

GEMINI QUALITY CHARTER INSPECTION CRITERIA

Remove and Replace

Where applicable, all authorised remove and Replace items are to be carried out. R&R's should comply with manufacturers specifications. All relevant electrical items are to be tested and operational and all relevant fluids topped up or replaced. All authorised replacement parts are fitted (except for Back Order items).

Repair and Panel Alignment

All authorised repair operations are to be carried out to an acceptable standard being free of kinks and align to adjacent panels. Electronic measuring data will be recorded pre and post repair. All repairs will follow manufacturer repair methods (where available) or comply with alternate researched and approved methods (i.e. Thatcham). Panel gaps will be consistent to the vehicle manufacturer's gaps where all swinging panels open freely without binding.

Welding/Bonding

All welds, where applicable, will follow manufacturer repair methods or comply with alternate researched and approved methods (i.e. Thatcham).

Sealers, Adhesives and Foams

All body, sound, structural foams and spray sealers are to be replaced as per manufacturer's specifications where available, and match the appearance of the pre accident finish. Repair areas should be internally coated to prevent corrosion.

Paint

All refinished paintwork will at a minimum match manufacturer's original finish. Completed works will have acceptable colour matching, gloss, texture finish and be free of blemishes

Colour Match

Paint colour and coverage should match the manufacturer's original finish. Plastic components may vary in colour as per manufacturer's original finish.

Gloss level

Gloss levels should be consistent to the remainder of the manufacturer's original finish.

Texture/Finish

The texture and finish (Peel) is to be consistent to the manufacturer's original finish.

Blends

Blends are to be consistent with pre accident conditions taking into consideration peel texture, gloss level and colour.

Interior colour

Interior paint colour and coverage is to be consistent with manufacturer's original finish.

Blemishes

All painted surfaces are to be free from any dust or dirt particles, preparation marks, runs, cut throughs or dry spray being in line with the manufacturer's original finish.

Factory finishes are not perfect so consideration is given to minor blemishes in obscure or insignificant areas.

Under Carriage Inspection

A thorough under carriage inspection will be carried out with the vehicle placed on a hoist. The inspection will include a visual observation of all tyres, suspension and sub frame components. Wheel alignment reports will be recorded and saved to file.

Road Test

The vehicle when test driven will have a centred steering wheel and track correctly. All gauges and mirrors will be operational and conveniently positioned for a driver's perspective. Wind and mechanical noise will be as per pre accident conditions. All safety functions will be tested and functional and all system warning lights removed

Detailing

The vehicle will be detailed which will including at a minimum a vacuum and wash. All items associated to the vehicle repair will be removed from the vehicle prior to delivery.

Note:

- All inspections will take into consideration any previous repairs
- Factory finishes are not perfect so consideration is given to minor blemishes in obscure or insignificant areas
- Plastic components may vary in colour as per manufacturer's original finish