

# Tobyn Sitar

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As a Computer Science major from West Chester University with a strong foundation in programming languages such as Java, C, and Python, and hands-on experience in IT support and team leadership, I am keen on leveraging my technical and interpersonal skills to advance in the field of cloud computing. My academic coursework and practical experience have equipped me with a solid understanding of computer systems, security, and data processing. With a commitment to continuous learning and professional development. My goal is to contribute to innovative cloud solutions, enhancing system efficiency and security in a dynamic technological landscape.

## EDUCATION

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**West Chester University**  
*Bachelor of Science in Computer Science*

**West Chester, PA**  
*Graduation May 2024*

- **Relevant Coursework:**

- Computer Science I (CSC 141): An introduction to programming using Java.
- Computer Systems (CSC 231): Concepts of modern computer systems, programming in assembly language and C.
- Computer Science II (CSC 142): Implementation of classes and objects, sorting and searching arrays, intro to GUIs using Java.
- Computer Security & Ethics (CSC 301): An introduction to Computer Security and the ethical underpinnings of security
- Digital Image Processing (CSC 317): Introduction to data visualization, image analysis, and mathematical foundations using Python programming and the Matplotlib and OpenCV libraries.
- Computer Science III (CSC 240): Advanced topics in object-oriented Java programming, including project design, planning, and testing, and introduction to basic data structures.

## EXPERIENCE

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### **IT Support Intern, The Wright Center, Scranton PA (2023)**

- Configured laptops for medical residents, ensuring optimal setup for educational and clinical needs.
- Supported server and computer maintenance, enhancing network reliability and system performance.
- Provided technical assistance, improving user experience and operational efficiency.

### **IT Support, Sitar Auctions, Waverly PA (2022-2023)**

- Provided technical support, performed maintenance tasks, improved computer performance, enabled efficient communication across the organization, configured email accounts, optimized computer systems, and improved communication processes for a family-owned business.

### **Team Lead, Kitchen Supervisor, Montage Mountain, Scranton PA (2018-2022)**

- Effectively communicated tasks and responsibilities to kitchen staff
- Organized and facilitated events, ensuring smooth operations.
- Encouraged and facilitated employee engagement and feedback, resulting in improved morale and productivity.

## ADDITIONAL SKILLS

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- Technical skills: Java, C, Python, Microsoft Office Suite, SPSS (Statistical Package for the Social Sciences).
- Soft Skills: Adept at providing exceptional IT helpdesk support, showcasing excellent communication and interpersonal abilities. Demonstrates adaptability by quickly learning new software and programming languages. Experienced in working with large datasets, ensuring optimal performance and efficiency in code execution.