MICHELLE MIN JIN KIM
UX DESIGNER

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UNIVERSITY OF MICHIGAN, ANN ARBOR

2018 - 2020   MS in Human Computer Interaction, **GPA 3.97**
2014 - 2018   BS in Biopsychology, Cognition, & Neuroscience

PROFESSIONAL EXPERIENCE

Lexmark
May - Aug 2019
Lexington, KY

UX Design Intern
Redesigned an internal service tool; supported design decisions with user research and reduced friction in employees' workflow, evidenced by a 36% increase in goal success rate and higher satisfaction ratings.

UMSI Design Clinic
Jan - April 2019
Auburn Hills, MI

UX Researcher
Examined internal communication tools and assessed user needs. Provided solutions within company constraints to increase engagement between our client team and the rest of the employees at Comerica Bank.

UMSI
Jan 2019 - Apr 2019
Ann Arbor, MI

HCI & CSCW Research Assistant
Created a qualitative code-book and examined Youtube videos discussing mental illness and their comments and likes.

SPEAKING

Drupal Conference
March 22, 2019
Chicago, IL

Speaker
Presented the importance of digital well-being and emphasized the social responsibility of UX designers to design with healthier behaviors in mind.

PROJECTS

CNBC
Jan - April 2019
New York, NY

UX Researcher
Evaluated CNBC's mobile app features: Live TV and stock charts. Proposed design solutions supported by research and validated through A/B testing to the CNBC NY UX team

Veg Out
Sep - Dec 2018
Ann Arbor, MI

Product Designer
Independently drove a user-centered design project from initial project scoping to prototyping a high fidelity prototype on Skletch..

SKILLS

User Research
Interaction Design
Systems Design
Heuristics Evaluation
Story Telling

TOOLS

Sketch App
Axure
InVision
Adobe CC AI, XD, PS
HTML + CSS
Unity

ACTIVITIES

President
2016 - 2019
Students for Mental Health

Volunteer
2015- 2018
Hospital Elder Life Program