

# Table of Contents

|   |           |
|---|-----------|
| <b>PART ONE: DATABASE SYSTEM DESIGN DOCUMENTS .....</b>   | <b>1</b>  |
| 1.1 Map Entity .....  | 1         |
| 1.2 Business Rules .....  | 1         |
| 1.3 Entity Relationship Diagram (ERD).....  | 2         |
| 1.4 Entity Attribute Diagrams (EADs) .....  | 2         |
| 1.5 Table Relationship Diagram (TRD).....   | 3         |
| 1.6 Data Schema .....   | 3         |
| <b>PART TWO: IMPLEMENTATION .....</b>   | <b>5</b>  |
| <b>PART THREE: SOLUTIONS TO QUEREIES.....</b>   | <b>12</b> |
| 3.1 What is our typical retirement age? .....   | 12        |
| 3.2 What is the youngest age for promotion?.....  | 13        |
| 3.3 Do we have at least one first aider for each of our locations? .....                          | 14        |
| 3.4 Whose evaluations are on the decline?.....  | 16        |
| 3.5 Who should be considered for promotion in 2018?.....  | 29        |
| 3.6 Is the training budget being shared fairly among the departments? .....                       | 32        |
| 3.7 Is there any evidence of sexism in our organisation that we should investigate further? ..... | 36        |
| 3.8 What is a 'typical' Plastic Solution career? .....  | 44        |
| 3.9 Does our training course on writing a CV help people get promoted? .....                      | 51        |
| 3.10 Is our evaluation system working (that is, does it help to develop employees)? .....         | 54        |
| <b>PART FOUR: WHY DO OUR EMPLOYEES LEAVE US?.....</b>   | <b>59</b> |
| 4.1 Understand Data .....   | 59        |
| 4.2 Data Pre-processing.....  | 60        |
| 4.3 Variable Description.....   | 61        |
| 4.4 Data Analysis and Visualisation: Correlation Matrix .....                                     | 61        |
| 4.5 Data Analysis and Visualisation: Exploratory Data Analysis.....                               | 62        |
| 4.6 Data Analysis Summary .....   | 70        |
| <b>PART FIVE: MODELING TO PREDICT EMPLOYEE ATTRITION.....</b>                                     | <b>71</b> |
| 5.1 Naive Bayes Model .....   | 71        |
| 5.2 Decision Tree Model .....   | 74        |
| 5.3 Random Forest Model.....  | 76        |
| 5.4 Interactive Table of Predicting Employee Attrition .....                                      | 78        |
| <b>REFERENCES .....</b>   | <b>79</b> |
| <b>APPENDIX .....</b>   | <b>80</b> |

## PART ONE: DATABASE SYSTEM DESIGN DOCUMENTS

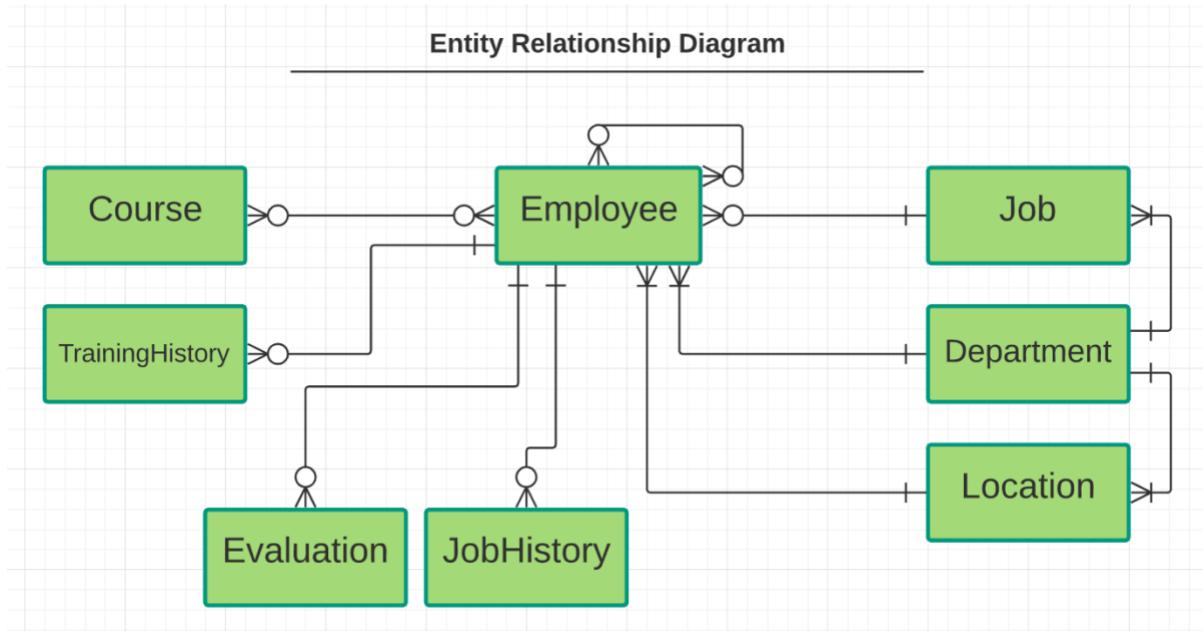
### 1.1 Map Entity

| Entity          | Description  |
|-----------------|--|
| Employee        | This table includes employees' basic information   |
| Department      | This table presents information about different departments in the company   |
| Job             | This table contains information about different jobs in different departments  |
| Location        | This table includes location information in different areas of the company   |
| Course          | This table contains information about different training courses provided by the company in different years  |
| Evaluation      | This table presents the evaluation information of employees  |
| JobHistory      | This is a junction table combining Employee table and Job table with different attributes, which shows the jobs employees has taken                |
| TrainingHistory | This is a junction table combining Employee table and Course table with different attributes, which shows the training courses employees has taken |

### 1.2 Business Rules

| Entity                           | Business Rule   |
|----------------------------------|---|
| 1) Employee                      | An Employee is a person who works in the Plastic Solutions company  |
| 2) Department                    | A Department is a specialised division of the Plastic Solutions company   |
| 3) Job                           | A Job is the regular work that a person does to earn money  |
| 4) Location                      | A Location is the specified area in the company   |
| 5) Course                        | A Course is set of skill training classes the company provided for employees  |
| 6) Evaluation                    | An Evaluation a reflection of the performance of an employee in the specified year  |
| 7) JobHistory                    | A JobHistory is a record of the previous job an employee took in Plastic Solutions  |
| 8) TrainingHistory               | A TrainingHistory is a record of the course an employee took  |
| 9) Employee and Department       | <ul style="list-style-type: none"> <li>a) Each Employee belongs to one Department</li> <li>b) Each Department can have many Employees</li> </ul>  |
| 10) Employee and Job             | <ul style="list-style-type: none"> <li>a) Each Employee has one Job in a period of time</li> <li>b) Each Job can belong to many Employees</li> </ul>  |
| 11) Employee and Location        | <ul style="list-style-type: none"> <li>a) Each Employee works in one Location</li> <li>b) Each Location contains many Employees</li> </ul>  |
| 12) Employee and Course          | <ul style="list-style-type: none"> <li>a) Each Employee can take many Courses</li> <li>b) Each Course can be taken by many Employees</li> </ul>   |
| 13) Employee and Evaluation      | <ul style="list-style-type: none"> <li>a) Each Employee can have many Evaluations</li> <li>b) Each Evaluation belongs to one Employee</li> </ul>  |
| 14) Employee and JobHistory      | <ul style="list-style-type: none"> <li>a) Each Employee can have many JobHistories</li> <li>b) Each JobHistory corresponds to one Employee</li> </ul>   |
| 15) Employee and TrainingHistory | <ul style="list-style-type: none"> <li>a) Each Employee can have many TrainingHistories</li> <li>b) Each TrainingHistory corresponds to one Employee</li> </ul>   |
| 16) Department and Job           | <ul style="list-style-type: none"> <li>a) Each Department contains many Jobs</li> <li>b) Each Job belongs to one Department</li> </ul>  |
| 17) Department and Location      | <ul style="list-style-type: none"> <li>a) Each Department has many Locations</li> <li>b) Each Location corresponds to one Department</li> </ul>   |
| 18) Employee and Employee        | <ul style="list-style-type: none"> <li>a) Employee who is in higher levels can manage many Employees in lower levels</li> <li>b) Employee who is in lower levels can be managed by many Employees in higher levels</li> </ul> |

### 1.3 Entity Relationship Diagram (ERD)



### 1.4 Entity Attribute Diagrams (EADs)

#### 1) Employee

EmpID (PK)  
FirstName  
LastName  
Gender  
DoB  
Age  
Email  
JobID (FK)  
DeptID (FK)  
Salary  
MonthlyWorkingHours  
HireDate  
Seniority  
RetirementStatus

#### 2) Department

DeptID (PK)  
DeptName  
EmployeeCount

#### 3) Job

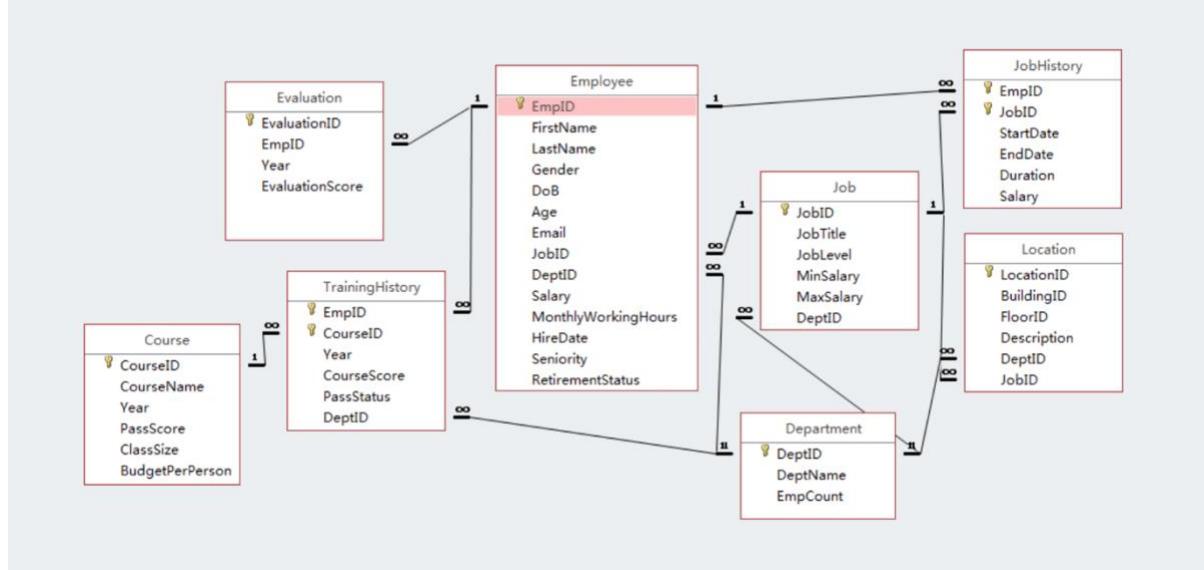
JobID (PK)  
JobTitle  
JobLevel  
MinSalary  
MaxSalary  
DeptID (FK)

#### 4) Location

LocationID (PK)  
BuildingID  
FloorID  
Description  
DeptID (FK)  
JobID (FK)

| <b>5) Course</b> | <b>6) Evaluation</b> | <b>7) JobHistory</b> | <b>8) TrainingHistory</b> |
|------------------|----------------------|----------------------|---------------------------|
| CourseID (PK)    | EvaluationID (PK)    | EmpID (PK, FK)       | EmpID (PK, FK)            |
| CourseName       | EmpID (FK)           | JobID (PK, FK)       | CourseID (PK, FK)         |
| Year             | Year                 | StartDate            | Year                      |
| PassScore        | EvaluationScore      | EndDate              | CourseScore               |
| ClassSize        |                      | Duration             | PassStatus                |
| BudgetPerPerson  |                      | Salary               | DeptID (FK)               |
|                  |                      | DeptID (FK)          |                           |

## 1.5 Table Relationship Diagram (TRD)



## 1.6 Data Schema

**Employee** {EmpID (PK), FirstName, LastName, Gender, DoB, Age, Email, JobID (FK), DeptID (FK), Salary, MonthlyWorkingHours, HireDate, Seniority, RetirementStatus}

**Department** {DeptID (PK), DeptName, EmpCount}

**Job** {JobID (PK), JobTitle, JobLevel, MinSalary, MaxSalary, DeptID (FK)}

**Location** {LocationID (PK), BuildingID, FloorID, Description, DeptID (FK), JobID (FK)}

**Course** {CourseID (PK), CourseName, Year, PassScore, ClassSize, BudgetPerPerson}

**Evaluation** {EvaluationID (PK), EmpID (FK), Year, EvaluationScore}

**JobHistory** {EmpID (PK, FK), JobID (PK, FK), StartDate, EndDate, Duration, Salary}

**TrainingHistory** {EmpID (PK, FK), CourseID (PK, FK), Year, CourseScore, PassStatus, DeptID (FK)}

## 2.7 Data Dictionary

| Table           | Attribute           | Description  | Data Type | Range       | PK/FK | PK Referenced Table |
|-----------------|---------------------|--|-----------|-------------|-------|---------------------|
| Employee        | EmpID               | Unique Employee ID   | TEXT      | 001~999     | PK    |                     |
|                 | FirstName           | Employee's First Name  | TEXT      |             |       |                     |
|                 | LastName            | Employee's Last Name   | TEXT      |             |       |                     |
|                 | Gender              | Employee's Gender  | TEXT      | F, M        |       |                     |
|                 | DoB                 | Employee's Birthdate   | DATE      |             |       |                     |
|                 | Age                 | Employee's Age   | TEXT      |             |       |                     |
|                 | Email               | Employee's Work Email  | TEXT      |             |       |                     |
|                 | JobID               | Unique Job ID  | TEXT      | 01~99       | FK    | Job                 |
|                 | DeptID              | Unique Department ID   | TEXT      | 1~9         | FK    | Department          |
|                 | Salary              | Employee's Current Salary in Pounds                                  | TEXT      |             |       |                     |
| Department      | MonthlyWorkingHours | Employee's Average Monthly Working Hours in 2018                     | TEXT      |             |       |                     |
|                 | HireDate            | Employee's HireDate  | TEXT      |             |       |                     |
|                 | Seniority           | Employee's Service Month in Plastic Solutions                        | TEXT      |             |       |                     |
|                 | RetirementStatus    | Employee's Retirement Status, 0 for Not Retirement, 1 for Retirement | TEXT      | 0, 1        |       |                     |
|                 | DeptID              | Unique Department ID   | TEXT      |             | PK    |                     |
|                 | DeptName            | Department's Name  | TEXT      |             |       |                     |
|                 | EmpCount            | Number of Employees in this Department                               | TEXT      |             |       |                     |
| Job             | JobID               | Unique Job ID  | TEXT      | 01~99       | PK    |                     |
|                 | JobTitle            | Title of Job   | TEXT      |             |       |                     |
|                 | JobLevel            | Job Level  | TEXT      | 1~9         |       |                     |
|                 | MinSalary           | Minimum Salary for Current Employees who Take This Job               | TEXT      |             |       |                     |
|                 | MaxSalary           | Maximum Salary for Current Employees who Take This Job               | TEXT      |             |       |                     |
| Location        | DeptID              | Unique Department ID   | TEXT      | 1~9         | FK    | Department          |
|                 | LocationID          | Unique Location ID   | TEXT      | 10000~99999 | PK    |                     |
|                 | BuildingID          | Unique Building ID   | TEXT      |             |       |                     |
|                 | FloorID             | Unique Floor ID in the Building                                      | TEXT      |             |       |                     |
|                 | Description         | Department and Corresponding Job Level in this Location              | TEXT      |             |       |                     |
| Course          | DeptID              | Unique Department ID   | TEXT      | 1~9         | FK    | Department          |
|                 | JobID               | Unique Job ID  | TEXT      | 01~99       | FK    | Job                 |
|                 | CourseID            | Unique Course ID   | TEXT      | 01~99       | PK    |                     |
|                 | CourseName          | Course Name  | TEXT      |             |       |                     |
|                 | Year                | Specified Year for This Course                                       | TEXT      |             |       |                     |
| Evaluation      | PassScore           | Required Score to Pass This Course                                   | TEXT      |             |       |                     |
|                 | ClassSize           | Optimum Class Size for This Course                                   | TEXT      |             |       |                     |
|                 | BudgetPerPerson     | Course Budget Per Person in Optimum Class Size                       | TEXT      |             |       |                     |
|                 | EvaluationID        | Unique Evaluation ID   | TEXT      | 001~999     | PK    |                     |
| JobHistory      | EmpID               | Unique Employee ID   | TEXT      | 001~999     | FK    | Employee            |
|                 | Year                | Specified Year for This Evaluation                                   | TEXT      |             |       |                     |
|                 | EvaluationScore     | Evaluation Score   | TEXT      |             |       |                     |
|                 | EmpID               | Unique Employee ID   | TEXT      | 001~999     | PK/FK | Employee            |
|                 | JobID               | Unique Job ID  | TEXT      | 01~99       | PK/FK | Job                 |
| TrainingHistory | StartDate           | Start Date of This Job   | DATE      |             |       |                     |
|                 | EndDate             | End Date of This Job   | DATE      |             |       |                     |
|                 | Duration            | Numer of Years Service on This Job                                   | TEXT      |             |       |                     |
|                 | Salary              | Salary Paid for This Job   | TEXT      |             |       |                     |
|                 | DeptID              | Unique Department ID   | TEXT      | 1~9         | FK    | Department          |
| TrainingHistory | EmpID               | Unique Employee ID   | TEXT      | 001~999     | PK/FK | Employee            |
|                 | CourseID            | Unique Course ID   | TEXT      | 01~99       | PK/FK | Course              |
|                 | Year                | Specified Year for Taking This Course                                | TEXT      |             |       |                     |
|                 | CourseScore         | Score for This Course  | TEXT      | 000~100     |       |                     |
|                 | PassStatus          | Pass Status, 0 for Not Pass, 1 for Pass                              | TEXT      | 0, 1        |       |                     |
| TrainingHistory | DeptID              | Unique Department ID   | TEXT      | 1~9         | FK    | Department          |

## PART TWO: IMPLEMENTATION

### SQL Command to Create Department Table

```
1. CREATE TABLE Department (
2. DeptID TEXT PRIMARY KEY,
3. DeptName TEXT,
4. EmpCount TEXT
5. );
```

| DeptID | DeptName        | EmpCount |
|--------|-----------------|----------|
| 1      | Human Resources | 20       |
| 2      | Finance         | 20       |
| 3      | Sales           | 30       |
| 4      | Marketing       | 30       |
| 5      | Production      | 30       |

### SQL Command to Create Job Table

```
1. CREATE TABLE Job (
2. JobID TEXT PRIMARY KEY,
3. JobTitle TEXT,
4. JobLevel TEXT,
5. MinSalary TEXT,
6. MaxSalary TEXT,
7. DeptID TEXT NOT NULL REFERENCES Department (DeptID)
8. );
```

| JobID | JobTitle                             | JobLevel | MinSalary | MaxSalary | DeptID |
|-------|--------------------------------------|----------|-----------|-----------|--------|
| 01    | HR Assistant                         | 1        | 19683     | 21131     | 1      |
| 02    | Human Resources Clerk                | 2        | 29853     | 30879     | 1      |
| 03    | Training and Development Coordinator | 2        | 30126     | 31832     | 1      |
| 04    | Payroll Specialist                   | 2        | 19914     | 32007     | 1      |
| 05    | HR Manager                           | 3        | 55800     | 60557     | 1      |
| 06    | HR Director                          | 4        | 82837     | 89524     | 1      |
| 07    | Chief HR Officer                     | 5        | 212625    | 212625    | 1      |
| 08    | Accountant Clerk                     | 1        | 21553     | 23128     | 2      |
| 09    | Accountant                           | 2        | 30955     | 33013     | 2      |
| 10    | Financial Analyst                    | 2        | 35116     | 35116     | 2      |
| 11    | Senior Accountant                    | 3        | 67318     | 71015     | 2      |
| 12    | Senior Financial Analyst             | 3        | 65692     | 65891     | 2      |
| 13    | Finance Director                     | 4        | 93181     | 112993    | 2      |
| 14    | Chief Finance Officer                | 5        | 222052    | 222052    | 2      |
| 15    | Sales Trainee                        | 1        | 20356     | 22535     | 3      |
| 16    | Sales Associate                      | 2        | 29557     | 33543     | 3      |
| 17    | Sales Manager                        | 3        | 55829     | 61480     | 3      |
| 18    | Sales Director                       | 4        | 87830     | 97253     | 3      |
| 19    | Chief Sales Officer                  | 5        | 210360    | 210360    | 3      |
| 20    | Marketing Assistant                  | 1        | 21552     | 23361     | 4      |
| 21    | Marketing Coordinator                | 2        | 30361     | 32744     | 4      |
| 22    | Marketing Manager                    | 3        | 55622     | 61309     | 4      |
| 23    | Marketing Director                   | 4        | 86105     | 108495    | 4      |
| 24    | VP of Marketing                      | 5        | 168600    | 168600    | 4      |
| 25    | Chief Marketing Officer              | 5        | 211851    | 211851    | 4      |
| 26    | Production Coordinator               | 1        | 19502     | 21207     | 5      |
| 27    | Assistant Producer                   | 1        | 19809     | 20978     | 5      |
| 28    | Associate Producer                   | 2        | 28964     | 32139     | 5      |
| 29    | Senior Producer                      | 3        | 54050     | 72011     | 5      |
| 30    | Producer Manager                     | 4        | 99286     | 110460    | 5      |
| 31    | Chief Production Officer             | 5        | 204818    | 204818    | 5      |

