

MICHELLE MIN JIN KIM

UX DESIGNER

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UNIVERSITY OF MICHIGAN, ANN ARBOR

2018 - 2020 MS in Human Computer Interaction, GPA 3.97
2014 - 2018 BS in Biopsychology, Cognition, & Neuroscience

PROFESSIONAL EXPERIENCE

Clinic AI
Oct 2019 - Present
Ann Arbor, MI

UX Intern
Responsible for creating and conducting post production usability testing and developing alternate wireframes supported by findings.

Lexmark
May - Aug 2019
Lexington, KY

UX Design Intern
Redesigned an internal service tool; supported design decisions with user research and reduced friction in employees' workflow, evidenced by a 36% increase in goal success rate and higher satisfaction ratings.

UMSI Design Clinic
Jan - April 2019
Auburn Hills, MI

UX Researcher
Examined internal communication tools and assessed user needs. Provided solutions within company constraints to increase engagement between our client team and the rest of the employees at Comerica Bank.

SPEAKING

Drupal Conference
March 22, 2019
Chicago, IL

Speaker
Presented the importance of digital well-being and emphasized the social responsibility of UX designers to design with healthier behaviors in mind.

PROJECTS

CNBC
Jan - April 2019
New York, NY

UX Researcher
Evaluated CNBC's mobile app features: Live TV and stock charts. Proposed design solutions supported by research and validated through A/B testing.

Michigan Medicine
Sep - Dec 2018
Ann Arbor, MI

UX Researcher
Identified the elderly's unique mental models regarding tech and proposed design solutions that catered to elderly with low tech skill.

SKILLS

User Research
Interaction Design
Systems Design
Heuristics Evaluation
Story Telling

TOOLS

Sketch App
Axure
InVision
Adobe CC AI, XD, PS
HTML + CSS

ACTIVITIES

President
2016 - 2019
Students for Mental Health

Volunteer
2015- 2018
Hospital Elder Life Program