1 Start

The flow begins when a user accesses the system.

2 User Authentication (Login/Register)

- Users must either log in or register to access the platform.
- Authentication ensures that only authorized users can interact with the system.

3 User Dashboard/Homepage

- Once authenticated, users land on their dashboard.
- The dashboard allows them to:
 - View posts from organizations/councils.
 - o Access analytics (if applicable).
 - o See **notifications** for new posts, interactions, and appointments.

4 User Actions (Three Main Functionalities)

At this stage, users can engage in three different activities:

A. Post Management (For Organizations & Councils)

- Users with appropriate permissions (such as organizations and councils) can:
 - o **Create** new posts.
 - o **Edit** existing posts.
 - o **Delete** posts.
 - o **Schedule** posts for future publication.

B. Engagement (For All Users)

- Users can interact with posts through:
 - Liking posts.
 - o **Commenting** on discussions.
 - Sharing posts with others.

C. Appointment System

- Users can request **appointments** with organizations/councils.
- · Appointments can be:
 - Requested
 - Approved

o **Rejected** by the organization or OSWS.

5 Notifications System

- The platform sends notifications for:
 - New posts created by organizations/councils.
 - o **User interactions** (likes, comments, shares).
 - Appointment updates (approval, rejection, reminders).

6 End

• The flow ends when the user logs out or completes their interactions.

Summary

This flowchart provides a clear user experience:

- 1. Login/Register → Dashboard
- 2. Users interact with posts (like/comment/share) OR manage posts OR schedule appointments
- 3. Notifications keep users updated on activities
- 4. User session ends when interactions are complete