

Kimberly L. Small

EDUCATION

Coastal Carolina University, Conway, SC

Bachelor of Science Degree, Computer Science

Expected Graduation May 2018

GPA 3.2/4.0, Dean's List – Fall 2014

- Phi Sigma Pi, National Honor Society
- Coastal Carolina University ACM Student Chapter

Related Coursework:

- Intro to Web Application Development | Systems Analysis & Software Engineering | Programming in C++ | Software Engineering II | Organization of Programming Languages | Human Computer Interaction

PROJECTS

Software Engineering II (Fall 2017): Help Desk Ticketing System

- Designed and built a web app to create and manage help desk tickets
- Collaborated in a team of 3 students
- Implemented in Java using the Maven build automation tool and MySQL Workbench
- Designed the user interface using JSP, CSS, and JavaScript

SKILLS / STRENGTHS

- **Operating Systems:** Windows, Linux
- **Languages:** Java, HTML/CSS, C++, JavaScript, PHP, MySQL
- **Software Tools and Technologies:** Eclipse, PHP Storm, MS Visual Studio, MATLAB, GIMP, Adobe XD, VMware, VirtualBox, Bootstrap, GitHub

EXPERIENCE

Coastal Carolina University Student Computing Services, Conway, SC May 2017 – Present
IT Assistant

- Provides assistance for students, faculty, staff, and the general public with a variety of computer issues and questions.
- Installs printer drivers, Microsoft Office software, antivirus software, web browsers, SafeConnect Policy Keys, and more on student, faculty and staff computers.
- Assists students with academic projects involving technology in computing labs and the library.
- Responsible for answering the phone, and filling out help desk tickets for students.

OTHER EXPERIENCE

Taco Bell, Conway, SC

June 2013 – Aug 2017

Crew Member

- Completed orders, processed payments, and responded appropriately to customer concerns/complaints while delivering exceptional customer service.
- Prepared food with other crew members as quickly and efficiently as possible in a fast-paced environment.
- Assisted management with training newer employees on the register and also on the food line.