Suhirdass S

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CAREER OBJECTIVE:

- ❖ To work in an innovative and challenging environment that can explore my skills and challenge my potentials,thereby I can utilize my skills efficiently for organizational growth.

PROFESSIONAL SUMMARY:

- 10 Month of total experienced as a Salesforce CRM developer.
- Experience of involving in all phases of development and Administrator.
- Flexible to adapt to any new environment and work on any project.
- Good interpersonal skills, committed, result oriented, hard working with a quest and zeal to learn newtechnologies.
- A skilled problem-solver, Quick learner and an efficient team player.

SALESFORCE SKILL SET:

- ❖ Experience in Salesforce admin configuration.
- ❖ Worked Platforms: Sales Cloud, Having Knowledge in Service Cloud and CPQ.
- ❖ Experience in tasks like creating Users, Roles, Profiles, Relationship, Page Layouts, Record types, EmailServices, Workflows, Process Builder, Validation rules, Reports, Dashboards, Flow, Case Management.
- ❖ Experience in Lightning Flows.
- ❖ Experience in creation of Objects, Fields, Tabs and Custom Applications.
- ❖ Implemented pick lists, dependent pick lists, lookups, junction objects, master detail relationships, validation and formula fields to the custom objects.
- ❖ Hands on experience to creating Object Level Security, Field Level Security, Organizational Level Security, OWD, Profiles, Permission Sets, Public Groups, Roles, Queue.
- ❖ Hands on experience in Email-to-Case, Web-to-Case entry and manual case entry for entering customer's cases in Cases Tab.
- ❖ Experience in SOQL and SOSL query language with respect to governor limits.
- ❖ Good Experience in App development Salesforce Classic and Salesforce Lightning Web Components.
- ❖ Good Experience in Apex Development including apex class, trigger, batch and etc.
- ❖ Having Knowledge on REST based API integration.
- ❖ Experience in Deployment process through Change sets and VSCode.
- ❖ Having Knowledge on Data migration/Data loading concepts.

- ❖ Having Knowledge on Case Management, Case Escalation Rule, Entitlement Management, Knowledge Article, Live web Chats, Omni-Channel Routing. Have Hands on Experience in CPQ, I know CPQ process flows, Quote Line Editor, CPQ Bundles and bundle configuration, CPQ Attributes, Option constraints, Custom Actions and Search filters, Guided Selling, CPQ products, Pricing Methods, Product Rules, Pricing Rules, Price Waterfall, CPQ Discount Schedule, Quote Document Generation, Contracts, Basics of Amendments and Renewals, Multi- Dimensional Quoting.

SKILL HIGHLIGHTS:

- ❖ **Force.com Platform**: Apex, Visual Force Pages, Triggers, Batch Apex, LWC

  Technologies: SOQL, SOSL, Work Flow, Process Builder and Flow builder.

  Web Technologies: HTML, CSS, JavaScript

WORK EXPERIENCE:

- ❖ Worked as Verification Engineer at Tessolve Semiconductor Private Limited, Bangalore(July 2017 – July 2021)
- ❖ Working as Junior Salesforce Developer in Trumatics Software Labs, Chennai, Tamil Nadu, India (February 2022 – Present).

KEY PROJECTS UNDERTAKEN:

CLIENT : WOVN
TECHNOLOGY : Salesforce
CURRENT EMPLOYER : Trumatics Software Labs, Chennai

#	PROJECT	PERIOD	ROLE	PROJECT PHASE(S)
1	WOVN – eCommerce Management (Sales Cloud)	4 months(May 2022 – Sep 2022)	Developer	Jira

PROJECT DESCRIPTION

To customize and automate Sales operations for Sales process as per business requirement.

ROLES & RESPONSIBILITIES

- Conversion of Workflow, Process Builder into Lightning Flows.
- Conversion of Workflow, Process Builder to Trigger features.
- Wrote Test Class to Maintain Coverage of Apex Class.
- Created Change Sets to Maintain deployment process for various Org.
- Created Custom Metadata and Used in Apex Class.

ACADEMIC QUALIFICATION:

Class/Course	Name of the Institution	Year of Passing	Percentage
BE ECE	Akshaya College of Engineering and Tehnology, Coimbatore	2017	68.5
HSC	SKP Hr. Sec. School, Kombai, Theni	2013	75.58
SSLC	Government High School, Melasindalaicherry, Theni	2011	91.8

PERSONAL DETAILS:

Father's Name: Mr. P. Suruliram
Date of Birth   :   02/06/1995
Marital Status: Single, Male
Nationality: Indian
Languages Known: Tamil & English
Address :   244/W2,Middle Street, Melasindalaicherry, Theni,Tamilnadu – 625524.

DECLARATION:

I hereby assure that the information given above is true to the best of my knowledge.

PLACE: Chennai, India

DATE: Suhirdass S