## SQL Command to Create Employee Table

```

1. CREATE TABLE Employee (
2. EmpID TEXT PRIMARY KEY,
3. FirstName TEXT,
4. LastName TEXT,
5. Gender TEXT,
6. DoB DATE,
7. Age TEXT,
8. Email TEXT,
9. JobID TEXT NOT NULL REFERENCES Job (JobID),
10. DeptID TEXT NOT NULL REFERENCES Department (DeptID),
11. Salary TEXT,
12. MonthlyWorkingHours TEXT,
13. HireDate DATE,
14. Seniority TEXT,
15. RetirementStatus TEXT
16. );

```

| EmpID | FirstName  | LastName  | Gender | DoB        | Age | Email                                  | JobID | DeptID | Salary | MonthlyWorkingHours | HireDate   | Seniority | RetirementStatus |
|-------|------------|-----------|--------|------------|-----|--|-------|--------|--------|---------------------|------------|-----------|------------------|
| 001   | Roman      | Brewer    | M      | 05/02/1995 | 23  | RomanBrewer@plasticsolutions.com       | 01    | 1      | 19832  | 184                 | 13/07/2015 | 3         | 0                |
| 002   | Leena      | Connor    | F      | 21/03/1995 | 23  | LeenaConnor@plasticsolutions.com       | 01    | 1      | 20082  | 183                 | 12/03/2016 | 2         | 0                |
| 003   | Kasper     | Potts     | F      | 02/09/1991 | 27  | KasperPotts@plasticsolutions.com       | 01    | 1      | 21131  | 163                 | 24/05/2018 | 0         | 0                |
| 004   | Indi       | Mendez    | M      | 12/11/1993 | 25  | IndiMendez@plasticsolutions.com        | 01    | 1      | 19683  | 206                 | 12/05/2015 | 3         | 0                |
| 005   | Genevieve  | Barker    | M      | 17/05/1991 | 27  | GenevieveBarker@plasticsolutions.com   | 01    | 1      | 20464  | 177                 | 11/11/2014 | 4         | 0                |
| 006   | Brooklyn   | Cooper    | F      | 04/06/1993 | 25  | BrooklynCooper@plasticsolutions.com    | 01    | 1      | 20981  | 190                 | 13/07/2014 | 4         | 0                |
| 007   | Eden       | Hartman   | M      | 09/12/1993 | 25  | EdenHartman@plasticsolutions.com       | 01    | 1      | 20034  | 199                 | 01/07/2016 | 2         | 0                |
| 008   | Annette    | Michael   | M      | 03/06/1983 | 35  | AnnetteMichael@plasticsolutions.com    | 02    | 1      | 30879  | 189                 | 13/11/2011 | 7         | 0                |
| 009   | Lianne     | Stamp     | F      | 29/08/1988 | 32  | LianneStamp@plasticsolutions.com       | 02    | 1      | 29853  | 185                 | 10/09/2011 | 7         | 0                |
| 010   | Herbert    | Wood      | M      | 24/12/1989 | 29  | HerbertWood@plasticsolutions.com       | 03    | 1      | 31832  | 184                 | 18/11/2013 | 5         | 0                |
| 011   | Isabell    | Chadwick  | F      | 07/10/1983 | 35  | IsabellChadwick@plasticsolutions.com   | 03    | 1      | 30126  | 170                 | 13/09/2009 | 9         | 0                |
| 012   | Marguerite | Sanchez   | F      | 01/05/1989 | 29  | MargueriteSanchez@plasticsolutions.com | 04    | 1      | 29914  | 205                 | 14/04/2015 | 3         | 0                |
| 013   | Brittney   | Bernard   | M      | 11/07/1985 | 33  | BrittneyBernard@plasticsolutions.com   | 04    | 1      | 32007  | 192                 | 05/09/2007 | 11        | 0                |
| 014   | Jace       | Redmond   | F      | 23/08/1974 | 44  | JaceRedmond@plasticsolutions.com       | 05    | 1      | 55800  | 181                 | 01/04/1999 | 19        | 0                |
| 015   | Elsie      | Horner    | F      | 08/09/1976 | 42  | ElsieHorner@plasticsolutions.com       | 05    | 1      | 57083  | 180                 | 25/05/2001 | 17        | 0                |
| 016   | ViVien     | Holmes    | M      | 15/08/1974 | 44  | ViVienHolmes@plasticsolutions.com      | 05    | 1      | 60557  | 163                 | 17/03/2002 | 16        | 0                |
| 017   | Seamus     | Partridge | F      | 08/08/1969 | 49  | SeamusPartridge@plasticsolutions.com   | 06    | 1      | 88230  | 147                 | 05/06/1992 | 26        | 0                |
| 018   | Alayah     | Denton    | F      | 14/02/1971 | 47  | AlayahDenton@plasticsolutions.com      | 06    | 1      | 82837  | 183                 | 19/04/1996 | 22        | 0                |
| 019   | Jax        | Irvine    | M      | 23/04/1963 | 55  | JaxIrvine@plasticsolutions.com         | 06    | 1      | 89524  | 148                 | 04/05/1994 | 24        | 0                |
| 020   | Dhruv      | Mccray    | M      | 05/08/1959 | 59  | DhruvMccray@plasticsolutions.com       | 07    | 1      | 212625 | 159                 | 11/07/1985 | 33        | 1                |
| 021   | Ceri       | Duarte    | F      | 17/08/1955 | 63  | CeriDuarte@plasticsolutions.com        | 07    | 1      | 220554 | 135                 | 04/06/1982 | 34        | 1                |
| 022   | Brax       | Nicholls  | M      | 15/06/1952 | 66  | BraxNicholls@plasticsolutions.com      | 07    | 1      | 186575 | 170                 | 15/04/1987 | 28        | 1                |
| 023   | Lester     | Gonzales  | M      | 28/04/1991 | 27  | LesterGonzales@plasticsolutions.com    | 08    | 2      | 22333  | 198                 | 25/05/2017 | 1         | 0                |
| 024   | Olivia     | Simmons   | F      | 13/06/1995 | 23  | OliviaSimmons@plasticsolutions.com     | 08    | 2      | 23128  | 211                 | 29/04/2015 | 3         | 0                |
| 025   | Russell    | Reese     | M      | 01/02/1993 | 25  | RussellReese@plasticsolutions.com      | 08    | 2      | 22812  | 190                 | 01/11/2015 | 3         | 0                |
| 026   | Wilbert    | Martinez  | M      | 14/06/1991 | 27  | WilbertMartinez@plasticsolutions.com   | 08    | 2      | 22116  | 202                 | 21/07/2018 | 0         | 0                |
| 027   | Ella       | Hansen    | F      | 06/05/1992 | 26  | EllaHansen@plasticsolutions.com        | 08    | 2      | 22409  | 175                 | 11/09/2018 | 0         | 0                |
| 028   | Jack       | Bass      | M      | 17/08/1993 | 25  | JackBass@plasticsolutions.com          | 08    | 2      | 21553  | 210                 | 01/05/2015 | 3         | 0                |
| 029   | Francisco  | Reid      | M      | 06/09/1993 | 25  | FranciscoReid@plasticsolutions.com     | 08    | 2      | 23073  | 214                 | 27/08/2018 | 0         | 0                |
| 030   | Belinda    | Carter    | F      | 08/04/1984 | 34  | BelindaCarter@plasticsolutions.com     | 09    | 2      | 31388  | 179                 | 02/11/2015 | 3         | 0                |

## SQL Command to Create Location Table

```

1. CREATE TABLE Location (
2. LocationID TEXT PRIMARY KEY,
3. BuildingID TEXT,
4. FloorID TEXT,
5. Description TEXT,
6. DeptID TEXT NOT NULL REFERENCES Department (DeptID),
7. JobID TEXT NOT NULL REFERENCES Job (JobID)
8. );

```

| LocationID | BuildingID | FloorID | Description       | DeptID | JobID |
|------------|------------|---------|-------------------|--------|-------|
| 11101      | 1          | 1       | HR Level1         | 1      | 01    |
| 11208      | 1          | 1       | Finance Level1    | 2      | 08    |
| 12102      | 1          | 2       | HR Level2         | 1      | 02    |
| 12103      | 1          | 2       | HR Level2         | 1      | 03    |
| 12104      | 1          | 2       | HR Level2         | 1      | 04    |
| 12209      | 1          | 2       | Finance Level2    | 2      | 09    |
| 12210      | 1          | 2       | Finance Level2    | 2      | 10    |
| 13105      | 1          | 3       | HR Level3         | 1      | 05    |
| 13211      | 1          | 3       | Finance Level3    | 2      | 11    |
| 13212      | 1          | 3       | Finance Level3    | 2      | 12    |
| 21315      | 2          | 1       | Sales Level1      | 3      | 15    |
| 22316      | 2          | 2       | Sales Level2      | 3      | 16    |
| 22421      | 2          | 2       | Marketing Level2  | 4      | 21    |
| 23106      | 2          | 3       | HR Level4         | 1      | 06    |
| 23107      | 2          | 3       | HR Level5         | 1      | 07    |
| 23213      | 2          | 3       | Finance Level4    | 2      | 13    |
| 23214      | 2          | 3       | Finance Level5    | 2      | 14    |
| 23318      | 2          | 3       | Sales Level4      | 3      | 18    |
| 23319      | 2          | 3       | Sales Level5      | 3      | 19    |
| 31420      | 3          | 1       | Marketing Level1  | 4      | 20    |
| 31526      | 3          | 1       | Production Level1 | 5      | 26    |
| 31527      | 3          | 1       | Production Level1 | 5      | 27    |
| 32317      | 3          | 2       | Sales Level3      | 3      | 17    |
| 32422      | 3          | 2       | Marketing Level3  | 4      | 22    |
| 32528      | 3          | 2       | Production Level2 | 5      | 28    |
| 32529      | 3          | 2       | Production Level3 | 5      | 29    |
| 33423      | 3          | 3       | Marketing Level4  | 4      | 23    |
| 33424      | 3          | 3       | Marketing Level5  | 4      | 24    |
| 33425      | 3          | 3       | Marketing Level5  | 4      | 25    |
| 33530      | 3          | 3       | Production Level4 | 5      | 30    |
| 33531      | 3          | 3       | Production Level5 | 5      | 31    |

## SQL Command to Create Course Table

```

1. CREATE TABLE Course (
2. CourseID TEXT PRIMARY KEY,
3. CourseName TEXT,
4. Year TEXT,
5. PassScore TEXT,
6. ClassSize TEXT,
7. BudgetPerPerson TEXT
8. );

```

| CourseID | CourseName                            | Year | PassScore | ClassSize | BudgetPerPerson |
|----------|---------------------------------------|------|-----------|-----------|-----------------|
| 10       | Writing a good CV                     | 2016 | 75        | 15        | 500             |
| 11       | Writing a good CV                     | 2017 | 75        | 20        | 500             |
| 12       | Writing a good CV                     | 2018 | 75        | 20        | 500             |
| 20       | Writing a good business proposal      | 2016 | 70        | 15        | 700             |
| 21       | Writing a good business proposal      | 2017 | 70        | 20        | 700             |
| 22       | Writing a good business proposal      | 2018 | 70        | 15        | 700             |
| 30       | Fisrt aid training                    | 2017 | 75        | 30        | 850             |
| 31       | Fisrt aid training                    | 2018 | 75        | 35        | 850             |
| 40       | Data analytics training               | 2017 | 80        | 25        | 1200            |
| 41       | Data analytics training               | 2018 | 80        | 35        | 1200            |
| 50       | Communication and presentation skills | 2018 | 75        | 40        | 750             |

## SQL Command to Create Evaluation Table

```
1. CREATE TABLE Evaluation (
2.   EvaluationID TEXT PRIMARY KEY,
3.   EmpID TEXT NOT NULL REFERENCES Employee (EmpID),
4.   Year TEXT,
5.   EvaluationScore TEXT
6. );
```

| EvaluationID | EmpID | Year | EvaluationScore |
|--------------|-------|------|-----------------|
| 001          | 001   | 2015 | 70              |
| 002          | 001   | 2016 | 68              |
| 003          | 001   | 2017 | 74              |
| 004          | 001   | 2018 | 61              |
| 005          | 002   | 2016 | 82              |
| 006          | 002   | 2017 | 72              |
| 007          | 002   | 2018 | 62              |
| 008          | 003   | 2018 | 80              |
| 009          | 004   | 2015 | 69              |
| 010          | 004   | 2016 | 80              |
| 011          | 004   | 2017 | 66              |
| 012          | 004   | 2018 | 69              |
| 013          | 005   | 2014 | 81              |
| 014          | 005   | 2015 | 68              |
| 015          | 005   | 2016 | 65              |
| 016          | 005   | 2017 | 68              |
| 017          | 005   | 2018 | 93              |
| 018          | 006   | 2014 | 61              |
| 019          | 006   | 2015 | 77              |
| 020          | 006   | 2016 | 60              |
| 021          | 006   | 2017 | 76              |
| 022          | 006   | 2018 | 84              |
| 023          | 007   | 2016 | 75              |
| 024          | 007   | 2017 | 88              |
| 025          | 007   | 2018 | 61              |
| 026          | 008   | 2011 | 77              |
| 027          | 008   | 2012 | 68              |
| 028          | 008   | 2013 | 74              |
| 029          | 008   | 2014 | 78              |
| 030          | 008   | 2015 | 86              |
| 031          | 008   | 2016 | 89              |
| 032          | 008   | 2017 | 87              |
| 033          | 008   | 2018 | 73              |
| 034          | 009   | 2011 | 85              |
| 035          | 009   | 2012 | 82              |
| 036          | 009   | 2013 | 72              |
| 037          | 009   | 2014 | 71              |
| 038          | 009   | 2015 | 68              |
| 039          | 009   | 2016 | 61              |
| 040          | 009   | 2017 | 62              |
| 041          | 009   | 2018 | 64              |
| 042          | 010   | 2013 | 74              |
| 043          | 010   | 2014 | 72              |
| 044          | 010   | 2015 | 69              |
| 045          | 010   | 2016 | 69              |
| 046          | 010   | 2017 | 77              |
| 047          | 010   | 2018 | 88              |
| 048          | 011   | 2009 | 60              |
| 049          | 011   | 2010 | 75              |
| 050          | 011   | 2011 | 84              |

## SQL Command to Create JobHistory Table

```

1. CREATE TABLE JobHistory (
2. EmpID TEXT NOT NULL,
3. JobID TEXT NOT NULL,
4. StartDate DATE,
5. EndDate DATE,
6. Duration TEXT,
7. Salary TEXT,
8. PRIMARY KEY (EmpID, JobID),
9. FOREIGN KEY (EmpID) REFERENCES Employee (EmpID),
10. FOREIGN KEY (JobID) REFERENCES Job (JobID)
11. );

```

| EmpID | JobID | StartDate  | EndDate    | Duration | Salary | DeptID |
|-------|-------|------------|------------|----------|--------|--------|
| 008   | 01    | 13/11/2011 | 05/07/2014 | 3        | 20202  | 1      |
| 009   | 01    | 10/09/2011 | 12/02/2015 | 4        | 19603  | 1      |
| 010   | 01    | 18/11/2013 | 21/03/2016 | 3        | 19604  | 1      |
| 011   | 01    | 13/09/2009 | 04/05/2014 | 5        | 20311  | 1      |
| 012   | 01    | 14/04/2015 | 11/07/2018 | 3        | 19573  | 1      |
| 013   | 01    | 05/09/2007 | 12/09/2012 | 5        | 20655  | 1      |
| 014   | 01    | 01/04/1999 | 30/05/2003 | 4        | 19971  | 1      |
| 014   | 02    | 30/05/2003 | 22/05/2011 | 8        | 30313  | 1      |
| 015   | 01    | 25/05/2001 | 13/07/2006 | 5        | 19666  | 1      |
| 015   | 04    | 13/07/2006 | 20/03/2013 | 7        | 30575  | 1      |
| 016   | 01    | 17/03/2002 | 05/03/2005 | 3        | 21386  | 1      |
| 016   | 04    | 05/03/2005 | 21/09/2012 | 7        | 31158  | 1      |
| 017   | 01    | 05/06/1992 | 23/05/1996 | 4        | 19755  | 1      |
| 017   | 03    | 23/05/1996 | 12/08/2003 | 7        | 30153  | 1      |
| 017   | 05    | 12/08/2003 | 22/05/2013 | 10       | 55118  | 1      |
| 018   | 01    | 19/04/1996 | 12/07/2000 | 4        | 20457  | 1      |
| 018   | 03    | 12/07/2000 | 05/06/2008 | 8        | 30801  | 1      |
| 018   | 05    | 05/06/2008 | 18/08/2017 | 9        | 57701  | 1      |
| 019   | 01    | 04/05/1994 | 13/02/1997 | 3        | 20889  | 1      |
| 019   | 02    | 13/02/1997 | 30/07/2004 | 7        | 30930  | 1      |
| 019   | 05    | 30/07/2004 | 12/05/2015 | 11       | 59699  | 1      |
| 020   | 01    | 11/07/1985 | 08/08/1988 | 3        | 20884  | 1      |
| 020   | 03    | 08/08/1988 | 12/05/1994 | 6        | 31037  | 1      |
| 020   | 05    | 12/05/1994 | 23/03/2004 | 10       | 65088  | 1      |
| 020   | 06    | 23/03/2004 | 28/09/2013 | 9        | 57509  | 1      |
| 021   | 01    | 04/06/1982 | 03/05/1986 | 4        | 19791  | 1      |
| 021   | 02    | 03/05/1986 | 12/04/1994 | 8        | 31067  | 1      |
| 021   | 05    | 12/04/1994 | 07/02/2002 | 8        | 54867  | 1      |
| 021   | 06    | 07/02/2002 | 17/03/2012 | 10       | 86544  | 1      |
| 021   | 07    | 17/03/2012 | 06/01/2016 | 4        | 161900 | 1      |
| 022   | 01    | 15/04/1987 | 21/08/1990 | 3        | 21202  | 1      |
| 022   | 04    | 21/08/1990 | 09/09/1996 | 6        | 30719  | 1      |
| 022   | 05    | 09/09/1996 | 08/02/2002 | 6        | 61803  | 1      |
| 022   | 06    | 08/02/2002 | 14/03/2010 | 8        | 101126 | 1      |
| 022   | 07    | 14/03/2010 | 05/07/2015 | 5        | 198451 | 1      |
| 030   | 08    | 02/11/2015 | 12/04/2017 | 2        | 22923  | 2      |
| 031   | 08    | 01/06/2007 | 09/02/2011 | 4        | 22163  | 2      |
| 032   | 08    | 25/07/2009 | 15/11/2013 | 4        | 22037  | 2      |
| 033   | 08    | 11/08/2011 | 04/01/2014 | 3        | 23214  | 2      |
| 034   | 08    | 15/09/1998 | 03/06/2002 | 4        | 22358  | 2      |

## SQL Command to Create TrainingHistory Table

```
1. CREATE TABLE TrainingHistory (
2. EmpID TEXT NOT NULL,
3. CourseID TEXT NOT NULL,
4. Year TEXT,
5. CourseScore TEXT,
6. PassStatus TEXT,
7. DeptID TEXT NOT NULL REFERENCES Department (DeptID),
8. PRIMARY KEY (EmpID, CourseID),
9. FOREIGN KEY (EmpID) REFERENCES Employee (EmpID),
10. FOREIGN KEY (CourseID) REFERENCES Course (CourseID)
11. );
```

| EmpID | CourseID | Year | CourseScore | PassStatus | DeptID |
|-------|----------|------|-------------|------------|--------|
| 001   | 11       | 2017 | 84          | 1          | 1      |
| 001   | 30       | 2017 | 62          | 0          | 1      |
| 001   | 50       | 2018 | 96          | 1          | 1      |
| 002   | 10       | 2016 | 93          | 1          | 1      |
| 002   | 41       | 2018 | 60          | 0          | 1      |
| 002   | 50       | 2018 | 100         | 1          | 1      |
| 003   | 20       | 2016 | 88          | 1          | 1      |
| 004   | 10       | 2016 | 72          | 0          | 1      |
| 004   | 22       | 2018 | 75          | 1          | 1      |
| 004   | 40       | 2017 | 71          | 0          | 1      |
| 004   | 41       | 2018 | 82          | 1          | 1      |
| 005   | 50       | 2018 | 91          | 1          | 1      |
| 005   | 30       | 2017 | 73          | 0          | 1      |
| 005   | 41       | 2018 | 98          | 1          | 1      |
| 005   | 50       | 2018 | 91          | 1          | 1      |
| 006   | 10       | 2016 | 67          | 0          | 1      |
| 006   | 11       | 2017 | 60          | 0          | 1      |
| 006   | 40       | 2017 | 96          | 1          | 1      |
| 007   | 11       | 2017 | 84          | 1          | 1      |
| 007   | 21       | 2017 | 71          | 1          | 1      |
| 007   | 30       | 2017 | 71          | 0          | 1      |
| 007   | 31       | 2018 | 77          | 1          | 1      |
| 007   | 40       | 2017 | 88          | 1          | 1      |

## PART THREE: SOLUTIONS TO QUERIES

### 3.1 What is our typical retirement age?

#### Method 1:

Step 1: Select retired employees

```
1. SELECT Employee.EmpID, MAX(YEAR(EndDate)) - YEAR(Dob) AS RetirementAge  
2. FROM Employee, JobHistory  
3. WHERE Employee.EmpID = JobHistory.EmpID  
4. AND RetirementStatus = 1  
5. GROUP BY Employee.EmpID;
```

| EmpID | RetirementAge |
|-------|---------------|
| 021   | 61            |
| 022   | 63            |
| 043   | 62            |
| 044   | 63            |
| 075   | 63            |
| 076   | 61            |
| 077   | 60            |
| 108   | 64            |
| 109   | 56            |
| 140   | 62            |
| 141   | 63            |
| 142   | 59            |

Step 2: Use SQL subqueries to count the number of retired employees in each retirement age and order the results to find the typical retirement age

```
1. SELECT Retirement.RetirementAge, COUNT(*) AS NumberCount  
2. FROM (  
3. SELECT Employee.EmpID, MAX(YEAR(EndDate)) - YEAR(Dob) AS RetirementAge  
4. FROM Employee, JobHistory  
5. WHERE Employee.EmpID = JobHistory.EmpID  
6. AND RetirementStatus = 1  
7. GROUP BY Employee.EmpID  
8. ) AS Retirement  
9. GROUP BY RetirementAge  
10. ORDER BY NumberCount DESC;
```

| RetirementAge | NumberCount |
|---------------|-------------|
| 63            | 4           |
| 61            | 2           |
| 62            | 2           |
| 60            | 1           |
| 64            | 1           |
| 56            | 1           |
| 59            | 1           |

## Method 2: Find the mode

```
1. SELECT RetirementAge AS Typical_RetirementAge
2. FROM Retirement
3. GROUP BY RetirementAge
4. HAVING COUNT(*) >= ALL(
5.     SELECT COUNT(*)
6.     FROM Retirement
7.     GROUP BY RetirementAge
8. );
9. );
```

| Typical_RetirementAge |
|-----------------------|
| 63                    |

Therefore, the typical retirement age is 63 years old.

