# Consistency in the Business System Model

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## Consistency in the Business System Model

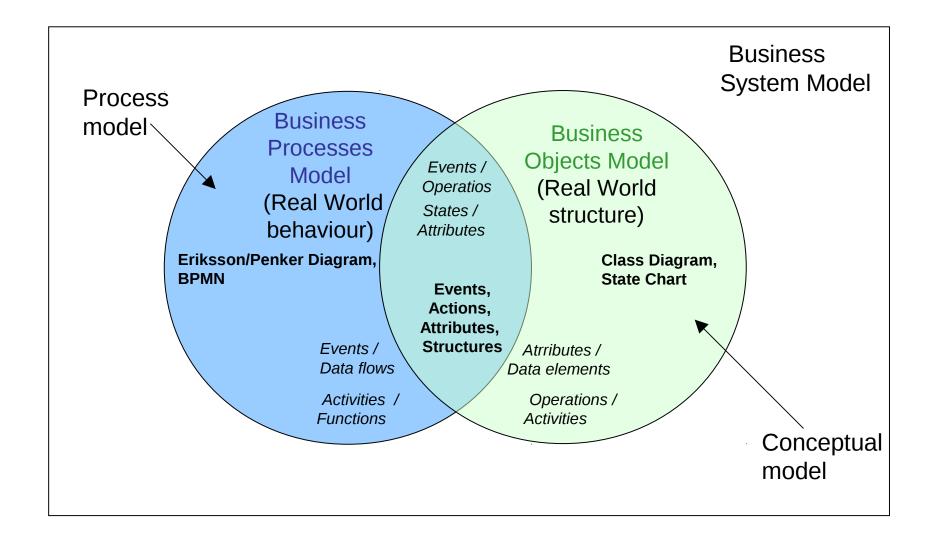
### Agenda

- 1.Modelling the Business system
  - Two Basic Dimensions of the Real World
  - Business Processes versus Class Life Cycles
- 2. Consistency Rules
  - · Completeness
  - Correctness
- 3. Structural Consistency
  - M.A.Jackson
  - Structural Consistency Rules
- 4.Summary

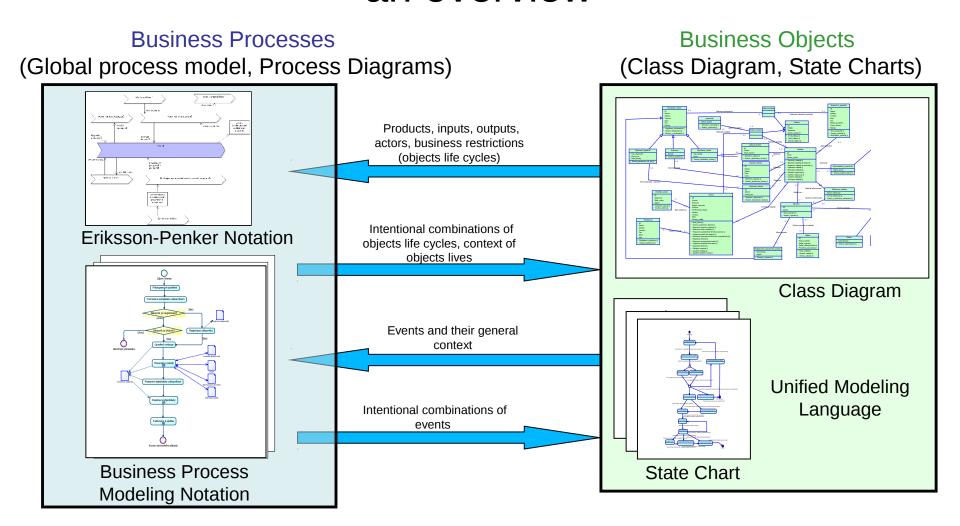
Presented work is a part of the project *OpenSoul*. The project is aimed on the development of the Business System Modeling Methodology based on the formal meta-model. For more information see http://opensoul.panrepa.org/.

## 1. Modelling the Business System

### Two Parts of the Real World (Business System) Model



# Business System Analytical Models – an overview -



# Relations between the Process Model and the Object Model

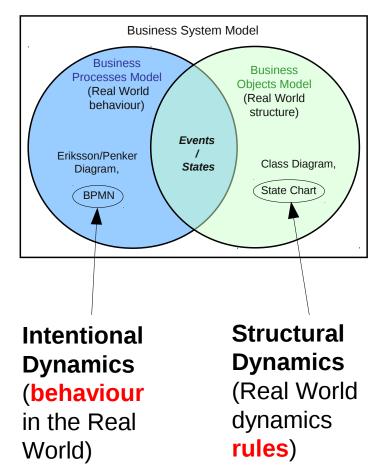
Process model explains dependencies between objects and their life cycles giving them the superior sense (intention):

- events and process states are the reasons for object actions,
- objects are playing roles of attendees or victims (subjects) of processes.

One object typically occurs in more processes as well as one process typically combines more objects

- $\Rightarrow$  two orthogonal, conceptually different processes:
  - process of object's life (life cycle) combination of actions of various business processes,
  - business process combination of actions of various objects.

