



do same

Customizable Pages/Dashboards

Users drag/drop widgets, pin favorite reports, reorder tabs based on preference.

Here is an advanced, research-backed story for **Customizable Pages/Dashboards**—empowering users to control their compliance workspace for focus, speed, and strategic value.

Story Title

Customizable Pages/Dashboards: Drag-and-Drop Compliance Workspace

Description

Empower every user to transform their dashboard and page experience—driving higher productivity, relevance, and engagement:

- **Widget Drag-and-Drop**
 - Users drag, drop, resize, and reorder metric/report widgets (alerts, tasks, KPIs, recent audits, compliance news, live chats, analytics) on their dashboards.
 - Widget snapping, grid alignment, and collapse/minimize support for fast, ergonomic layouts.
 - Responsive layouts ensure customizations persist across browser sessions, desktop/mobile/tablet.
- **Pin & Favorite Reports**
 - Pin any widget, recent report, saved filter, or tab for “one-tap” access from dashboard or navigation bar.
 - “Pin to dashboard” function on most grid actions and detail pages; unpin at any time.
- **Tab and Section Reordering**
 - Drag and reorder navigation or sub-navigation tabs—across dashboard, store, or module pages.
 - Personalized page order persists per user and context; can revert to role/org defaults.
- **Template & Preset Sharing**
 - Save and share dashboard configurations: companies provide templates for common roles (analyst, auditor, executive) and for onboarding new hires.
 - “Restore to default,” “copy from role,” and “import/export layout” tools.

- **Personalized Alerts & Recommendations**

- AI/ML engine suggests widgets/reports/tabs to pin based on usage, missed alerts, and workflow context.
- “Recommended for you” onboarding flows promote dashboard customization and measure utilization/adoption.

- **Accessibility/Performance**

- Keyboard drag-and-drop, high-contrast mode, screen-reader labeling for widgets, and mobile-friendly drag/drop affordances.

Acceptance Criteria & Impact

- ≥95% of users with customizable dashboards/tabs use at least one drag-drop, pin, or reorder action weekly/monthly.
- Session performance: <1.5 sec for dashboard load/refresh with customized widgets/layout.
- ≥90% positive user feedback on dashboard personalization (in quarterly polls/onboarding surveys).
- Admins can audit, manage, and reset layouts by user/team/org; full audit trail of customization actions.

Market & UX Rationale

- Modern B2B users expect workspace personalization; dashboards that adapt to their focus/role dramatically improve adoption, reduce alert fatigue, and increase compliance action speed.
- Drag-and-drop and pinning not only speed workflow, but surface new feature/report discovery and streamline executive/analyst/CSM work.
- Research shows manual and AI-powered customization drives measurable gains in compliance task completion, audit prep, and user engagement.

Let me know if you want story acceptance criteria, wireframes, or sample onboarding UX for this feature!