## 3.2 What is the youngest age for promotion?

```
1. SELECT E.EmpID, YEAR(DoB) AS Birthdate, YEAR(EndDate) AS 1st_Promotion_Year,
       YEAR(EndDate) - YEAR(DoB) AS Age_When_1st_Promotion
2. FROM Employee AS E, JobHistory AS J
3. WHERE E.EmpID = J.EmpID
4. AND J.JobID IN
5. (01, 08, 15, 20, 26, 27)
6. ORDER BY Age_When_1st_Promotion
7. LIMIT 10;
```

| EmpID | Birthdate | 1st_Promotion_Year | Age_When_1st_Promotion |
|-------|-----------|--------------------|------------------------|
| 129   | 1987      | 2010               | 23                     |
| 035   | 1979      | 2002               | 23                     |
| 131   | 1979      | 2002               | 23                     |
| 100   | 1977      | 2001               | 24                     |
| 066   | 1982      | 2006               | 24                     |
| 065   | 1978      | 2002               | 24                     |
| 130   | 1981      | 2005               | 24                     |
| 036   | 1977      | 2001               | 24                     |
| 034   | 1978      | 2002               | 24                     |
| 094   | 1986      | 2011               | 25                     |

Therefore, the youngest age getting promotion is 23 years old.

### 3.3 Do we have at least one first aider for each of our locations?

First aiders are those who took and passed the course "First aid training". Because employees in different job positions are in different locations, we should first find the number of first aiders corresponding to these first aiders' JobID. Then we would find how many first aiders in each location.

Step 1: Find the number of first aiders corresponding to JobID

```
1. SELECT JobID, COUNT(*) AS Number_of_First_Aiders
2. FROM Employee
3. WHERE EmpID IN (
4. SELECT EmpID
5. FROM TrainingHistory
6. WHERE CourseID IN (30, 31)
7. AND PassStatus = 1
8. )
9. GROUP BY JobID;
```

| JobID | Number_of_First_Aiders |
|-------|------------------------|
| 01    | 1                      |
| 05    | 1                      |
| 08    | 2                      |
| 09    | 1                      |
| 11    | 2                      |
| 12    | 1                      |
| 15    | 5                      |
| 16    | 2                      |
| 17    | 1                      |
| 20    | 4                      |
| 21    | 3                      |
| 22    | 1                      |
| 26    | 1                      |
| 27    | 1                      |
| 28    | 3                      |
| 29    | 2                      |

Step 2: Use SQL subqueries to find the number of first aiders in each location

```
1. SELECT LocationID, Number_of_First_Aiders
2. FROM Location
3. LEFT JOIN (
4. SELECT JobID, COUNT(*) AS Number_of_First_Aiders
5. FROM Employee
6. WHERE EmpID IN (
7. SELECT EmpID
```

```

8. FROM TrainingHistory
9. WHERE CourseID IN (30, 31)
10. AND PassStatus = 1
11. )
12. GROUP BY JobID
13. ) AS First_Aiders_JobID
14. ON Location.JobID = First_Aiders_JobID.JobID;

```

| LocationID | Number_of_First_Aiders |
|------------|------------------------|
| 11101      | 1                      |
| 13105      | 1                      |
| 11208      | 2                      |
| 12209      | 1                      |
| 13211      | 2                      |
| 13212      | 1                      |
| 21315      | 5                      |
| 22316      | 2                      |
| 32317      | 1                      |
| 31420      | 4                      |
| 22421      | 3                      |
| 32422      | 1                      |
| 31526      | 1                      |
| 31527      | 1                      |
| 32528      | 3                      |
| 32529      | 2                      |
| 12102      |                        |
| 12103      |                        |
| 12104      |                        |
| 12210      |                        |
| 23106      |                        |
| 23107      |                        |
| 23213      |                        |
| 23214      |                        |
| 23318      |                        |
| 23319      |                        |
| 33423      |                        |
| 33424      |                        |
| 33425      |                        |
| 33530      |                        |
| 33531      |                        |

In conclusion, not every location has at least one first aider and 15 out of 31 locations do not have first aiders.

### 3.4 Whose evaluations are on the decline?

We have at most ten years' evaluation scores for employees who join Plastic Solutions for at least ten years, while some employees only serve in this company for just few years. Therefore, we should classify employees in terms of seniority. To be noticed, employees whose seniority is 1 has two years evaluation scores in 2017 and 2018 respectively. In general, we have nine group in which the employees' seniority is 1 to over 9.

#### 1) Group one: seniority = 1

```
1. SELECT t1.EmpID, t2.EvaluationScore AS S2017, t1.EvaluationScore AS S2018
2. FROM (SELECT EmpID, EvaluationScore
3.         FROM Evaluation
4.        WHERE Year = 2018
5.       AND EmpID IN (
6.           SELECT EmpID
7.             FROM Employee
8.            WHERE Seniority = 1)
9.      ) AS t1
10. JOIN (SELECT EmpID, EvaluationScore
11.        FROM Evaluation
12.       WHERE Year = 2017
13.      AND EmpID IN (
14.          SELECT EmpID
15.            FROM Employee
16.              WHERE Seniority = 1)
17.     ) AS t2
18. ON t1.EmpID = t2.EmpID
19. WHERE t1.EvaluationScore < t2.EvaluationScore;
```

| EmpID | S2017 | S2018 |
|-------|-------|-------|
| 023   | 75    | 64    |
| 051   | 78    | 66    |
| 059   | 69    | 60    |
| 080   | 74    | 70    |
| 081   | 78    | 66    |
| 083   | 79    | 71    |
| 091   | 86    | 84    |
| 112   | 93    | 77    |
| 117   | 86    | 78    |

The evaluation scores of employees whose EmpID is 023, 051, 059, 080, 081, 083, 091, 112, 117, are on the decline.

## 2) Group two: seniority = 2

```
1. SELECT t1.EmpID, t3.EvaluationScore AS S2016, t2.EvaluationScore AS S2017,
       t1.EvaluationScore AS S2018
2. FROM (SELECT EmpID, EvaluationScore
3.         FROM Evaluation
4.        WHERE Year = 2018
5.        AND EmpID IN (
6.            SELECT EmpID
7.              FROM Employee
8.             WHERE Seniority = 2)
9.          ) AS t1
10. JOIN (SELECT EmpID, EvaluationScore
11.        FROM Evaluation
12.       WHERE Year = 2017
13.       AND EmpID IN (
14.           SELECT EmpID
15.             FROM Employee
16.            WHERE Seniority = 2)
17.          ) AS t2
18. ON t1.EmpID = t2.EmpID
19. JOIN (SELECT EmpID, EvaluationScore
20.        FROM Evaluation
21.       WHERE Year = 2017
22.       AND EmpID IN (
23.           SELECT EmpID
24.             FROM Employee
25.            WHERE Seniority = 2)
26.          ) AS t3
27. ON t2.EmpID = t3.EmpID
28. WHERE t1.EvaluationScore < t2.EvaluationScore
29. AND   t2.EvaluationScore < t3.EvaluationScore;
```

| EmpID | S2016 | S2017 | S2018 |
|-------|-------|-------|-------|
|-------|-------|-------|-------|

No employee in this group having evaluation scores that are on the decline.

## 3) Group three: Seniority = 3

```
1. SELECT t1.EmpID, t4.EvaluationScore AS S2015, t3.EvaluationScore AS S2016,
       t2.EvaluationScore AS S2017, t1.EvaluationScore AS S2018
2. FROM (SELECT EmpID, EvaluationScore
3.         FROM Evaluation
4.        WHERE Year = 2018
5.        AND EmpID IN (
6.            SELECT EmpID
7.              FROM Employee
8.             WHERE Seniority = 3)
```

```

9.      ) AS t1
10. JOIN (SELECT EmpID, EvaluationScore
11.      FROM Evaluation
12.     WHERE Year = 2017
13.    AND EmpID IN (
14.      SELECT EmpID
15.      FROM Employee
16.     WHERE Seniority = 3)
17.    ) AS t2
18. ON t1.EmpID = t2.EmpID
19. JOIN (SELECT EmpID, EvaluationScore
20.      FROM Evaluation
21.     WHERE Year = 2016
22.    AND EmpID IN (
23.      SELECT EmpID
24.      FROM Employee
25.     WHERE Seniority = 3)
26.    ) AS t3
27. ON t2.EmpID = t3.EmpID
28. JOIN (SELECT EmpID, EvaluationScore
29.      FROM Evaluation
30.     WHERE Year = 2015
31.    AND EmpID IN (
32.      SELECT EmpID
33.      FROM Employee
34.     WHERE Seniority = 3)
35.    ) AS t4
36. ON t3.EmpID = t4.EmpID
37. WHERE t1.EvaluationScore < t2.EvaluationScore
38. AND t2.EvaluationScore < t3.EvaluationScore
39. AND t3.EvaluationScore < t4.EvaluationScore;

```

| EmpID | S2015 | S2016 | S2017 | S2018 |
|-------|-------|-------|-------|-------|
|-------|-------|-------|-------|-------|

No employee in this group having evaluation scores that are on the decline.

#### 4) Group four: Seniority = 4

```

1. SELECT t1.EmpID, t5.EvaluationScore AS S2014, t4.EvaluationScore AS S2015,
2.       t3.EvaluationScore AS S2016, t2.EvaluationScore AS S2017,
3.       t1.EvaluationScore AS S2018
4. FROM (SELECT EmpID, EvaluationScore
5.      FROM Evaluation
6.     WHERE Year = 2018
7.    AND EmpID IN (
8.      SELECT EmpID
9.      FROM Employee
10.     WHERE Seniority = 4)
11.    ) AS t1

```

```

10. JOIN (SELECT EmpID, EvaluationScore
11.      FROM Evaluation
12.     WHERE Year = 2017
13.     AND EmpID IN (
14.       SELECT EmpID
15.         FROM Employee
16.        WHERE Seniority = 4)
17.     ) AS t2
18. ON t1.EmpID = t2.EmpID
19. JOIN (SELECT EmpID, EvaluationScore
20.      FROM Evaluation
21.     WHERE Year = 2016
22.     AND EmpID IN (
23.       SELECT EmpID
24.         FROM Employee
25.        WHERE Seniority = 4)
26.     ) AS t3
27. ON t2.EmpID = t3.EmpID
28. JOIN (SELECT EmpID, EvaluationScore
29.      FROM Evaluation
30.     WHERE Year = 2015
31.     AND EmpID IN (
32.       SELECT EmpID
33.         FROM Employee
34.        WHERE Seniority = 4)
35.     ) AS t4
36. ON t3.EmpID = t4.EmpID
37. JOIN (SELECT EmpID, EvaluationScore
38.      FROM Evaluation
39.     WHERE Year = 2014
40.     AND EmpID IN (
41.       SELECT EmpID
42.         FROM Employee
43.        WHERE Seniority = 4)
44.     ) AS t5
45. ON t4.EmpID = t5.EmpID
46. WHERE t1.EvaluationScore < t2.EvaluationScore
47. AND t2.EvaluationScore < t3.EvaluationScore
48. AND t3.EvaluationScore < t4.EvaluationScore
49. AND t4.EvaluationScore < t5.EvaluationScore;

```

| EmpID | S2014 | S2015 | S2016 | S2017 | S2018 |
|-------|-------|-------|-------|-------|-------|
| 088   | 92    | 84    | 79    | 76    | 61    |

The evaluation scores of employees whose EmpID is 088 on the decline.

## 5) Group five: Seniority = 5

```
1. SELECT t1.EmpID, t6.EvaluationScore AS S2013, t5.EvaluationScore AS S2014,
   t4.EvaluationScore AS S2015, t3.EvaluationScore AS S2016,
   t2.EvaluationScore AS S2017, t1.EvaluationScore AS S2018
2. FROM (SELECT EmpID, EvaluationScore
3.          FROM Evaluation
4.         WHERE Year = 2018
5.        AND EmpID IN (
6.            SELECT EmpID
7.              FROM Employee
8.             WHERE Seniority = 5)
9.        ) AS t1
10. JOIN (SELECT EmpID, EvaluationScore
11.           FROM Evaluation
12.          WHERE Year = 2017
13.        AND EmpID IN (
14.            SELECT EmpID
15.              FROM Employee
16.             WHERE Seniority = 5)
17.        ) AS t2
18. ON t1.EmpID = t2.EmpID
19. JOIN (SELECT EmpID, EvaluationScore
20.           FROM Evaluation
21.          WHERE Year = 2016
22.        AND EmpID IN (
23.            SELECT EmpID
24.              FROM Employee
25.             WHERE Seniority = 5)
26.        ) AS t3
27. ON t2.EmpID = t3.EmpID
28. JOIN (SELECT EmpID, EvaluationScore
29.           FROM Evaluation
30.          WHERE Year = 2015
31.        AND EmpID IN (
32.            SELECT EmpID
33.              FROM Employee
34.             WHERE Seniority = 5)
35.        ) AS t4
36. ON t3.EmpID = t4.EmpID
37. JOIN (SELECT EmpID, EvaluationScore
38.           FROM Evaluation
39.          WHERE Year = 2014
40.        AND EmpID IN (
41.            SELECT EmpID
42.              FROM Employee
43.             WHERE Seniority = 5)
44.        ) AS t5
45. ON t4.EmpID = t5.EmpID
46. JOIN (SELECT EmpID, EvaluationScore
47.           FROM Evaluation
```

```

48.      WHERE Year = 2013
49.      AND EmpID IN (
50.          SELECT EmpID
51.          FROM Employee
52.          WHERE Seniority = 5)
53.      ) AS t6
54. ON t5.EmpID = t6.EmpID
55. WHERE t1.EvaluationScore < t2.EvaluationScore
56. AND t2.EvaluationScore < t3.EvaluationScore
57. AND t3.EvaluationScore < t4.EvaluationScore
58. AND t4.EvaluationScore < t5.EvaluationScore
59. AND t5.EvaluationScore < t6.EvaluationScore;

```

| EmpID | S2013 | S2014 | S2015 | S2016 | S2017 | S2018 |
|-------|-------|-------|-------|-------|-------|-------|
|-------|-------|-------|-------|-------|-------|-------|

No employee in this group having evaluation scores that are on the decline.

## 6) Group six: Seniority = 6

```

1. SELECT t1.EmpID, t7.EvaluationScore AS S2012, t6.EvaluationScore AS S2013,
   t5.EvaluationScore AS S2014, t4.EvaluationScore AS S2015,
   t3.EvaluationScore AS S2016, t2.EvaluationScore AS S2017,
   t1.EvaluationScore AS S2018
2. FROM (SELECT EmpID, EvaluationScore
3.          FROM Evaluation
4.          WHERE Year = 2018
5.          AND EmpID IN (
6.              SELECT EmpID
7.              FROM Employee
8.              WHERE Seniority = 6)
9.          ) AS t1
10. JOIN (SELECT EmpID, EvaluationScore
11.            FROM Evaluation
12.            WHERE Year = 2017
13.            AND EmpID IN (
14.                SELECT EmpID
15.                FROM Employee
16.                WHERE Seniority = 6)
17.          ) AS t2
18. ON t1.EmpID = t2.EmpID
19. JOIN (SELECT EmpID, EvaluationScore
20.            FROM Evaluation
21.            WHERE Year = 2016
22.            AND EmpID IN (
23.                SELECT EmpID
24.                FROM Employee
25.                WHERE Seniority = 6)
26.          ) AS t3
27. ON t2.EmpID = t3.EmpID

```

```

28. JOIN (SELECT EmpID, EvaluationScore
29.      FROM Evaluation
30.     WHERE Year = 2015
31.    AND EmpID IN (
32.      SELECT EmpID
33.        FROM Employee
34.       WHERE Seniority = 6)
35.    ) AS t4
36. ON t3.EmpID = t4.EmpID
37. JOIN (SELECT EmpID, EvaluationScore
38.      FROM Evaluation
39.     WHERE Year = 2014
40.    AND EmpID IN (
41.      SELECT EmpID
42.        FROM Employee
43.       WHERE Seniority = 6)
44.    ) AS t5
45. ON t4.EmpID = t5.EmpID
46. JOIN (SELECT EmpID, EvaluationScore
47.      FROM Evaluation
48.     WHERE Year = 2013
49.    AND EmpID IN (
50.      SELECT EmpID
51.        FROM Employee
52.       WHERE Seniority = 6)
53.    ) AS t6
54. ON t5.EmpID = t6.EmpID
55. JOIN (SELECT EmpID, EvaluationScore
56.      FROM Evaluation
57.     WHERE Year = 2012
58.    AND EmpID IN (
59.      SELECT EmpID
60.        FROM Employee
61.       WHERE Seniority = 6)
62.    ) AS t7
63. ON t6.EmpID = t7.EmpID
64. WHERE t1.EvaluationScore < t2.EvaluationScore
65. AND t2.EvaluationScore < t3.EvaluationScore
66. AND t3.EvaluationScore < t4.EvaluationScore
67. AND t4.EvaluationScore < t5.EvaluationScore
68. AND t5.EvaluationScore < t6.EvaluationScore
69. AND t6.EvaluationScore < t7.EvaluationScore;

```

| EmpID | S2012 | S2013 | S2014 | S2015 | S2016 | S2017 | S2018 |
|-------|-------|-------|-------|-------|-------|-------|-------|
|-------|-------|-------|-------|-------|-------|-------|-------|

No employee in this group having evaluation scores that are on the decline.