### Dynamics of the Real World



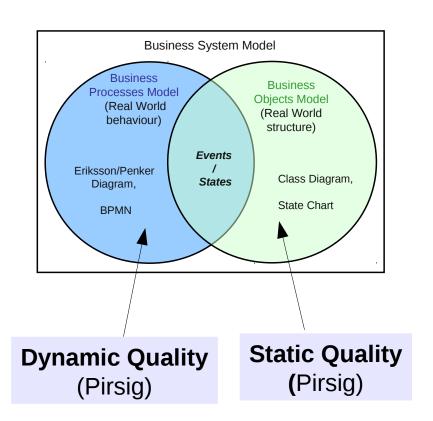
Real World dynamics belongs not to the Business processes only, but also to the Business Objects (conceptual) Model - in the form of **objects life cycles** (ordering of methods in one algorithm).

Such dynamics is seen from the point of view of objects and their relationships and should not be regarded as behaviour

(it is not driven by any intention, has no goal nor product).

Thus the "behaviour of objects" should be regarded as a structural aspect of the Real World.

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### Robert Pirsig: Metaphysics of Quality

R.M.Pirsig: Zen and the Art of Motorcycle Maintenance: an Inquiry into Values, William Morrow, 1974 R.M.Pirsig: Lila: an Inquiry into Morals, Bantam Press, 1991

# 2. Consistency Rules

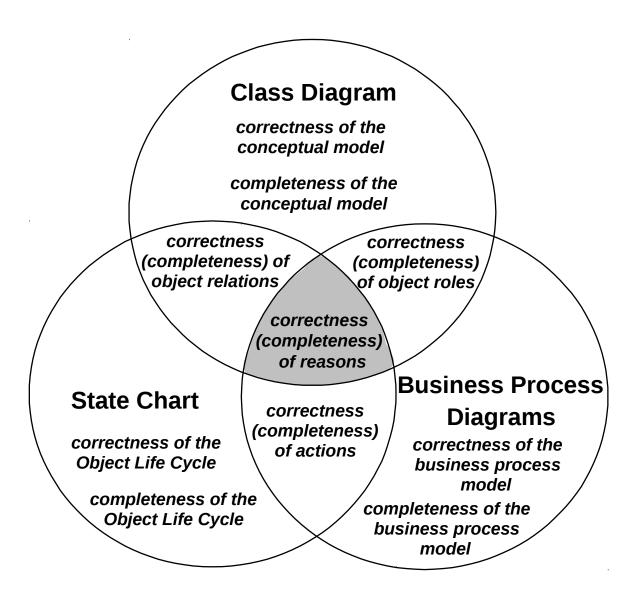
### Consistency

The particular set of models is regarded as consistent if there is **no contradiction among different kinds of the same information** expressed in the models.

- Contradiction can occur if there are different ways of expressing the same information in different models.
- Different views on the same fact is a basic working tool of the methodology.
  - it stimulates the creativity of analyser,
  - it allows uncovering the facts which are hidden in other facts from one point of view but visible from the other point of view.

The concept of Consistency represents not only a *danger* (of inconsistency) but an *opportunity* (to improve the quality of models) as well.

