

KURT A METZELFELD

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EDUCATION

LearnKey Online Training

Web Development Certification P

September 2019 to December 2020

ITT Tech Nashville, TN

June 2006 to December 2008

Bachelor of Science Information System Securities

Westwood College Online

October 2004 to March 2006

Associate of Science Computer Network Engineer

SKILLS

Troubleshooting

- WAN, LAN

Microsoft Office Specialist

- Certified in Word, PowerPoint, Outlook and Excel

Microsoft Technology Associate

- Certified in Introduction to HTML, CSS, and JavaScript,
- Certified intro to Python and intro to software development

Hardware and Software Compatibility

SELECTED ACHIEVEMENTS

- Resolved issues including password resets, troubleshooting hardware, software problems, and basic finance tasks for Boeing
- Utilized software knowledge to perform ID credentialing for Prime Health services
- Improved PC performance by initiating cleanup of unused startup programs, defragmentation, virus protection, spyware removal and OS installation
- Served as Assistant and Acting Manager while in the TN Army National guard, leading convoys and seeing to subordinates' needs

WORK HISTORY

Communication Test Design Inc. Nashville, TN

October 2013 to May 2014

Cable Box Tester

- Tested, installed, cleaned and sorted cable boxes

Quanta Smyrna TN

January 2012 to February 2013

Tablet Tester

- Performed testing and tear down of tablets
- Responsible for installing OS

Dell Nashville TN

August 2011 to October 2011

Help Desk Tech

- Assisted with password resets, login problems and software fixes

Asurion Smyrna, TN

September 2010 to July 2011

Cellphone Inspector

- Inspected quality and testing of used and new cell phones

US army/ TN National guard

- Truck driver

September 1992 to October 2012

