

POLICY NAME	Incident Closure	
DATE OF LAST REVISION:	9/4/2003	VERSION 1.43
ADMINISTRATOR RESPONSIBLE	Kevin McKnight	
NEO! ONO!DEE		

Incident Closure & End of Recovery

Case Number: Status:

Case Manager:

Date: Time:

Nature of incident:

Affected system(s)

1)

Resolution Steps:

1)

Was Data Lost? Y / N Financial Impact: \$

Was System Equipment Recovered? Y / N Returned to service? Y / N

Notes:

Is the incident completely resolved /case closed? Y / N

Configuration Changes

Network Infrastructure Changes

Signature:

Revision History

