CV: Khoi-Nguyen Tran

CONTACT INFORMATION	IBM Research 60 City Road Southbank, VIC 3006 Australia	*Mobile:* +61 (0) 424 316 544 *Email:* kndtran@gmail.com *WWW:* kndtran.github.io

OBJECTIVE   To apply my research skills in industry by developing practical AI solutions for business.

RESEARCH INTERESTS   Data Science, Machine Learning, Text Mining, AI for Business, Cybercrime.

EMPLOYMENT   **IBM Research – Australia**

- Research Scientist. Cognitive Analytics.   Jun 2018 – Current
  - Manager: Dr. Christopher J. Butler.
  - Developed a chatbot interaction interface with unique background coordination methods between the front-end and Watson Assistant.
  - Developed text analytics pipelines for clients in Watson Studio.
  - Other research work includes analysis of USPTO patents and detection of malicious URLs.
  - Patents (USPTO): 1 patent pending, 1 pending submission, 3 in drafting.
  - Defensive Patent Publications (IP.com): 2 published.

- Postdoctoral Research Scientist. Cognitive Analytics.   Jun 2016 – Jun 2018
  - Manager: Dr. Christopher J. Butler.
  - Developed end-to-end machine learning solutions for internal business units, from concept to production ready packages.
  - Developed techniques for chunking documents and generating learning objectives. Work recognised as division led expertise.
  - Transitioned and improved past research components for business teams, introducing a new machine learning component and validation experiments, simplifying and parallelizing execution pipelines, and standardizing APIs for access with JARs and RESTful services.
  - Other research work includes geolocation of Twitter tweets, detecting vandalism on Wikipedia, and predicting the price of an item.
  - Publications: [2], [9].
  - Patents: 2 patents pending.
  - Defensive Patent Publications (IP.com): 2 published.

Australian Federal Government

- Data Scientist. Research and Development Team. May 2015 – Jun 2016
  - Developed modelling, profiling, and text analytics solutions in R and SQL.

– Developed code from analysts' observations and business knowledge, producing data visualizations and automated and on-demand reports.

Australian National University

- Research Assistant & Co-founder. Cybercrime Observatory.   Mar 2013 – May 2015
  – Supervisors & Co-founders: Dr. Mamoun Alazab, Prof. Roderic Broadhurst.
  – Projects: Investigating Malicious Spam Emails, History of Cybercrime Activities.
  – Developed a novel detection technique for malicious content (attachments or URLs) using only email text.
  – Publication: [4].

- Research Assistant. Research School of Computer Science.   Jan 2011 – May 2015
  – Supervisors: Prof. Peter Christen, Dr. Scott Sanner, Dr. Lexing Xie.
  – Project: Detecting Abnormal Text Values.
    * Researched techniques to automatically detect abnormal text values from large databases using only the distribution of text data within those databases.
  – Project: New Objective Functions for Social Collaborative Filtering.
    * Developed a Facebook app to collect participants' data and recommend content from our novel collaborative filtering algorithms.
  – Project: Synthetic Data Generation and Corruption.
    * Developed a user interface for a novel synthetic data generation method that mimics real-world errors through a variety of data corruption methods.
  – Publications: [1], [3], [10].

EDUCATION   Australian National University

- Ph.D. in Engineering and Computer Science.   Feb 2010 – Jul 2015
  – Area of Study: Machine Learning Applications.
  – Thesis Title: *Detecting Vandalism on Wikipedia across Multiple Languages.*
  – Supervisors: Prof. Peter Christen, Dr. Scott Sanner, Dr. Lexing Xie.
  – Publications: [5], [6], [7], [8].

- Bachelor of Computer Science, with First Class Honours. Feb 2006 – Dec 2009
  – GPA: 6.75 / 7. Overall course average of High Distinction.
  – Honours Thesis Topic: *Semantic Sensor Composition.*
    * Supervisor: Dr. Michael Compton.
    * 2 Publications.
  – Individual Research Projects: *Detecting Network Anomalies.*

* Supervisor: Dr. Huidong (Warren) Jin.

* 2 Publications.

SKILLS

Languages:
- Experienced: Java, Python, R, SQL, HTML, JavaScript, Unix Shell Scripting.
- Familiar: Scala, CSS.

