



Profile Summary

Dynamic and energetic System Engineer at Tata Consultancy Services with 2+ years of experience in Salesforce CRM. I possess excellent communication and interpersonal skills, which enables me to work effectively with cross-functional teams. My passion for learning drives me to continuously seek new challenges to enhance my skills and knowledge.

Professional Summary

- **2+ years** of experience in Salesforce Administration & Development.
- Good proficiency in **Apex Classes, Apex Triggers, Platform Events, Basic understanding of Lightning Web Components (LWC) and Basic Integration** that satisfies the customization needs as per business requirements.
- Keen to work on **Flow Builder, Process Builder, Workflow Rules & Approval Processes**.
- Hands on experience in creating **Custom Objects and Tabs**, designing **Custom Fields**, assigning **Validation Rules, Field-Level Dependencies, Custom Settings & Custom Labels**.
- Proven experience in Administrative tasks such as **User management, creating Profiles, Roles and Permission Sets, Flows, Process Builder, Email templates, Security Model, Validation Rule, Reports and Dashboards**.
- Expertise in creating and assigning **Page Layouts & Record Types**
- Have good knowledge on configuring sharing settings like **Role Hierarchy of Salesforce, Roles, Sharing Rules, Groups**.
- Good knowledge on Security Models like **Object Level Security (Profiles and Permission Sets), Field Level Security (Profiles) & Record Level Security (OWD & Sharing rules)**
- Have a good experience in **Batch classes, scheduled classes** and **Future methods**.
- Good Understanding of **Governor Limits** and **Order of execution**.
- Adopted to DevOps (CI/CD) Release process that includes **COPADO & GitHub** integration.
- Tools that helped me during my development cycle **Workbench, DataLoader, Visual Studio Code** & more.
- Knowledge on writing **SOQL & SOSL queries**.
- Basic understanding of Integration of **REST API, SOAP API** and **HTTP Callouts**
- Love to maintain my **JIRA** stories up-to-date and based on **AGILE** methodology.

Work Experience

- **Present Company:** Tata Consultancy Services
- **Work Location:** Chennai
- **Date of Joining:** June 03, 2021 - Present
- **Role:** System Engineer (**Digital Cadre**)
- **Project:**
 - Provided technology transformation through Salesforce to the **UK Based Leading BFSI Partner**.
 - Developed Enhancements and Customizations as per the business need in Salesforce Lightning Experience UI that involves Apex classes, Aura and LWC enhancements and Batch Classes that primarily focuses on **Salesforce CPQ** related requirements.
 - Developed classes from scratch and written its test classes to maintain the standards, by following the industry level code practices.
 - Daily issues are discussed with Onsite coordinator and respective Users.
 - Handled Business Team during story and development progress discussions.
 - Coordinated well with QA teams to deliver high quality solutions.
 - Handled **Development & Deployment** till UAT Environment from DevBox.

Accreditations



Salesforce Certified Administrator (SCA)
June 2022



Salesforce Platform Developer 1 (PD-1)
March 2023

4x super Badges



71
Badges

91,950
Points

9
Trails

Technical Expertise

- **Operating System** : Windows 7/10/11
- **Programming Language** : Apex
- **Tools** : Workbench, DataLoader, VS Code, Salesforce Inspector, WinMerge, Copado, GitHub, PostMan
- **Salesforce Tech Stack** : LWC, Flow Builder, Process Builder, Apex, SOQL, CI/CD, Salesforce CPQ, Platform Events, Basic Integration

Awards & Recognitions

- Special Achievement Award
- Special Initiative Award
- On The Spot Award
- Applause for Team Award
- Elevate Wings Award
- Learning Achievement Award

Portfolio

- [My Portfolio site built on LWC using experience sites](#) 

Education

- **Bachelor of Technology in Instrumentation & Control Engineering**
 - **College:** Sri Manakula Vinayagar Engineering College, Puducherry
 - **Grade:** 9.1 CGPA
 - **Year:** 2017-2021

Interests

- Trailhead Help
- Photography & Videography
- Adventure Riding
- Perspective thinking
- Badminton
- Technology