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Summary _

Over 5 years of product management experience has been gained across fintech, e-commerce, and emerging technologies, with an emphasis on aligning business objectives and user needs through data-informed decisions. Agile and Scrum practices have been applied to streamline delivery and strengthen collaboration, supported by expertise in Jira administration, SQL, and UI/UX design. Roadmaps have been shaped from strategy through execution, balancing analytical rigor with user experience to deliver scalable products. A consistent focus has been placed on measurable outcomes (e.g., 50% cycle-time reduction), constructive teamwork, and high-quality delivery in diverse environments.

Experiences _____

Asa - Stock brokerage (5M+ active users), Product Manager

2023 - 2024

- Led six Agile teams to ship customer-facing data products (dashboards for 5M+ users), cutting time-to-market ≈20% QoQ through end-to-end planning and delivery.
- Standardized Jira workflows and reporting, delivering a one-time ≈50% reduction in development cycle time and ≈AED 1.6M cost savings; improved OKR attainment via transparent processes.
- · Built eazyBI dashboards and Jira automations to streamline ceremonies and cross-team visibility, enhancing sprint predictability and collaboration.
- Owned roadmaps for Database, BI, and Data Analysis teams; aligned features with company objectives and user feedback, achieving 95% on-time releases and ≈AED 6.5M/year revenue impact.
- · Launched an internal delivery tool for POs, and PMs to track dependencies and accelerate product delivery.
- Partnered with the education team to create technical lessons, reducing conflicts and sharpening engineering focus.
- Facilitated backlog grooming, planning, and reviews; raised sprint-goal attainment ≈25%.

Digikala - Largest e-commerce in MENA (41M+ active users), Product Manager

2022 - 2023

- Directed 10 squads (finance, website, marketing, BI) to deliver data products for 41M+ users, stabilizing cash flow and driving 472% growth in credit purchases.
- Automated BI workflows, cutting report generation time ≈30% and saving ≈AED 100K/year.
- Optimized Jira processes and team rituals, lifting OKR outcomes ≈40% and increasing sprint throughput.
- Managed Jira backlogs enabling 182K users to access installment payments; scaled BNPL transactions ≈566%.
- Delivered checkout and gift card; A/B tests lifted checkout conversion ≈2.5× and customer satisfaction to ≈90%.
- Developed the BNPL business model with Golnnovation, supporting scale-up and onboarding 182K customers.

- Shipped personalization features that raised average order value ≈15% and improved retention.
- Boosted local sellers' average monthly sales to ≈72M Toman via campaign design and listing optimization.
- Digikala Annual Report 2022–2023 🖸

in-House - US-based startup similar to Glassdoor, Associate Product Manager

2021 - 2022

- Established a unified design system, accelerating development ≈30% and reducing onboarding time ≈25%.
- Raised engagement ≈25% by optimizing flows and prototypes validated via A/B testing.
- Partnered with UX to refine features, securing ≈90% stakeholder approval on design iterations.
- Prioritized backlog items and coordinated feature planning, shortening lead time ≈20%.

Avistopia - EdTech startup, Co-Founder

2019 - 2021

- Designed and launched the website for 3.5K+ users; generated ≈AED 200K/year through clear IA and responsive UX.
- Released the MVP two months early by applying Scrum, accelerating feedback cycles.
- Standardized UI patterns for EdTech products, reducing iteration cycles ≈25% and improving engineering alignment.
- Validated prototypes with stakeholders through iterative testing, reaching ≈85% user satisfaction.
- Enhanced navigation and accessibility features, increasing retention ≈15% across active learners.
- Led user research that informed key design decisions, raising satisfaction scores ≈20%.

Skills _

PM. Business Model Design · Jira · Atlassian · Mentoring · Negotiating · Agile · Scrum · Strategic Planning · Solution Providing · A/B Testing · Prototyping · Wireframing · Data Analysis · Data-Driven Decision Making · Market Research · Product Roadmapping · User Story Mapping · Customer Journey Optimization · Go-to-Market Strategy · KPI Definition

 $\textbf{Tech.} \ \text{Git} \cdot \text{SQL} \cdot \text{Linux} \cdot \text{Python} \cdot \text{UI/UX} \cdot \text{Google Analytics} \cdot \text{XP} \cdot \text{CI/CD Practices} \cdot \text{Blockchain} \cdot \text{AI/ML} \cdot \text{Data Mining}$

Education _____

M. Sc. Shahid Beheshti University, Computer Science

2022 - 2024

B. Sc. University of Tehran, Mathematics

2017 - 2022

Certification _____

PSPO™, Scrum.org ☑ CSPO®, Scrum Alliance ☑ PSM™, Scrum.org ☑ PSC™, Product School ☑

Product Analytics, Pendo.io ☑ SQL, Datacamp ☑ Python, Datacamp ☑ Tableau, Datacamp ☑