

Dublin 30/06/2014

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Ulster Bank
The Diamond,
Main St, Malahide,
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Dear Sir or Madam,

I am writing to you in regards to your *Pre-advise note* I have received recently.

The content of this note shows that I still have an open account in your bank (98-60-60 01531091). This information is very surprising for me as I made a number of phone calls, emails and personal visit to Ulster Bank branch trying to finalize my bank account closure.

I obtained the prove that my bank account had been closed on 2 August 2013. I wasn't aware about the situation until yesterday when I received some information about charges on my none existing account.

I am attaching a photocopy of my *Request to Close*. Please clarify this situation and inform me about your decision so I could take appropriate legal steps.

Sincerely,

Krzysztof Napiontek