MOBILE USABILITY TEST	P1	P2	P3	P4	P5	P6	TOTAL	POSSIBLE SOLUTIONS & NEXT STEPS
[Error Rating 4] Introduction page doesn't appear to be scrollable							4	Place the Sign Up button below the fold to entice scrolling
[Error Rating 4] Confusion to begin tasks in the menu or + button on Dash							5	Remove + button; Add a button with clear CTA for adding a new plant to Your Nest
[Error Rating 2] Hesitation to start Task 3 by calendar icon or + button							2	With the + button removed, the calendar icon could stand out more
[Error Rating 3] Clicked on calendar instead of "share schedule" button							3	Bring button higher so that it is more easily recognizable
[Error Rating 4] Clicked on "Start Date" box instead of date on calendar first							6	Add ability to select date after clicking on the "Start Date" and "End Date" boxes
[Error Rating 4] Confusion over what calendar screen offers							3	Redesign how the content is laid out to make it more easily digestable

Observations - What are people doing, thinking, feeling?

	P1	P2	P3	P4	P5	P6	TOTAL	
Confused at first why items are pending in Your Nest							4	Revise how alerts/pending items are displayed
Suspicious if all features are free or for a premium							2	Provide an explanation on the Introduction page
Unsure at first if plant was added to Your Nest during Onboarding							2	Include an animation/pop up that plant was added
Curious what "Create Profile" button's function is							3	Include a button with clear CTA of what the user can expect
Wants to click on alerts for more information but doesn't know if they can							3	Include a button with clear CTA of the action the user can do
Wants to add plant to Your Nest prior to asking a botanist							2	No revisions; questions can be directed to experts when plant is in nest

Negative Quotes

	P1	P2	P3	P4	P5	P6	TOTAL	
Would not remember/was confused over Plant Care Alerts/Birthday							4	Revise how this information is displayed; allow to be skippable
Needs to know which plants are best for their low-light flat							5	Include an option to learn which plants are best for your flat/low-light
Expected something more welcoming after creating an account							1	Provide a welcoming message to new users
Confused by all the available options and layout of Your Nest							4	Redesign the information displayed on Your Nest
Wants to see email that will be sent to friend on Task 3							2	Provide a more clear explanation of how the message will look
Would not use the share calendar feature							2	No revisions; Useful for the remaining participants
Wants to choose both plant is sick/has pests in Onboarding but can't							1	Provide option to click both

Positive Quotes

	P1	P2	P3	P4	P5	P6	TOTAL	
Recognized the Monstera deliciosa plant when they saw the picture in Search							4	
Expressed that the app would help them in real life							4	
Appreciated the plant care instructions							3	
Glad to have a confirmation screen layer after submitting a task							2	
Liked the overall design							4	
Happy to customize their plants (name, picture, etc.)							6	