



# WILL ANDERSON

IT PROFESSIONAL  
BLOCKCHAIN CONSULTANT  
GRAPHIC & WEB DESIGNER

## TECHNICAL SKILLS

- Windows 7, 10, and 11
- Ubuntu, CentOS, and Suse
- C++, Python, HTML, and CSS
- Proficient with WordPress
- Microsoft 365 / Google Workspace
- Slack, Trello, Figma, Notion, and Canva
- Google Ads and Analytics
- Meta Business Suite and Ads Manager
- Troubleshooting software issues and debugging codebases

## PERSONAL SKILLS

- Problem solving
- Strong analytical and reasoning skills
- Effective communication
- Excellent customer service
- Able to work collaboratively
- Able to work remotely



### LOCATION:

Golden, CO

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### Phone:

(805) 413-4124

### WEBSITE :

www.willtajer.xyz

### LinkedIn:

linkedin.com/in/willtajer

Technology professional with 15 years of professional customer service experience. Skilled in analyzing and modifying existing software, as well as developing and designing web environments. Passionate about blockchain and Web3 technologies.

## WORK EXPERIENCE

### Owner / Founder

One Day Crypto | September 2019 - Current

- Research, analyze, and test blockchain technologies, services, and products.
- Kickstart clients cryptocurrency education including hard/soft wallets, centralized and decentralized exchanges, CeFi & DeFi services, crypto IRAs, NFTs, and blockchain gaming.
- Assist clients setup and use cryptocurrency wallets and exchange accounts following best security practices and procedures.

### Owner / Founder

Will Tajer Media Design | July 2016- Current

- Design and deploy websites for companies and individuals using the WordPress creation tool.
- Create a wide range of graphics and layouts for products and social media.
- Responsible for both front-end and back-end development, including the implementation and configuration of themes and plugins.

### IT Support Technician

The Cheesecake Factory | July 2013 - August 2015

- Provided hands-on and remote technical support for the company's computing environment, corporate network, and 200 restaurant locations.
- Processed an average of 65 daily support tickets while maintaining a 95% user satisfaction rating.
- Cultivated a positive support experience for customers; developed a good relationship and trust with corporate and restaurant users.

## CERTIFICATIONS

**CS120: Bitcoin for Developers I** **Saylor Academy**

Certificate ID: 51250003 2022

**Blockchain Developer Training** **SkillUp by Simplilearn**

Certificate ID: 3441976 2022

**Introduction to EOSIO Technical** **EOSIO Foundation**

Certificate ID: oc7boessis 2022

**Introduction to EOSIO Non-technical** **EOSIO Foundation**

Certificate ID: 5ox5r8babj 2022

**PRDV151: Bitcoin for Everybody** **Saylor Academy**

Certificate ID: 50377890 2022

**Blockchain Foundations** **EOSIO Foundation**

Certificate ID: 50377890 2022

**Smart Contracts 101** **EOSIO Foundation**

In Progress: 60% 2022

## VOLUNTEER WORK

**English Star Team ESL Instructor** **Thailand**

2017 - 2020

### Accounts Payable Technician

The Cheesecake Factory | April 2012 - July 2013

- Responsible for 42 restaurant locations ensuring bills were paid in a timely and accurate manner while adhering to departmental procedures.
- Responded to external vendors and internal managers regarding all aspects of the accounts payable process including processing invoices for payment, recording sales tax, assisting with bank reconciliations, and documenting loans.

### Payroll Technician

The Cheesecake Factory | January 2012 - April 2012

- Responsible for processing 25 restaurants' biweekly payroll.
- Balanced physically clocked payroll report.
- Coded overtime, employee transfers, and PTO in the Lawson ERP system.
- Manage direct deposit requests from restaurant employees.

### Benefits Associate Temp

The Cheesecake Factory | November 2011 - January 2012

- Part of a team of 8 temporary associates responsible for entering over 30,000 employee insurance benefit applications into Lawson ERP software.
- Accurately and efficiently entered over 400 applications daily into the Lawson ERP software performing 40% above the team's average.

### Pharmacy Technician & Inventory Manager

CVS Pharmacy | October 2006 - August 2009

- Assisted with the assignment of work to ensure workflow was consistent and was meeting patient expectations.
- Aided in filling, processing, and dispensing medications.
- Used computerized inventory software to record, track, and maintain all inventory-related data.
- Ensured all stock in the Pharmacy is organized, properly stored, and in good condition.

### Pharmacy Service Associate

CVS Pharmacy | December 2004 - October 2006

- Performed data entry of prescription orders including calculation of dosing, assignment of directions, and accurate interpretation of prescription requirements.
- Ensured quality communication and customer support for each customer.
- Operated POS system to check out customers according to company guidelines and HIPPA regulations.