

Kelsie Nakasone

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OVERVIEW

Current IT professional looking to transition into a development and design role. Independently studying and practicing web development by taking online courses and working on personal projects. Passion for design, UI/UX, and problem solving.

EXPERIENCE

Diamond Game Enterprises | Chatsworth, CA — Helpdesk Analyst

NOV. 2020 - PRESENT

- Implementing a new intranet site using Modern SharePoint
- Creating a SharePoint page for the IT department
- Managing all helpdesk tickets and troubleshooting tasks
- Working with small team to resolve complex IT issues
- Research documentation and technical solutions
- Write technical documentation for IT and the entire company

Bluewave Solar | Boston, MA — IT Co-op

JUN. 2019 - JAN. 2020

- Worked in Agile environment to organize and track projects
- Automated laptop provisioning using Windows Autopilot
- Created PowerShell scripts to improve provisioning process
- Provided technical support for over 100 employees

PROJECTS

Tetris Java Game — In Progress

- Using MVC structure to re-create and organize a Tetris game
- Created a GUI to display and interact with the game
- Built using Eclipse IDE, Java 11, and JUnit 4

RELEVANT ONLINE COURSES

JavaScript Algorithms and Data Structures — freeCodeCamp

APR 2021

- Learned the syntax and best practices of JavaScript
- Worked on small projects to practice real applications

Responsive Web Design — freeCodeCamp

JAN 2021

- Implemented HTML and CSS to create a responsive website
- Completed simple projects to practice creating layouts

EDUCATION

Bachelor of Science in Computer Engineering

Northeastern University
Boston, MA

2016 - 2020

SKILLS

Programming

Languages:

- Java
- C++
- HTML and CSS
- JavaScript
- Python

Software:

- Mac, PC, and Linux
- Visual Studio
- VS Code
- GitHub
- Eclipse
- Adobe XD
- Adobe Photoshop

RELEVANT COLLEGE COURSES

- Advanced Algorithms
- Object Oriented Design
- Cybersecurity