Welcome !!!!

Apartment 1/90 Bourke St, Melbourne
I really hope you enjoy your stay
Siobhan
0424 183 411
siomcg@outlook.com

Welcome to The Banks

Thank you for choosing The Banks for your Melbourne stay and I hope that you have a fantastic time.

Melbourne CBD has so much to offer: shops, restaurants, bars, sports, theatre etc etc. You are in for a really fantastic time! Please feel free to use the apartment as if it was your own.

This guide is filled with information that will hopefully make your stay as pleasant as possible.

If you have any questions or concerns during your stay then please do not hesitate to get in touch via the contact details below. I am always happy to assist in any way I can

Siobhan

0424 183 411

siomcg@outlook.com

BE OUR GUEST

WIFI PASSWORD

Username: CBD@190

Password: CeeBeeDee

** there is unlimited WIFI

CHECK IN PROCEDURE

Check in is at 3pm but can be earlier by mutual agreement

The building is on the corner of Bourke and Exhibition Streets with the entrance door being on the Exhibition side. It is called The Banks Apartments and the door is closest to Mornane Place (check out the awesome graffiti artwork there). There is an aboriginal gallery on the ground floor. The apartment is on the first floor — it is in an heritage listed building built in 1870 so there is no lift. There are six steps-turn, nine steps-turn and then a final four steps to get to the door of apartment one. It is nice and private and the only apartment on this floor.

- 1. Open the entrance door using code 1357. Walk up the stairs to apartment 1.
- 2. Access to the apartment is via a digital lock with a code that will be messaged to you on the booking app. This code is valid for the duration of your stay and will expire after 10am on the day of your check out. Tap the bottom left hand side of the display and numbers will appear. Put in your code and the door will open. It will close automatically after 15 seconds or immediately if you hit the lock symbol on the bottom right hand side of the screen. If you make an error then wait for the screen to go blank and re-enter the code. Please do not touch the tongue of the door or force any component. padlock symbol on the lock display.
- 3. Upon exiting the apartment the lock will automatically close or you can manually hot the lock symbol on the lower right hand side of the screen to make it lock immediately.

HOUSE RULES

Number 1.... Enjoy yourself! Explore the multitude of shops, cafes, restaurants, bars, markets, gardens etc etc that Melbourne has to offer. There is so much to see and do... and when you want more then take a

short walk or catch a tram to Southbank or South Melbourne. Lots of fun to be had!!

Quiet Hours - Please respect our neighbours: quiet hours are between 10 pm and 7 am

No Parties/additional guests - No parties or loud music is permitted. Simple social gatherings are permitted and even encouraged. The apartment accommodates 4 guests only

Smoking Policy - Smoking is strictly prohibited in the apartment. It is allowed outside on the terrace.

Parking -

There is no parking with the apartment but it is available directly opposite at Paramount parking. Please check their website for rates and to see what promotions are on: http://www.paramountcarpark.com.au.

Another cheaper alternative is at Wilson Parking where there are many locations: https://www.wilsonparking.com.au

Check in/out - Standard check in time is at 3pm and check out time is 10am. Please enquire if you would like early check-in as I will provide this free of charge if it is available. Late check out is not available as the cleaner needs time to prepare the apartment for the next guest.

Respect - Please be respectful of the apartment and leave it in the condition in which you found it. If you accidentally break anything then please do not stress – just let me know so that I can replace it before the next guest arrives.

Maintenance - Please advise if anything is not working properly or if any amenities are missing

EMERGENCY NUMBERS AND USEFUL ADDRESSES

Melbourne Police 202 Bourke Street Melbourne (Open 24/7) 03 9637 1100

Local MFB Fire Station 456 Albert Street, East Melbourne	03 9662 2311
<u>Local Doctors</u>	
QV Medical Centre QV Melb, Level 7/1 Elizabeth Street	03 9662 2256
Swanston St Medical Centre 3/255 Bourke Street	03 9205 7500
Local Dentist	
Smile Solutions Level 1/220 Collins Street	13 13 96
QV Dental	03 9654 2755
QV Melb, Level 3/292 Swanston Street	
Local Hospitals	
St Vincents Hospital	03 9231 2211
41 Victoria Pde, Fitzroy	
Royal Melbourne Hospital 300 Grattan Street, Carlton	03 9342 7000
Chemist	
Chemist Warehouse The Paramount Centre, Bourke Street	1300 367 283
Post Office	
111 Bourke Street	13 13 18
Taxi	
13 Taxi Melbourne	0406 703 303
Cab Choice Melbourne	1300 889 033
Supermarkets	
Supermarkets Washingths Matra Bourks St (only small)	
Woolworths Metro Bourke St (only small) 600 Bourke St	038347 6683
Woolworths QV (much bigger) Cnr Lonsdale & Swanston St	03 8347 6524

HOUSEHOLD TIPS

 $\textbf{Smart}\, \textbf{TV} \, \textbf{-} \, \text{the TV}$ is a 'smart' $\textbf{TV} \, \textbf{-} \, \text{just}$ press Home on the remote to get the screen selection program

Heating - there is a split system for heating and cooling. Please ensure that it is turned off when you leave the apartment.

