**8. Introduction to Importing Data in ServiceNow**

Simple Import Series

* Simple Import Intro
* Creating a Data Source
* Understanding Import Sets
* Creating a Transform Map & Field Maps

So, you have data in your company someplace and you want to get it loaded into ServiceNow. These are my notes describing how to setup a ServiceNow import using a Data Source, Import Set, and Transform Map.

Source -> Staging -> Target

1. Source

* The entity containing the data to be imported into ServiceNow
* ServiceNow is prepared to work with many sources including files (Excel, CSV, JSON, etc.), JDBC- compatable databases, LDAP, REST, and custom scripts

2. Staging

* A table that ServiceNow automatically creates as part of the import process to temporarily store data pulled from the Source prior to transforming and adding to the Target
* Enhances the performance of the import and provides useful tools for designing field-level mappings and data transformations

3. Target

* The ServiceNow table into which the data will be imported
* This could be an out-of-box ServiceNow table or a custom table created specifically for our purposes

