Kirk McCUTCHEON

767 Village Park Dr. Powell, OH 43065 (H) 740-881-4576 ~ (C) 614-989-3924 kirkmccutcheon@gmail.com

Portfolio: http://km2c.com

OBJECTIVE

To achieve meaningful employment with a company as a System Administrator/Network Administrator, which will allow me to address and solve your company's technical needs, by applying my experience within the areas of system administration and accomplishing deadline driven projects.

OVERVIEW OF QUALIFICATIONS

- Accomplished and Goal-Orientated
- Excellent Troubleshooting and Technical Support Abilities
- Experienced in Workstation/Server Rollouts and Operating System Imaging
- Productivity Improvement
- Infrastructure Design and Implementation
- Disaster Recovery Implementation and Testing

CERTIFICATIONS

- CompTIA A+
- MCP (Windows Server 2003) ID# 6389158
- Xerox FreFlow VI Designer
- Hyper-V (SkillSoft certification)

TECHNOLOGY

NETWORKING/ HARDWARE:

- Active Directory
- Avaya Phone systems
- VoIP
- Ethernet, FastEthernet, GigEthernet, DSL
- Belkin Switch Unit
- UltraVNC
- DHCP
- TCP/IP

- HP Proliant Servers
- Cisco Routers
- NetApp Storage
- Dell PowerVault SAN

OPERATING SYSTEMS:

- Windows XP- Pro Vista Business Windows 7
- Windows Server 2000/ 2003 /2008 Enterprise
- Mac OS X, OS X Server
- Linux (Red Hat, Ubuntu, CentOS, Fedora)
- Unix (HP/UX, Solaris 8,9,10)

SOFTWARE:

- PuTTY Telnet/SSH Client
- Symantec Ghost
- MS Office 2000 / 2003 / 2010
- Filezilla
- Symantec Antivirus

- Notepad++
- Adobe CS3
- Tortoise SVN
- VMware
- Hyper-V

- VirtualBox
- Xerox FreeFlow VI
- Xerox VIPO
- Satori Mailroom Office
- Pitney Bowes SureTrack

Web Technology:

- Apache Web Servers
- IIS Servers
- MSSQL Enterprise 2005
- HTML/XHTML/HTML5
- jQuery

- CSS2/CSS3
- FTP Servers
- MySQL
- PHP
- Wordpress

- cPanel
- DirectAdmin
- Webmin
- Joomla!
- Magento

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EMPLOYMENT HISTORY

Affiliated Computer Services

October 2007 ~ Present

Print Operations Lead Technician/IT Support

- Perform hardware, software and network upgrades and installation for the Ohio Child Support Payment Center.
- Responsible for implementing and maintaining system security and configurations of 6 company servers while providing IT support, to include planning, software and hardware configuration to a staff of 50 end-users.
- Manage the completion of daily physical disbursements to Child Support recipients.
- Develop and maintain vendor relationships.
- Responsible for new site/contract implementation to include setting up a new check printing facility and network of servers.
- Maintain up to date procedural documents for all print systems/servers and print applications
- Responsible for document design and postscript coding for child support letters and checks.

Apple Retail

September 2007 ~ November 2007

Mac Specialist

- Seasonal part time work selling Apple computers.
- Conduct training sessions for customers new to the OS X platform and family of software.
- Study all things Apple through the Apple training portal to become an expert in all Apple product lines.

Freelance Web Developer/Server Administrator

December 2007 ~ Present

Freelancer

- Design Websites from concept to coding using photoshop and text editor.
- Manage and setup web hosting servers using LAMP and cPanel.
- Integrate designs into PHP base CMS's like Wordpress, WHMCS, ClientExec, Magento, Joomla, Zencart, Open Cart, Open-Realty and Elgg.
- Manage and support a load balanced LAN/WAN and server rollout for a national retailer of yarn and knitting supplies.
- Participate in open source project communities to better the software.
- Maintain client relationships and provide timely and accurate support.

Golden Gate Real Estate

October 2005 ~ February 2008

Realtor

Manage real estate transactions for buyers and sellers of residential and commercial properties. Inform clients of their options and rights in the transaction. Advertise to generate leads and market current listings through print and digital media. Create and maintain website. Manage database of clients and prospects.

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Pop's Ice Cream

July 2002 ~ July 2006

Owner

Manage all aspects of the business from start-up to product development. Interview, hire and manage employees. Positively promote company through networking and creation of marketing materials. Manage and order inventory.

The Roof Doctors Inc.

May 1999 ~ October 2005

Assistant Vice President

Assist in the day-to-day tasks of roofing and roofing sales. Perform estimates and repairs on roofs and siding. Represent the company with the best possible image. Create and maintain company website and customer database. Manage some print and all digital media for advertising and direct mailing.