

How to prepare for your window installation

- Installation requires the use of power tools and therefore can be loud. Please be prepared for potential noise.
- There will be some amount of dust entering the home, whether it be from natural sources or cutting of materials. Our installers will use drop cloths and sheet plastic to cover their immediate work area. If you have items or furniture outside of the immediate work area that you'd like to not get dusty, please cover with plastic or similar protective material prior the work commencing in that area.
- *"Immediate work area" would be defined as an area of approx. an arm's length from the window or door being replaced.*
- Move furniture or anything blocking access to the windows away from the window leaving 2'-3' of space for workers. Items in front of, but not blocking the window do not need to be moved. An example would be a dresser that sits below the sill height of the window is not blocking access, and therefore would not need to be moved. A bookshelf that is in front of the window and is tall enough that it blocks physical access would need to be moved. In short, we need to be able to get hands on the window on all four sides.
- Remove curtains, blinds, shades, etc. Note that they may not fit back as original once new windows are installed.
- Remove any pictures, shelves, or other items hanging or affixed to the wall near windows being replaced. There may be hammering that could shake the wall and knock the aforementioned items off the wall.
- Prepare or arrange an area to store the windows during the installation. The area size will vary by job. Larger job = larger area needed. The delivery truck will arrive the morning of the first installation day with all the windows/doors. The drivers and crew will need an area to offload the items to, and store for the duration of the job. Note that the windows will be stacked against a wall vertically.
- Final payment will be collected by the lead installer once the job is completed and the final walk through performed. The lead will give you a packet containing a current invoice, original contract docs, any applicable change orders, and manufacturer's warranties and additional information. Note if any items need to be reordered or warranty/replacement parts are needed, it is customary to withhold \$500 per window/door from the final balance.
- Should you have any questions, comments, or concerns leading up to or during the installation don't hesitate to contact our office @ (808) 671-0808.