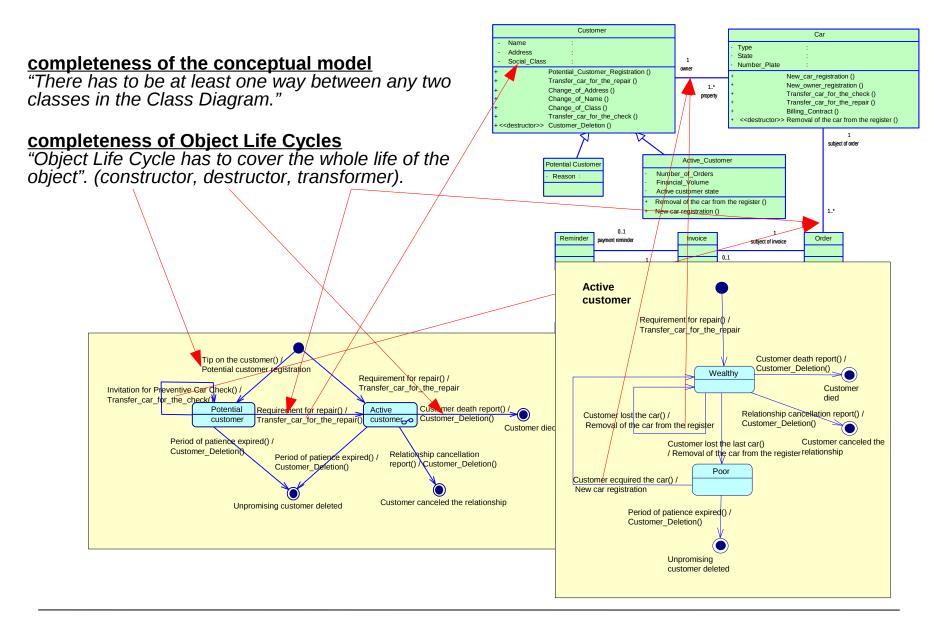
### **Coherency of models - overview**



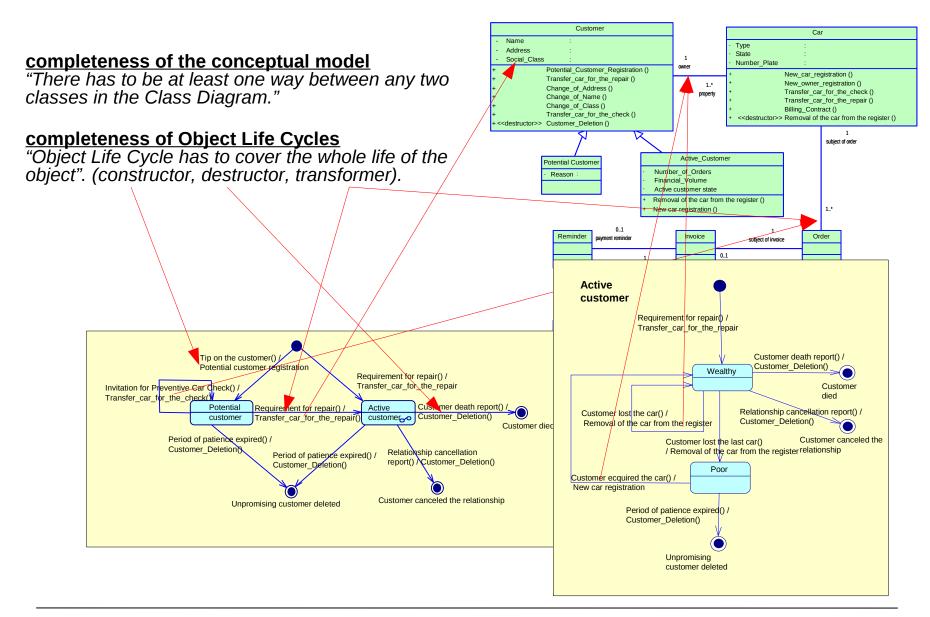
### **Criteria of completeness**

- <u>completeness of the conceptual model</u> generally follows from the theory of conceptual modeling, where the basic rules for this criterion are defined. For instance:
  - "There has to be at least one way between any two classes in the Class Diagram.",
- <u>completeness of the business process model</u> generally follows from the theory of business processes reengineering and modeling, where the content of this concept in the field of business processes is defined. For instance:
  - "There has to be business process model described for each specified product."
  - "Each recognized event has to be used in at least one business process model as a reason for some action.
     (by the way: this rule defines the objective need for decomposition of processes we need to decompose processes until we place all events)".), etc.
- completeness of Object Life Cycles is expressed by the simple rule:
  - "Object Life Cycle has to cover the whole life of the object".
     As a realization of this rule the methodology defines three mandatory types of object methods (stereotypes): constructor, destructor, and transformer. The purpose is to ensure the completeness of the whole object life in the description.

## **Example of the completeness of models**



## **Example of the completeness of models**



### **Criteria of correctness**

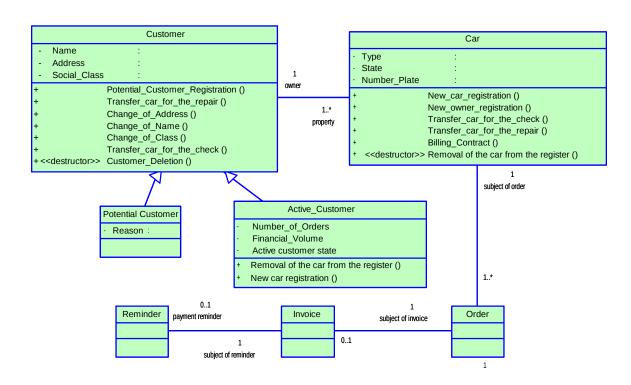
- correctness of the conceptual model is defined as follows:
  - "Each object class has to correspond to the real and existing objects. Any relationship to other object class(es) has to model the existing possible relationship. Described object classes and their relationships have to be valid for all possible instances of each object class.",
- correctness of the business process model is defined as follows:
  - "Business process has to fulfill the main process goal. Described process actions, their succession, inputs, outputs and other attributes have to be valid for all possible instances of the process.",
- correctness of Object Life Cycles is defined as follows:
  - "Object Life Cycle has to correspond to the real and objective actions and their successions in the life of the object. Object Life Cycle has to be valid for all possible instances of the object class.".

### Criteria of correctness&completeness

- correctness (completeness) of object relations relationships between State Chart and Class Diagram:
  - "Each association belonging to the class in the Class Diagram has to correspond to some method specified in the object life cycle (State Chart) of this class as an attribute of the state transition, and vice versa",
- <u>correctness (completeness) of object roles</u> relationships between Class Diagram and Business Process Diagram:
  - "Each object class has to be present in some Business Process as an Input, or Output Set, Actor or any other external factor, and vice versa.",
- correctness (completeness) of actions
   relationships between Business Process Diagram and State Chart :
  - "Each action in each business process has to correspond to at least one transition between states in at least one object life cycle, and vice versa."
- <u>correctness (completeness) of reasons</u> relationships among all three diagrams:
  - "Each event used in each Object Life Cycle as a reason for the state transition should correspond to the same event used in at least one Business Processes as a reason for the process activity, and vice versa.".

