Kyle Angel Bayani

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EDUCATION

Cavite State University – Silang Campus   **Silang, Cavite, PH**

Bachelor of Science in Information Technology

● School Certificate: Computer Programming - NCIII – JAVA & .NET Technology

WORK EXPERIENCE

Directly – Microsoft   **San Francisco, CA, USA(Remote)**

Microsoft Windows Expert Advisor   *March 2018 - February 2019*

● Guided Microsoft Windows 7, Windows 8, and Windows 10 customers in their wide range of problematic scenes on using the product and giving them the proper solution to the specific problem.

● Utilized Directly's Chat Support Platform to service 50+ customers per day. Working with the support team to identify pain points and technical problems for satisfied clients.

The Orchard Golf & Country Club   **Dasmariñas, Cavite, PH**

On-the-Job Training (486 hrs)   *September 2022 - December 2022*

● Served as IT Specialist in a world class Golf Club.

● Conducted troubleshooting, repair, and build on local networking, local wired telephone, and networked printers on the whole golf premises.

● Reviewed diagnostics and assess the functionality and efficiency of POS systems.

TJMEDINA CCTV Trading   **Dasmariñas, Cavite, PH**

IT Consultant, Jr. Web Developer   *December 2022 – Aug. 15, 2023*

● Provided IT Consultant solutions to customers for their technical problems.

● Giving level 1 up to level 2 technical support to client companies.

W Bridges Manpower Corp.   **Pasay City, Manila, PH**

Junior Android App Developer   *Aug. 16, 2023 – October 15, 2023*

● Developed captivating mini games for Android using Java and Kotlin.

● Conducted bug fixing, testing, and ensured codebase adherence to Google Play Console standards.

SKILLS & INTERESTS

Skills: Troubleshooting/ Repair Hardware, Network & Software | HTML | JAVA | JavaScript | CSS | C# | .NET | PHP | MySQL | Kotlin | Python | Microsoft Office 365 | Adobe Photoshop | IP Address Mapping | Router Configuration | Printer and scanner configurations | Telephone system

Interests: Programming, Technical Support, Network and System Management