

SUKRUTI RAMESH

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Dynamic and detail-oriented Junior Salesforce Developer aspiring to contribute exponentially. Bringing a proven track record of effective communication, leadership qualities, and a passion for data analysis. Excited about the opportunity to work across the organization and be a part of challenging projects. To view my certifications, kindly visit my LinkedIn page. Looking forward to collaborate.

EDUCATION

Bachelor of Technology in Computer Science and Engineering | SRM Institute of Science and Technology

June 2021

- Secretary of the IET club
 - Aided research for faculties with their ongoing thesis on topics such as : Pattern Recognition Techniques and Cloud computing
 - Organized and hosted multiple events for students and faculties : Technological development and Mental-Health.
 - Major Project : Segmentation and Classification using image processing for mitosis detection in breast cancer mammographic images.
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EXPERIENCE

Senior Executive | Junior Salesforce Developer | _VOIS

2022-Present

Developed several features that enable enhanced customer satisfaction. Demonstrated exceptional people and management skills, fostering effective collaboration within cross-functional teams. Received commendations for outstanding organizational skills and effective communication, ensuring smooth coordination between various departments. Appreciable understanding of the telecom world.

Graduate Engineer Trainee | _VOIS

2021-2022

I began my career as an engineer trainee, launched into the domain of telecommunication. After 3 months of training and extensive self-learning, I started as a salesforce developer and a business analyst. Managed user story distribution, team story point analysis, and develop features as required.

HR Intern | Chennai Metro Rail Limited

June 2019

Assisted with the automation of payroll and leave management methodologies for the CMRL employees. Involved in day-to day task assignment and document analysis. Collaborated with the administrative department to articulate CMRL's future plans to the public, facilitating clear communication and understanding of the organization's strategic vision

SKILLS

- Salesforce Administration
- Salesforce Business Analysis
- Salesforce Apex Language
- Exceptional communication

- Salesforce Lightning Web Components

- Technical Documentation

CORE COMPETENCIES

- Applying Expertise
- Learning and Knowledge Sharing
- Results-focused
- Organizational Commitment
- Team work and Collaboration

FUNCTIONAL COMPETENCIES

- Innovation and Facilitating Change
- Networking and building professional partnerships

TECHNICAL COMPETENCIES

- Strong analytical and critical thinking skills
- Research oriented
- Strong communication and interpersonal skill