Software:
- Experienced: Scikit-learn, JQuery, Flask, MySQL, dplyr / tidyverse, Eclipse, PDFBox, GitHub, ZenHub, IBM Cloud, LaTeX, Word/Excel/Powerpoint, Ubuntu Linux, Windows, macOS.
- Familiar: Tensorflow, NumPy, Docker, Kubernetes, NLTK, Stanford NLP.

ACADEMIC AWARDS

Australian National University

- ANU Supplementary Scholarship, 2010–2014.
- Australian Postgraduate Award (APA), 2010–2014.
- ANU College of Engineering and Computer Science Dean's List, 2009.
- ANU College of Engineering and Computer Science Dean's Prize, 2008.
- Boyapati Prize for 2nd Year Computer Science and Mathematics, 2007.
  - Awarded to students obtaining a High Distinction (highest grade possible) in two computer science and two mathematics courses in their 2nd year of study.
- Bachelor of Computer Science (Honours) Scholarship, 2006–2009.

SERVICE

- Invited Researcher, 6th Heidelberg Laureate Forum, 2018.
  - 200 young researchers in mathematics and computer science are selected to participate each year from around the world.
- Invited Talk, RMIT Vietnam, 2017.
- Invited Participant, Future Shapers Forum, 2017.
- Invited Delegate, Australia-Vietnam Young Leadership Dialogue, 2017.
  - 19 delegates were selected from 375 applications.
- Volunteer, Australasian Data Mining Conference (AusDM), 2013.
- Volunteer, Open Source Developers' Conference (OSDC), 2011.
- Microsoft Student Ambassador, 2011–2012.
- Volunteer and President, ANU Computer Science Students' Association, 2007–2012.
  - Winner, Event of the Year 2012 and Runner-Up, Large Club of the Year 2012.

REFERENCES

Available upon request.

Cited Publications	Full list available at Google Scholar: http://scholar.google.com.au/citations?user=ihFcT5QAAAAJ

[1] P. Christen, R. W. Gayler, K.-N. Tran, J. Fisher, and D. Vatsalan. Automatic Discovery of Abnormal Values in Large Textual Databases. *Journal of Data and Information Quality (JDIQ)*, 2016.

[2] J. H. Lau, L. Chi, K.-N. Tran, and T. Cohn. End-to-end Network for Twitter Geolocation Prediction and Hashing. In *Proceedings of the 8th International Joint Conference on Natural Language Processing (IJCNLP)*, 2017.

[3] J. Noel, S. Sanner, K.-N. Tran, P. Christen, L. Xie, E. V. Bonilla, E. Abbasnejad, and N. D. Penna. New Objective Functions for Social Collaborative Filtering. In *Proceedings of the 21st International World Wide Web Conference (WWW)*, 2012.

[4] K.-N. Tran, M. Alazab, and R. Broadhurst. Towards a Feature Rich Model for Predicting Spam Emails containing Malicious Attachments and URLs. In *Proceedings of the 11th Australasian Data Mining Conference (AusDM)*, 2013.

[5] K.-N. Tran and P. Christen. Cross Language Prediction of Vandalism on Wikipedia Using Article Views and Revisions. In *Proceedings of the 17th Pacific-Asia Conference on Knowledge Discovery and Data Mining (PAKDD)*, 2013.

[6] K.-N. Tran and P. Christen. Identifying Multilingual Wikipedia Articles based on Cross Language Similarity and Activity. In *Proceedings of the 22nd ACM Conference of Information and Knowledge Management (CIKM): Poster*, 2013.

[7] K.-N. Tran and P. Christen. Cross-Language Learning from Bots and Users to detect Vandalism on Wikipedia. *IEEE Transactions on Knowledge and Data Engineering (TKDE)*, 2015.

[8] K.-N. Tran, P. Christen, S. Sanner, and L. Xie. Context-Aware Detection of Sneaky Vandalism on Wikipedia across Multiple Languages. In *Proceedings of the 19th Pacific-Asia Conference on Knowledge Discovery and Data Mining (PAKDD)*, 2015.

[9] K.-N. Tran, J. H. Lau, D. Contractor, U. Gupta, B. Sengupta, C. J. Butler, and M. Mohania. Document Chunking and Learning Objective Generation for Instruction Design. In *Proceedings of the 11th International Conference on Education Data Mining (EDM)*, 2018.

[10] K.-N. Tran, D. Vatsalan, and P. Christen. GeCo - An Online Personal data Generator and Corruptor. In *Proceedings of the 22nd ACM Conference of Information and Knowledge Management (CIKM): Demo*, 2013.