

Your guide to **VEHICLE PROTECTION PLANS**



NVP Warranty

Keeping you on the road

POWERTRAIN



Includes the following:

- ✓ Industry Standard Labor Rates
- ✓ 24/7 Roadside Assistance
- ✓ Rental Car Reimbursement

4 Wheel Drive/AWD

All internally lubricated parts
Bearings
Bushings
Chains
Gears
Sleeves
Sprockets
Transfer Case

Drive Axle

All internally lubricated parts
CV Joints
Drive shaft(s)
Locking hubs
Pinion bearings
Ring & pinion
Side carrier bearings
Side gears
Spider gears & case
Universal joints

Engine

All internally lubricated parts
Camshaft
Connecting rods
Crankshaft
Cylinder heads
Exhaust manifold
Exhaust valves
Hydraulic lifters
Intake manifold
Intake valves
Oil pump
Piston rings
Pistons
Push rods
Rocker arms
Rocker shafts & bushings
Solid lifters
Timing chain
Valve seats & guides
Valve springs & retainers
Wrist pins

Seals & Gaskets

Cylinder head gaskets & intake manifold gaskets are covered for coolant leaks.
All other seals & gaskets are covered only when required in conjunction with a covered component repair.

Transmission

Manual

All internally lubricated parts
Bearing & bushings
Gears & shafts
Overdrive housing
Shift fork
Spacers
Synchronizer drums
Synchronizers

Automatic

All internally lubricated parts
Bearings
Bushings & bands
Dipstick
Filler tube
Friction & steel clutch plates
Gears & shafts
Governor
Lock up converter
Pump
Servo unit
Steel drums
Torque converter
Valve body & plate

Mandatory Surcharges

Diesel Engine
Dual Rear Wheels
Hybrid Vehicle

One-Ton Vehicle
Turbo/Supercharger
Twin Turbocharger

Optional Surcharges

Lift Kit (Max 6")

Includes POWERTRAIN components
PLUS the following:

Air Conditioning

Clutch bearing
Compressor & clutch
Pulley

Brakes

ABS control module
ABS speed sensors
Calipers
Front & rear wheel cylinders
Master cylinder
Steel brake lines & fittings

Cooling

Electric cooling fan motor
Fan & fan clutch
Thermostat
Water pump

Electrical

Alternator
Front windshield wiper motor
Starter motor
Starter solenoid
Voltage regulator

Engine

Flywheel /flexplate
Serpentine belt tensioner

Steering

High pressure lines
Power steering pump
Rack & pinion

Suspension

Coil springs
Leaf springs



turn the page for more
comprehensive coverage options

**Includes POWERTRAIN & 3 STAR components
PLUS the following:**

✓ Diagnostics

✓ Fluids and Freon

Air Conditioning

Accumulator receiver / dryer
Condenser
Evaporator
Orifice tube

Fuel System

Primary electric fuel pump
Steel lines & fittings

Cooling

Coolant recovery container
Heater core
Radiator

Sensors

Manifold absolute pressure sensor (MAP)
Mass air flow sensor (MAF)
Oxygen sensor (O2)

Drive Axle

Wheel bearings

Suspension

Upper & lower ball joints
Upper and lower control arms & bushings

Electrical

Electronic ignition module
Front windshield washer pump
Ignition coil / coil pack
Keyless entry transmitter & receiver
Power antenna motor
Power door lock switches
Power seat motors
Power sunroof motors
Power window switches
Rear windshield wiper motor

Mandatory Surcharges

Diesel Engine
Dual Rear Wheels
Hybrid Vehicle

One-Ton Vehicle
Turbo/Supercharger
Twin Turbocharger

Optional Surcharges

Commercial Use
Enhanced Labor Rate
Lift Kit (Max 6")
Lyft/Uber

Salvage Vehicle
Sensor Package*
Unlimited Miles**
Wear & Tear

* 4 Star Only

** NA for Lyft/Uber



Includes POWERTRAIN, 3 & 4 STAR components PLUS the following:

