

## **Brady J. Walsh**

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### **SUMMARY**

A self-motivated and organized professional with over 7 years' experience providing thorough and skillful technical support for a medium-scale agency. Creative problem solver with the ability to think outside the box and effectively resolve technical challenges. Uniquely able to learn new skills and quickly adapt to the ever-changing IT industry.

### **EDUCATION**

Wentworth Institute of Technology, Boston, MA, 2014 - 2018

- Bachelor of Science in Computer Networking, minor in Computer Science
- Computer Networking, Web architecture, Databases, Security, Software Engineering

Bunker Hill Community College, Cambridge, MA, 2010 - 2013

- Associates in Computer Science
- Network Administration, Cisco systems

### **PROFESSIONAL EXPERIENCE**

**MASSACHUSETTS HEALTH CONNECTOR**, Boston, MA, 2010 – Present

*IT Support Specialist* – Reports to IT Process Manager, is responsible for providing desktop, network, voice and application support to Connector staff, as well as testing any new software builds and/or new technology that the Connector is working with. Prior to 2011 was an IT intern with similar responsibilities.

- Tier one desktop support for Connector staff
  - MS Office Suite support
  - Networking Issues
  - Hardware/Software troubleshooting
  - VOIP Phone Support
- Assist in the management of IT hardware and software assets, including software patch management
- Assist in testing CCA software builds
- Responsible for documenting IT policies, procedures, and protocols
- Managed and secured server instances
- Developed on-premises databases and web applications

### **SKILLS**

Technology

- Development Languages: Go, Ruby, C, C++, Java, Regex, SQL, Python, Javascript, PHP
- Web Languages: HTML5, CSS3, SASS, Coffee Script, Bootstrap, JQuery
- Web Frameworks: Gorilla/Mux, Ruby on Rails, NodeJS, LAMP, MEAN, Sinatra, BackboneJS, Jekyll
- Code Version Control: Git, GitHub, Bitbucket, Subversion
- Databases: MySQL, SQL Server, SQLite, MongoDB, PostgreSQL
- Scripting Languages: Perl, Bash, Batch, Powershell, VB Script
- Office Software: MS Word, Excel, PowerPoint, Visio, OneNote, Project
- Operating Systems: Windows 98 & +, Debian, RHEL, OSX, Android, IOS, VMware ESXi, Unix
- Backup & Disaster Recovery: Veeam, Barracuda, AWS S3, CloudBerry, Acronis, Carbon,
- Networking Equipment: Cisco, TP-Link, Linksys, SonicWall, pfSense
- Cloud Technologies: AWS, Heroku, Firebase
- Virtualization: VMware vSphere, VirtualBox, Docker
- Orchestration: Kubernetes, Docker Swarm

### **INTERESTS**

Network Security, ARM Technologies, Web & App Development, Traveling, Language Learning