Kitchen - the cupboards are stocked with some basic condiments, food, standard staples etc etc. Please help yourself and just replace what you use so that it is available for the next guest. Please remove any of your food from cupboards and the fridge that can spoil.

Crockery should be cleaned and put away – or at least rinsed and stacked in the dishwasher. If anything gets accidentally broken please advise so that I can replace it.

Nespresso Coffee Machine: Model Lattissima One: please refer to attached link for a user manual:

https://www.manualslib.com/manual/1664643/Nespresso-Lattissima-One.html

Dishwasher – dishwashing tabs/powder is in the cupboard under the sink. Please refer to the attached link for the user manual: https://www.manualslib.com/e/euro+edv604ss.html

Rubbish/recycling - there is a bin in the cupboard next to the fridge – plastic bag liners are on the shelf next to it. Please place rubbish in bags and dispose of it in the complex's rubbish bins – exit the building and turn right into Mornane Place and the bins are behind the mesh gate. There are bins for both general rubbish and for recycling.

Dining - please ensure that any hot surfaces are placed on the table mats provided to prevent any damage to the glass top table

Manchester – linen and towels are provided as per the pictures on the website. Please do not strip the beds or do laundry prior to your departure.

Bathroom – Toiletries that are environmentally friendly are supplied – Envirocare body wash, shampoo, conditioner and hand wash. Two bath towels, one bath mat, one hand towel and one face washer are supplied in the bathroom and two bath towels are placed in the cupboard. Please DO NOT use any towels for removing make up. If there are stains from foundation, mascara, eye shadow, spray tan etc etc – then extra cleaning fees will apply.

Laundry - there is a combined washing machine/dryer in the laundry cupboard. Please refer to the attached link for the user manual: https://www.manualslib.com/manual/1772090/Fisher-And-Paykel-Wd7560p1.html

Washing detergent and fabric conditioner are on the shelf above the unit.

There is also a vacuum cleaner, broom, mop, drying rack, pegs, iron and ironing board in the cupboard.

Maintenance - It would be appreciated if you would notify me of any repairs or maintenance that may be necessary.

TRANSPORT

Public Transport

A **Myki** card is required to use the public transport network. If you have an Android phone you can download the app. Instructions and timetables are on https://ptv.vic.gov.au.

A great app for getting around Melbourne via public transport is **Citymapper**.

Parliament train station is on the corner of Bourke and Spring Streets. Access to the free tram zone is just meters away. The apartment is in the FREE tram Zone so tram trip that starts and ends within the City Centre will be free. Do NOT tap in the myki while in the free zone area as you will still be charged. If you are outside the FREE zone and have not touched on then the fine is very costly.



Ride Share

Taxi – 13CABS call 132 227 Silver Top Taxis 13 10 08

Uber – via phone application

Scooters and Bikes

A great way to zip around town is on the Neutron e-scooters or e-bikes. Check this link for more information: https://www.rideneuron.com/. It is very east to download the app to get started. Another alternative is the Lime e-bikes & e-scooters. The link is: https://www.li.me

I use the scooters all the time and they are very convenient and there are always plenty of scooters readily available eg the distance from the apartment to Rod Laver or the AAMI stadium is 900m, a 7 mins scooter ride. Please ensure you adhere to the rules of wearing a helmet and not riding on footpaths and do NOT block pathways when parking it. Inner Melbourne has many dedicated bike paths which are very safe and quite extensive. We are known as the Garden state so there are many beautiful public gardens some with bike paths.

Airport Transfers

Airport to CBD

Shuttle Bus tickets can be bought online and for more information visit:

https://www.skybus.com.au

Pick Up: Sky Bus Shuttle Bus Melbourne Airport (Tullamarine) – Terminal 4. It travels 24 hours, 7 days a week with one departing every 10-15 minutes for most of the day.

Get off: Southern Cross Station

Get On: Route No 86 tram and get off at Stop 7: cnr Russell St and

Bourke Street.

Walk 2 mins to the apartment.

CBD to Airport

Take free tram to Southern Cross Station Get on: Skybus Shuttle Bus to airport.

