

# Technical Bulletin - Prysm Mobile Supported Devices and Browsers

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## Overview

**Affected Products/Components:** Prysm Mobile - Web Client

This bulletin is meant to inform users what current devices, operating systems, and web browsers have been tested and are officially supported for use of the Web Client. While the following document lists what has been tested and is officially supported, a broader list of devices and browsers may work as expected with the Web Client. Devices such as smart phones have been used successfully with the Web Client, but have not gone through a full testing cycle for the initial release.

## Supported Devices

Device	Operating System
Tablet	iOS 8+
PC	Windows 7 Windows 8 Windows 10
Mac	OSx Yosemite OSx El Capitan

## Supported Browsers

	<b>Google Chrome (v41.x+):</b> Supported on Windows 7, 8, 10 and Mac OSx Yosemite
	<b>Safari (v8.0.8+ and later):</b> Supported on Mac OSx Yosemite and El Capitan
	<b>Internet Explorer (11+):</b> Supported on Windows 8, 10

## Future Support

In future releases, Prysm plans to add support for the following devices and browsers:

- iPhone (iOS v8+)
- Android (Chrome v30+)
- Microsoft Edge
- Mozilla Firefox

To contact Prysm Support call 1.877.44.PRYSM or email [support@prysm.com](mailto:support@prysm.com).