7) Group seven: Seniority = 7

```

1. SELECT t1.EmpID, t8.EvaluationScore AS S2011, t7.EvaluationScore AS S2012,
   t6.EvaluationScore AS S2013, t5.EvaluationScore AS S2014,
   t4.EvaluationScore AS S2015, t3.EvaluationScore AS S2016,
   t2.EvaluationScore AS S2017, t1.EvaluationScore AS S2018
2. FROM (SELECT EmpID, EvaluationScore
3.        FROM Evaluation
4.       WHERE Year = 2018
5.      AND EmpID IN (
6.          SELECT EmpID
7.            FROM Employee
8.           WHERE Seniority = 7)
9.      ) AS t1
10. JOIN (SELECT EmpID, EvaluationScore
11.        FROM Evaluation
12.       WHERE Year = 2017
13.      AND EmpID IN (
14.          SELECT EmpID
15.            FROM Employee
16.           WHERE Seniority = 7)
17.      ) AS t2
18. ON t1.EmpID = t2.EmpID
19. JOIN (SELECT EmpID, EvaluationScore
20.        FROM Evaluation
21.       WHERE Year = 2016
22.      AND EmpID IN (
23.          SELECT EmpID
24.            FROM Employee
25.           WHERE Seniority = 7)
26.      ) AS t3
27. ON t2.EmpID = t3.EmpID
28. JOIN (SELECT EmpID, EvaluationScore
29.        FROM Evaluation
30.       WHERE Year = 2015
31.      AND EmpID IN (
32.          SELECT EmpID
33.            FROM Employee
34.           WHERE Seniority = 7)
35.      ) AS t4
36. ON t3.EmpID = t4.EmpID
37. JOIN (SELECT EmpID, EvaluationScore
38.        FROM Evaluation
39.       WHERE Year = 2014
40.      AND EmpID IN (
41.          SELECT EmpID
42.            FROM Employee
43.           WHERE Seniority = 7)
44.      ) AS t5
45. ON t4.EmpID = t5.EmpID
46. JOIN (SELECT EmpID, EvaluationScore
47.        FROM Evaluation
48.       WHERE Year = 2013

```

```

49.      AND EmpID IN (
50.          SELECT EmpID
51.              FROM Employee
52.                  WHERE Seniority = 7)
53.          ) AS t6
54. ON t5.EmpID = t6.EmpID
55. JOIN (SELECT EmpID, EvaluationScore
56.             FROM Evaluation
57.                 WHERE Year = 2012
58.                     AND EmpID IN (
59.                         SELECT EmpID
60.                             FROM Employee
61.                                 WHERE Seniority = 7)
62.                         ) AS t7
63. ON t6.EmpID = t7.EmpID
64. JOIN (SELECT EmpID, EvaluationScore
65.             FROM Evaluation
66.                 WHERE Year = 2011
67.                     AND EmpID IN (
68.                         SELECT EmpID
69.                             FROM Employee
70.                                 WHERE Seniority = 7)
71.                         ) AS t8
72. ON t7.EmpID = t8.EmpID
73. WHERE t1.EvaluationScore < t2.EvaluationScore
74. AND t2.EvaluationScore < t3.EvaluationScore
75. AND t3.EvaluationScore < t4.EvaluationScore
76. AND t4.EvaluationScore < t5.EvaluationScore
77. AND t5.EvaluationScore < t6.EvaluationScore
78. AND t6.EvaluationScore < t7.EvaluationScore
79. AND t7.EvaluationScore < t8.EvaluationScore;

```

| EmpID | S2011 | S2012 | S2013 | S2014 | S2015 | S2016 | S2017 | S2018 |
|-------|-------|-------|-------|-------|-------|-------|-------|-------|
|-------|-------|-------|-------|-------|-------|-------|-------|-------|

No employee in this group having evaluation scores that are on the decline.

## 8) Group eight: Seniority = 8

```

1. SELECT t1.EmpID, t9.EvaluationScore AS S2010, t8.EvaluationScore AS S2011, t7.E
   valuationScore AS S2012, t6.EvaluationScore AS S2013, t5.EvaluationScore AS S20
   14, t4.EvaluationScore AS S2015, t3.EvaluationScore AS S2016, t2.EvaluationScor
   e AS S2017, t1.EvaluationScore AS S2018
2. FROM (SELECT EmpID, EvaluationScore
3.             FROM Evaluation
4.                 WHERE Year = 2018
5.                     AND EmpID IN (
6.                         SELECT EmpID
7.                             FROM Employee

```

```

8.      WHERE Seniority = 8)
9.      ) AS t1
10. JOIN (SELECT EmpID, EvaluationScore
11.      FROM Evaluation
12.      WHERE Year = 2017
13.      AND EmpID IN (
14.          SELECT EmpID
15.          FROM Employee
16.          WHERE Seniority = 8)
17.      ) AS t2
18. ON t1.EmpID = t2.EmpID
19. JOIN (SELECT EmpID, EvaluationScore
20.      FROM Evaluation
21.      WHERE Year = 2016
22.      AND EmpID IN (
23.          SELECT EmpID
24.          FROM Employee
25.          WHERE Seniority = 8)
26.      ) AS t3
27. ON t2.EmpID = t3.EmpID
28. JOIN (SELECT EmpID, EvaluationScore
29.      FROM Evaluation
30.      WHERE Year = 2015
31.      AND EmpID IN (
32.          SELECT EmpID
33.          FROM Employee
34.          WHERE Seniority = 8)
35.      ) AS t4
36. ON t3.EmpID = t4.EmpID
37. JOIN (SELECT EmpID, EvaluationScore
38.      FROM Evaluation
39.      WHERE Year = 2014
40.      AND EmpID IN (
41.          SELECT EmpID
42.          FROM Employee
43.          WHERE Seniority = 8)
44.      ) AS t5
45. ON t4.EmpID = t5.EmpID
46. JOIN (SELECT EmpID, EvaluationScore
47.      FROM Evaluation
48.      WHERE Year = 2013
49.      AND EmpID IN (
50.          SELECT EmpID
51.          FROM Employee
52.          WHERE Seniority = 8)
53.      ) AS t6
54. ON t5.EmpID = t6.EmpID
55. JOIN (SELECT EmpID, EvaluationScore
56.      FROM Evaluation
57.      WHERE Year = 2012
58.      AND EmpID IN (

```

```

59.      SELECT EmpID
60.      FROM Employee
61.      WHERE Seniority = 8)
62.      ) AS t7
63. ON t6.EmpID = t7.EmpID
64. JOIN (SELECT EmpID, EvaluationScore
65.      FROM Evaluation
66.      WHERE Year = 2011
67.      AND EmpID IN (
68.      SELECT EmpID
69.      FROM Employee
70.      WHERE Seniority = 8)
71.      ) AS t8
72. ON t7.EmpID = t8.EmpID
73. JOIN (SELECT EmpID, EvaluationScore
74.      FROM Evaluation
75.      WHERE Year = 2010
76.      AND EmpID IN (
77.      SELECT EmpID
78.      FROM Employee
79.      WHERE Seniority = 8)
80.      ) AS t9
81. ON t8.EmpID = t9.EmpID
82. WHERE t1.EvaluationScore < t2.EvaluationScore
83. AND t2.EvaluationScore < t3.EvaluationScore
84. AND t3.EvaluationScore < t4.EvaluationScore
85. AND t4.EvaluationScore < t5.EvaluationScore
86. AND t5.EvaluationScore < t6.EvaluationScore
87. AND t6.EvaluationScore < t7.EvaluationScore
88. AND t7.EvaluationScore < t8.EvaluationScore
89. AND t8.EvaluationScore < t9.EvaluationScore;

```

| EmpID | S2010 | S2011 | S2012 | S2013 | S2014 | S2015 | S2016 | S2017 | S2018 |
|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|

No employee in this group having evaluation scores that are on the decline.

## 9) Group nine: seniority >= 9

```

1.  SELECT t1.EmpID, t10.EvaluationScore AS S2009,t9.EvaluationScore AS S2010, t8.E
   valuationScore AS S2011, t7.EvaluationScore AS S2012, t6.EvaluationScore AS S20
   13, t5.EvaluationScore AS S2014, t4.EvaluationScore AS S2015, t3.EvaluationScor
   e AS S2016, t2.EvaluationScore AS S2017, t1.EvaluationScore AS S2018
2.  FROM (SELECT EmpID, EvaluationScore
3.      FROM Evaluation
4.      WHERE Year = 2018
5.      AND EmpID IN (
6.      SELECT EmpID
7.      FROM Employee
8.      WHERE Seniority >= 9)

```

```

9.      ) AS t1
10. JOIN (SELECT EmpID, EvaluationScore
11.      FROM Evaluation
12.     WHERE Year = 2017
13.    AND EmpID IN (
14.      SELECT EmpID
15.      FROM Employee
16.     WHERE Seniority >= 9)
17.    ) AS t2
18. ON t1.EmpID = t2.EmpID
19. JOIN (SELECT EmpID, EvaluationScore
20.      FROM Evaluation
21.     WHERE Year = 2016
22.    AND EmpID IN (
23.      SELECT EmpID
24.      FROM Employee
25.     WHERE Seniority >= 9)
26.    ) AS t3
27. ON t2.EmpID = t3.EmpID
28. JOIN (SELECT EmpID, EvaluationScore
29.      FROM Evaluation
30.     WHERE Year = 2015
31.    AND EmpID IN (
32.      SELECT EmpID
33.      FROM Employee
34.     WHERE Seniority >= 9)
35.    ) AS t4
36. ON t3.EmpID = t4.EmpID
37. JOIN (SELECT EmpID, EvaluationScore
38.      FROM Evaluation
39.     WHERE Year = 2014
40.    AND EmpID IN (
41.      SELECT EmpID
42.      FROM Employee
43.     WHERE Seniority >= 9)
44.    ) AS t5
45. ON t4.EmpID = t5.EmpID
46. JOIN (SELECT EmpID, EvaluationScore
47.      FROM Evaluation
48.     WHERE Year = 2013
49.    AND EmpID IN (
50.      SELECT EmpID
51.      FROM Employee
52.     WHERE Seniority >= 9)
53.    ) AS t6
54. ON t5.EmpID = t6.EmpID
55. JOIN (SELECT EmpID, EvaluationScore
56.      FROM Evaluation
57.     WHERE Year = 2012
58.    AND EmpID IN (
59.      SELECT EmpID

```

```

60.      FROM Employee
61.      WHERE Seniority >= 9)
62.      ) AS t7
63. ON t6.EmpID = t7.EmpID
64. JOIN (SELECT EmpID, EvaluationScore
65.      FROM Evaluation
66.      WHERE Year = 2011
67.      AND EmpID IN (
68.      SELECT EmpID
69.      FROM Employee
70.      WHERE Seniority >= 9)
71.      ) AS t8
72. ON t7.EmpID = t8.EmpID
73. JOIN (SELECT EmpID, EvaluationScore
74.      FROM Evaluation
75.      WHERE Year = 2010
76.      AND EmpID IN (
77.      SELECT EmpID
78.      FROM Employee
79.      WHERE Seniority >= 9)
80.      ) AS t9
81. ON t8.EmpID = t9.EmpID
82. JOIN (SELECT EmpID, EvaluationScore
83.      FROM Evaluation
84.      WHERE Year = 2009
85.      AND EmpID IN (
86.      SELECT EmpID
87.      FROM Employee
88.      WHERE Seniority >= 9)
89.      ) AS t10
90. ON t9.EmpID = t10.EmpID
91. WHERE t1.EvaluationScore < t2.EvaluationScore
92. AND t2.EvaluationScore < t3.EvaluationScore
93. AND t3.EvaluationScore < t4.EvaluationScore
94. AND t4.EvaluationScore < t5.EvaluationScore
95. AND t5.EvaluationScore < t6.EvaluationScore
96. AND t6.EvaluationScore < t7.EvaluationScore
97. AND t7.EvaluationScore < t8.EvaluationScore
98. AND t8.EvaluationScore < t9.EvaluationScore
99. AND t9.EvaluationScore < t10.EvaluationScore;

```

| EmpID | S2009 | S2010 | S2011 | S2012 | S2013 | S2014 | S2015 | S2016 | S2017 | S2018 |
|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|

No employee in this group having evaluation scores that are on the decline.

In conclusion, the evaluation scores of employees whose EmpID is 023, 051, 059, 080, 081, 083, 091, 112, 117, 088 are on the decline.

### **3.5 Who should be considered for promotion in 2018?**

Different employees have served the company for different years, so they have different seniority. It would take longer time and be harder to get promotion when the employee's seniority is higher. Promotion rules should also be set for different groups of employees in terms of seniority.

The promotion criteria are listed below:

- 1) For those whose seniority is at most four years, when his or her evaluation score in 2018 is equal to or above 80 and have passed at least two training courses should be considered for promotion in 2018. The employees whose seniority is closer to four years should have higher priority for promotion.
- 2) For the group of employees whose seniority is between five and ten years, his or her evaluation score is at least 85 and passed at least two courses could be considered for promotion. Also, if the employee's seniority is higher, then the promotion priority should be higher.
- 3) For employees served over ten years, those who have evaluation score should be at least 90 and have passed at least four courses, is eligible for getting promotion in 2018.

Step 1: Find employees who are eligible for promotion and their EmpID

1) Group one: seniority <= 4

```
1. SELECT E1.EmpID, Seniority, EvaluationScore
2. FROM Employee AS E1, Evaluation AS E2
3. WHERE E2.Year = 2018
4. AND EvaluationScore >= 80
5. AND E1.EmpID = E2.EmpID
6. AND Seniority <= 4
7. AND E1.EmpID IN (
8. SELECT EmpID
9. FROM TrainingHistory
10. WHERE PassStatus = 1
11. GROUP BY EmpID
12. HAVING COUNT(*) >= 2
13. );
```

| EmpID | Seniority | EvaluationScore |
|-------|-----------|-----------------|
| 005   | 4         | 93              |
| 078   | 1         | 87              |
| 079   | 4         | 99              |
| 082   | 4         | 80              |
| 084   | 4         | 83              |
| 110   | 4         | 81              |
| 119   | 3         | 87              |

Employees whose EmpID is 005, 078, 079, 082, 084, 110 and 119 should be considered for promotion in 2018.

2) Group two:  $5 \leq \text{seniority} \leq 10$

```

1. SELECT E1.EmpID, Seniority, EvaluationScore
2. FROM Employee AS E1, Evaluation AS E2
3. WHERE E2.Year = 2018
4. AND EvaluationScore >= 85
5. AND E1.EmpID = E2.EmpID
6. AND Seniority BETWEEN 5 AND 10
7. AND E1.EmpID IN (
8. SELECT EmpID
9. FROM TrainingHistory
10. WHERE PassStatus = 1
11. GROUP BY EmpID
12. HAVING COUNT(*) >= 3
13. );

```

| EmpID | Seniority | EvaluationScore |
|-------|-----------|-----------------|
| 063   | 9         | 91              |
| 093   | 10        | 85              |
| 123   | 5         | 93              |

Further, analyse how long these employees have stayed in their current position

```

1. SELECT E.EmpID, Seniority, Seniority - Duration AS Years_Spend_on_Current_Job
2. FROM Employee AS E, JobHistory AS J
3. WHERE E.EmpID = J.EmpID
4. AND E.EmpID IN (063, 093, 123)
5. ORDER BY Years_Spend_on_Current_Job DESC;

```

| EmpID | Seniority | Years_Spend_on_Current_Job |
|-------|-----------|----------------------------|
| 093   | 10        | 6                          |
| 063   | 9         | 4                          |
| 123   | 5         | 2                          |

From the above results, we can see employee whose EmpID is 093 spend longest time in current job and is the most senior one. Although with a relatively low evaluation score, this employee should be most considered for promotion.

### 3) Group three: seniority > 10

```

1. SELECT E1.EmpID, Seniority, EvaluationScore
2. FROM Employee AS E1, Evaluation AS E2
3. WHERE E2.Year = 2018
4. AND EvaluationScore >= 90
5. AND E1.EmpID = E2.EmpID
6. AND Seniority > 10
7. AND E1.EmpID IN (
8. SELECT EmpID
9. FROM TrainingHistory
10. WHERE PassStatus = 1
11. GROUP BY EmpID
12. HAVING COUNT(*) >= 4
13. );

```

| EmpID | Seniority | EvaluationScore |
|-------|-----------|-----------------|
| 068   | 12        | 90              |

Employees whose EmpID is 068 should be considered for promotion in 2018.

### Step 2: Get the details of employees who are eligible for promotion in 2018

```

1. SELECT EmpID, FirstName, LastName, Gender, Age, JobID, DeptID, Seniority
2. FROM Employee
3. WHERE EmpID IN (005, 078, 079, 082, 084, 110, 119, 093, 068)
4. ORDER BY DeptID;

```

| EmpID | FirstName | LastName  | Gender | Age | JobID | DeptID | Seniority |
|-------|-----------|-----------|--------|-----|-------|--------|-----------|
| 005   | Genevieve | Barker    | M      | 27  | 01    | 1      | 4         |
| 068   | Norah     | Adams     | F      | 36  | 17    | 3      | 12        |
| 078   | Paula     | Aston     | F      | 26  | 20    | 4      | 1         |
| 079   | Ailbert   | Watkins   | M      | 26  | 20    | 4      | 4         |
| 082   | Buffy     | Baxter    | F      | 22  | 20    | 4      | 4         |
| 084   | Inis      | Gardner   | M      | 23  | 20    | 4      | 4         |
| 093   | Riannon   | Farrell   | F      | 33  | 21    | 4      | 10        |
| 110   | Aileen    | Dickenson | F      | 27  | 26    | 5      | 4         |
| 119   | Lavinia   | Marshell  | F      | 23  | 27    | 5      | 3         |

The employees listed above should be considered for promotion in 2018. For Paula Aston, her seniority is just one year, so more factors are suggested to be included to evaluate her qualification of promotion.

### 3.6 Is the training budget being shared fairly among the departments?

Step 1: Get the number of participants for each course in all years since the course is first offered

CV, BP, FA, DA and CP stand for course named "Writing a good CV", "Writing a good business proposal", "First aid training", "Data analytics training" and "Communication and presentation skills" respectively.

```
1. SELECT T.DeptID, D.DeptName, COUNT(*) AS Number_of_Participants_CV  
2. FROM TrainingHistory AS T, Department AS D  
3. WHERE T.DeptID = D.DeptID  
4. AND CourseID IN (10, 11, 12)  
5. GROUP BY DeptID;
```

| DeptID | DeptName        | Number_of_Participants_CV |
|--------|-----------------|---------------------------|
| 1      | Human Resources | 11                        |
| 2      | Finance         | 15                        |
| 3      | Sales           | 9                         |
| 4      | Marketing       | 10                        |
| 5      | Production      | 15                        |

```
1. SELECT T.DeptID, D.DeptName, COUNT(*) AS Number_of_Participants_BP  
2. FROM TrainingHistory AS T, Department AS D  
3. WHERE T.DeptID = D.DeptID  
4. AND CourseID IN (20, 21, 22)  
5. GROUP BY DeptID;
```

| DeptID | DeptName        | Number_of_Participants_BP |
|--------|-----------------|---------------------------|
| 1      | Human Resources | 6                         |
| 2      | Finance         | 6                         |
| 3      | Sales           | 12                        |
| 4      | Marketing       | 11                        |
| 5      | Production      | 10                        |

```
1. SELECT T.DeptID, D.DeptName, COUNT(*) AS Number_of_Participants_FA  
2. FROM TrainingHistory AS T, Department AS D  
3. WHERE T.DeptID = D.DeptID  
4. AND CourseID IN (30, 31)  
5. GROUP BY DeptID;
```

| <b>DeptID</b> | <b>DeptName</b> | <b>Number_of_Participants_FA</b> |
|---------------|-----------------|----------------------------------|
| 1             | Human Resources | 8                                |
| 2             | Finance         | 12                               |
| 3             | Sales           | 16                               |
| 4             | Marketing       | 17                               |
| 5             | Production      | 13                               |

```

1. SELECT T.DeptID, D.DeptName, COUNT(*) AS Number_of_Participants_DA
2. FROM TrainingHistory AS T, Department AS D
3. WHERE T.DeptID = D.DeptID
4. AND CourseID IN (40, 41)
5. GROUP BY DeptID;

```

| <b>DeptID</b> | <b>DeptName</b> | <b>Number_of_Participants_DA</b> |
|---------------|-----------------|----------------------------------|
| 1             | Human Resources | 10                               |
| 2             | Finance         | 9                                |
| 3             | Sales           | 18                               |
| 4             | Marketing       | 15                               |
| 5             | Production      | 12                               |

```

1. SELECT T.DeptID, D.DeptName, COUNT(*) AS Number_of_Participants_CP
2. FROM TrainingHistory AS T, Department AS D
3. WHERE T.DeptID = D.DeptID
4. AND CourseID IN (50)
5. GROUP BY DeptID;

```

| <b>DeptID</b> | <b>DeptName</b> | <b>Number_of_Participants_CP</b> |
|---------------|-----------------|----------------------------------|
| 1             | Human Resources | 7                                |
| 2             | Finance         | 8                                |
| 3             | Sales           | 7                                |
| 4             | Marketing       | 11                               |
| 5             | Production      | 7                                |

## Step 2: Select course budget

```
1. SELECT CourseID, BudgetPerPerson  
2. FROM Course;
```

| CourseID | BudgetPerPerson |
|----------|-----------------|
| 10       | 500             |
| 11       | 500             |
| 12       | 500             |
| 20       | 700             |
| 21       | 700             |
| 22       | 700             |
| 30       | 850             |
| 31       | 850             |
| 40       | 1200            |
| 41       | 1200            |
| 50       | 750             |

Step 3: As course budget per person for the same courses offered is the same in different years, then we can calculate the training budget for each department

```
1. SELECT t1.DeptID, t1.DeptName, (Number_of_Participants_CV*500 + Number_of_Participants_BP*700 + Number_of_Participants_FA*850 + Number_of_Participants_DA*1200 + Number_of_Participants_CP*750) AS TrainingBudget  
2. FROM  
3. (SELECT T.DeptID, D.DeptName, COUNT(*) AS Number_of_Participants_CV  
4. FROM TrainingHistory AS T, Department AS D  
5. WHERE T.DeptID = D.DeptID  
6. AND CourseID IN (10, 11, 12)  
7. GROUP BY DeptID  
8. ) AS t1,  
9. (SELECT T.DeptID, D.DeptName, COUNT(*) AS Number_of_Participants_BP  
10. FROM TrainingHistory AS T, Department AS D  
11. WHERE T.DeptID = D.DeptID  
12. AND CourseID IN (20, 21, 22)  
13. GROUP BY DeptID  
14. ) AS t2,  
15. (SELECT T.DeptID, D.DeptName, COUNT(*) AS Number_of_Participants_FA  
16. FROM TrainingHistory AS T, Department AS D  
17. WHERE T.DeptID = D.DeptID  
18. AND CourseID IN (30, 31)  
19. GROUP BY DeptID  
20. ) AS t3,  
21. (SELECT T.DeptID, D.DeptName, COUNT(*) AS Number_of_Participants_DA
```

```

22. FROM TrainingHistory AS T, Department AS D
23. WHERE T.DeptID = D.DeptID
24. AND CourseID IN (40, 41)
25. GROUP BY DeptID
26. ) AS t4,
27. (SELECT T.DeptID, D.DeptName, COUNT(*) AS Number_of_Participants_CP
28. FROM TrainingHistory AS T, Department AS D
29. WHERE T.DeptID = D.DeptID
30. AND CourseID IN (50)
31. GROUP BY DeptID
32. ) AS t5
33. WHERE t1.DeptID = t2.DeptID
34. AND t2.DeptID = t3.DeptID
35. AND t3.DeptID = t4.DeptID
36. AND t4.DeptID = t5.DeptID;

```

| DeptID | DeptName        | TrainingBudget |
|--------|-----------------|----------------|
| 1      | Human Resources | 33750          |
| 2      | Finance         | 38700          |
| 3      | Sales           | 53350          |
| 4      | Marketing       | 53400          |
| 5      | Production      | 45200          |

We can see the training budget for different departments are quite different, with Human Resources department's lowest £33,750 and Marketing department's higher £53,400. There is a difference of £9,250. Human Resources and Finance department are in disadvantage in sharing courses' training budget. In contrast, Marketing and Sales department are dominant and Production department is in the middle level. Therefore, the training budget has not been fairly shared among departments.

