

Kris M Storck

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I am a passionate, driven, self-starter who learns fast and strives to get things done right the first time. My previous experience in customer service and inventory management reflect my capacity to operate under the highest standards with efficiency, accuracy, composure. I am seeking a role and company where I can continue to grow and utilized these skills.

Experience

2015-2020 : **Asset Manager**; Production Resource Group (Laurel, MD)

- Analyzed asset trends and show budgets to minimize external rentals and capex purchases.
- Negotiated pricing and rates on rental equipment from vendors.
- Interfaced daily with multiple teams including sales, project managers, logistics, and warehouse, to guarantee show requirements and client expectations were met. Supported high-profile events such as Super Bowl 49, Under Armour “Armour Day”, Miss Universe, and more.
- Resolved last minute sourcing of additional equipment as needed due to client changes or missing/damages.
- Arranged movement of equipment to and from other locations, and ensured transportation occurred in a timely and cost-effective manner.
- Issued and tracked purchase orders for equipment, labor, and freight.
- Spearheaded local and regional sales and asset integration throughout company’s acquisition of other vendors; led remote training for incoming corporate employees.

2009-2015 : **Preservation and Operations Specialist**; Apple (Columbia, MD)

- Scheduled and coordinated facility maintenance; established relationships with vendors and gave feedback to uphold brand standards.
- Created training and reference literature, graphics, and media consistent with company style guide using iWork suite.
- Set up, inventoried, maintained, and performed troubleshooting on internal macOS and iOS devices.
- Assisted in daily zoning of staff.
- Planned and executed catering and A/V for store events and meetings.
- Travelled to new store locations to prepare store and staff for opening.
- Administrative duties such as; submitting expense reports, scheduling interviews, budgeting for and ordering uniforms, office supplies, visual merchandising equipment, and answering phones.

: **Back of House Specialist, Apple**

- Responsible for daily receiving, sorting, counting, and returning inventory to warehouse.
- Performed and reported routine cycle counts, ensuring entire store was counted every two weeks.
- Reconciled variances while maintaining an average yearly shrink percentage of under .25.
- Participated in bi-yearly physical inventory and travelled to other locations to assist with theirs.
- Maintained store planogram, lead visual merchandise team to complete updates for new product launches including iPhone 4 and iPad.
- Trained employees on corporate visual standards guide.

: **Specialist, Apple**

- Delivered great customer experiences and provided solutions and knowledge of Apple’s products.
- Embodied Apple’s core beliefs in every interaction, creating value, enrichment, and loyalty.

References available upon request

Skills

- *Software*: MS Office 365 including Outlook, Word, Powerpoint, and Excel; Airtable
- *ERP*: SAP, Oracle, Kronos
- 60+ WPM

Education

2007-2010 : **Howard Community College**; Graphic Design