

# Shashwata Chakraborty

## Salesforce Developer

To find myself in the proximity of experienced and dedicated Salesforce Professionals who can help enrich my Salesforce Knowledge and Work Experience of more than 3 years

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📍 Kolkata, India

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## WORK EXPERIENCE

### Associate Cognizant

01/2023 - Present

Mylan Veeva CRM Enhancements

Kolkata, India

Achievements/Tasks

- Working on Service Cloud as a Salesforce Service Cloud Developer.
- Experience in developing various projects to customise in Salesforce Application.
- Implementation of business logics following Salesforce Best Practices.
- Skills: Salesforce Service Cloud, Salesforce Customization.

### Programmer Analyst Cognizant

11/2021 - 12/2022

Mylan Veeva CRM Enhancements and Mylan Upjohn Veeva Vault Promomats

Kolkata, India

Achievements/Tasks

- Worked in Salesforce Platform and Veeva Vault Promomats Platform as a Developer.
- Worked on Process Builder, Flows, Workflows, Apex Classes, Triggers, Web Services for Multiple Projects following Salesforce Best Practices.
- Worked on Veeva Vault Promomats Platform, developed Workflows for MLR.

### Programmer Analyst Trainee Cognizant

11/2020 - 10/2021

Mylan Upjohn Veeva Vault Promomats

Kolkata, India

Achievements/Tasks

- Worked in Veeva Vault Promomats Platform as a Developer and Trained in Selenium.
- Developed Workflows for MLR, review the Existing Workflows.
- Worked on Reports and Dashboard on Promomats Platform.
- Completed the training period and trained in Selenium.

## EDUCATION

### Bachelor of Technology Academy of Technology

07/2016 - 07/2020

8.12 GPA

## SKILLS

Salesforce Service Cloud

Salesforce Configuration

Salesforce Administration

Salesforce Customisation

Salesforce Lightning

Veeva Vault Promomats

## CERTIFICATIONS

Salesforce Certified Administrator  
(03/2022)

Salesforce Certified App Builder (06/2022)

Salesforce Certified Associate (05/2023)

Salesforce - App Customization Specialist  
(04/2023)

## ORGANIZATIONS

Cognizant Technology Solutions  
(11/2020 - Present)  
Associate

## LANGUAGES

English  
Full Professional Proficiency

Hindi  
Full Professional Proficiency

Bengali  
Native or Bilingual Proficiency

## INTERESTS

Hiking

Traveling