### 3.7 Is there any evidence of sexism in our organisation that we should investigate further?

Perspective one: Average salary

#### 1) General average salary

```
1. SELECT Gender, ROUND (AVG(Salary), 0) AS AVG_Salary_General  
2. FROM Employee  
3. GROUP BY Gender;
```

| Gender | AVG_Salary_General |
|--------|--------------------|
| M      | 71214              |
| F      | 56235              |

In general, male's average salary is higher than female's for about  $(71214 - 56235) / 56235 \approx 26.6\%$

#### 2) Average salary for those whose seniority at most 4 years

```
1. SELECT Gender, ROUND (AVG(Salary), 0) AS AVG_Salary_4  
2. FROM Employee  
3. WHERE Seniority <= 4  
4. GROUP BY Gender;
```

| Gender | AVG_Salary_4 |
|--------|--------------|
| M      | 21485        |
| F      | 22252        |

For employees whose seniority is at most 4 years, the males' salary is lower than females for about  $(22252 - 21485) / 22252 \approx 3.5\%$

#### 3) Average salary for those whose seniority is between 5 and 10 years

```
1. SELECT Gender, ROUND (AVG(Salary), 0) AS AVG_Salary_5_10  
2. FROM Employee  
3. WHERE Seniority BETWEEN 5 AND 10  
4. GROUP BY Gender;
```

| Gender AVG_Salary_5_10 |       |
|------------------------|-------|
| M                      | 31987 |
| F                      | 34131 |

For employees whose seniority is between 5 and 10 years, the male's salary is lower than female's for about  $(34131 - 31987) / 34131 \approx 6.3\%$

#### 4) Average salary for those whose seniority is at least 11 years

```

1. SELECT Gender, ROUND (AVG(Salary), 0) AS AVG_Salary_11
2. FROM Employee
3. WHERE Seniority >= 11
4. GROUP BY Gender;
```

| Gender AVG_Salary_11 |        |
|----------------------|--------|
| M                    | 133241 |
| F                    | 97717  |

For employees whose seniority is at least 11 years, the male's salary is higher than female's for about  $(133241 - 97717) / 97717 \approx 36.4\%$

Therefore, in the perspective of average salary, there is no distinct sex discrimination when employees' seniority is less than 11 years, as the salary difference is less than 10%. However, when employees' seniority is higher than 10 years, there is an evidence of sexism when males get paid for 36.4% higher than female.

#### Perspective two: Average monthly working hours

##### 1) General average monthly working hours

```

1. SELECT Gender, ROUND (AVG(MonthlyWorkingHours), 0) AS AVG_MonthlyWorkingHours_G
   eneral
2. FROM Employee
3. GROUP BY Gender;
```

| Gender AVG_MonthlyWorkingHours_General |     |
|--|-----|
| M                                      | 184 |
| F                                      | 183 |

In general, working hours are basically no difference between male and female.

2) Average monthly working hours for those whose seniority is at most 4 years

```
1. SELECT Gender, ROUND (AVG(MonthlyWorkingHours), 0) AS AVG_MonthlyWorkingHours_4
2. FROM Employee
3. WHERE Seniority <= 4
4. GROUP BY Gender;
```

| Gender AVG_MonthlyWorkingHours_4 |     |
|----------------------------------|-----|
| M                                | 190 |
| F                                | 186 |

For those employees whose seniority is at most 4 years, males averagely work  $(190 - 186) / 186 \approx 2.2\%$  longer every month.

3) Average monthly working hours for those whose seniority is between 5 and 10 years

```
1. SELECT Gender, ROUND (AVG(MonthlyWorkingHours), 0) AS AVG_MonthlyWorkingHours_5
   _10
2. FROM Employee
3. WHERE Seniority BETWEEN 5 AND 10
4. GROUP BY Gender;
```

| Gender AVG_MonthlyWorkingHours_5_10 |     |
|-------------------------------------|-----|
| M                                   | 194 |
| F                                   | 188 |

For those employees whose seniority is between 5 and 10 years, males work  $(194 - 188) / 188 \approx 3.2\%$  longer every month.

4) Average monthly working hours for those whose seniority is at least 11 years

```
1. SELECT Gender, ROUND (AVG(MonthlyWorkingHours), 0) AS AVG_MonthlyWorkingHours_1
   _1
2. FROM Employee
3. WHERE Seniority > 10
4. GROUP BY Gender;
```

| Gender AVG_MonthlyWorkingHours_11 |     |
|-----------------------------------|-----|
| M                                 | 175 |
| F                                 | 178 |

For those employees whose seniority is at most 4 years, males work  $(178 - 175) / 178 \approx 1.7\%$  longer every month.

Therefore, in the perspective of workloads, there is no distinct evidence of sexism as there is no distinct difference in monthly working hours.

### Perspective three: Training budget

#### 1) General training budget

```
1. SELECT t1.Gender, (Number_of_CoursesTaken_CV*500 + Number_of_CoursesTaken_BP*70
0 + Number_of_CoursesTaken_FA*850 + Number_of_CoursesTaken_DA*1200 + Number_of_
CoursesTaken_CP*750) AS TrainingBudget_General
2. FROM
3. (SELECT Gender, COUNT(*) AS Number_of_CoursesTaken_CV
4. FROM TrainingHistory AS T, Employee AS E
5. WHERE T.EmpID = E.EmpID
6. AND CourseID IN (10, 11, 12)
7. GROUP BY Gender
8. ) AS t1,
9. (SELECT Gender, COUNT(*) AS Number_of_CoursesTaken_BP
10. FROM TrainingHistory AS T, Employee AS E
11. WHERE T.EmpID = E.EmpID
12. AND CourseID IN (20, 21, 22)
13. GROUP BY Gender
14. ) AS t2,
15. (SELECT Gender, COUNT(*) AS Number_of_CoursesTaken_FA
16. FROM TrainingHistory AS T, Employee AS E
17. WHERE T.EmpID = E.EmpID
18. AND CourseID IN (30, 31)
19. GROUP BY Gender
20. ) AS t3,
21. (SELECT Gender, COUNT(*) AS Number_of_CoursesTaken_DA
22. FROM TrainingHistory AS T, Employee AS E
23. WHERE T.EmpID = E.EmpID
24. AND CourseID IN (40, 41)
25. GROUP BY Gender
26. ) AS t4,
27. (SELECT Gender, COUNT(*) AS Number_of_CoursesTaken_CP
28. FROM TrainingHistory AS T, Employee AS E
29. WHERE T.EmpID = E.EmpID
30. AND CourseID = 50
31. GROUP BY Gender
32. ) AS t5
33. WHERE t1.Gender = t2.Gender
34. AND t2.Gender = t3.Gender
35. AND t3.Gender = t4.Gender
36. AND t4.Gender = t5.Gender;
```

| Gender TrainingBudget_General |        |
|-------------------------------|--------|
| F                             | 121750 |
| M                             | 102650 |

In general, male get  $(121750 - 102650) / 121750 \approx 15.7\%$  lower training budget.

## 2) Training budget for those whose seniority is at most 4 years

```

1. SELECT t1.Gender, (Number_of_CoursesTaken_CV*500 + Number_of_CoursesTaken_BP*70
0 + Number_of_CoursesTaken_FA*850 + Number_of_CoursesTaken_DA*1200 + Number_of_
CoursesTaken_CP*750) AS TrainingBudget_4
2. FROM
3. (SELECT Gender, COUNT(*) AS Number_of_CoursesTaken_CV
4. FROM TrainingHistory AS T, Employee AS E
5. WHERE T.EmpID = E.EmpID
6. AND CourseID IN (10, 11, 12)
7. AND Seniority <= 4
8. GROUP BY Gender
9. ) AS t1,
10. (SELECT Gender, COUNT(*) AS Number_of_CoursesTaken_BP
11. FROM TrainingHistory AS T, Employee AS E
12. WHERE T.EmpID = E.EmpID
13. AND CourseID IN (20, 21, 22)
14. AND Seniority <= 4
15. GROUP BY Gender
16. ) AS t2,
17. (SELECT Gender, COUNT(*) AS Number_of_CoursesTaken_FA
18. FROM TrainingHistory AS T, Employee AS E
19. WHERE T.EmpID = E.EmpID
20. AND CourseID IN (30, 31)
21. AND Seniority <= 4
22. GROUP BY Gender
23. ) AS t3,
24. (SELECT Gender, COUNT(*) AS Number_of_CoursesTaken_DA
25. FROM TrainingHistory AS T, Employee AS E
26. WHERE T.EmpID = E.EmpID
27. AND CourseID IN (40, 41)
28. AND Seniority <= 4
29. GROUP BY Gender
30. ) AS t4,
31. (SELECT Gender, COUNT(*) AS Number_of_CoursesTaken_CP
32. FROM TrainingHistory AS T, Employee AS E
33. WHERE T.EmpID = E.EmpID
34. AND CourseID = 50
35. AND Seniority <= 4
36. GROUP BY Gender
37. ) AS t5
38. WHERE t1.Gender = t2.Gender
39. AND t2.Gender = t3.Gender

```

```

40. AND t3.Gender = t4.Gender
41. AND t4.Gender = t5.Gender;

```

| Gender TrainingBudget_4 |       |
|-------------------------|-------|
| F                       | 66150 |
| M                       | 56700 |

For those employees whose seniority is at most 4 years, males receive (66150 - 56700) / 66150 ≈ 14.3% lower training budget.

### 3) Training budget for those whose seniority is between 5 and 10 years

```

1. SELECT t1.Gender, (Number_of_CoursesTaken_CV*500 + Number_of_CoursesTaken_BP*70
0 + Number_of_CoursesTaken_FA*850 + Number_of_CoursesTaken_DA*1200 + Number_of_
CoursesTaken_CP*750) AS TrainingBudget_5_10
2. FROM
3. (SELECT Gender, COUNT(*) AS Number_of_CoursesTaken_CV
4. FROM TrainingHistory AS T, Employee AS E
5. WHERE T.EmpID = E.EmpID
6. AND CourseID IN (10, 11, 12)
7. AND Seniority BETWEEN 5 AND 10
8. GROUP BY Gender
9. ) AS t1,
10. (SELECT Gender, COUNT(*) AS Number_of_CoursesTaken_BP
11. FROM TrainingHistory AS T, Employee AS E
12. WHERE T.EmpID = E.EmpID
13. AND CourseID IN (20, 21, 22)
14. AND Seniority BETWEEN 5 AND 10
15. GROUP BY Gender
16. ) AS t2,
17. (SELECT Gender, COUNT(*) AS Number_of_CoursesTaken_FA
18. FROM TrainingHistory AS T, Employee AS E
19. WHERE T.EmpID = E.EmpID
20. AND CourseID IN (30, 31)
21. AND Seniority BETWEEN 5 AND 10
22. GROUP BY Gender
23. ) AS t3,
24. (SELECT Gender, COUNT(*) AS Number_of_CoursesTaken_DA
25. FROM TrainingHistory AS T, Employee AS E
26. WHERE T.EmpID = E.EmpID
27. AND CourseID IN (40, 41)
28. AND Seniority BETWEEN 5 AND 10
29. GROUP BY Gender
30. ) AS t4,
31. (SELECT Gender, COUNT(*) AS Number_of_CoursesTaken_CP
32. FROM TrainingHistory AS T, Employee AS E
33. WHERE T.EmpID = E.EmpID
34. AND CourseID = 50

```

```

35. AND Seniority BETWEEN 5 AND 10
36. GROUP BY Gender
37. ) AS t5
38. WHERE t1.Gender = t2.Gender
39. AND t2.Gender = t3.Gender
40. AND t3.Gender = t4.Gender
41. AND t4.Gender = t5.Gender;

```

| Gender TrainingBudget_5_10 |       |
|----------------------------|-------|
| F                          | 23550 |
| M                          | 25950 |

For employees whose seniority is between 5 and 10 years, males receive  $(25950 - 23550) / 23550 \approx 10.2\%$  higher training budget.

#### 4) Training budget for those whose seniority is at least 11 years

```

1. SELECT t1.Gender, (Number_of_CoursesTaken_CV*500 + Number_of_CoursesTaken_BP*70
0 + Number_of_CoursesTaken_FA*850 + Number_of_CoursesTaken_DA*1200 + Number_of_
CoursesTaken_CP*750) AS TrainingBudget_11
2. FROM
3. (SELECT Gender, COUNT(*) AS Number_of_CoursesTaken_CV
4. FROM TrainingHistory AS T, Employee AS E
5. WHERE T.EmpID = E.EmpID
6. AND CourseID IN (10, 11, 12)
7. AND Seniority >= 11
8. GROUP BY Gender
9. ) AS t1,
10. (SELECT Gender, COUNT(*) AS Number_of_CoursesTaken_BP
11. FROM TrainingHistory AS T, Employee AS E
12. WHERE T.EmpID = E.EmpID
13. AND CourseID IN (20, 21, 22)
14. AND Seniority >= 11
15. GROUP BY Gender
16. ) AS t2,
17. (SELECT Gender, COUNT(*) AS Number_of_CoursesTaken_FA
18. FROM TrainingHistory AS T, Employee AS E
19. WHERE T.EmpID = E.EmpID
20. AND CourseID IN (30, 31)
21. AND Seniority >= 11
22. GROUP BY Gender
23. ) AS t3,
24. (SELECT Gender, COUNT(*) AS Number_of_CoursesTaken_DA
25. FROM TrainingHistory AS T, Employee AS E
26. WHERE T.EmpID = E.EmpID
27. AND CourseID IN (40, 41)
28. AND Seniority >= 11
29. GROUP BY Gender

```

```

30. ) AS t4,
31. (SELECT Gender, COUNT(*) AS Number_of_CoursesTaken_CP
32. FROM TrainingHistory AS T, Employee AS E
33. WHERE T.EmpID = E.EmpID
34. AND CourseID = 50
35. AND Seniority >= 11
36. GROUP BY Gender
37. ) AS t5
38. WHERE t1.Gender = t2.Gender
39. AND t2.Gender = t3.Gender
40. AND t3.Gender = t4.Gender
41. AND t4.Gender = t5.Gender;

```

| Gender TrainingBudget_11 |       |
|--------------------------|-------|
| F                        | 32050 |
| M                        | 20000 |

For employees whose seniority is at least 11 years, males receive  $(32050 - 20000) / 32050 \approx 37.6\%$  lower training budget.

Therefore, in the perspective of training budget, males are disadvantaged when they receive lower training budget for most cases.

### 3.8 What is a 'typical' Plastic Solution career?

A typical career should indicate how many years should an employee on average spend on different level's jobs and the possibility of being promoted to different positions in the same level.

1) HR department:

Step 1: Find average years spent in job positions in HR department

```
1. SELECT JobID, ROUND (AVG(Duration), 1) AS AVG_Duration  
2. FROM JobHistory  
3. WHERE DeptID = 1  
4. GROUP BY JobID;
```

| JobID | AVG_Duration |
|-------|--------------|
| 01    | 3.7          |
| 02    | 7.7          |
| 03    | 6.7          |
| 04    | 7.0          |
| 05    | 9.0          |
| 06    | 9.0          |
| 07    | 4.5          |

Step 2: Select the job details of HR department

```
1. SELECT JobID, JobTitle, JobLevel  
2. FROM Job  
3. WHERE DeptID = 1;
```

| JobID | JobTitle                             | JobLevel |
|-------|--------------------------------------|----------|
| 01    | HR Assitant                          | 1        |
| 02    | Human Resources Clerk                | 2        |
| 03    | Training and Development Coordinator | 2        |
| 04    | Payroll Specialist                   | 2        |
| 05    | HR Manager                           | 3        |
| 06    | HR Director                          | 4        |
| 07    | Chief HR Officer                     | 5        |

Step 3: Find number of people whose JobID was 02, 03 and 04, which are both level 2 positions

```

1. SELECT JobID, Count(*) AS Number_of_People
2. FROM JobHistory
3. WHERE JobID IN (02, 03, 04)
4. GROUP BY JobID;

```

| JobID | Number_of_People |
|-------|------------------|
| 02    | 3                |
| 03    | 3                |
| 04    | 3                |

We find that level 2 positions are taken by the same possibility ( $3/9 \approx 33.3\%$ ).

Based on the results of these two steps, we can conclude the typical career path of HR department is:

| JobTitle (JobID)                          | Job Level | Average Years for Promotion       |
|---|-----------|-----------------------------------|
| HR Assistant (01)                         | 1         | 3.7                               |
| Human Resources Clerk (02)                | 2         | 7.7 (33.3%)                       |
| Training and Development Coordinator (03) | 2         | 7.0 (33.3%)                       |
| Payroll Specialist (04)                   | 2         | 6.7 (33.3%)                       |
| HR Manager (05)                           | 3         | 9.0                               |
| HR Director (06)                          | 4         | 9.0                               |
| Chief HR Officer (07)                     | 5         | 4.5 (Years spent on the position) |

The percentage in the parenthesis stands for the possibility for taking the same level jobs. For example, there is a 33.3% a HR Assistant would be promoted to Human Resources Clerk, and after promotion normally he or she would spend 7.7 years on the position before next promotion.

## 2) Finance department:

Step 1: Find average years spent in job positions in Finance department

```

1. SELECT JobID, ROUND (AVG(Duration), 1) AS AVG_Duration
2. FROM JobHistory
3. WHERE DeptID = 2
4. GROUP BY JobID;

```

| JobID | AVG_Duration |
|-------|--------------|
| 08    | 3.5          |
| 09    | 8.0          |
| 10    | 7.0          |
| 11    | 9.0          |
| 12    | 7.2          |
| 13    | 7.3          |
| 14    | 5.5          |

Step 2: Select the job details of Finance department

```

1. SELECT JobID, JobTitle, JobLevel
2. FROM Job
3. WHERE DeptID = 2;
```

| JobID | JobTitle                 | JobLevel |
|-------|--------------------------|----------|
| 08    | Accountant Clerk         | 1        |
| 09    | Accountant               | 2        |
| 10    | Financial Analyst        | 2        |
| 11    | Senior Accountant        | 3        |
| 12    | Senior Financial Analyst | 3        |
| 13    | Finance Director         | 4        |
| 14    | Chief Finance Officer    | 5        |

Step 3: Find number of people whose JobID was 09 and 10, 11 and 12, which are both at the same level respectively

```

1. SELECT JobID, Count(*) AS Number_of_People
2. FROM JobHistory
3. WHERE JobID IN (09, 10, 11, 12)
4. GROUP BY JobID;
```

| JobID | Number_of_People |
|-------|------------------|
| 09    | 5                |
| 10    | 6                |
| 11    | 3                |
| 12    | 4                |

For positions in job level 2, there is a  $5 / (5+6) \approx 45.5\%$  possibility for being promoted to the job which JobID = 09, and 54.5% for JobID = 10. For positions

in job level 3, there is a  $3 / (3+4) \approx 42.9\%$  possibility for being promoted to the job which JobID = 11, and 57.1% possibility for JobID = 12.