Correctness (completeness) of object relations relationships between State Chart and Class Diagram:

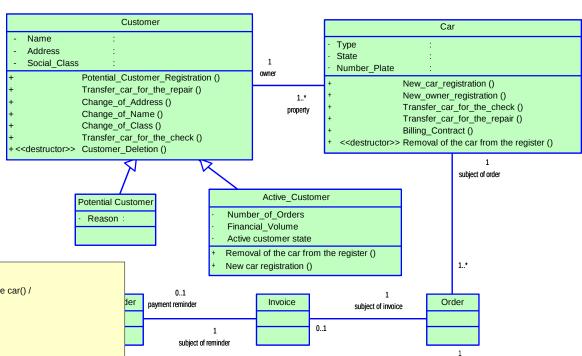
"Each association belonging to the class in the Class Diagram has to correspond to some method specified in the object life cycle (State Chart) of this class as an attribute of the state transition, and vice versa"

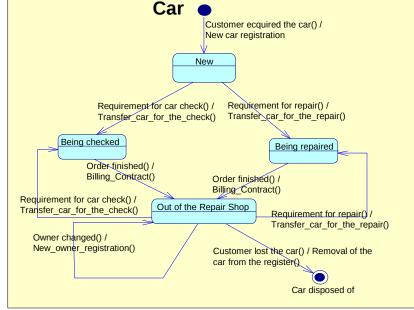


# Correctness (completeness) of object relations relationships between State Charles

relationships between State Chart and Class Diagram:

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#### **Correctness (completeness)** of object relations relationships between State Chart and Class Diagram:

"Each association belonging to the class in the Class Diagram has to correspond to some method specified in the object life cycle (State Chart) of this class as an attribute of the state transition, and vice versa"

Car

Requirement for car check() /

Transfer car for the check()

Being checked

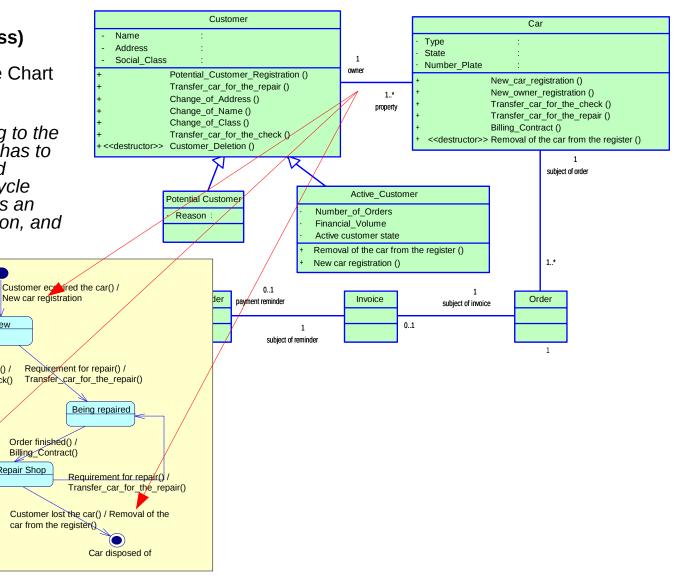
Requirement for car check() /

Owner changed() / New owner registration()

Transfer car for the check()

Order finished() / Billing Contract() New

Out of the Repair Shop



#### **Correctness (completeness)** of object relations relationships between State Chart and Class Diagram:

"Each association belonging to the class in the Class Diagram has to correspond to some method specified in the object life cycle (State Chart) of this class as an attribute of the state transition, and vice versa"

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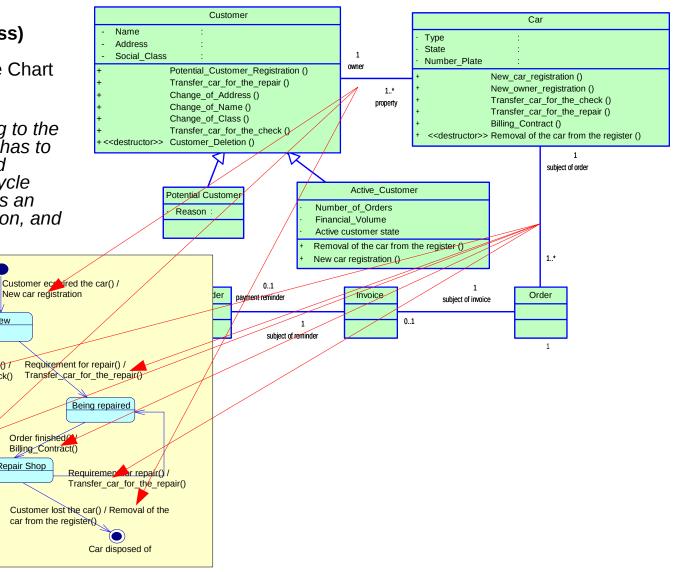
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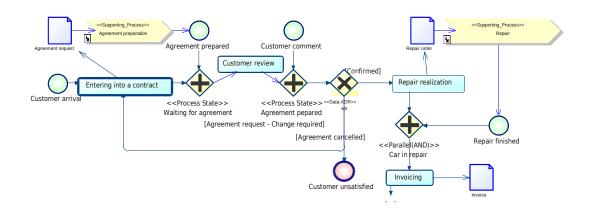
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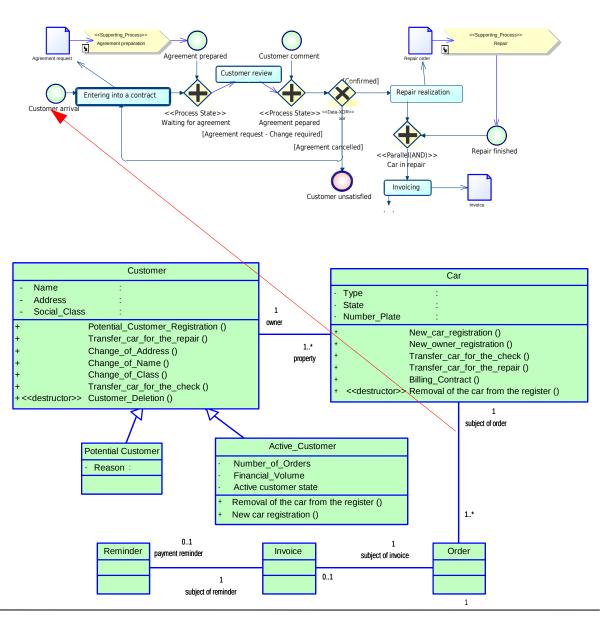
### correctness (completeness) of reasons