Taxi: 23.1 km and takes approx.. 19 minutes at a cost of \$45-60

Uber: 23.1 km and takes approx.. 19 minutes at a cost of \$35-50

23.1 km and takes approx.. 19 minutes at a cost of \$2-5 Car:

Public Tram timetables can be viewed online:

https://varratrams.com.au/route-guides/route-11

LOCAL RECOMMENDATIONS

Melbourne is acknowledged as the food capital of Australia. The variety and sheer number of excellent places is incredible. For great suggestions on bars, cafes and restaurants check out this website:

https://www.broadsheet.com.au/melbourne/cbd

I have been to the below establishments and highly recommend them — however, please check their website to make sure that they still exist. New places open and old places close quite frequently in hospitality.

Local Cocktail Bars

The George on Collins - 162-168 Collins Street, Melbourne thegeorgeoncollins.com.au

**a larger space but they make wonderful cocktails and have awesome food.

Madame Brussels - 59 Bourke St, Melbourne - madamebrussels.com

** cute local bar with outdoor area and generous servings of cocktail in jars.

Siglos - 2/161 Spring Street, Melbourne

**no signage, go through the timber door and up the stairs. There are three levels – good selection of drinks and yum as food: on level 2 is an excellent Greek restaurant (Kafeneion-the whipped coe is to die for !!!)

Bar Margaux - Basement/111 Lonsdale Street - barmargaux.com.au **late night bar (open til 5am) with great cocktails, wine and classic-based French tastes (the steak tartare is really good ...). The golden Cadillac is my all time fav cocktail. They are also doing a pre theatre dinner special.

Nick and Nora's Melbourne – 80 Collins St (enter thru Benson's Walk)

** excellent ambience, drinks and food. Closes at 1am

1806-169 Exhibition St - menu sorted by era from 1650 to contemporary – old world classic charm. Pretty much just opposite the apartment

Pearl Diver – 56 Little Bourke St – pearldiver.com.au - oysters, cocktails and nibblies – what not to like!

Lui Bar - 525 Collins St, Melbourne - luibar.com.au

** in the Rialto building on the 55th floor. Magnificent views with great drinks and food.

Trinket Bar- 87 Flinders Lane - trinketbar.com.au

**Pizza restaurant and go through the wardrobe downstairs to a hidden bar.

Rooftop Bars:

Good Heavens – Level 2, 79 Bourke St; Goldilocks Bar – Level 4, 264 Swanston Street; Union Electric Gin Co – 13 Heffernan Lane; Loop Roof – 3/23 Meyers Place

CBD Culinary Highlights

Lune Croissanterie - 161 Collins St (enter through Russell St) - lunecroissanterie.com

*dedicated croissant bakery – seriously exquisite...lol... very nice coffee too. Declared by a New York Times food critic as one of the best in the WORLD!!! Lol. No cash taken, expect queues and it sells out quickly s...it is worth it

Daughter in Law - 37-41 Little Bourke Street - daughterinlaw.com.au

Tasty Indian fusion food with loud 80s music and a great party atmosphere

Tim Ho Wan - 206 Bourke Street - timhowan.com
** Cantonese food that is delicious – the BBQ pork bun is to die for...

Shanghai Street (Chinatown) - 146 Little Bourke Street **expect a queue. Food is great. If you can't get in here try the one at 163 Russell St as that is not as busy

Pellegrini's Espresso Bar - 66 Bourke St

*Menu changes daily with counter seating. Very basic and no frills but tastes are authentic. It is a Melbourne institution that has been serving Melbournians for over 40 yrs.

Fancy Hank's BBQ Restaurant- 1/79 Bourke St, Melb - fancyhanks.com **great American slow cooked BBQ cuisine – really delish – but not cheap....

MoVida - 1 Hosier Lane - movida.com.au
**great tiny Spanish tapas bar in a graffiti covered Laneway

Ho Chi Mama – 35 Little Bourke Street - *hcmkitchen.com.au* **great cocktails, super yummy food in a relaxed and a great space with a happening atmospheric vibe

Chin Chin - 125 Flinders Lane - chinchinrestaurant.com.au Relaxed, funky place with yummy asian influenced food

Farmer's Daughter – 95 Exhibition Street

Exquisite food from the Gippsland region that is seasonally sourced. Three levels – The Deli (been many times – the set menu is great value and SO MUCH food!), The Restaurant – more up market and The Rooftop – all unique and worth a visit.

Cellar Bar – 80 Bourke Street. Literally just around the corner from the apartment. Excellent Italian food with the best service. Love it.

Yakimono – 80 Collins Street. Lively Japanese Bar/restaurant food with vibrant neon lights

Il Bacaro – 168 Little Collins Street – ilbacaro.com.au Excellent Italian restaurant that has been there forever – great food

Butcher's Diner – 10 Bourke Street – good basic and very yummy burger joint. Open til late

Yulongfu Steamed Buns Restaurant - 136 Bourke Street – I go here all the time. Dumplings are yum, reasonably priced and the menu is extensive (not just buns...)