Therefore, the typical career path for Finance department is:

| JobTitle (JobID)              | Job Level | Average Years for Promotion       |
|-------------------------------|-----------|-----------------------------------|
| Accountant Clerk (08)         | 1         | 3.5                               |
| Accountant (09)               | 2         | 8.0 (45.5%)                       |
| Financial Analyst (10)        | 2         | 7.0 (54.5%)                       |
| Senior Accountant (11)        | 3         | 9.0 (42.9%)                       |
| Senior Financial Analyst (12) | 3         | 7.2 (57.1%)                       |
| Finance Director (13)         | 4         | 7.3                               |
| Chief Finance Officer (14)    | 5         | 5.5 (Years spent on the position) |

3) Sales department:

Step 1: Find average years spent in job positions in Sales department

```

1. SELECT JobID, ROUND (AVG(Duration), 1) AS AVG_Duration
2. FROM JobHistory
3. WHERE DeptID = 3
4. GROUP BY JobID;
```

| JobID | AVG_Duration |
|-------|--------------|
| 15    | 3.6          |
| 16    | 6.7          |
| 17    | 8.8          |
| 18    | 9.8          |
| 19    | 6.7          |

Step 2: Select the job details of Sales department

```

1. SELECT JobID, JobTitle, JobLevel
2. FROM Job
3. WHERE DeptID = 3;
```

| JobID | JobTitle            | JobLevel |
|-------|---------------------|----------|
| 15    | Sales Trainee       | 1        |
| 16    | Sales Associate     | 2        |
| 17    | Sales Manager       | 3        |
| 18    | Sales Director      | 4        |
| 19    | Chief Sales Officer | 5        |

Therefore, the typical career path for Sales department is:

| JobTitle (JobID)         | Job Level | Average Years for Promotion       |
|--------------------------|-----------|-----------------------------------|
| Sales Trainee (15)       | 1         | 3.6                               |
| Sales Associate (16)     | 2         | 6.7                               |
| Sales Manager (17)       | 3         | 8.8                               |
| Sales Director (18)      | 4         | 9.8                               |
| Chief Sales Officer (19) | 5         | 6.7 (Years spent on the position) |

4) Marketing department:

Step 1: Find average years spent in job positions in Marketing department

1. `SELECT JobID, ROUND (AVG(Duration), 1) AS AVG_Duration`
2. `FROM JobHistory`
3. `WHERE DeptID = 4`
4. `GROUP BY JobID;`

| JobID | AVG_Duration |
|-------|--------------|
| 20    | 3.3          |
| 21    | 6.2          |
| 22    | 7.0          |
| 23    | 7.8          |
| 24    | 5.0          |
| 25    | 5.5          |

Step 2: Select the job details of Marketing department

1. `SELECT JobID, JobTitle, JobLevel`
2. `FROM Job`
3. `WHERE DeptID = 4;`

| JobID | JobTitle                | JobLevel |
|-------|-------------------------|----------|
| 20    | Marketing Assistant     | 1        |
| 21    | Marketing Coordinator   | 2        |
| 22    | Marketing Manager       | 3        |
| 23    | Marketing Director      | 4        |
| 24    | VP of Marketing         | 5        |
| 25    | Chief Marketing Officer | 5        |

Therefore, the typical career path for Marketing department is:

| JobTitle (JobID)             | Job Level | Average Years for Promotion       |
|------------------------------|-----------|-----------------------------------|
| Marketing Assistant (20)     | 1         | 3.3                               |
| Marketing Coordinator (21)   | 2         | 6.2                               |
| Marketing Manager (22)       | 3         | 7.0                               |
| Marketing Director (23)      | 4         | 7.8                               |
| VP of Marketing (24)         | 5         | 5.0                               |
| Chief Marketing Officer (25) | 5         | 5.5 (Years spent on the position) |

## 5) Production department:

Step 1: Find average years spent in job positions in Production department

```

1. SELECT JobID, ROUND (AVG(Duration), 1) AS AVG_Duration
2. FROM JobHistory
3. WHERE DeptID = 5
4. GROUP BY JobID;
```

| JobID | AVG_Duration |
|-------|--------------|
| 26    | 2.9          |
| 27    | 3.9          |
| 28    | 6.8          |
| 29    | 7.6          |
| 30    | 8.5          |
| 31    | 9.3          |

Step 2: Select the job details of Production department

```

1. SELECT JobID, JobTitle, JobLevel
2. FROM Job
3. WHERE DeptID = 5;
```

| JobID | JobTitle                 | JobLevel |
|-------|--------------------------|----------|
| 26    | Production Coordinator   | 1        |
| 27    | Assistant Producer       | 1        |
| 28    | Associate Producer       | 2        |
| 29    | Senior Producer          | 3        |
| 30    | Producer Manager         | 4        |
| 31    | Chief Production Officer | 5        |

Step 3: Find number of people whose JobID was 26 and 27, which are both at the same level

```

1. SELECT JobID, Count(*) AS Number_of_People
2. FROM JobHistory
3. WHERE JobID IN (26, 27)
4. GROUP BY JobID;
```

| JobID | Number_of_People |
|-------|------------------|
| 26    | 10               |
| 27    | 10               |

We find that there are  $10 / 20 = 50\%$  possibility an employee at level 1 is a Production Coordinator and 50% is an Assistant Producer.

Therefore, the typical career path for Production department is:

| JobTitle (JobID)              | Job Level | Average Years for Promotion       |
|-------------------------------|-----------|-----------------------------------|
| Production Coordinator (26)   | 1         | 2.9 (50%)                         |
| Assistant Producer (27)       | 1         | 3.9 (50%)                         |
| Associate Producer (28)       | 2         | 6.8                               |
| Senior Producer (29)          | 3         | 7.6                               |
| Producer Manager (30)         | 4         | 8.5                               |
| Chief Production Officer (31) | 5         | 9.3 (Years spent on the position) |

### 3.9 Does our training course on writing a CV help people get promoted?

Step 1: Select employees who took CV course

```
1. SELECT EmpID, Year AS CV_Year  
2. FROM TrainingHistory  
3. WHERE CourseID IN (10, 11, 12);
```

|    | EmpID | CV_Year |
|----|-------|---------|
| 1  | 001   | 2017    |
| 2  | 002   | 2016    |
| 3  | 007   | 2017    |
| 4  | 009   | 2018    |
| 5  | 010   | 2017    |
| 6  | 016   | 2017    |
| 7  | 023   | 2017    |
| 8  | 024   | 2018    |
| 9  | 025   | 2018    |
| 10 | 030   | 2017    |
| 11 | 031   | 2017    |
| 12 | 032   | 2018    |
| 13 | 033   | 2018    |
| 14 | 035   | 2016    |
| 15 | 036   | 2018    |
| 16 | 037   | 2017    |
| 17 | 045   | 2018    |
| 18 | 050   | 2016    |
| 19 | 052   | 2017    |
| 20 | 057   | 2016    |
| 21 | 060   | 2017    |
| 22 | 064   | 2018    |
| 23 | 068   | 2016    |
| 24 | 078   | 2017    |
| 25 | 079   | 2018    |
| 26 | 088   | 2018    |
| 27 | 089   | 2017    |
| 28 | 092   | 2017    |
| 29 | 093   | 2018    |
| 30 | 097   | 2018    |
| 31 | 099   | 2016    |
| 32 | 100   | 2017    |
| 33 | 110   | 2018    |
| 34 | 114   | 2016    |
| 35 | 116   | 2018    |
| 36 | 123   | 2017    |
| 37 | 127   | 2018    |
| 38 | 129   | 2018    |
| 39 | 130   | 2016    |
| 40 | 131   | 2017    |
| 41 | 132   | 2018    |
| 42 | 133   | 2017    |

As showed above, there are 43 employees who took and passed the CV course.

Step 2: Use SQL subqueries and inner join to select the promotion year of those employees who took and passed the CV course and got promotion

```
1. SELECT EmpID, YEAR(EndDate) AS Promotion_Year, CV_Year
2. FROM JobHistory
3. INNER JOIN
4. (SELECT EmpID, Year AS CV_Year
5. FROM TrainingHistory
6. WHERE CourseID IN (10, 11, 12)
7. AND PassStatus = 1
8. ) AS CV_Takers
9. USING (EmpID);
```

| EmpID | Promotion_Year | CV_Year |
|-------|----------------|---------|
| 009   | 2015           | 2018    |
| 010   | 2016           | 2017    |
| 016   | 2005           | 2017    |
| 016   | 2012           | 2017    |
| 030   | 2017           | 2018    |
| 031   | 2011           | 2017    |
| 032   | 2013           | 2018    |
| 033   | 2014           | 2018    |
| 035   | 2002           | 2016    |
| 035   | 2010           | 2016    |
| 036   | 2001           | 2018    |
| 036   | 2011           | 2018    |
| 037   | 2003           | 2017    |
| 037   | 2011           | 2017    |
| 060   | 2013           | 2017    |
| 064   | 2011           | 2018    |
| 068   | 2007           | 2016    |
| 068   | 2015           | 2016    |
| 093   | 2012           | 2018    |
| 097   | 2013           | 2018    |
| 099   | 2010           | 2016    |
| 099   | 2015           | 2016    |
| 100   | 2001           | 2017    |
| 100   | 2009           | 2017    |
| 123   | 2016           | 2017    |
| 127   | 2016           | 2018    |
| 129   | 2010           | 2018    |
| 130   | 2005           | 2016    |
| 130   | 2012           | 2016    |
| 131   | 2002           | 2017    |
| 131   | 2010           | 2017    |
| 132   | 2006           | 2018    |
| 132   | 2011           | 2018    |
| 133   | 2004           | 2017    |
| 133   | 2014           | 2017    |

Step 3: Use SQL subqueries and inner join to find the employees who took and passed the CV course and got promotion after then

```
1. SELECT *
2. FROM (
3.   SELECT EmpID, YEAR(EndDate) AS Promotion_Year, CV_Year
4.   FROM JobHistory
5.   INNER JOIN
6.     (SELECT EmpID, Year AS CV_Year
7.      FROM TrainingHistory
8.     WHERE CourseID IN (10, 11, 12)
9.     AND PassStatus = 1
10.    ) AS CV_Takers
11.   USING (EmpID)
12.   ) AS CV_Takers_Promoted
13. WHERE Promotion_Year >= CV_Year;
```

| EmpID | Promotion_Year | CV_Year |
|-------|----------------|---------|
| 030   | 2017           | 2017    |

Only 1 out of 43 employees get promotion after taking and passing the CV course. Therefore, we do not have sufficient evidence to argue that the CV course can help the employees get promoted.

### 3.10 Is our evaluation system working (that is, does it help to develop employees)?

1) Group one: Employees taking courses at least two in 2016

Step 1: Find employees who actively develop themselves in 2016 (store the result as a table "Active\_2016")

```
1. SELECT EmpID, COUNT(*) AS Number_of_Courses_Taken
2. FROM TrainingHistory
3. WHERE Year = 2016
4. GROUP BY EmpID
5. HAVING COUNT(*) >= 2
6. ORDER BY COUNT(*) DESC;
```

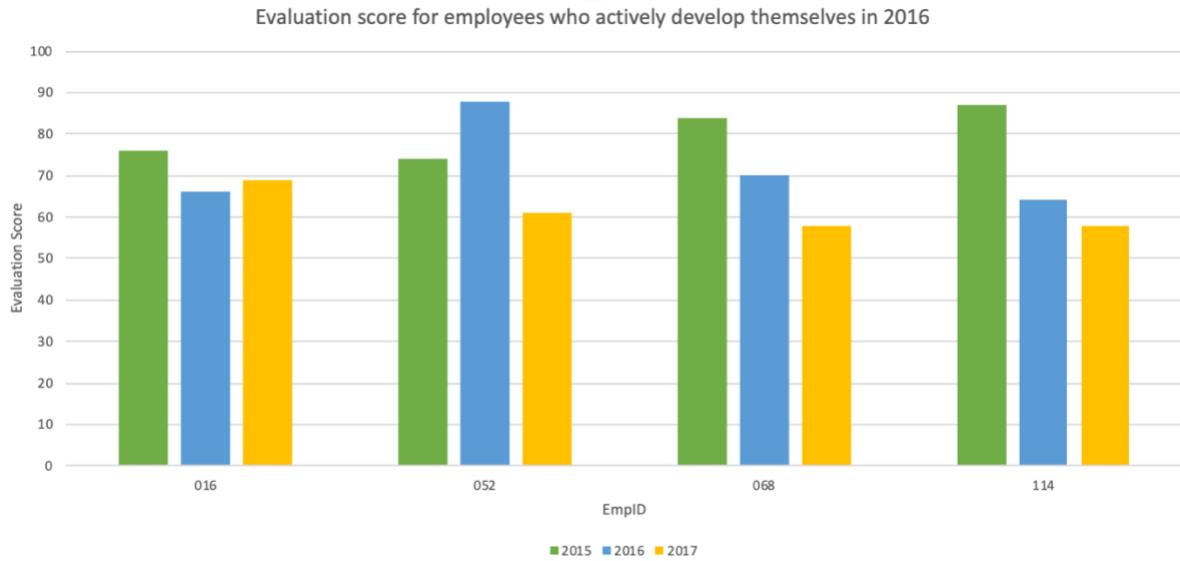
| EmpID | Numer_of_Courses_Taken |
|-------|------------------------|
| 016   | 2                      |
| 052   | 2                      |
| 068   | 2                      |
| 114   | 2                      |

Step 2: Check if evaluation score increases in 2016 and 2017 compared to 2015

```
1. SELECT E.EmpID, Year, EvaluationScore
2. FROM Evaluation AS E, Active_2016 AS A
3. WHERE E.EmpID = A.EmpID
4. AND Year IN (2015, 2016, 2017);
```

| EmpID | Year | EvaluationScore |
|-------|------|-----------------|
| 016   | 2015 | 76              |
| 016   | 2016 | 66              |
| 016   | 2017 | 69              |
| 052   | 2015 | 74              |
| 052   | 2016 | 88              |
| 052   | 2017 | 61              |
| 068   | 2015 | 84              |
| 068   | 2016 | 70              |
| 068   | 2017 | 58              |
| 114   | 2015 | 87              |
| 114   | 2016 | 64              |
| 114   | 2017 | 58              |

After importing the result into Excel, we got the evaluation score diagram:



As showed, after actively taking courses to develop themselves, employees whose EmpID is 016, 068 and 114 receive lower evaluation score in 2016 and 2017 compared to 2015. Therefore, the evaluation system may not positively motivate employees to develop themselves as they take training courses actively in 2016 but keep receiving lower scores.

## 2) Group two: Employees taking courses at least two in 2017

Step 1: Find employees who actively develop themselves in 2017 (store the result as a table "Active\_2017")

```

1. SELECT EmpID, COUNT(*) AS Number_of_Courses_Taken
2. FROM TrainingHistory
3. WHERE Year = 2017
4. GROUP BY EmpID
5. HAVING COUNT(*) >= 2
6. ORDER BY COUNT(*) DESC;

```

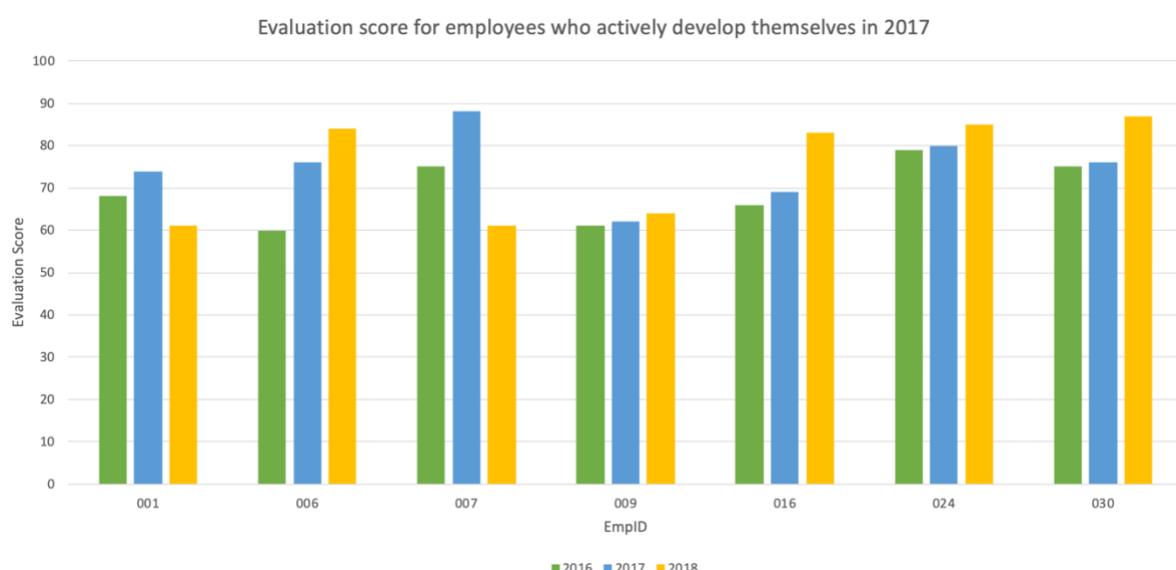
| EmpID | Numer_of_Courses_Taken |
|-------|------------------------|
| 007   | 4                      |
| 001   | 2                      |
| 006   | 2                      |
| 009   | 2                      |
| 016   | 2                      |
| 024   | 2                      |
| 030   | 2                      |

Step 2: Check if evaluation score increases in 2016 and 2017 compared to 2015

```
1. SELECT E.EmpID, Year, EvaluationScore  
2. FROM Evaluation AS E, Active_2017 AS A  
3. WHERE E.EmpID = A.EmpID  
4. AND Year IN (2016, 2017, 2018);
```

| EmpID | Year | EvaluationScore |
|-------|------|-----------------|
| 001   | 2016 | 68              |
| 001   | 2017 | 74              |
| 001   | 2018 | 61              |
| 006   | 2016 | 60              |
| 006   | 2017 | 76              |
| 006   | 2018 | 84              |
| 007   | 2016 | 75              |
| 007   | 2017 | 88              |
| 007   | 2018 | 61              |
| 009   | 2016 | 61              |
| 009   | 2017 | 62              |
| 009   | 2018 | 64              |
| 016   | 2016 | 66              |
| 016   | 2017 | 69              |
| 016   | 2018 | 83              |
| 024   | 2016 | 79              |
| 024   | 2017 | 80              |
| 024   | 2018 | 85              |
| 030   | 2016 | 75              |
| 030   | 2017 | 76              |
| 030   | 2018 | 87              |

After importing the result into Excel, we got the evaluation score diagram:



As showed, all employees who actively take courses in 2017 receive higher evaluation marks in 2017 compared to the previous year. In addition, five out seven employees keep receiving marks in 2018 after actively developing themselves in 2018. Therefore, the evaluation system helps employees develop themselves in 2017.

### 3) Group three: Employees taking courses at least two in 2018

Step 1: Find employees who actively develop themselves in 2018 (store the result as a table "Active\_2018")

```
7. SELECT EmpID, COUNT(*) AS Number_of_Courses_Taken  
8. FROM TrainingHistory  
9. WHERE Year = 2017  
10. GROUP BY EmpID  
11. HAVING COUNT(*) >= 2  
12. ORDER BY COUNT(*) DESC;
```

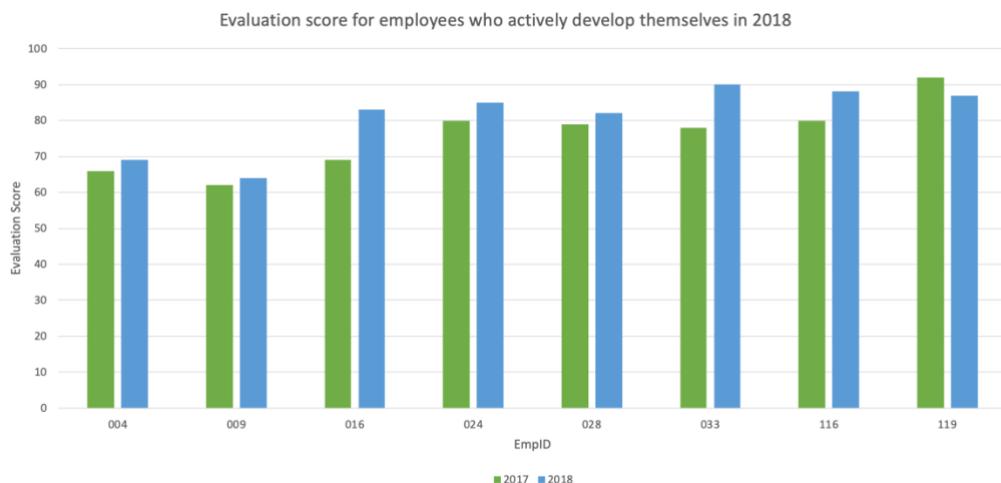
| EmpID | Number_of_Courses_Taken |
|-------|-------------------------|
| 119   | 3                       |
| 116   | 2                       |
| 004   | 2                       |
| 009   | 2                       |
| 016   | 2                       |
| 024   | 2                       |
| 028   | 2                       |
| 033   | 2                       |

Step 2: Check if evaluation score increases in 2016 and 2017 compared to 2015

```
5. SELECT E.EmpID, Year, EvaluationScore  
6. FROM Evaluation AS E, Active_2018 AS A  
7. WHERE E.EmpID = A.EmpID  
8. AND Year IN (2017, 2018);
```

| EmpID | Year | EvaluationScore |
|-------|------|-----------------|
| 004   | 2017 | 66              |
| 004   | 2018 | 69              |
| 009   | 2017 | 62              |
| 009   | 2018 | 64              |
| 016   | 2017 | 69              |
| 016   | 2018 | 83              |
| 024   | 2017 | 80              |
| 024   | 2018 | 85              |
| 028   | 2017 | 79              |
| 028   | 2018 | 82              |
| 033   | 2017 | 78              |
| 033   | 2018 | 90              |
| 116   | 2017 | 80              |
| 116   | 2018 | 88              |
| 119   | 2017 | 92              |
| 119   | 2018 | 87              |

After importing the result into Excel, we got the evaluation score diagram:



As showed, seven out of eight employees who actively develop themselves in 2018 receive a higher evaluation mark in 2018. Therefore, the evaluation system helps employees develop themselves in 2018.