"Each event used in each Object Life Cycle as a reason for the state transition should correspond to the same event used in at least one Business Processes as a reason for the process activity, and vice versa."



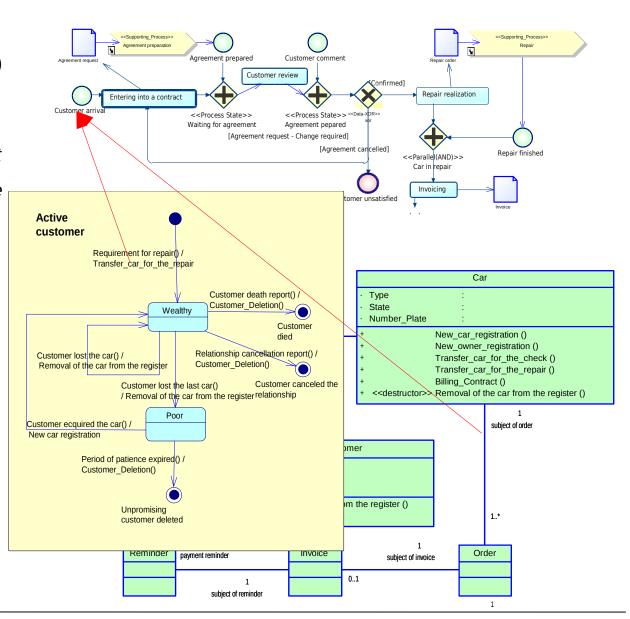
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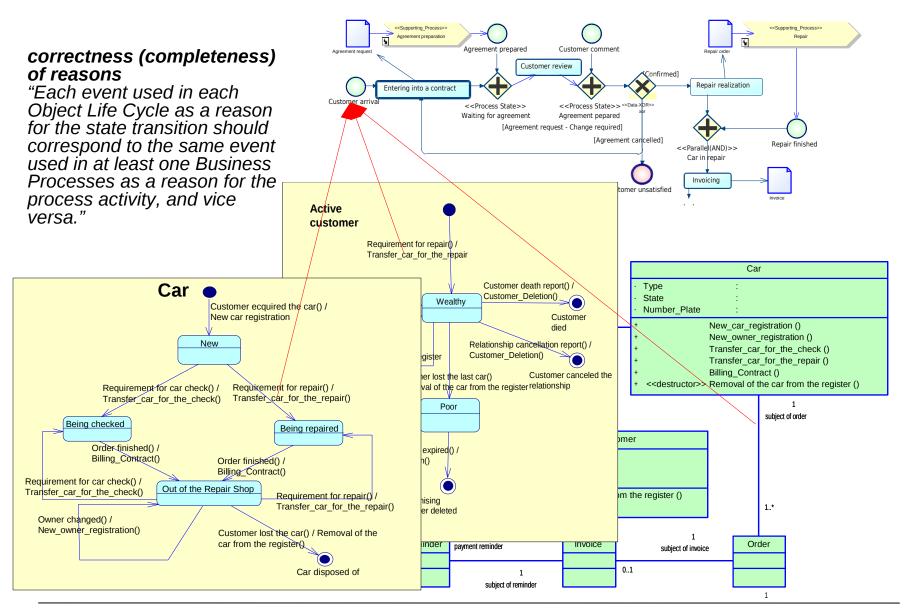
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# 3. Structural Consistency

### Structural consistency

#### Structure

is a type of ordering of the group of elements.

### Structural consistency

is a correspondence of structures in different models which represent different views on the same content.

 group of elements from one model which corresponds to the group of elements from the other model by content has to correspond to it by the type of structure as well.

### Examples:

- those parts of business process which handle objects, defined in the conceptual model as mutually exclusive, have to mutually exclude.
- part of the business process which handle the object A, related in the conceptual model to a number of objects B, has to be used related to a number of parts which handle the object B.
- ...

