Vikky Kumar

🎓SME || Testing Engineer
📞**+91 9635881685**
✉ **kmrvikky@yahoo.com**
📌 **3No. Camp, Kestopur, Kolkata-700102**
👔 **Profile: LinkedIn**

» Summary

Senior ITES Executive with 6+ years of experience helping organizations reach their full potential. Adept in making key decisions and working with other professionals to achieve goals and solve problems.

» Education

WBUT University, IE & IT Durgapur
B.tech in Computer Science Engineering 2012-2016

» Professional IT Certifications

- Telecom & Communication System - BSNL
- Networking - Nirankari Infotech
- Git & GitHub - Simplilearn
- Computer Networks - Great Learning
- Network Security - Great Learning
- Soft Skills for IT - Great Learning

» Skills

- Microsoft 365 suite (Word, Excel, PowerPoint, etc.)
- Hardware Networking
- Software Installation, VPN configuration
- Familiar with ticketing tools like- Jira, Ivanti, Service Now, Anydesk, etc.
- SDLC, Agile Methodology
- GitHub repository, Version Control
- Visual Studio
- AWS cloud set-up (EC2, S3, IAM, VPC)

» Current Profile

iMerit Technology Services Private Limited, Kolkata
Sr. ITES Executive, 2018 to present (5 years)

Roles & Responsibilities:

- Experience in Machine Learning projects based on Artificial Intelligence.
- Image annotations, Video annotations, Text annotations, and LiDAR annotations.

- Effectively communicate with (USA) clients and onsite counterparts with the team.
- Addressing the Team with all the Test plans & updates.
- Auditing tasks and doing QA of the YAML file to get merged on GitHub.
- Handling the tool's glitch and sending feedback to the clients.
- IT Support including Remote troubleshooting & problem-solving skills for identifying and resolving network issues efficiently.
- Data Labelling, Test Intents workflows
- Data Annotations (2D & 3D LiDAR annotations)

» Previous Work Experience

Netscribe India Private Limited, Kolkata
Associate, 2016-2018 (1.7 years)

Roles & Responsibilities:

- Experience in E-commerce platforms such as Flipkart, Snapdeal, Tata Cliq, Noon
- Cataloging, data analysis, content & description writing.
- Team Handling, assigning work inflow to the operation team.
- Quality analysis of the production team.
- Addressing team regarding updates and instructions.
- Feedback research and analysis updates with clients.
- Conducting town halls/training for doubts and queries.

<u>Languages known</u>-

- English   Highly Proficient
- Hindi   Native Speaker
- Bengali   Good Command

<u>Awards</u>-

Awarded with Super Squad Certification By Recognition and Reward Team in iMerit Technology Services Pvt. Ltd.

    I, hereby declare that all the above information is correct to the best of my knowledge and belief.

Place:
Date: **(Signature)**