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Orlando, FL

With more than 12 years' experience as an Engineering Service Manager in the Hospitality Industry and a Certified Facilities Manager credential, I'm uniquely equipped to provide tactical and strategic support to your operation. Over the years I've acquired experience managing multiple projects as well as providing valuable input as a team member of several Project Management Teams. Tactically, I planned, executed and sustained routine and preventative maintenance programs while maintaining positive relationships with my customer base.

Technically, it's been my passion to improve existing processes, generate new ones and sustain them while optimizing the labor pool of talent. Strategically, I provide valuable input to your Integrated Facilities Planning and partner with your Facilities Asset Management Team.

Relationally, my passion is to develop and mentor employees as well as participate in community activities that build strong corporate relationships with their community.

Lastly, it would be an honor to join a company whose lifeline is dependent upon Six Sigma and Lean principles.

Experience

Engineering Service Manager 2001-Present Walt Disney World Orlando, Florida
Magic Kingdom Park 11/2002 - 2/2008
Wilderness Lodge Resort 2/2008 - Present

Leadership

Provide effective leadership for 30-40 multi-disciplined HVAC, MEP and Building Trades craft workers. Making sure that craft workers adhere to all health, regulatory and safety policies. Additionally, holding each craft worker accountable for quality and quantity of work performed on each job site.

Develop core competencies of highly motivated team members within the department by mentoring and providing stretch goals for each team member as well as providing feedback on performance.

Conduct Turnover and Homeroom meetings to discuss safety concerns, processes, and policies and provide updates on capital project activities that affect operations and impact our customers in the region.

Perform Safety and Environmental audits and resolve all concerns in timely order.

Manage unplanned, routine and preventative maintenance activities in order to meet business requirements. Additionally, perform payroll functions to document paid and unpaid time off to ensure planning and scheduling can be accomplished and customer request are met in a timely manner.

Technical

Research and implement usage of sustainable materials to minimize routine maintenance

Develop and implement custom software to uncover planned work inefficiencies and facilitate effective communication with lines of business.

Working knowledge of HVAC, chillers boilers, Lift Stations and Energy Management Systems.

Subject Matter Expert on Mold Remediation

Competent Fall Protection person

Accomplished 'A' scores for Regional Audio System show quality audit for last 4 years