In conclusion, the evaluation system helps employees generally, and it gradually perform better in motivating employees to actively take training courses.

## PART FOUR: WHY DO OUR EMPLOYEES LEAVE US?

The problem would be analysed using R. Load libraries and the data first:

```
1. library(plyr)
2. library(dplyr)          #filter()
3. library(corrplot)       #corrplot()
4. library(ggplot2)         #ggplot()
5. library(gridExtra)      #grid.arrange()
6. library(Rmisc)          #multiplot()
7. library(e1071)           #naiveBayes()
8. library(rpart)          #raprt()
9. library(pROC)            #roc()
10. library(rpart.plot)     #raprt.plot()
11. library(randomForest)   #randomForest()
12. library(caret)          #confusionMatrix()
13. library(DT)              #datatable()
14. hr <- read.csv("../input/HRSurveyData.csv", stringsAsFactors = FALSE)
```

### 4.1 Understand Data

```
1. str(hr)
```

Result:

```
1. 'data.frame': 14999 obs. of 10 variables:
2. $ satisfaction_level : num 0.38 0.8 0.11 0.72 0.37 0.41 0.1 0.92 0.89 0.42 ...
3. $ last_evaluation    : num 0.53 0.86 0.88 0.87 0.52 0.5 0.77 0.85 1 0.53 ...
4. $ number_project     : int 2 5 7 5 2 2 6 5 5 2 ...
5. $ average_montly_hours: int 157 262 272 223 159 153 247 259 224 142 ...
6. $ time_spend_company : int 3 6 4 5 3 3 4 5 5 3 ...
7. $ Work_accident      : int 0 0 0 0 0 0 0 0 0 0 ...
8. $ left                : int 1 1 1 1 1 1 1 1 1 1 ...
9. $ promotion_last_5years: int 0 0 0 0 0 0 0 0 0 0 ...
10. $ sales               : Factor w/ 10 levels "accounting","hr",...: 8 8 8 8 8 8 8 8 8 8 ...
11. $ salary               : Factor w/ 3 levels "high","low","medium": 2 3 3 2 2 2 2 2 2 2 ...
```

The data set contains ten attributes and has 14999 records. These ten attributes will be used to analyse employee attrition and we would build models to predict the turnover in part five of the report.

## 4.2 Data Pre-processing

### Rename variables

There is a typo 'montly' in the dataset and we need to correct it and then simplify variables names.

```
1. hr <- rename(hr,
2.   satisfaction = satisfaction_level, evaluation = last_evaluation,
3.   project = number_project, monthlyhour = average_montly_hours,
4.   serviceyear = time_spend_company, accident = Work_accident,
5.   promotion = promotion_last_5years, dept = sales)
```

### Transfer the variable "left" into a factor variable

```
1. hr$left <- factor(hr$left, levels = c("0","1"))
```

### Add a new variable salarynum

```
1. hr$salarynum[hr$salary == "low"] <- 1
2. hr$salarynum[hr$salary == "medium"] <- 2
3. hr$salarynum[hr$salary == "high"] <- 3

1. summary(hr)
```

### Result:

```
1. satisfaction_level last_evaluation number_project average_montly_hours time_spend_company
2. Min. :0.0900 Min. :0.3600 Min. :2.000 Min. : 96.0 Min. : 2.000
3. 1st Qu.:0.4400 1st Qu.:0.5600 1st Qu.:3.000 1st Qu.:156.0 1st Qu.: 3.000
4. Median :0.6400 Median :0.7200 Median :4.000 Median :200.0 Median : 3.000
5. Mean :0.6128 Mean :0.7161 Mean :3.803 Mean :201.1 Mean : 3.498
6. 3rd Qu.:0.8200 3rd Qu.:0.8700 3rd Qu.:5.000 3rd Qu.:245.0 3rd Qu.: 4.000
7. Max. :1.0000 Max. :1.0000 Max. :7.000 Max. :310.0 Max. :10.000
8.
9. Work_accident left promotion_last_5years sales salary
10. Min. :0.0000 Min. :0.0000 Min. :0.00000 sales :4140 high :1237
11. 1st Qu.:0.0000 1st Qu.:0.0000 1st Qu.:0.00000 technical :2720 low :7316
12. Median :0.0000 Median :0.0000 Median :0.00000 support :2229 medium:6446
13. Mean :0.1446 Mean :0.2381 Mean :0.02127 IT :1227
14. 3rd Qu.:0.0000 3rd Qu.:0.0000 3rd Qu.:0.00000 product_mng: 902
15. Max. :1.0000 Max. :1.0000 Max. :1.00000 marketing : 858
16. salarynum
17. Min. :1.000
18. 1st Qu.:1.000
19. Median :2.000
20. Mean :1.595
21. 3rd Qu.:2.000
22. Max. :3.000
```

## 4.3 Variable Description

Based on the elementary analysis, we produce a table “Variable Description” as a data dictionary to summary the variables information:

| Variable Type | Variable Name         | Abbreviation | Definition  | Range  | Note                              |
|---------------|-----------------------|--------------|---|--|-----------------------------------|
| Independent   | left                  | left         | Whether the employee has left                                 | 0 for has not left, 1 for left                           | 23.81% employees has left         |
|               | satisfaction_level    | satisfaction | Employee's satisfaction level                                 | 0~1  | 0.6 on average                    |
|               | last_evaluation       | evaluation   | Employee's last evaluation                                    | 0~1  | 0.7 on average                    |
|               | number_project        | project      | Number of projects each employee have worked on               | 2~7  | 4 on average                      |
|               | average_monthly_hours | monthlyhour  | Average hours working each month                              | 96~310   |                                   |
|               | time_spend_company    | serviceyear  | Number of years each employee spent at the company            | 2~10   |                                   |
|               | Work_accident         | accident     | Whether the employee have had an accident at work             | 0 for has not had an accident, 1 for has had an accident | 14.46% has an accident on average |
|               | promotion_last_5years | promotion    | Whether the employee have had a promotion in the last 5 years | 0 for not had a promotion, 1 for had a promotion         | 21.27% has promotion on average   |
|               | sales                 | dept         | Employee's department   | sales, hr, accounting etc.                               |                                   |
|               | salary                | salary       | Employee's salary   | low, medium, high  | 48.78% for low, 8.25% for high    |
|               | salarynum             | salarynum    | Employee's salary   | 0, 1, 2  | 48.78% for low, 8.25% for high    |

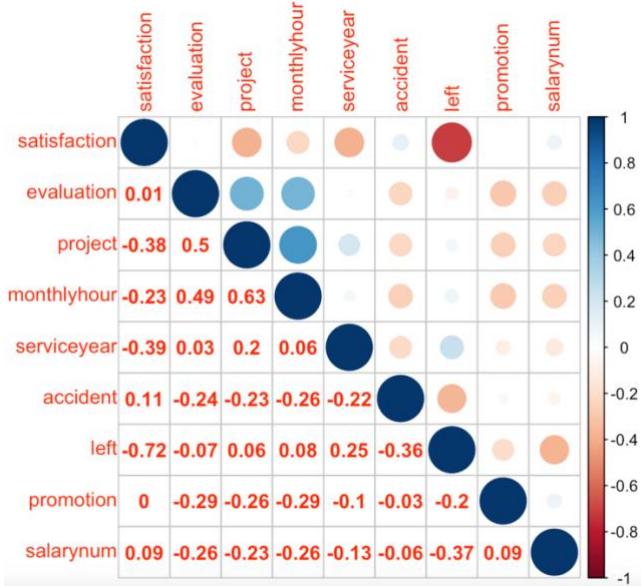
## 4.4 Data Analysis and Visualisation: Correlation Matrix

For any two variables X and Y, the correlation between them represents the degree of linearly relation of X and Y (Lu, 2019). Correlation matrix show the relationship between multiple variables intuitively in a table (Lu, 2019).

```

1. hr_cor <- hr %>%
2. select(satisfaction:promotion, salarynum)
3. corrmatrix <- cor(hr_cor)
4. corrplot.mixed(corrmatrix)
5. corrplot(cor(corrmatrix),
   type="upper",method = "circle",tl.pos = "t1",tl.offset = 0.05)
6. corrplot(cor(corrmatrix),
   add=T,type="lower",method = "number",col="red",diag=F, tl.pos ="n",cl.pos ="n")

```



The size of circle represents the size of the correlation and the colour represents two variables are positively or negatively correlated. As the correlation matrix showed, the factors related to employee attrition are satisfaction level (-0.72), salary (-0.37), work accident (-0.36), promotion (-0.2), last evaluation (-0.07), number of projects involved (0.06), monthly working hours (0.08), serve year (0.25). In general, employees choose to leave the company because low satisfaction level, low salary level, no promotion opportunity, long serve year and long monthly working hours.

## 4.5 Data Analysis and Visualisation: Exploratory Data Analysis

### Transfer variable data type into factor data type

```

1. hr$accident <- as.factor(hr$accident)
2. hr$left <- as.factor(hr$left)
3. hr$promotion <- as.factor(hr$promotion)
4. hr$dept <- as.factor(hr$dept)
5. hr$salary <- as.factor(hr$salary)

```

## Analysing categorical variables

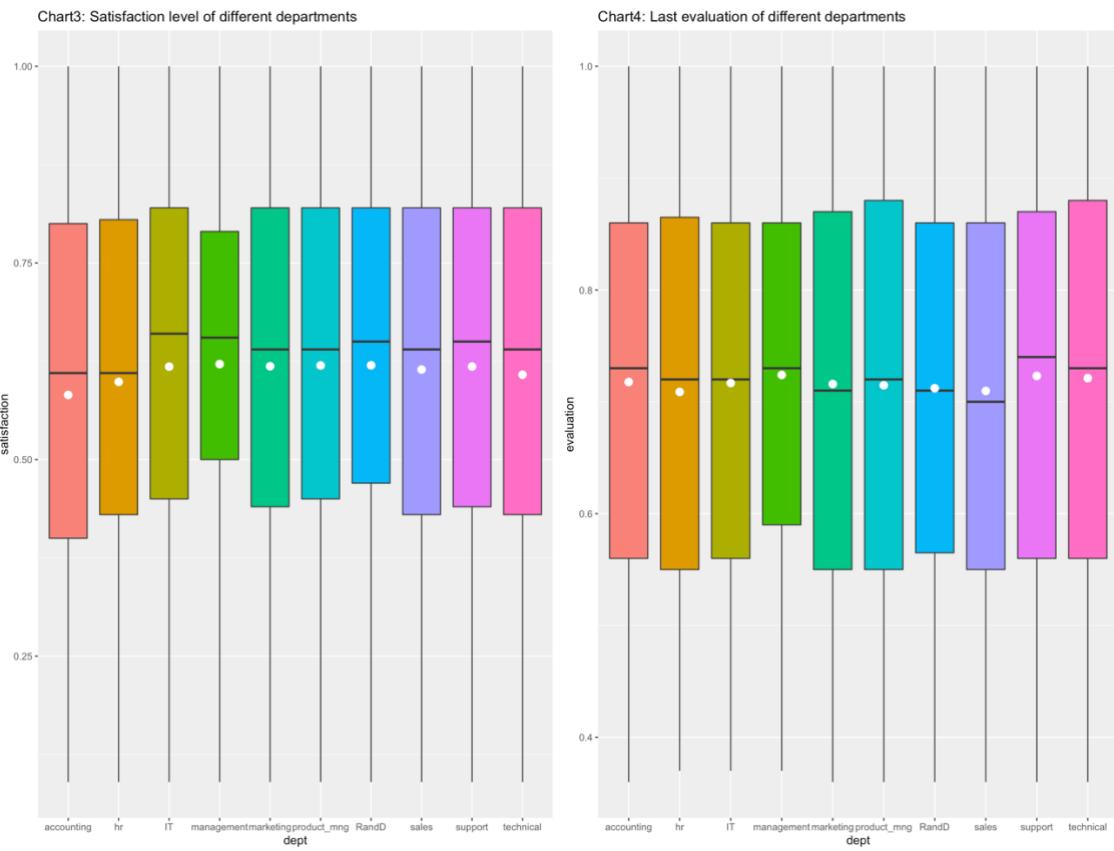
```
1. g1 <- ggplot(group_by(hr, dept), aes(x = dept, fill = dept)) + geom_bar(width = 1) +
2.     coord_polar(theta = "x") + ggttitle("Chart1: Number of employees in different departments")
3. g2 <- ggplot(group_by(hr, dept), aes(x = dept, fill = salary)) + geom_bar(width = 1) +
4.     coord_polar(theta = "x") + ggttitle("Chart2: Salary status in different departments")
5. multiplot(g1, g2, cols = 2)
```



- 1) The employees in sales, support and technical departments are dominant in terms of population in this company.
- 2) Except management, more employees working in other departments get medium- and high-level salary as the population in department increases.

## Analysing categorical and numerical variables

```
1. g3 <- ggplot(hr, aes(x = dept, y = satisfaction, fill = dept)) + geom_boxplot() +
2.     ggttitle("Chart3: Satisfaction level of different departments") +
3.     stat_summary(fun.y = mean, size = 3, color = 'white', geom = "point") + theme(legend.position = "none")
4. g4 <- ggplot(hr, aes(x = dept, y = evaluation, fill = dept)) + geom_boxplot() +
5.     ggttitle("Chart4: Last evaluation of different departments") +
6.     stat_summary(fun.y = mean, size = 3, color = 'white', geom = "point") + theme(legend.position = "none")
7. grid.arrange(g3, g4, ncol = 2)
```



- 1) Employees in accounting department get lower satisfaction and satisfaction level is biggest employee turnover factor analysed in correlation matrix. This indicates that low satisfaction maybe the major reason for accounting employee attrition.
- 2) For last evaluation score, it is pretty similar among different departments.

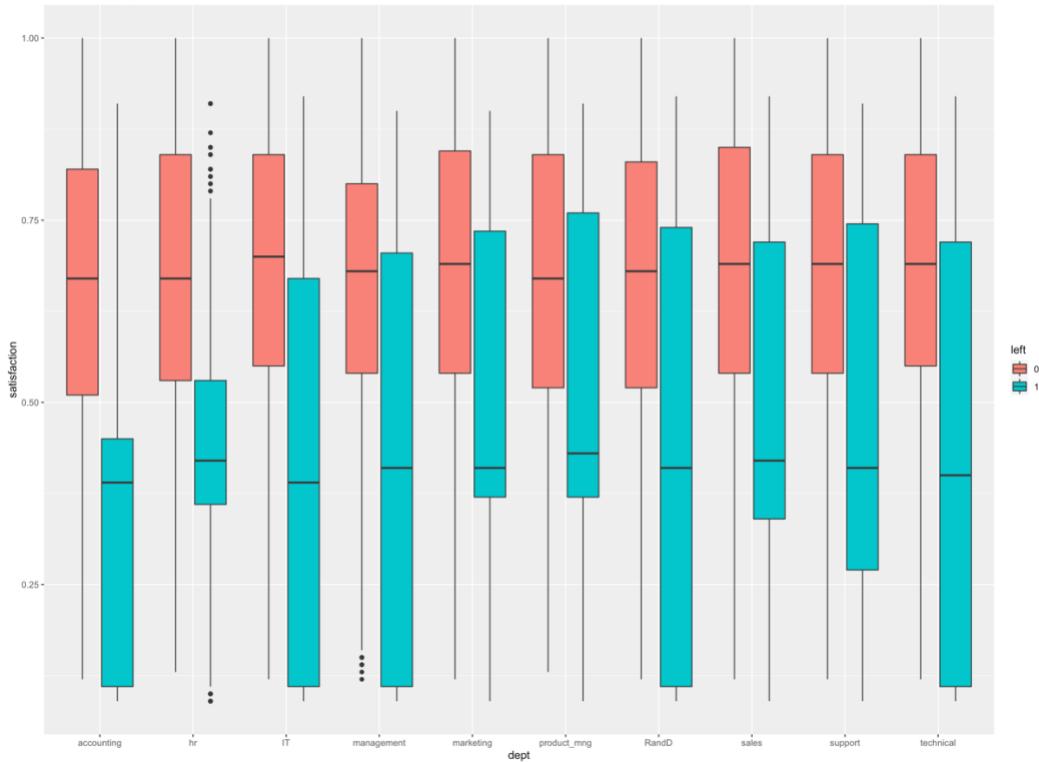
## Analysing possible reasons of employee attrition

```

1. ggplot(hr, aes(x = dept, y = satisfaction, fill = left)) + geom_boxplot() +
2. ggtitle("Chart5: Employee attrition status with different satisfaction level")

```

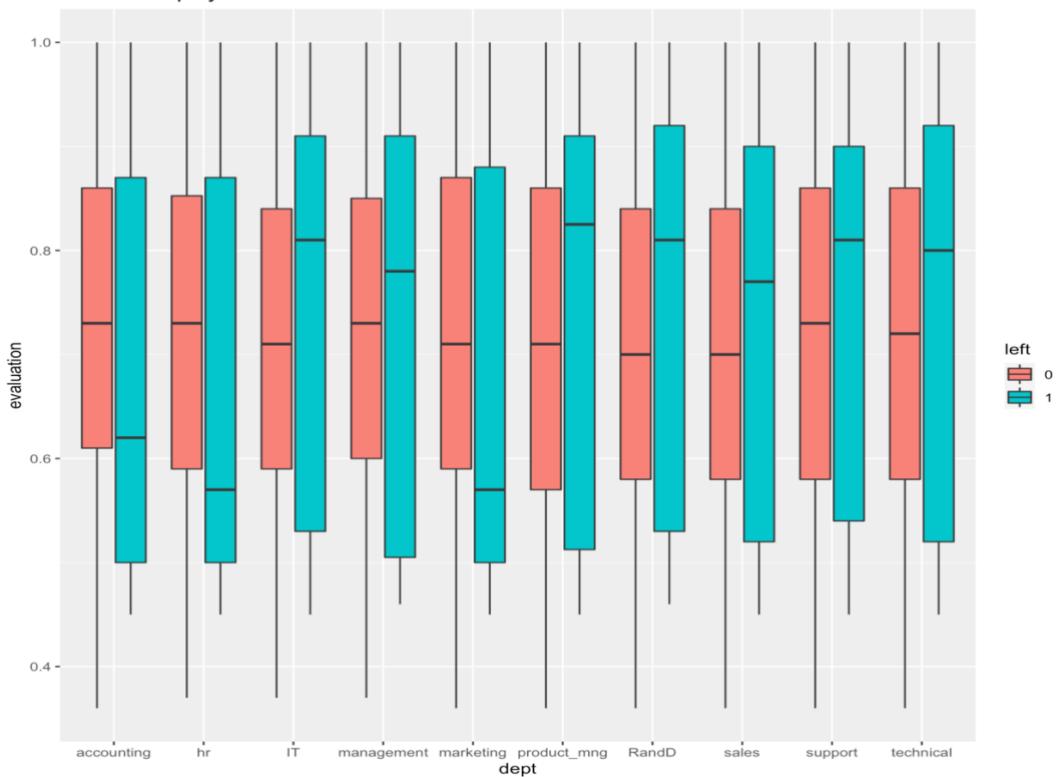
Chart5: Employee attrition status with different satisfaction level



- 1) People who leave the company normally get low satisfaction level for all departments.

