

KELLIE HARMAN

Portland, OR | (410) 294-0088 | knharman@gmail.com | [linkedin.com/in/kellie-harman](https://www.linkedin.com/in/kellie-harman) | github.com/knharman

FULL STACK DEVELOPER: SUMMARY OF QUALIFICATIONS

Multi-talented Bootcamp graduate eager to combine 1 year of experience in full stack web development with 8 years of team leadership, e-commerce management, and operations experience. I am proficient in coding with HTML, CSS, and JavaScript, as well as maintaining databases and infrastructure server-side with advanced skills in communication, systems management, and employee development. I am passionate about seamless user experiences and motivated to learn, grow, and excel.

PROFESSIONAL SKILLS

- **Technical:** HTML, CSS, JS, MySQL, NoSQL, Sequelize, MongoDB, Mongoose, Handlebars, Bulma, Git, NodeJS
- **Leadership:** hiring and training, mentorship, problem solving, create community
- **Communication:** manage vendor relationships, regular check-ins, foster a positive work environment

EDUCATIONAL QUALIFICATIONS

University of Oregon, Eugene, OR

Certificate of Completion - Full Stack Web Development Bootcamp

April 2022

Radford University, Radford, VA

Master of Science in Counseling and Human Development

May 2012

WORK EXPERIENCE

WHOLE FOODS MARKET, Portland, OR

October 2012 – Present

Store Support & E-commerce Team Leader/Various Roles

- Lead a team of 40 to deliver the best-rated customer service experience in the Pacific Northwest region
- Utilize flexibility to act as a floor manager for all departments throughout the store from open to close
- Manage the ecommerce workforce by utilizing Tableau and data dashboards to analyse metrics and strategize sales driving to contribute more than 30% of the stores daily sales
- Collaborate with other teams and leaders throughout the store to achieve multidisciplinary goals

RELEVANT PROJECTS

CAREER DEVELOPMENT FOR DIRECT REPORTS

Personally led 4 of my leadership direct reports to achieve their goals of advancing positions

- Organized regular one on one meetings with my direct reports to deliver feedback and discuss opportunities for advancement.
- Mentored each of them by discussing concepts like difficult conversations, delivering feedback, analysing financial data, panel interviews, emotional intelligence, and self-awareness

NON-PROFIT FUNDRAISING AND ORGANIZATION

Led a team of 40 team members to solicit donations from customers for many different non-profit organizations. Organized prizes and celebrations for team success that further drive engagement and fundraising.

- Trained the team on all aspects of fundraising including solicitation and knowledge.
- Raised over \$6000 for non-profits such as Oregon Humane Society, Meals on Wheels, Oregon Food Bank, and more