

FINANCE TRUST BANK

Incident Report			
Branch	Business Technologies (ICT)		
Business Area	Business Technology		
Incident Category	Hardware Failure		
Date And Time Incident occurred	08/08/2023 16:07:39		
Date And Time Incident was detected	08/08/2023 16:07:39		
Date And Time Incident was resolved	08/09/2023 11:11:46		
Nature of impact	Tick here		
Financial loss	Yes	Amount (UGX/\$USD)	340,000 USh
		Potential loss(UGX)	0 USh
		Actual loss(UGX)	0 USh
		Recovered Amount(UGX)	0 USh
Process(es) affected	No	Number of processes affected	0
Breach of data privacy	No	Customer /Corporate data	
Reputational	No		
Breach of regulatory compliance	No		
Occupational Health And safety	No		
Incident detailed summary			
Test			
Key Policy Breaches	Test		
Corrective/Preventative Actions Taken	Test		
Root Cause Analysis	Test		
Planned Further Actions	Test		
Lessons Learnt from the Incident	Test		
Incident Created By	Allan Musembya		
Incident Created On	08/08/2023 16:08:04		
Incident Resolved By	Allan Musembya		
Incident Resolved On	08/09/2023 11:11:46		