT.
G-69	- HE MAY FALSELY CONFESS TO CRIMES.
G-70	- HE MAY COMMIT CRIMES IN ORDER TO CONFESS AND BE
	PUNISHED.
G-71	- MASOCHISTS BELONG IN THIS CATEGORY.
	- COMPULSIVE GAMBLERS WHO FIND NO PLEASURE IN WINNING
	BUT FIND RELIEF IN LOSING BELONG IN THIS CATEGORY.
	DIFFICULT THE GUILT-RIDDEN SUBJECT IS TO "QUESTION".
	-
G-72	- AVOID ACCUSATIONS WHICH MAY TRIGGER FALSE
•	CONFESSIONS TO HOSTILE CLANDESTINE ACTIVITY IN WHICH
	HE WAS NOT INVOLVED.
G-73	- IF PUNISHED, HE MAY REMAIN SILENT. ENJOYING THE
	"PUNISHMENT".,
G-74	- SUBJECTS WITH INTENSE GUILT FEELINGS MAY CEASE
	RESISTANCE AND COOPERATE IF PUNISHED IN SOME WAY,
	BECAUSE OF THE GRATIFICATION INDUCED BY PUNISHMENT.

- 76	THE SUBJECT WRECKED BY SUCCESS
G-75 -	- THIS TYPE OF SUBJECT CANNOT TOLERATE SUCCESS.
G-76	- HE HAS A CONSCIENCE WHICH FORBIDS THE PLEASURES OF
G-77	- HE HAS A CONSCIENCE WHICH I SHATOYS HIS
	ACCOMPLISHMENT AND RECOGNITION. HE ENJOYS HIS
	AMBITIONS ONLY AS LONG AS THEY REMAIN FANTASIES.
G-78	- HE GOES THROUGH LIFE FAILING AT CRITICAL POINTS. HE
G	HAS A HISTORY OF ALMOST COMPLETING A SIGNIFICANT
	ASSIGNMENT BUT SOMETHING ALWAYS INTERVENES. THIS
	"SOMETHING" IS ACTUALLY A SENSE OF GUILT OF THE KIND
	DESCRIBED IN THE LAST CATEGORY.
G-79	- HE FREQUENTLY PROJECTS HIS GUILT FEELINGS AND BLAMES
	ALL HIS FAILURES ON SOMEONE ELSE.
G-80	- HE HAS A STRONG NEED TO SUFFER AND MAY SEEK DANGER
	OR INJURY.
G-81	- HE IS OFTEN ACCIDENT PRONE
	WHEN DEALING WITH THE SUBJECT WRECKED BY SUCCESS:
G-82	AVOID QUESTIONING WHICH IMPINGES UPON HIS FEELINGS
G-83	OF GUILT OR THE REASONS FOR HIS PAST FAILURES. THIS
	WILL ONLY RESULT IN SUBJECTIVE DISTORTIONS. THE .
	SUCCESSFUL "QUESTIONER" WILL ISOLATE THIS AREA OF
	UNRELIABILITY.

G-84 · -	THE SCHIZOID SUBJECT
G-85	- THIS SUBJECT LIVES IN A FANTASY WORLD MOST OF THE
0 00	TIME.
G-86	- HE OFTEN CANNOT DISTINGUISH FANTASY FROM REALITY.
G-87	- TO HIM, THE REAL WORLD SEEMS EMPTY AND MEANINGLESS.
G-88	- HE IS EXTREMELY INTOLERANT OF ANY FRUSTATION THAT
0.00	OCCURS IN THE REAL WORLD AND DEALS WITH IT BY
	WITHDRAWING INTO HIS FANTASY WORLD.
G-89	- HE HAS NO REAL ATTACHMENTS TO OTHERS.
G-90	- ANY LINK TO A GROUP OR COUNTRY WILL ONLY BE
	TRANSITORY.
G-91	- ALTHOUGH HE RETREATS FROM REALITY, HE DOES NOT WANT
3 5 2	TO FEEL ABANDONED.
G-92	- HE NEEDS EXTERNAL APPROVAL.
G-93	- HE IS LIKELY TO LIE READILY TO WIN APPROVAL. BUT
0 2 1	BECAUSE HE IS NOT ALWAYS CAPABLE OF DISTINGUISHING
	BETWEEN FACT AND FANTASY, HE MAY BE UNAWARE OF LYING.
	THE SCHIZOID SUBJECT'S DESIRE FOR APPROVAL PROVIDES
	•
	THE "QUESTIONER" WITH A HANDLE.
G-93	- AVOID ACCUSATIONS OF LYING OR OTHER INDICATIONS OF
G-94	THE MAY PROVOKE WITHDRAWAL FROM THE
	SITUATION.
G-95	- THE TRUTH CAN BE TEASED OUT OF THE SCHIZOID IF HE IS
,,,	_ CONVINCED THAT HE WILL NOT INCUR FAVOR BY LYING OR
	DISFAVOR BY TELLING THE TRUTH.

