

KATHLEEN WINE

4502 Joe Cotton Dr, Knightdale, NC 27545 | 757-508-3252 | katie.wine2@gmail.com

PROFESSIONAL SUMMARY

Innovative mindset and endlessly curious with experience in agile methodologies, project management, and the software development process. Skilled in building strong relationships with stakeholders and bridging the gap between technology and business to promote alignment of the technology solution delivered to the business value requested. Passionate about finding solutions to complex business problems.

CORE COMPETENCIES & CERTIFICATIONS

- Facilitating Scrum Ceremonies
- AWS Certified Cloud Practitioner
- JIRA, Confluence, Postman, Tableau
- HTML, CSS, Java, SOAP and REST services, SQL, MongoDB, BPMN, UML

PROFESSIONAL EXPERIENCE

Fidelity Investments, Raleigh, NC

Senior Systems Analyst, Personal Investing

Sept 2016 - Present

May 2019 - Present

- Design modern, scalable APIs that offer internal clients access to data and services related to account management
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Systems Analyst, Fidelity Charitable

Dec 2018 – May 2019

- Redesigned the Needs Approval Queue which allows associates to quickly review grant recommendations made by donors to their favorite non-profits, reducing processing time by at least 30%
- Created an introduction program for new agile team members to streamline the onboarding process and ramp-up period

Associate Systems Analyst, Fidelity Charitable

Feb 2017 - Dec 2018

- Led analysis and guided the first Fidelity Charitable API for external Fidelity groups, enabling the 2FA functionality for donors and reducing website call
- Lead sponsor analyst for two Leap projects that included mentoring and facilitating the teams that were tasked with the development of an iPad app and Amazon Alexa skills

Leap Program

Sept 2016 - Feb 2017

- Served as Systems Analyst, Scrum Master, and Project Manager on a 4-person Agile team tasked with migrating data sources for a group in FI
- Created a Tableau dashboard for senior management to track team capacity and utilization that is still used by the business unit today