



Experienced Salesforce Developer/Administrator with over 3+ years of experience and good understanding of salesforce, designing, coding and testing database solutions in salesforce instances. Exceptional coding talents with proficiency in various coding languages including C, Java, JavaScript and Apex. Motivated to stay informed of latest industry innovations to provide users with up-to-date solutions. Strong collaborator and team player with excellent communication and problem-solving skills.

Experience Summary

- Currently working as **Salesforce developer at Tata Consultancy Services (Chennai)**.
- Involved in various stages of Software Development Life Cycle (**SDLC**) including analysis, requirement gathering and Design, Development, Testing, Deployment and Maintenance of Salesforce applications.
- Good experience in designing of custom objects, custom fields, role-based page layouts, custom Tabs and various other components as per the client and application requirements.
- Experience in developing Apex Classes, Apex Triggers, Apex Testing and Lightning Component keeping governor limits in mind.
- Working with Process Builder, Workflow rules, Flows, Email Alerts, Custom metadata, Custom Label and configuration.
- Hands on experience in developing code using Developer Console and VS-code.
- Good experience in using Visual Studio code, JIRA, Bitbucket, COPADO and GITLAB for design, implementation and deployment.
- Had experience using **Apex** for handling requirements. Worked on creating Test classes wherever necessary with a target of **85% code coverage**.
- Knowledge of Salesforce Lightning, LWC, Apex Programming, Lightning component, Core java, SOQL and HTML/CSS.
- Good experience in implementing Object Oriented Programming concepts in Software Development.

Work Experience

System Engineer at Tata Consultancy Services (Chennai).

Nov 2022 - Present

Client: SLC UK (Students Loan Company)

Role: Senior Salesforce Developer

Technology: Salesforce.com Apex changes, Aura Components, Community Cloud

Description: Development and enhancement for SLC Community Cloud

Key Responsibilities

- Involved in writing Implementation Approach and development for new requirement.
- Developed a re-usable LWC component for fetching picklist and dependent picklist value in Flows based on recordType.
- Worked on developing and configuring Chatbots in community cloud.
- Worked with COPADO and GITLAB tool for deployment
- Worked with custom metadata, flows, lightning bots, experience builder and LWC
- Worked on apex class static code analysis violations

System Engineer at Tata Consultancy Services (Chennai).

Aug 2020 – Nov 2022

Client: CITI Bank NA

Role: Salesforce Developer

Technology: Salesforce.com Apex changes, Aura Components, Financial Service cloud

Description: Retail CITI Bank North America has many customers using their financial services.

Key Responsibilities

- Development of new requirements and enhancement to existing functionality.
- Development of Apex Classes, Triggers, Test classes and Lightning Component.
- Deployment of customization and configuration in different sandboxes.
- Developed a quick action button with re-usable Custom aura component for creating mailing PDFs for Clients followed by a custom Approval process.
- Developed a List view button using Custom LWC and Flow to perform action on multiple records on the UI.
- Worked on sending Email using Flows, Emails alerts and Process Builder.
- Created schedulable Batch class to send periodic reminder emails to users.
- Tested functionality, performed debugging and carried out modifications to conduct quality checks.

Certification Acquired

- Salesforce Certified Platform Developer I.
- Salesforce Certified Administrator
- Salesforce Platform APP Builder.

Achievements and Recognitions

- Received Star of the Month for taking responsibility of and developing challenging requirements, as well as ensuring continuous support for management activities.
- Received On the Spot award for taking responsibility and providing support during Major production deployment

Academic Profile

Agni College of technology
B.E. (ECE)

Chennai, India
2015 - 2019