

## **5 steps for our toys to reach you.**

By Dongjune Kim on July 6, 2020

People always like the sound of parcels being placed at the door and enjoy the moment they open the package. We, JHAL Trader Company, are trying every hour and minute not to spoil that pleasant moment. Check how we prepare and deliver your order through our supply chain.

### **Step 1: Order reception**



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JHAL is headquartered in Wisconsin and has warehouses in various parts of the U.S. to minimize shipping routes. At warehouse, we regularly check the quantity of our products so that they can be taken out of the warehouse as soon as the consumer orders. When an order is received, JHAL fills in an order form and pulls out the designated goods from the warehouse. This step requires speed and accuracy and is like a cornerstone for providing good service to consumers.

### **Step 2: Load the toys into the container**



According to the statistics and order reports we have compiled, many orders come from consumers across the Pacific, such as Korea, China, and Japan. For these long-distance deliveries, JHAL uses ships to deliver the products. When the order form is completed and the inspection is completed, they load the products in a long container of 40 feet and ship them on a designated route. The time it takes will vary depending on the distance between the origin and destination of the shipment. However, JHAL hopes to minimize the distance and deliver the goods in a short time. (It takes 22 days from Busan to Seattle)

### **Step 3: Customs inspection**



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When the loading is complete, it must then pass through the port customs. Since we know how much consumers are waiting for delivery, we try to finish customs inspection as soon as possible. It may take seven days just to get through customs when the authorities scrutinize them or when the inspection is carried out thoroughly.

#### **Step 4: Hit the road**



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When our containers arrive on land after sailing, they are loaded onto trucks and moved toward their destination. It usually takes two days for the products to be shipped from Seattle to Wisconsin, if the road condition and weather of the day are good. When the customer got the products, we go to the warehouse and make sure the delivery is complete and fill up the empty space.

### **Step 5: Trading on Fun!**



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When we receive orders from consumers, we send invoices to the relevant warehouse to deliver your precious toys. Since our company was founded 40 years ago, we have been as professional in delivering products to consumers as efficiently and safely as possible.

If there is a problem with these five steps, your toy may be defective. For that reason, we have recently experienced an unexpected delivery delay problem; we have been negligent in inventory management at warehouses and have found our system inefficient. However, on July 5, our company decided to improve the current system to prevent the recurrence of such issues. The new procedure guarantees that you will get the best toys.

**If you have any questions for JHAL, please comment on the reply box below the post. Feel free to share your thoughts 😊**