### Structural consistency

### Examples:

those parts of business process Order which handle objects, defined in the conceptual model as mutually exclusive, have to mutually exclude. Service **Product** part of the business process which handle the object A, related in the order order 0..\* 0..\* 0..\* conceptual model to a number of 0..\* 1..\* 0..\* objects B, has to be used related to a Material **Employee** Product number of parts which handle the object B. Delivery Service Delivery finished Allocating <<service finished> Order resources Invoicing acceptance and starting Service is provided service Product <service continues>> order Product delivery

### Structural consistency

Another examples: those parts of business process which handle objects, defined in the conceptual model as mutually Invoice exclusive, have to mutually exclude. part of the business process which handle the object A, related in the 1 1..\* conceptual model to a number of objects B, has to be used related to a Payment number of parts which handle the object B. In-time Late Customer Payment payment payment payment period made expired <<payment made>> Order Invoicing clearance Waiting for payment <<pre><<period|expired>> Customer reminder

## Structural coherency by Jackson's theory

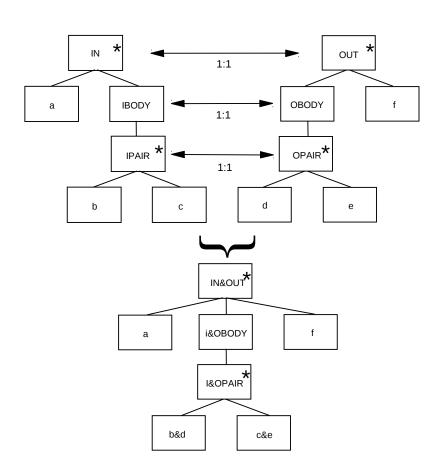
JSP - Jackson, M.A. "Principles of Program Design", Academic Press, London, 1975.

JSD - Jackson, M.A.: System Development, Prentice-Hall Inc., Englewood Cliffs, NJ, 1982.

program structure should be dictated by the structure of its input and output data streams

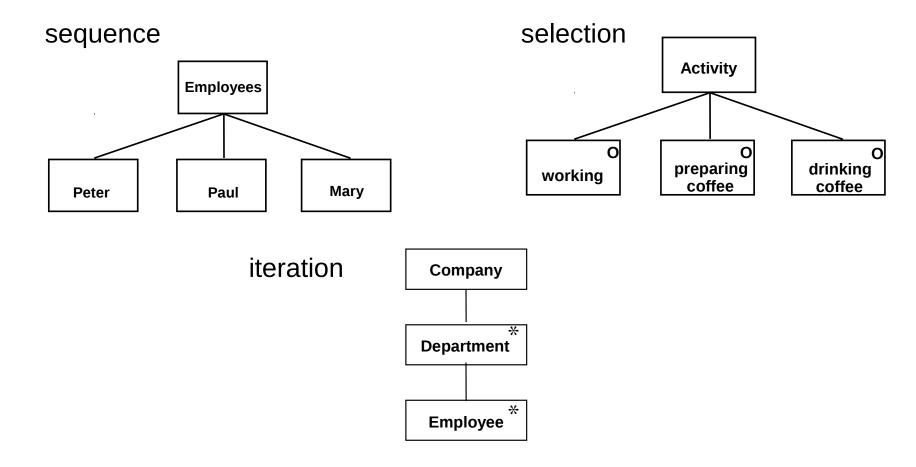
The root of the problem is solved by merging data structures.

it requires making the set of crucial decision about the correspondences of particular data structures parts and their merging into the resulting structure (which is, in fact, the structure of transformation process from the input structure(s) to the output one(s)).



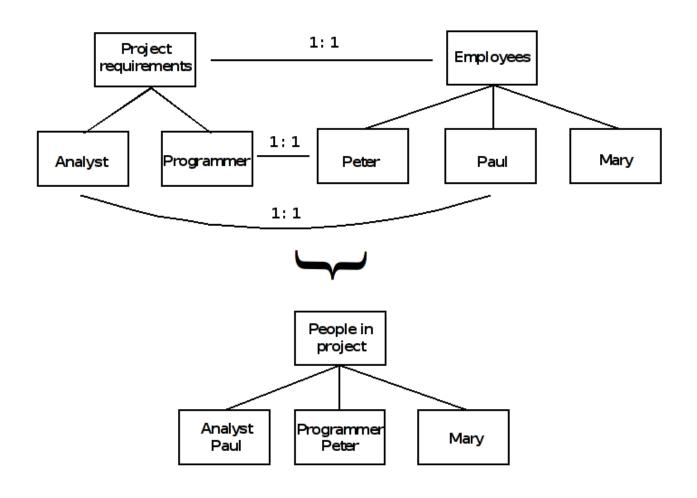
## Language of Jackson's theory

"Any structure can be expressed as a hierarchy od elements using just three basic types of structure".



# Structural coherency by Jackson's theory merging structures

#### sequences

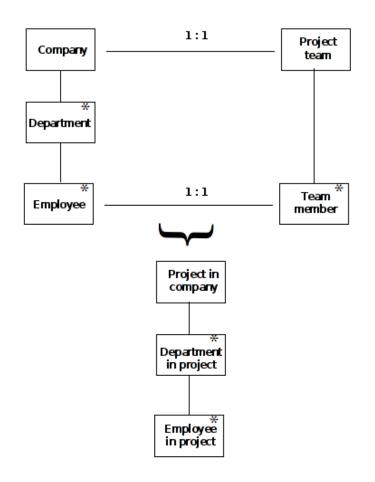


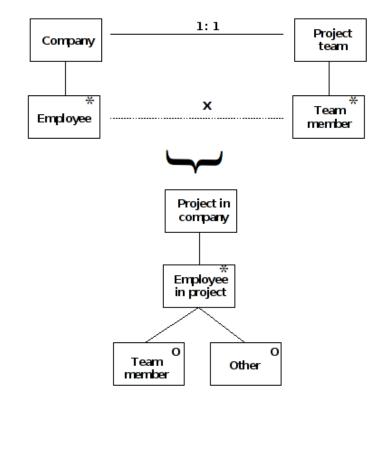
# Structural coherency by Jackson's theory merging structures

#### selections 1:1 Where What 0 drinking preparing at home in office working coffee coffee 1:1 What Where O working in drinking Q preparing coffee at coffee at office home home

# Structural coherency by Jackson's theory merging structures

#### iterations





## Mutual consistency of objects life cycles Initial general analogies

<u>Structural Consequences</u> - use of Jackson's ideas\* for reflecting the natural consequences in Real World models - following from the *nature of the relationships among the Real World objects*.

