

Jai Knight

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Career Profile

First year Bachelor of Information Technology student willing to gain experience in the professional work force, with excellent work ethics and standards. Great experience in a collaborative work environment with both new and older workers, in both the technological and support areas. Excellent customer service and relationship building skills. Seeking a position in any field suitable for growing my experience and foundational skills.

Education

DEAKIN UNIVERSITY

Bachelor of Information Technology

March 2021 – Current

- Expected completion year: 2024
- Major: Cybersecurity
- Achievements: Distinction Average

VICTORIA UNIVERSITY (TRANSFERRED)

Bachelor of Information Technology

March 2020 – November 2021

- Major: N/A
- Achievements: Distinction Average

VICTORIAN CERTIFICATE OF EDUCATION - 2019

Surf Coast Secondary College

Employment

CREW MEMBER – PART TIME

Woolworths Supermarkets, Torquay North

November 2019 – June 2023

- Was employed part-time as a crew member
- Excellent experience with customers on front-end (registers) and other crew members in grocery department
- Great communication skills and critical thinking skills
- Great technological understanding and ability to use technology in the workforce

CREW TRAINER

McDonald's Torquay

September 2017 – October 2019

- Worked up from crew member to experienced crew trainer within the first year of working at McDonalds
 - Recognizable efforts and skill in my job by managers and store owners
 - High quality of communication skills and coordination with other crew members
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KEY SKILLS

Teamwork

- Worked with numerous workers and managers at my two jobs, being taught how to use the system and its technology to be able to log information and perform team investigations on product while coordinating and working together efficiently.

Communication

- Collaborating and working together with a changing and large number of others in my work
- Accurate judgement and documentation of information and changes in the workplace that are notable to forward to managers and others that were involved

Problem Solving

- Able to critically think while identifying issues or concerns as well as responding quickly to calls or requests to mitigate risks.

Technical Skills

Excellent: Python

Good: HTML, CSS, C++

Basic: JavaScript, SQL, Oracle, MySQL, Java

Referees

Tom Kelly: +61434614135

Manager from Grocery department from Woolworths

April Taylor: +61438003831

Second-in-charge for Grocery department from Woolworths