# Housing – Homeless or At Risk

# Resources

#### MAIN RESOURCE

This is where I found all of the below resources, so if they aren't right for you here is a good place to start looking for what you need. There are plenty more resources and options for you!

https://homeseeker.sa.gov.au/

## OTHER CRISIS SUPPORT LINES:

- Emergency 000
- Domestic Violence Gateway 1800 800 098
- Mental Health Triage SA 13 14 65
- Lifeline 13 11 14
- Beyond Blue 1300 224 636

#### **HOMELESS CONNECT SA**

(Formerly Homelessness Gateway Service and Youth Gateway)

# 1800 003 308

#### https://www.homelessconnectsa.org/

Uniting Communities and SYC have joined forces to form Homeless Connect SA, a 24/7 state-wide telephone service for anyone experiencing homelessness in South Australia. Available anytime as a free call to help you find information and a direct referral into homelessness services.

#### Homeless Connect SA can support you in a number of ways:

- Connect you with relevant services and information to help in your current situation
- Short-term assistance until you can be connected to a specialist homelessness service
- Referrals to specialist services including Domestic Violence and Aboriginal Family Violence services, youth services and mental health support

## COMMONWEALTH RENT ASSISTANCE:

Rent Assistance is a non-taxable income supplement payable to eligible people who rent in the private rental market or community housing. Pensioners, allowees and those receiving more than the base rate of Family Tax Benefit Part A may be eligible for Rent Assistance.

(I think this is just Centrelink rent assistance but I'm not sure)

https://www.dss.gov.au/housing-support/programmes-services/commonwealth-rent-assistance

# RENTRIGHT SA

# 1800 060 462

# https://www.syc.net.au/home/rentrightsa/

RentRight SA is a free, independent service, helping people maintain their tenancies in private rental, community housing or public housing.

"We can help with issues related to your tenancy such as leases, bond disputes, property maintenance and unpaid rent. Tenancy advisors are available to anyone in South Australia, from 8am to 8pm, Monday to Friday, via phone and email."

## RentRight SA Provide:

- Support to sustain or access a residential tenancy
- · Education and information about a tenant's rights and responsibilities
- Advocacy and advice regarding tenancy issues and the housing options available
- Help navigating the housing system
- We can also help you access legal services, health services, and social services to sustain your tenancy

"Our tenancy team are experienced with SACAT proceedings. We support tenants to make sure they are fairly represented through the process."

# REGISTER FOR HOUSING COMMUNITY/HOUSING TRUST/NRAS

SA.GOV.AU

#### LINK TO APPLY ON THE WEBSITE:

https://www.sa.gov.au/topics/housing/public-and-community-housing/register-for-housing

#### **OTHER WAYS TO APPLY:**

Use the paper form and attach any proof of income, identity, etc. that they request, then lodge/return to your local HOUSING SA office. There are options to lodge via post.

*Link to Download/Print Paper Form PDF:* 

https://www.sa.gov.au/ data/assets/pdf file/0017/15263/Registration-of-interest-in-housing-form.pdf

# NATIONAL RENTAL AFFORDABILITY SCHEME (NRAS)

# **TO APPLY:**

To rent an NRAS dwelling in South Australia (SA) please contact individual NRAS property managers directly. A list of all NRAS tenancy managers and the locations of NRAS properties in South Australia are available from the Department of Social Services.

If you register your interest in community housing (the resource above this one), you will automatically be considered for any NRAS properties managed by community housing providers.

List of all NRAS tenancy managers:

https://www.dss.gov.au/our-responsibilities/housing-support/programs-services/national-rental-affordability-scheme/nras-tenancy-managers#sa