



Introduction to Topic-Based Authoring

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Kate Lopresti

- Experienced technical writer
- Organize, develop, and deliver technical information
- Support tool migrations
 - Desktop publishing to CCMs
 - Unstructured to structured (DITA-XML) authoring
- Manage authoring environments

Agenda

- Topics
- Maps
- Publications
- Content reuse

Topics

Also known as:

- Components
- Articles
- Building blocks
- Chunks of information

Log on to Program

1. Click **Start > Apps > Program.**
2. Enter your username and password.
3. Enter the IP address of the server.
4. Click **OK.**

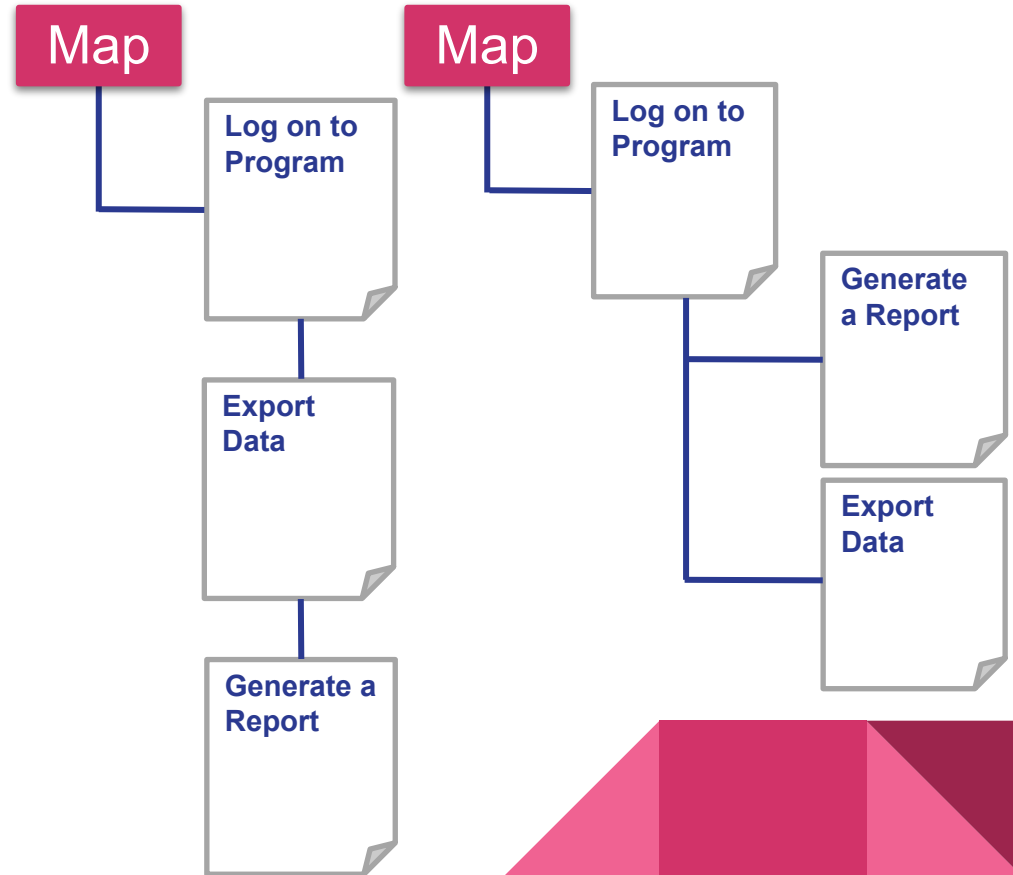
Topics

- Capture a single subject
- Saved as a single file



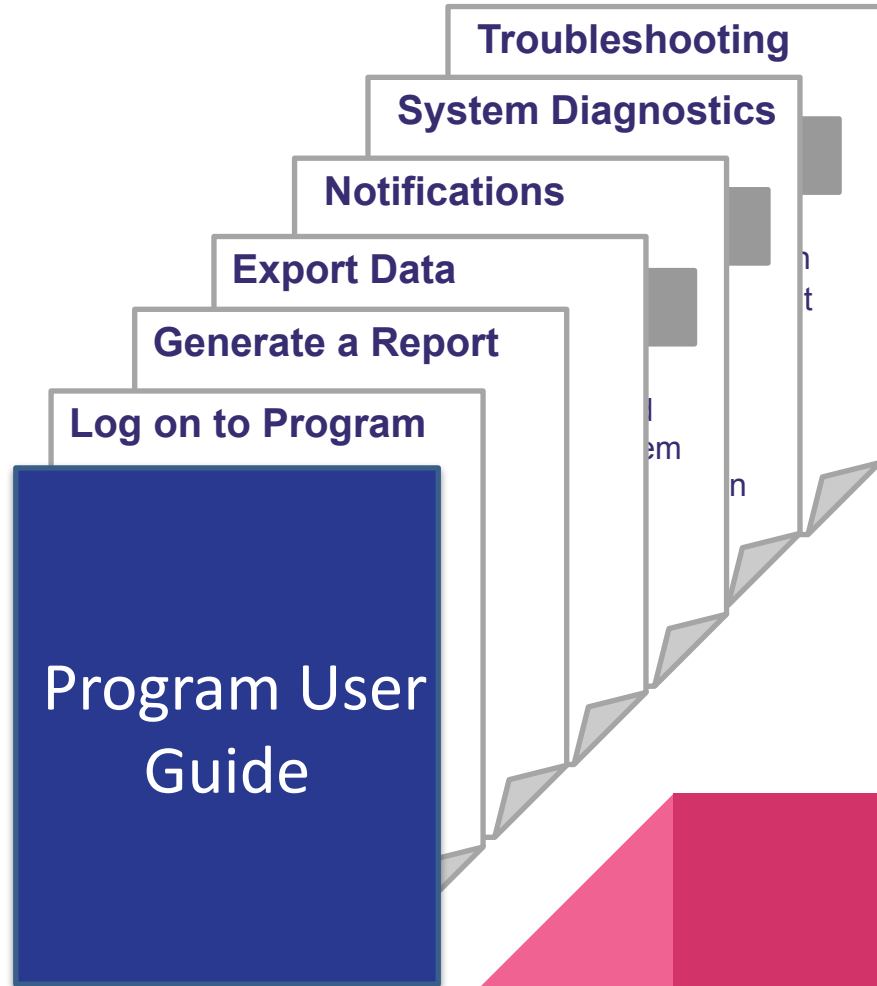
Maps

- Group topics
- Create hierarchy
 - Sections
 - Subsections



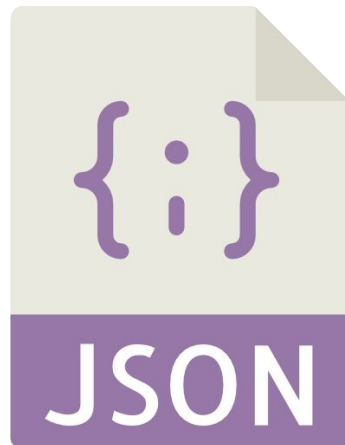
Publications

- Group topics and maps
- Create hierarchy
 - Chapters
 - Parts



Publications

Output to multiple formats





Reuse

Content References

Write common content once and reference it in multiple places

Troubleshooting

Note:

A systematic approach to problem-solving that used to find and correct issues.

Notifications

Note:

A message displayed by an operating system or program that is related to device activity.

Event Logs

Note:

Record of events related to the system, security, and application data.

Variables

Replace the value of a phrase or name at publication

Source File

Fix [OS] Audio Issues

- Check speaker volume
- Install updates
- Run the [OS] audio troubleshooter

Windows 10 Guide

Fix Windows 10 Audio Issues

- Check speaker volume
- Install updates
- Run the Windows 10 audio troubleshooter

Windows 11 Guide

Fix Windows 11 Audio Issues

- Check speaker volume
- Install updates
- Run the Windows 11 audio troubleshooter

Conditions

Include or exclude content at publication

Source File

Fix Audio Issues

- Check speaker volume
- Install updates
- Run the audio troubleshooter
- [user] **Contact Support**
- [admin] **Reset the BIOS**

User Guide

Fix Audio Issues

- Check speaker volume
- Install updates
- Run the audio troubleshooter
- **Contact Support**

Admin Guide

Fix Audio Issues

- Check speaker volume
- Install updates
- Run the audio troubleshooter
- **Reset the BIOS**

End