- ✓ Trip Interruption Benefits

Air Conditioning

Evacuation & recharge with a covered A/C component repair
Expansion valve
POA valve

Interior / Exterior

Door hinges
Hatch struts & hinges
Hood struts & hinges
Trunk struts & hinges

Brakes

Vacuum power assist booster

Cooling System

Heater blower motor & resistor
Heater control valve

Sensor Package

Barometric air pressure sensor
Camshaft position sensor
Coolant level senor
Coolant temperature sensor
Crankshaft position sensor
Engine air intake sensor
Fuel injection sensor
Knock sensor
Throttle position sensor
Vehicle speed sensor

Drive Axle

Drive shaft carrier bearing

Steering

Idler arms & bushings
Pitman arm
Steering knuckles
Tie rod ends & sleeves
Tie rods

Electrical

Brake lamp switch
Cruise control switch
Headlamp dimmer switch
Headlamp switch
Neutral safety switch
Power lift gate actuator
Power trunk actuator
Power trunk pull down motor
Powertrain control module
Rear window washer pump
Sliding door actuator
Turn signal switch
Wiper module & delay switch

Suspension

Air suspension compressor
Air suspension springs & bags
Front & rear sway bars and bushings
Spindles
Stabilizer links
Strut bars & bushings

Engine

Engine mounts
Exhaust manifold gaskets
Exhaust manifolds
Harmonic balancer
Oil pressure sending unit

Transmission

Automatic

Encoder Motor
Solenoids
Switches
Transmission cooler
Transmission mounts

Fluids & Filters

Fluids & filters are covered only when required in conjunction with a covered component repair.

Fuel System

Fuel gauge sending unit
Fuel injectors
Fuel tank
Metering valve
Pressure regulator
Secondary fuel pump

turn the page for more comprehensive coverage options

Most vehicles on the road today are made up of approximately 30,000 individual components. The cost of repairing or replacing any of these parts can be overwhelming. NVP's Exclusionary lineup provides the most comprehensive coverage available for your vehicle to minimize your out-of-pocket expenses.

EXCLUSIONARY



Includes the following:

All factory installed mechanical and electrical components covered by the Manufacturer's Basic Warranty, except for parts:

Listed under the "EXCLUSIONS - WHAT'S NOT COVERED" section of the contract application

Also Includes the following:

- ✓ Industry Standard Labor Rates
- ✓ 24/7 Roadside Assistance
- ✓ Rental Car Reimbursement
- ✓ Diagnostics
- ✓ Fluids and Freon
- ✓ Trip Interruption Benefits

EXCLUSIONARY WRAP



For vehicles under the Manufacturer's Basic Warranty, NVP's Exclusionary Wrap provides exceptional coverage and value for your customers.

Coverage includes all factory installed mechanical and electrical components except those items listed in the Exclusionary Coverage Section of the Vehicle Service Agreement.

Mandatory Surcharges

Diesel Engine
Dual Rear Wheels
Hybrid Vehicle
One-Ton Vehicle

Turbo/Supercharger
Twin Turbocharger



EXCLUSIONARY PLUS



NVP Warranty's Exclusionary Plus Program is an industry exclusive coverage available for used vehicles with beginning miles up to 150,000.

Includes the following:

EXCLUSIONARY

for 1, 2 or 3 years



POWERTRAIN

additional 24 months
or 24K miles

Similar to the coverage offered by manufacturers on new vehicles, NVP's Exclusionary Plus Program provides Exclusionary coverage for the initial portion of the contract term. After that, our Powertrain coverage kicks in for an additional 24 months or 24,000 miles, whichever comes first.

Exclusionary Wrap coverage begins at the expiration of the Manufacturer's Basic Warranty and remains in effect until the end of the Wrap term/mileage option selected, whichever occurs first.

