User Documentation Plan

Red Opal Innovations

Version 1

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# Documentation requirements

In your own words, give an overview of the type of templates and documentation you’re producing.

What is the purpose of your user documentation?

Who is the intended audience for your user documentation?

How will you cater for the diversity of the audience?

# Documentation standards

What standards (both internal and external) might be applicable to user documentation? (List at least one of each).

Why would they apply to user documentation?

# Documentation design

What are some features of templates and style guides that would make them useful for creating user documentation?

What are some features to consider that can affect the usability, clarity and readability of user documentation?

What are some design considerations that specifically relate to online user documentation?