#### **General analogies:**

- <u>sequence</u> type of structure → <u>aggregation</u>,
- <u>selection</u> type of structure  $\rightarrow$  <u>generalization</u>.
- <u>iteration</u> type of structure  $\rightarrow$  <u>aggregation</u> (special case of the sequence where all its parts are of the same structure,
- cardinality of the relationships  $\rightarrow$  aggregation (it reflects the quantity and says nothing about the quality),
- optionality of the relationship  $\rightarrow$  generalization (it reflects the quality and says nothing about the quantity (including the ordering)).
- generalization (inheritance) should be reflected in some kind of selection,
- <u>aggregation (composition)</u> should be reflected in some kind of <u>sequence / iteration</u>, with all consequences following from it.

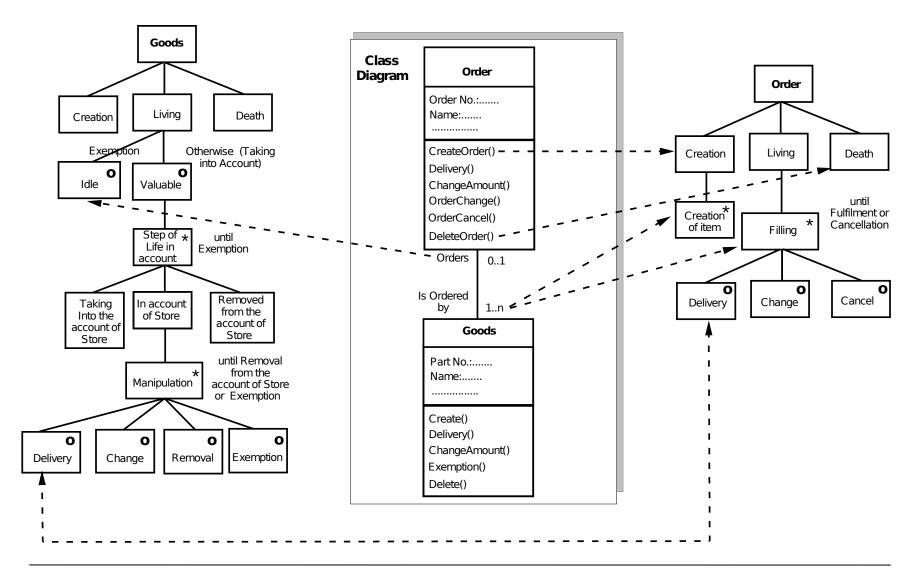
<sup>\*</sup>M.A.Jackson: Principles of Program Design (1975), Systems Development (1982)

# Mutual consistency of objects life cyclesstructural consistency of objects

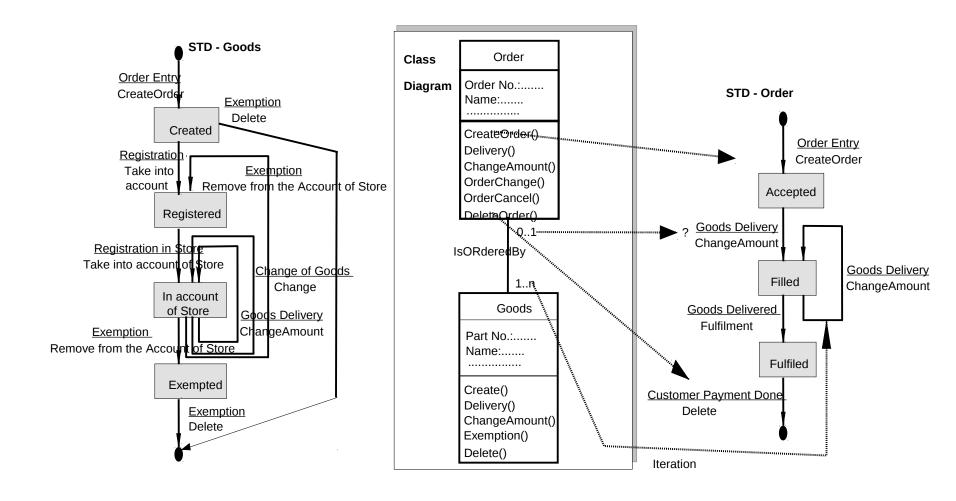
#### Structural consistency rules:

- 1. Each <u>association</u> between two object classes must be reflected by the specific <u>operation(s)</u> in each class life cycle.
- 2. The <u>cardinality</u> of the association must be reflected by corresponding type of structure in the life cycle of the opposite class:
  - cardinality 1:n by the iteration of parts,
  - cardinality 1:1 by the single part of the structure.
- 3. The <u>optionality</u> of the association must be reflected by corresponding <u>selection</u> structure in the life cycle of the opposite class.
- 4. Each <u>generalization</u> of the class must be reflected by corresponding <u>selection</u> structure in its life cycle.
- 5. Each <u>aggregation</u> association between classes must be reflected by corresponding <u>iteration</u> structure in the life cycle of the aggregating class (container / composite class).