Askal – 167 Exhibition Street – opposite the apartment. Newly opened and serving contemporary Filipino cuisine. Really yummy but need to book in advance – it is super popular

More Good Dining in CBD

Seriously so many in Melbourne and these are just a few – you will need to book in advance or get on a last minute waiting list.

Flower Drum

flowerdrum.melbourne

Vue de Monde

vuedemonde.com.au

Nobu noburestaurants.com/Melbourne

Spice Temple spicetemple.com.au

Rockpool Bar & Grill rockpoolbarandgrill.com.au

Chin Chin chinchinrestaurant.com.au

Supernormal supernormal.net.au Grossi Florentino* florentino.com.au

Society societyrestaurant.com

Kisume kisume.com.au Il Bacaro Cucina e Bar ilbacaro.com.au

Aru aru.net.au

Serai

Gimlet gimlet.melbourne
Grill Americano grillamericano.com.au
Lee Ho Fook leehofook.com.au
Robato Melbourne robata.com.au
Supernormal supernormal.net.au
Ishizuka www.ishizuka.com.au

seraikitchen.com.au

Coffee

Starbucks - 168 Exhibition Street 1800 787 289

**I wouldn't call it great but it is really convenient as it is just next door

The League of Honest Coffee – 8 Exploration Lane – the name says it all!

Traveller – 2/14 Crossley Street – down a little laneway. Good coffee

Axil Coffee Roasters – 76 Flinders Lane – speciality coffee in a trendy space

Market Lane Coffee – 8 Collins Street – excellent coffee and they sell beans and equipment etc

Soul Café - 195 Swanston St, Melbourne ** on the corner of Bourke St – quite yummy

Cinema

Kino Cinema is located in Collins Place at 45 Collins Street. Exit the building and turn left, cross Bourke Street, turn left at Collins St and it is half-way up on your RHS. It is a great space with seven cinemas showing current movies as well as foreign films etc. The chairs are comfy and roomy and it is a boutique cinema where you can get cheese platters and wine etc. Monday is budget day and fee is \$8.50. Check this link for session times, movies, current pricing and if any promotions are on: https://www.palacecinemas.com.au/cinemas/the-kino

Village Cinema is located at Crown Casino.

Things to Do:

- Eat, drink and be merry....
- Shop...great shopping to be had from small boutiques to major brand
- Cinemas Village at the Crown or for more arthouse as well as blockbusters
- then The Kino in Collins Street
- Melbourne Aquarium
- Melbourne Art Gallery
- Melbourne Museum
- Melbourne Zoo (a very good zoo)
- St Kilda beaches
- Fitzroy shopping centre Richmond factory outlets
- Docklands library in a nice setting
- Iconic State library
- Melbourne City Baths
- Rialto Sky deck (pop into the Lui bar...)
- Visit sporting precinct (AAMI Park, MCG, Rod Laver Arena, Margaret court
 - bound to be something on)
- Theatres Princess, Comedy, Athenaeum, Arts Centre...
- Live Music Festival Hall, Forum, many pubs and clubs
- Explore Graffiti Lanes Mornané Placé, Hosier Lane
- Explore beautiful gardens: Royal Botanic, Fitzroy gardens, stroll around

Albert Park Lake

- Hire a bike and cycle on the dedicated bike paths along the banks of the
- Yarra or ride along the foreshore from Port Melbourne or St Kilda all the
- way to Sandringham. Lots of places to stop off and get a drink or a bite to
 - eat and very attractive scenery
- Check out this link for more: https://www.melbourne.vic.gov.au/

CHECK OUT PROCEDURE

Check out time is 10am

PLEASE ENSURE THE FOLLOWING:

- Close and lock all doors and windows
- Turn off lights and appliances (TV, heating/cooling,

lamps)

- Take Rubbish to bins in Mornane Place
- Clean used dishes and put away
- Remove all perishable food stuffs
- Do NOT strip the beds or do any laundering
- Return myki cards to dish on console

Thank you for your booking,
I hope you enjoyed your stay,
hope to host you again

Safe travels back home!
Siobhan

ADDITIONAL RENTAL LISTINGS AVAILABLE

If you enjoyed your stay at The Banks, CBD Melbourne and would like something different but of similar quality in the future then please consider the following:



Apartment 48/88 Kavanagh Street, Southbank

https://www.airbnb.com.au/rooms/768364974624309711



Apartment 106/79 Market St, South Melbourne

https://www.airbnb.com.au/rooms/27494986



Apartment 99A, 99 Stokes Street, Port Melbourne https://www.airbnb.com.au/rooms/50999867



Apartment 407/496 Brunswick St, North Fitzroy https://www.airbnb.com.au/rooms/18099590