

## Quality Engineering Analyst (Salesforce)

### PRIMARY SKILLS

Software Testing  
Salesforce Automation Testing  
Test Planning & Scripting  
Defect Logging & Tracking  
SOQL  
Salesforce Health Cloud  
Salesforce Service Cloud

### Tools

- Provar
- Postman
- Azure Devops
- Workbench
- Salesforce Inspector
- Developer Console
- CI/CD Pipeline

### SOFT SKILLS

- Problem solving
- Leadership
- Teamwork
- Time Management

### CERTIFICATONS

- Salesforce Certified Administrator
- Salesforce Certified Associate
- Provar Automation Essentials
- Provar Automation Advanced

### AWARDS & HONORS

- FY23 Automation success story UKI-winner
- Client Value creation FY23
- Stand Out Performer of AXA FY22
- Inspiring Innovator Award-ACE FY22.
- APEX H2 Award FY22
- Sprint Star Award

### LANGUAGES

Tamil  
English

### EDUCATION

B.E Mechanical Engineering, 8.15 CGPA  
(2016 – 2020)

## PROFILE • ABOUT ME

Salesforce Quality Analyst with 3+ years of experience in Designing Test Scripts, Logging and Tracking defects. I possess a deep understanding of the Salesforce ecosystem, which enhances my interests in Automating the functionalities for better product quality.

## WORK EXPERIENCE

### Quality Engineering Analyst

Jan 2021 - Present

#### Accenture

Chennai, Tamil Nadu

**Domain:** Salesforce Health Cloud & Service Cloud

**Project Name:** AXA Health Digital Transformation UK

#### Description:

AXA UK is part of the AXA Group, one of the largest insurance brands in the world. As a group, we have 103 million customers worldwide and employ close to a quarter of a million people.

In the UK we specialize in:

- Insurance - protecting homes, cars and businesses through a wide range of insurance products
- Healthcare - affordable plans that offer peace of mind, here in the UK or internationally

#### Responsibilities:

- Created Test Scripts and Test Executions on **Azure Devops** and uploaded results on the same.
- Involved in automating test scenarios based on the project flows using **Provar** automation tool.
- Identified pivotal business logic gaps, transforming them into innovative features that added value to overall business.
- Streamlined testing processes by proficiently populating UAT environments with user profiles and test data, ensuring seamless and efficient testing for business users.
- logged **250+** bugs and tracked on **Azure Devops**
- Identified critical issues and reported the same before the changes are promoted to higher orgs.
- Having regular interactions with onsite test leads and resolving queries & clarifications in a timely manner.
- Involved in sharing the **Project Estimations** to the project team.
- Preparing **Exit reports & Test closure reports** at the end of sprints.
- Giving **Demo's** to the Business partners.
- Involving in **Sprint planning** and **Retrospective** calls.