

## Manager Cover Letter

I am a manager who use to create teams that can work without me, I like to say that I build clocks, once you set up a clock it will continue to give you the time with high accuracy, you may need to adjust the time once or 2 times over a year, but still, if you do not adjust the time, the clock will give you the time of day pretty close to the correct one.

The same way as I build clocks, I grow and foster my team's availability for Innovation, management change, and resilience. In the world we live today, we need to give it all every day and enjoy what we do, we need to be happy and find fulfillment in what we do, to give it all. I foster the concept of the internal customer to promote teamwork and good relations with customers and coworkers. I teach my teams that our service is as good as the last time we provide a service and this is why we have to provide the best service, all the time.

I push for high-performance teams, so I hire smart and quick-thinking engineers that are humble and willing to disagree and commit because there are times when we have to follow somebody's else idea and work as hard as if it was our idea. I also enforce my team to take vacation time, renew their strengths and release their stress, but more importantly to share valuable time with their families, because they are the reason why we work. In this push for high-performance teams, I foster resilience which one of my core skills and one that I would like to give you some examples of.

I provide alignment to my teams, I provide my teams with business acumen, explain the reasons behind corporate decisions and how they contribute to the goals and vision of the company. I understand the value to share company values and goals of the company and how the culture of the company plays a key role in the infinite game that staying in business means.

In July 2020, I started a journey to renew my technical skills, this is a must I could not delay anymore, and I know I can apply my skills to any position I hold in the future. I have rediscovered the passion that made me study engineering and software development, my idea is to pursue a Ph.D. but also master all the technologies around Big Data and Digital Transformation with Artificial Intelligence at the core. I have completed a specialization in Artificial Intelligence and another in Data Science from IBM in Coursera and I am about to finish the specialization in Python from Michigan University as well. I have also refreshed my skills in Agile and Lean methodologies like Scrum and Kanban.

For all these reasons I think I am your best option for this position, you will not find a manager with the leadership skills and business acumen I have from different industries. I am a candidate that understands how technology and innovation could impact customers. I use a 360-degree view of the business to analyze opportunities with a customer-centric mindset, I analyze opportunities from finance, marketing, software development, and innovation.

Best Regards,

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Kenneth Miralles Mora