

Dikshitha Karanam Madhusudhanprasad

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Objective — To leverage my organizational, communication, and technical skills in a Student Administrative Assistant role, ensuring confidentiality and professionalism while supporting the efficient functioning of the Office of Student Conduct.

Skills

Technical Skills: Proficient in Microsoft Word, Excel, and Outlook

Soft Skills: Time Management, Public speaking, Teamwork, Problem Solving, Leadership

Experience

Optum, United Health Group

Jun 2022 – Jul 2024

Software Engineer

- Developed web services using RESTful APIs for healthcare data, using Spring framework
- Managed sensitive healthcare records, ensuring compliance with confidentiality standards during database operations.
- Demonstrated strong organizational skills by participating in agile workflows, including sprint planning and backlog prioritization

Education

Indiana University Bloomington

Expected in May 2026

Masters of Science in Computer Science

Amrita School of Engineering Bengaluru

Aug 2022

Bachelor of Science in Electronics and Communication Engineering

- 8.91/10 GPA
- IEEE Student Chapter member - Received special recognition for my contribution as Secretary of IEEE SB
- Received Distinction for publishing Joint Cross-talk avoidance and error control coding technique for Network on chip Links - Thesis

Volunteering

IU Dining

Indiana Memorial Union Retail Dining

Aug 2024

- Experience in direct interaction with customers, addressing their inquiries and resolving concerns in a timely and professional manner
- Ensured that each customer's experience was positive by providing attentive service, whether it involved cashiering, assisting with food service, or handling special requests

IEEE Student Branch

Secretary/Executive

Sep 2019 - Sep 2021

- **Organized and managed event logistics**, maintaining records and ensuring smooth operations. Facilitated communication among diverse teams, promoting collaboration across multiple departments.
- Successfully conducted IEEE YESIST12 (Youth Endeavours for Social Innovation using Sustainable Technology)
- Successfully conducted and participated in numerous conferences like IEEE CONNECT(International Conference on Electronics, Computing and Communication) and IEEE 5G Summit
- Conducted events and workshops within and outside campus. Space Jam at We Works, Python Bootcamp, Talk on Embedded Systems are few to name.
- Conducted and participated in IEEE XTREME programming competition
- Successfully partnered with other student branches in R10 region for IEEE SYWL (Student Young Professional Women in Engineering Life member)
- Successfully inaugurated a new student branch society - IEEE SIGHT (Special Interest Group on Humanitarian Technology)

AMRITOTSAVAM

Amrita School of Engineering

Dec 2018

- Managed the Guest Stall, overseeing the distribution of event giveaways for the department.
- Addressed and guided event attendees, directing them to their designated areas.
- Assisted with crowd management and provided backstage support, including preparing additional gifts or souvenirs, and attending to the needs of the Chief Guest and other requirements as needed.