Manufacturer's Basic Warranty	NVP Wrap Coverage	NVP Exclusionary Coverage
Manufacturer's Powertrain Warranty		

Optional Surcharges

Commercial Use
Enhanced Labor Rate
Lift Kit (Max 6")
Luxury Package

Lyft/Uber
Salvage Vehicle
Wear & Tear



ELECTRIC VEHICLE (EV)

»»

WE'VE GOT YOU COVERED

NVP offers Exclusionary and Wrap coverage options for your electric vehicle. In the event your vehicle experiences a breakdown during the contract term, you are protected against out-of-pocket repair expenses.

Exceptions include any parts specifically excluded in the contract and/or listed in the exclusion section of your contract. Coverage for seals and gaskets is included only in conjunction with a covered repair and cannot be the cause of the breakdown.

NVP EV plans cover vehicles with beginning mileage up to 100,000, up to 10 model years old, and a minimum selling price of \$15,000

THOUSANDS OF COVERED COMPONENTS INCLUDING:

- EV Components
- 4 Wheel Drive/AWD
- Air Conditioning
- Brakes
- Cooling System
- Drive Axle
- Electrical
- Engine
- Seals & Gaskets
- Sensors
- Steering
- Suspension
- Transmission
- So Much More

Also Includes the following:

- ✓ 24/7 Roadside Assistance
- ✓ Diagnostics
- ✓ Fluids and Freon
- ✓ Industry Standard Labor Rates
- ✓ Rental Car Reimbursement
- ✓ Trip Interruption Benefits

Optional Surcharges

Battery Package
Commercial Use
Enhanced Labor Rate

Luxury Package
Salvage Vehicle

COVERAGE OPTIONS



4 Wheel Drive/AWD	●	●	○	○	●	●
Drive Axle	●	●	○	○	●	●
Engine	●	●	○	○	●	●
Seals & Gaskets	●	●	○	○	●	●
Transmission	●	●	○	○	●	●
Air Conditioning		●	○	○	●	●
Brakes		●	○	○	●	●
Cooling		●	○	○	●	●
Electrical		●	○	○	●	●
Steering		●	○	○	●	●
Suspension		●	○	○	●	●
Fuel System			○	○	●	
Sensors			○	○	●	●
Fluids & Filters				○	●	●
Interior/Exterior				○	●	●
Sensor Package				○	●	●
Electric Motor						●

24/7 Roadside Assistance	●	●	○	○	●	●
Industry Standard Labor Rates	●	●	○	○	●	●
Rental Car Reimbursement	●	●	○	○	●	●
Fluids And Freon			○	○	●	●
Diagnostics			○	○	●	●
Trip Interruption			○	○	●	●

Mandatory Surcharges

Diesel Engine	●	●	○	○	●	
Dual Rear Wheels	●	●	○	○	●	
Hybrid Vehicle	●	●	○	○	●	
One-Ton Vehicle	●	●	○	○	●	
Turbo/Supercharger	●	●	○	○	●	
Twin Turbocharger	●	●	○	○	●	

