

**GUNASEKARAN S**

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## **Objective**

Highly motivated and skilled ServiceNow Developer with a proven track record of designing, implementing, and maintaining ServiceNow solutions. Adept at understanding business requirements and translating them into efficient ServiceNow applications to streamline processes and enhance overall organizational efficiency.

## **Work Experience**

### **TATA Consultancy Solutions**

#### **System Engineer - (Feb 2020 – Present)**

- Collaborated with stakeholders to gather and analyze business requirements for ServiceNow applications.
- Designed and developed ServiceNow solutions, including custom applications, modules, and workflows.
- Implemented and configured ServiceNow modules such as Incident Management, Change Management, and Service Catalog.
- Conducted thorough testing and debugging of ServiceNow applications to ensure optimal performance and user satisfaction.
- Provided ongoing support, troubleshooting, and maintenance of ServiceNow applications.
- Collaborated with cross-functional teams to integrate ServiceNow with other systems and applications.

## **Relevant Skills**

- ServiceNow Development (Scripting, Workflows, Business Rules)
- ServiceNow ITSM Modules (Incident Management, Change Management, Service Catalog)
- ServiceNow Integration
- JavaScript, HTML, CSS
- Agile/Scrum Methodology
- Troubleshooting and Debugging
- Excellent Communication and Collaboration Skills

## Academics

- **BSc Information Technology** at Dr.N.G.P Arts and Science College - Coimbatore (2016-2019) with aggregate of **62%**
- **HSC** with **70%** from Shree Gurukulam Higher Secondary School – Gobichettipalayam (2015-2016)
- **SSLC** with **65.8%** from Government Higher Secondary School - Ramanadhapuram (2013-2014)

## Personal Profile

Date of Birth	: 30/10/1998
Gender	: Male
Nationality	: Indian
Marital Status	: Single
Languages Known	: English, Tamil

## Declaration

I hereby declare that the information above is precise to the best of my knowledge and belief.

**Place:** Chennai

**Date:**

**(GUNASEKARAN S)**