

Kim Heidorn

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PROFESSIONAL SUMMARY

Proven ability to leverage full-stack knowledge and experience to build interactive and user-centered website designs. Passionate about applying strong problem solving skills, and interpersonal communication skills to achieve and support company goals.

SOFTWARE SKILLS

Proficient: ReactJS, JavaScript, HTML5/CSS, Ruby on Rails, RSpec *Familiar:* SQL, Sinatra, Redux, Node.js

TECHNICAL PROJECTS

The Price Is Right - [Frontend GitHub](#) | [Backend GitHub](#)

- Single page application using Ruby on Rails and React JavaScript that plays a version of the hit TV show.
- Incorporated Google OAuth to simplify sign-in for users.
- Designed CSS 3D Carousel for interactive vertical wheel spinning action.
- **Utilized:** ReactJS, Ruby on Rails, HTML5/CSS, Fetch API, Postgres, Google OAuth

Cloud Calendar - [GitHub](#) | [Demo](#)

- Google-inspired Calendar single page application using Ruby on Rails and JavaScript where users can schedule communal events.
- Designed RESTful backend server enabling persistent storage in an online database.
- **Utilized:** JavaScript, Ruby on Rails, HTML5/CSS, Fetch API, SQLite, debugged using Chrome Developer Tools

Social Wilderness - [GitHub](#) | [Demo](#)

- Developed social media site using Ruby on Rails where users add reviews, follow other users and save locations for future trips.
- Implemented JSON Web Tokens to encrypt user information client-side.
- **Utilized:** Ruby on Rails, HTML5/CSS, Postgres, Heroku

PROFESSIONAL EXPERIENCE

Pearsall Technologies

Junior Software Engineer - Consultant (2019 to current)

- Use of open-source web applications to interface third-party data to CSV file for upload to Amazon S3 storage.
- Assist with maintaining and management of company website to ensure customer satisfaction.
- Participating in documentation and executing of RSpec testing.

Guardian Operations (*merged with Jorve Roofing in 2016*)

Operations Manager (2017 to 2018)

- Transitioned to help oversee the Roof Replacement division, accounting for ~80% of company's gross revenue.
- Responsible for \$1 million monthly revenue goals, which is a 20% increase from 2017.
- Managed purchasing and labor costs for 30 technicians daily to keep gross profit in line with the targets.

Human Resources Manager (2016 to 2017)

- Achieved promotion to lead the successful merger of Jorve staff (\$3 million gross annual revenue (GAR)) with Guardian staff (\$9 million GAR).
- Redesigned new company's organizational structure to maximize output and profits, implementing new technologies to eliminate redundancy.
- Negotiated terms with new healthcare broker for 2017 enrollment period. Launched and trained staff on new company-wide safety and injury-preventions policies.

Human Resources Assistant Manager (2015 to 2016)

- Principal for processing and reconciling bi-weekly QuickBooks payroll reports for 35 Jorve employees.
- Primary contact for DSHS case managers and L&I Stay at Work claims managers, which required timely, effective written and verbal communication.

Alpine Specialty Cleaning, Mountlake Terrace, WA

Janitorial Operations and Safety Manager (2013 to 2015)

- Established the company's first pay-for-performance employee initiative.
- Realigned recruiting and workforce planning with company growth goals with 5% annually, implemented bilingual on-boarding paperwork, and supported continued education and job skills training programs by building relationships with non-profit or employee resource centers.

Bookkeeping Assistant (2012 to 2013)

- Processed weekly payroll for 30 employees through QuickBooks, managed accounts receivable and collection process on \$3 million gross annual revenue. Promoted within 12 months for exceptional interpersonal and multitasking skills.

EDUCATION

Certificate in Full-Stack Web Development	Flatiron School	Seattle, WA	<i>Graduated June 2019</i>
Bachelors of Arts in Chemistry	Whitman College	Walla Walla, WA	<i>Graduated May 2010</i>