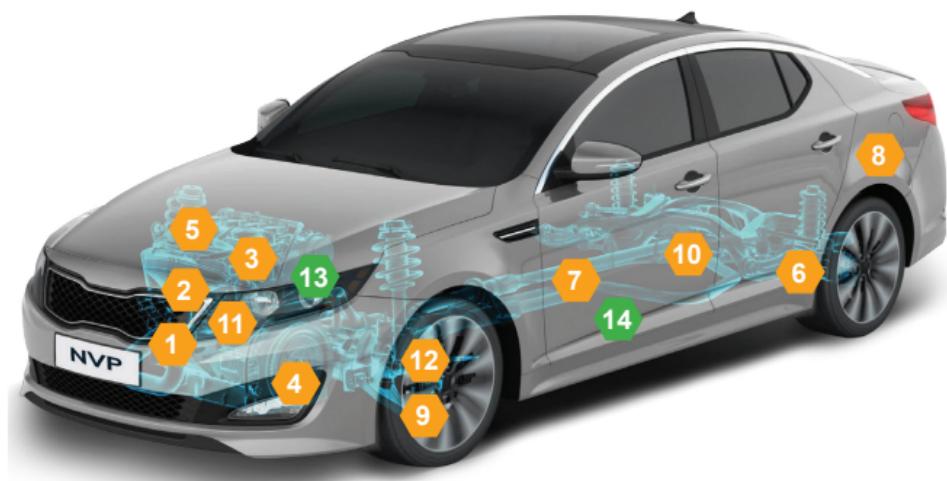
Optional Surcharges

Lift Kit (Max 6")	●	●	○	○	●	
Commercial Use			○	○	●	●
Enhanced Labor Rate			○	○	●	●
Lyft/Uber			○	○	●	
Salvage Vehicle			○	○	●	●
Sensor Package			○			
Unlimited Miles			○	○		
Wear & Tear			○	○	●	
Luxury Package					●	●
Battery Package						●

THE COST OF UNEXPECTED REPAIRS

Below is an example showing average vehicle repair costs.

Use this helpful guide when deciding on a vehicle service plan that works best for you and your budget.



1	Heating & Cooling \$1,499	8	Fuel pump \$749
2	Starter motor \$639	9	Anti-lock Brakes \$1,599
3	Head gasket \$1,679	10	Drive Axle \$1,249
4	Alternator \$649	11	Water pump \$699
5	Engine overhaul \$4,999	12	Brake Calipers \$499
6	Suspension \$679	13	Electric Motor \$5,175
7	Transmission \$3,085	14	Propulsion Battery \$5,799

Note: The cost of repairs listed above are for illustrative purposes only. These estimates, sourced from ALLData, should not be considered coverage.

WHAT YOU NEED TO KNOW ABOUT NVP CLAIMS

\$10 MILLION

Annual dollar amount of paid claims.

At NVP Warranty, we know that things go wrong, and vehicles break down. That's why we are pleased to provide peace of mind to our customers, so they won't need to worry about the cost of vehicle repairs.

58 HOURS/WEEK

Our Claims Team is here for our customers.

Drivers don't typically break down during a normal 9 to 5 workday. Unlike many of our competitors, NVP Warranty's Claims Department is open weekly from 9am-8pm EST, Monday through Friday; and 9am-12:00pm EST on Saturdays.

LESS THAN 90 SECONDS

Average speed to answer.

No one likes sitting on hold. In less time than it takes to brush your teeth, drink a glass of water, or sing the National Anthem, our experienced team of agents are there to help quickly guide customers through their claims process..

80%

Same day claims resolution.

Let's face it, when a vehicle breaks down drivers don't want to be left without their car longer than necessary. They want it repaired fast! NVP Warranty works hard to make sure you get back on the road as quickly as possible.

AUTO EXPERTS

Our adjusters have decades of experience.

NVP has a top notch team of claims adjusters with extensive automotive experience. With over 100 years of combined experience, you can rest assured that your claim will be adjudicated fairly and promptly.

ABOUT US

The goal of NVP Warranty is to provide drivers and their families with high quality and reliable vehicle protection.

In conjunction with our network of reputable and trustworthy dealer partners, we offer numerous affordable coverage options to meet every customer's needs. No matter the situation, NVP Warranty has a service agreement to protect your vehicle and your wallet.

This brochure is not a vehicle service agreement. It provides only general information about the plans available from NVP Warranty. Please see the service agreement application for complete details regarding coverage, terms and conditions.

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Get in Touch
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NVP Warranty

Keeping you on the road



NOTE: This brochure is intended as a general outline only. Examples are for illustrative purposes. Programs may vary by dealer/lender and state. Please refer to actual Vehicle Service Agreement application for complete details regarding coverage, terms, and conditions.