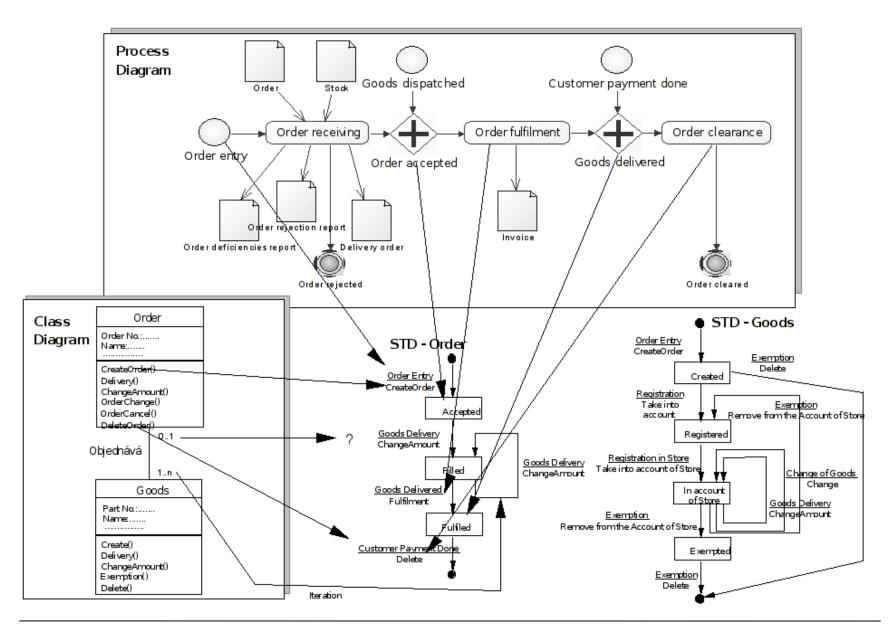
## Mutual consistency of objects life cycles Example - Jackson's Diagram



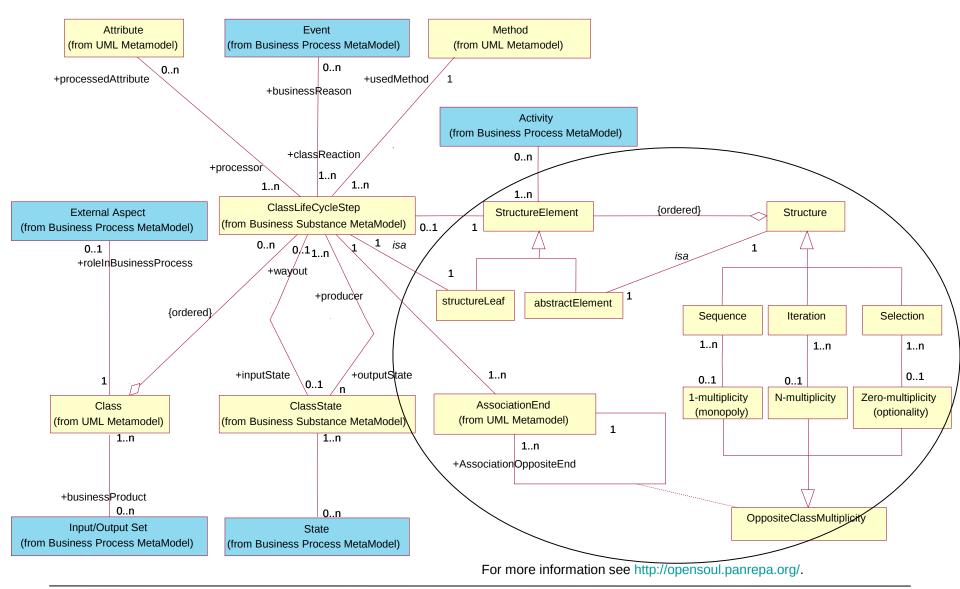
## Mutual consistency of objects life cycles Example - UML



### Relations among the Process and Object Models



# Mutual consistency of objects life cycles Business system meta-model (consistency package)



# 4. Summary

### Summary

- There is the idea of Models Coherency Criteria in terms of Completeness and Correctness of Models.
- **Structural Consistency** is a specific type of consistency based on the ideas of M.Jackson about the natural correspondence of basic types of structures.

The concept of Consistency represents not only a *danger* of inconsistency but an *opportunity* to improve the quality of models as well.

There is still a room for improving / detailing the set of Consistency Rules

### The Last Word

Presented work is the part of the project OpenSoul<sup>1</sup>.
 The project is aimed on the development of the Business System Modeling Methodology based on the formal meta-model.

For more information see <a href="http://opensoul.panrepa.org/metamodel.html/">http://opensoul.panrepa.org/metamodel.html/</a>.

<sup>&</sup>lt;sup>1</sup>Not the source code of particular software products, but the "soul" of the software (i.e. methodology) is open in this project.

The End