LENA KNEZEVIC

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EDUCATION

Master of Science in Information
University of Michigan   Expected April 2019
Ann Arbor, Michigan

Bachelor of Arts in Government and Latin American Studies
Smith College   May 2015
Northampton, Massachusetts

RESEARCH EXPERIENCE

Make with DoIIIT Project Assistant
University of Michigan   February 2018 – Present
Ann Arbor, Michigan
Collaborate with a PhD student to design a prototype for a digital exhibition with materials from the Salvadoran Civil War. Conduct literature reviews pertaining to the war, best practices for creating a digital exhibition, technological imaginaries, and the use of social technology to preserve collective memory; oversee the procurement of archival assets; define the curatorial approach of the prototype.

Project Assistant
Florida Gulf Coast University   February 2018 – March 2018
Fort Myers, Florida
Surveyed food access points in a community known for its large migrant farmworker population, created GIS maps to visualize survey data, conducted spatial analysis of food access in the community, and developed a spatial database of survey results.

OTHER EXPERIENCE

User Information Services Assistant
University of Michigan   January 2018 – Present
Ann Arbor, Michigan
Instruct, assist, and collaborate with library users to help develop research strategies; develop curriculum for and provide instruction on the use of document creation and citation management tools; resolve resource access issues; train users in the use of library and computing resources.

Library Management Professional Practice Fellow
Ann Arbor District Library   September 2017 – January 2018
Ann Arbor, Michigan
Learned about the management and operations of a public library system, attended and participated in committee and staff meetings, engaged with the public and provided assistance during outreach events, circulated items at service desks, and helped patrons search for and locate library materials.

Technology Literacy Coordinator
Pillsbury United Communities   September 2015 – August 2017
Minneapolis, Minnesota
Provided technology literacy instruction to adults in both English and Spanish; designed curriculum, practice activities, and assignments for students; helped plan and coordinate a national digital inclusion conference; created local crisis resources document for students and other nonprofit organizations in the Twin Cities; developed and led staff trainings.

Library Assistant
Smith College   September 2012 – May 2015
Northampton, Massachusetts
Used ALEPH to circulate materials from open and closed stacks, provided information and referrals, reshelved materials, and maintained stacks.

Archives Intern
The University of Texas at Austin   June 2013 – August 2013
Austin, Texas
Processed, digitized, and created finding aids for two Spanish-language collections of archival materials located at the Benson Latin American Collection. The first collection consisted of legal decrees primarily from Colombia, Guatemala, and Mexico issued soon after independence. The second collection contained recorded radio programs and interviews from Panama during the Noriega administration. Scanned, digitized, properly arranged, preserved, and described the documents using Encoded Archival Description (EAD) international standards and local digitization practices and procedures.

CONFERENCE PRESENTATIONS
Libraries vs. Fake News: What Can the United States Learn from Ukraine?
QuasiCon   February 2018
Ann Arbor, Michigan

HONORS AND AWARDS
Achievement Fellowship, University of Michigan School of Information   2017 – 2019
Professional Practice Fellowship, University of Michigan School of Information   2017 – 2019

SOFTWARE SKILLS
Microsoft Office, LaTeX, and QGIS.

LANGUAGES
Native speaker of Croatian, full professional proficiency in Spanish, limited proficiency in Portuguese, and elementary proficiency in French.