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G-96	- THE EXCEPTION			
			LOT THE	MUSED DAKE HT
- 07	- THIS TYPE OF SUBJECT	LEFF2 IL	HAI INE	MOLICE CHES III

- G-97 THIS TYPE OF SUBJECT FEELS THAT THE WORLD OWES HIM A GREAT DEAL.
- G-98 HE FEELS THAT HE HAS SUFFERED A GROSS MISFORTUNE SUCH AS A PHYSICAL DEFORMITY, EARLY LOSS OF A PARENT.

 OR PAINFUL ILLNESS AS A CHILD.
- G-99 HE REGARDS THIS MISFORTUNE AS AN INJUSTICE WHICH MUST BE RECTIFIED.
- G-100 HE CLAIMS AS HIS RIGHT, PRIVILEGES NOT PERMITTED OTHERS.
- G-101 IF THE CLAIM IS IGNORED OR DENIED, HE MAY BECOME REBELLIOUS.
- G-102 HE IS LIKELY TO MAKE DEMANDS FOR MONEY, AID, AND OTHER FAVORS THAT ARE COMPLETELY OUT OF PROPORTION TO THE VALUE OF HIS INFORMATION.

THE EXCEPTION IS BEST HANDLED BY:

- G-103 LISTENING TO HIS GRIEVANCES (WITHIN REASONABLE TIMELIMITS).
- G-104 AVOIDING ANY AMBIGOUS REPLIES TO DEMANDS WHICH MIGHT BE INTERPRETED AS ACQUIESCENCE.
- G-105 MAKING NO COMMITMENTS THAT CANNOT BE DISCHARGED FULLY.
- G-106 DEFECTORS FROM OTHER INTELLIGENCE SERVICES, DOUBLE AGENTS, AND PROVOCATEURS, IF THEY BELONG TO THIS
- G-106 CATEGORY, ARE VERY RESPONSIVE TO SUGGESTIONS FROM THE "QUESTIONER" THAT THEY HAVE BEEN TREATED UNFAIRLY BY THE OTHER SERVICE.
- G-107 REMEMBER THAT HE HAS NO SENSE OF LOYALTY. IF HE
 FEELS WRONGED BY YOUR SERVICE, HE IS VERY LIKELY TO GO
 TO THE NEWSPAPERS OR COURTS. THIS SHOULD BE TAKEN
 INTO ACCOUNT BEFORE ANY PLANNED OPERATIONAL USE.

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	THE AVERAGE OR NORMAL SUBJECT			
f: - 1 U O	and and any one and one and one and one			
C-103	- MAY EXHIBIT MOST OR ALL OF THE CHARACTERISTICS OF			
	THE OTHER CATEGORIES FROM TIME TO TIME.			

- G-110 BUT NONE OF THEM IS PERSISTENTLY DOMINANT. THE AVERAGE SUBJECT'S QUALITIES OF OBSTINACY, OPTIMISM, ANXIETY, ETC. ARE NOT OVERRIDING EXCEPT FOR SHORT PERIODS OF TIME.
- G-111 HIS REACTIONS TO THE WORLD AROUND HIM RESULT FROM
 EVENTS IN THAT WORLD AND ARE NOT THE PRODUCT OF RIGID,
 SUBJECTIVE PATTERNS AS IS TRUE WITH THE OTHER
 CATEGORIES DISCUSSED.