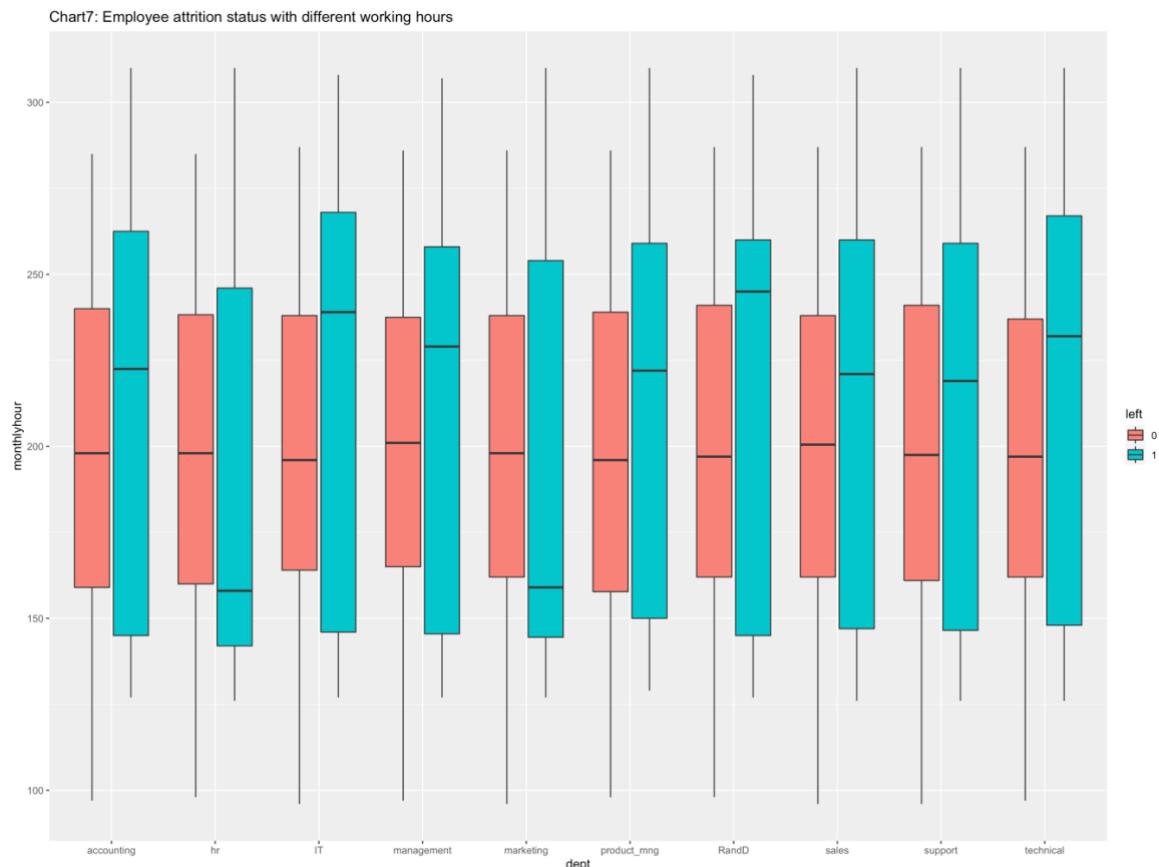
```
3. ggplot(hr, aes(x = dept, y = evaluation, fill = left)) + geom_boxplot() +
4. ggtitle("Chart6: Employee attrition status with different last evaluation")
```

Chart6: Employee attrition status with different last evaluation



- 1) Employees in accounting, hr and marketing departments get low last evaluation score and they finally leave.

```
5. ggplot(hr, aes(x = dept, y = monthlyhour, fill = left)) + geom_boxplot() +
6. gtitle("Chart7: Employee attrition status with different working hours")
```

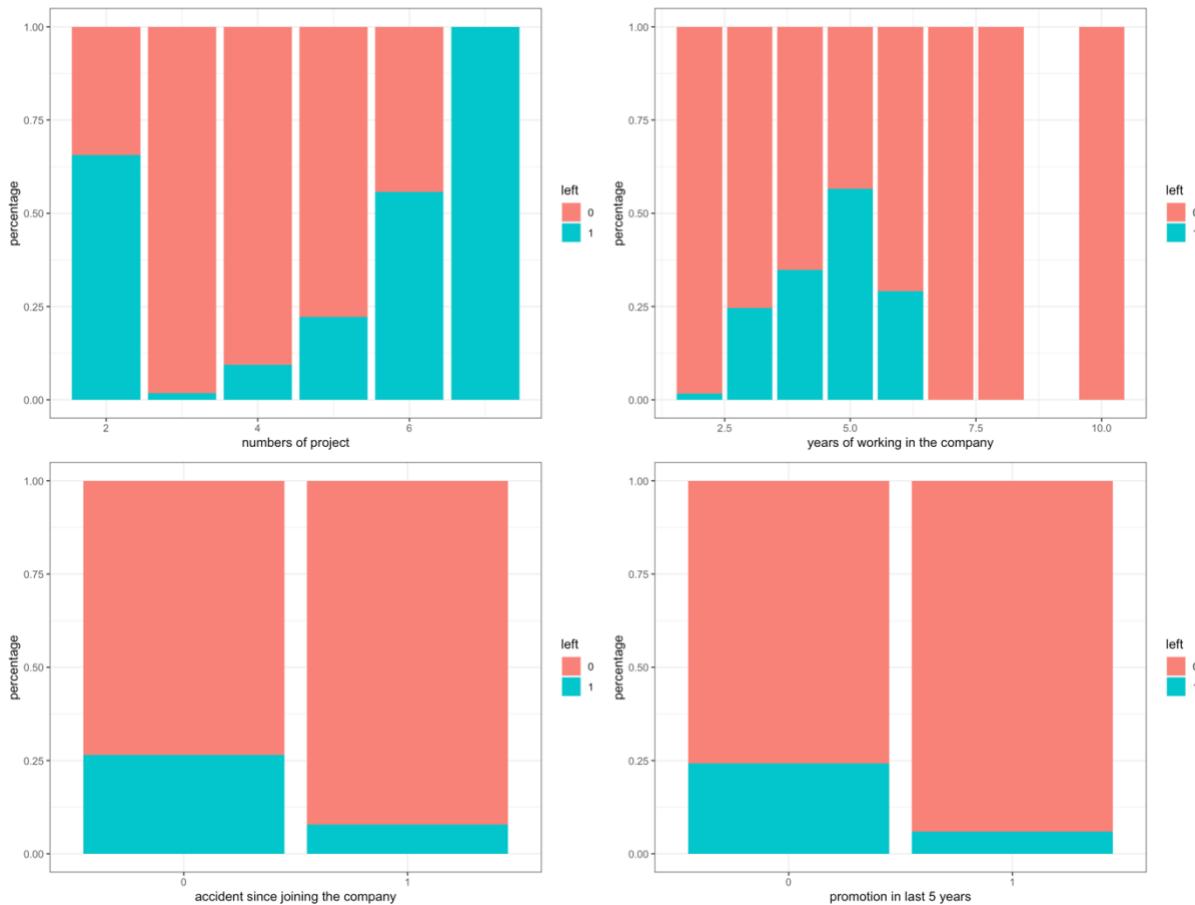


- 1) For people who still stay in the company, they work in a stable pace, with similar monthly working hours. However, for employees in hr and marketing departments, those who do not work hard finally leave.

```

1. b1 <- ggplot(hr, aes(x = project, fill = left)) +
2.   geom_bar(position = 'fill') +
3.   theme_bw() + labs(x = 'numbers of project', y = 'percentage')
4. b2 <- ggplot(hr, aes(x = serviceyear, fill = left)) +
5.   geom_bar(position = 'fill') +
6.   theme_bw() + labs(x = 'years of working in the company', y = 'percentage')
7. )
8. b3 <- ggplot(hr, aes(x = accident, fill = left)) +
9.   geom_bar(position = 'fill') +
10.  theme_bw() + labs(x = 'accident since joining the company', y = 'percentage')
11. b4 <- ggplot(hr, aes(x = promotion, fill = left)) +
12.   geom_bar(position = 'fill') +
13.   theme_bw() + labs(x = 'promotion in last 5 years', y = 'percentage')
14. grid.arrange(b1, b2, b3, b4, ncol = 2, nrow = 2)

```

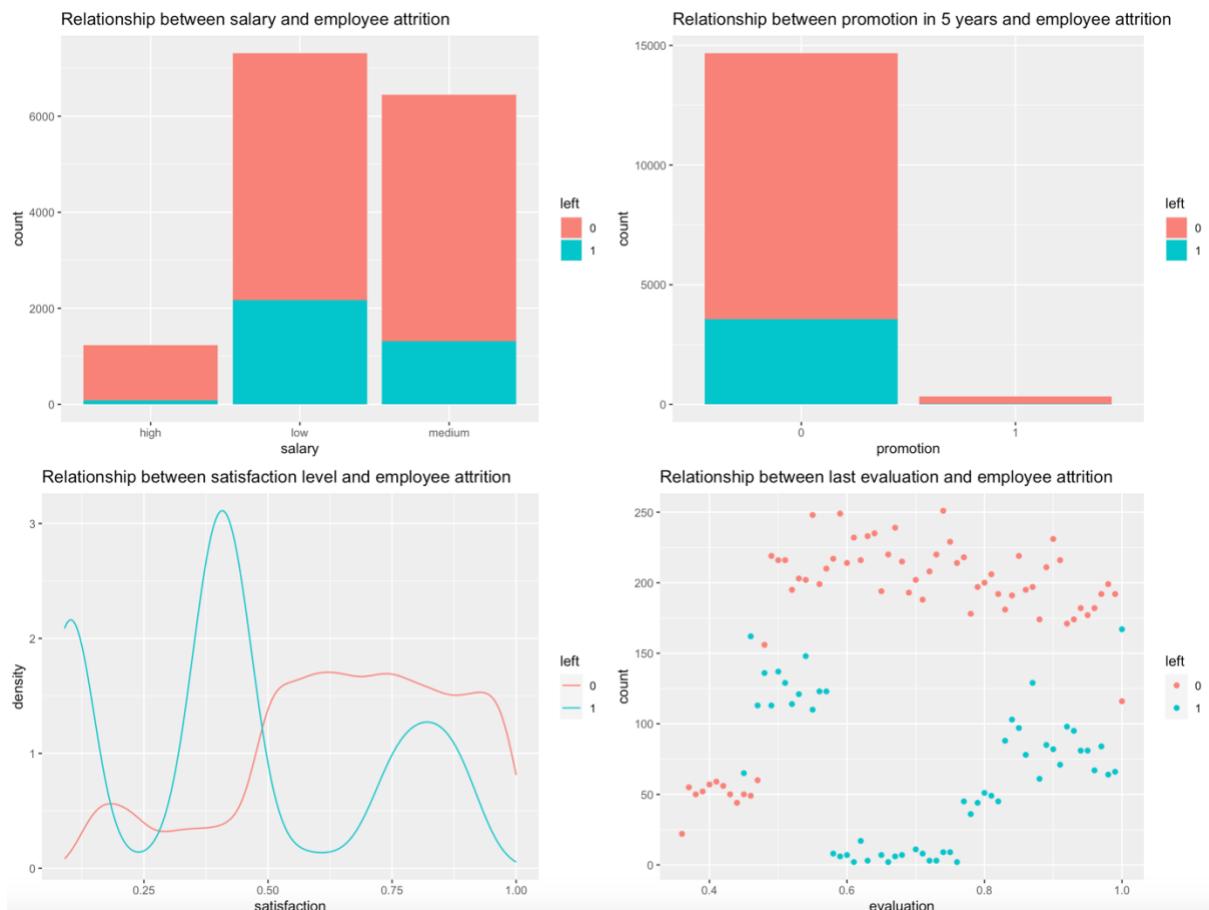


- 1) After involving three projects, more projects finished, more likely to leave.
- 2) People who work for three to six years in the company have highest turnover rate.
- 3) Employees who do not have accident and do not get promotion in last 5 years have higher turnover rate.

```

1. b6 <- ggplot(hr, aes(x = salary, fill = left)) + geom_histogram(stat = "count") +
   ggttitle("Relationship between salary and employee attrition")
2. b7 <- ggplot(hr, aes(x = promotion, fill = left)) +
   geom_histogram(stat = "count") +
   ggttitle("Relationship between promotion in 5 years and employee attrition")
3. b8 <- ggplot(hr, aes(x = satisfaction, color = left)) +
   geom_line(stat = "density") +
   ggttitle("Relationship between satisfaction level and employee attrition")
4. b9 <- ggplot(hr, aes(x = evaluation, color = left)) +
   geom_point(stat = "count") +
   ggttitle("Relationship between last evaluation and employee attrition")
5. grid.arrange(b6, b7, b8, b9, ncol = 2, nrow = 2)

```

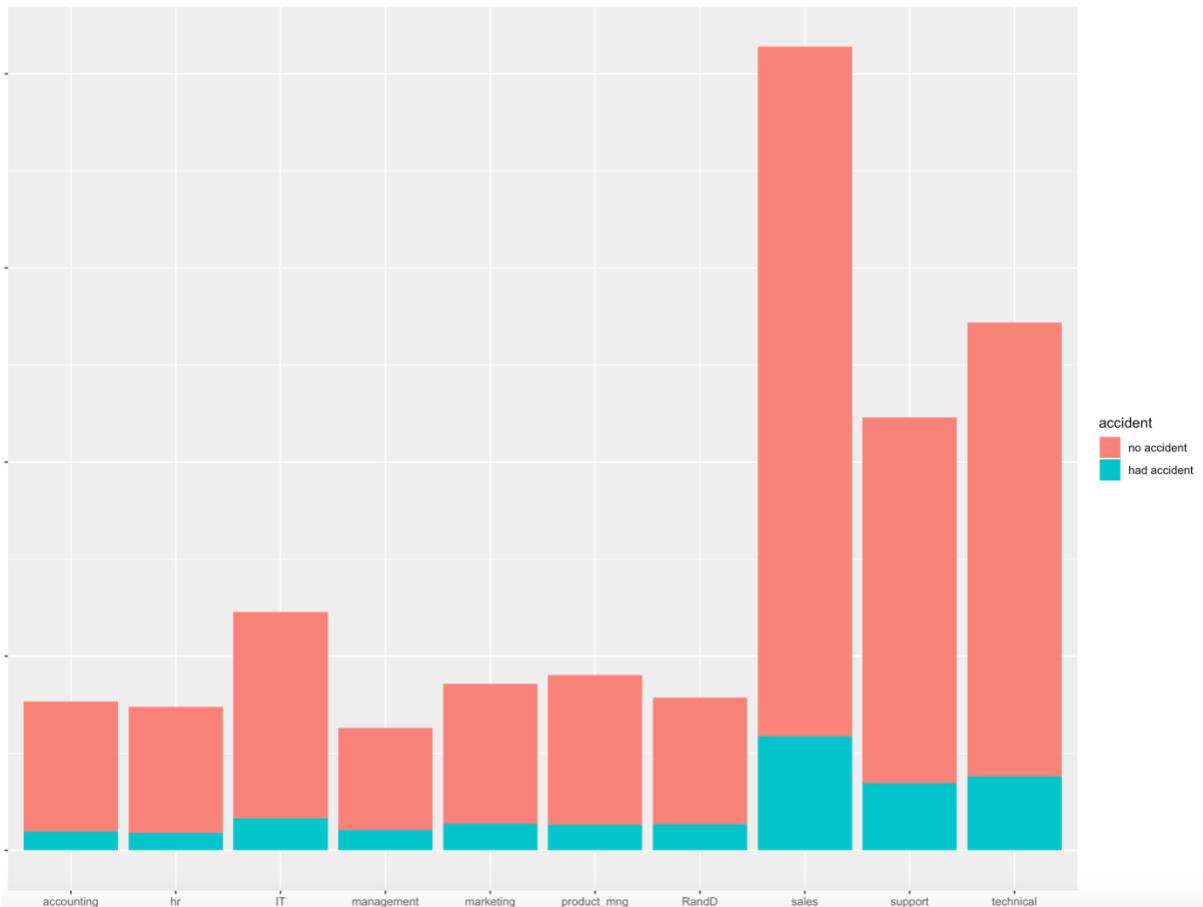


- 1) Employees who get high salary rarely leave.
- 2) If employees get promotion in the recent 5 years, most of them will not leave.
- 3) Retired employees rate satisfaction score in different regions, so we cannot say that employees who get low satisfaction level will have high probability of leaving.
- 4) A lot of retired employees will get high last evaluation score, so we cannot argue that those who get high evaluation level will probably not leave.

```

1. hr %>%
2. group_by(dept) %>%
3. ggplot(aes(y = dept, fill = accident)) + geom_bar() + coord_flip() +
4. theme(axis.text.y = element_blank(), axis.title.y = element_blank(),
5. axis.title.x = element_blank()) +
6. scale_fill_discrete(labels = c("no accident", "had accident"))

```



- 1) The number of people in each department who had accident during work is positive correlated with the population of the department. Therefore, accident is not a major reason for leaving the company.

## **4.6 Data Analysis Summary**

The major reasons of employee attrition are listed below:

- 1) Low salary: High salary's employees rarely leave.
- 2) Overload work time: Overload monthly working hours, but for employees in hr and marketing departments, they will leave because of too little working hours.
- 3) Strong working ability: After participating in 2 project, ore projects participated afterward, more likely to leave. About half of those whose last evaluation score is high leave. Those who stay in the company for three to six years are likely to leave.
- 4) No promotion in last 5 years: If getting promotion, very few employees leave. If not, over  $2/7 \approx 28.6\%$  of employees leave.

## PART FIVE: MODELING TO PREDICT EMPLOYEE ATTRITION

Predicting employee turnover is a classification problem, with two classes of leave or not leave. Three classification models would be built and evaluated under AUC and confusion matrix. Then, we would choose the best model to build an interactive table for managers to check which employee is predicted to leave.

### 5.1 Naive Bayes Model

Naive Bayes is based on Bayes' theorem, under the assumption that there is an independent relationship between predictor variables and other variables (Bhartiya et al., 2019). The model is suitable for large datasets and it utilises the probabilities of attributes to make predictions (Bhartiya et al., 2019).

#### Splitting the data into training and test set

```
1. set.seed(1234)
2. n <- nrow(hr)
3. rnd <- sample(n, n*.70)
4. train <- hr[rnd,]
5. test <- hr[-rnd,]
```

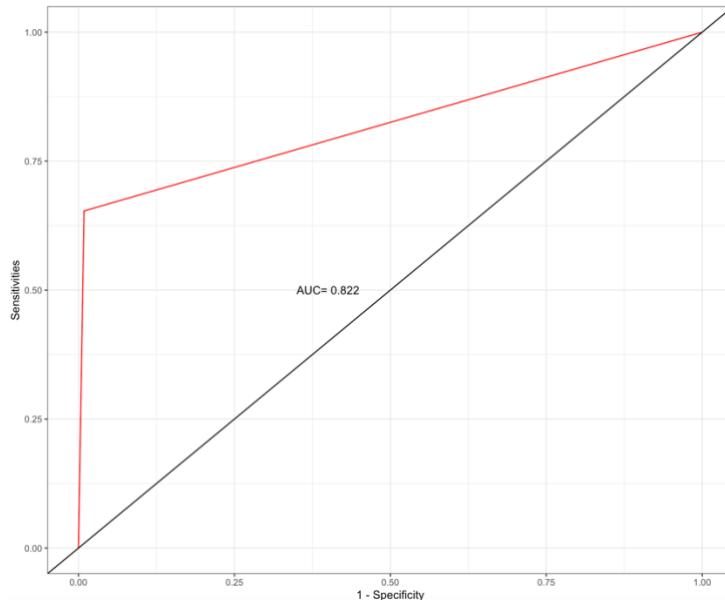
#### Build Naive Bayes Model

```
1. train_control <- trainControl(method = 'cv', number = 5)
2. nbmodel <- train(left ~ ., data = train,
   trControl = train_control, method = 'nb')
3. pred_nb <- predict(nbmodel, test[-7])
```

## Build ROC Curve and check the model's AUC

Receiver operating characteristics (ROC) curve is a graph to general evaluate the prediction accuracy of machine learning models (Fawcett, 2006). The area under ROC curve is named as Area under the ROC curve (AUC) and the higher AUC means the higher accuracy of prediction (Fawcett, 2006). AUC will be used as one criterion to evaluate the general performance of our models.

```
1. pred_nb <- as.numeric(as.character(pred_nb))
2. roc_nb <- roc(test$left, pred_nb)
3. Specificity <- roc_nb$specificities
4. Sensitivity <- roc_nb$sensitivities
5. ggplot(data = NULL, aes(x = 1 - Specificity, y = Sensitivity)) +
6.     geom_line(colour = 'red') + geom_abline() +
7.     annotate('text', x = 0.4, y = 0.5, label = paste('AUC=',
8.         round(roc_nb$auc, 3))) + theme_bw() +
9.     labs(x = '1 - Specificity', y = 'Sensitivities')
```



The Naive Bayes Model has AUC of 0.822, which is higher than 0.75 and this indicates the model is a good model to do prediction.

## Use confusion matrix to check the model's accuracy

Confusion matrix is our second criterion to evaluate classification models. According to Rohit Hebbal et al. (2018), confusion matrix is commonly used to find the best performing machine learning model and it is formatted like the graph showed below. The corresponding illustration of terminologies is also listed. In our case, TP and TN represent the model correctly predict situations that employees who would not leave and would leave the company. Therefore, TP and TN are important indicators of our model's detailed accuracy in predicting the two situations.

| Actual/Predicted |    | 0  | 1 |
|------------------|----|----|---|
| 0                | TN | FP |   |
| 1                | FN | TP |   |

| Meaning             |   |
|---------------------|---|
| True Positive (TP)  | the observation is predicted to be positive when the actual observation is positive |
| False Negative (FN) | the observation is predicted to be negative when the actual observation is positive |
| False Positive (FP) | the observation is predicted to be positive when the actual observation is negative |
| True Negative (TN)  | the observation is predicted to be negative when the actual observation is negative |

```
1. prop.table(table(pred_nb, test$left, dnn = c("Actual", "Predicted")), 1)
```

### Result:

```
1.      Predicted
2. Actual      0          1
3.      0 0.75505668 0.08246277
4.      1 0.00689042 0.15559013
```

With the accuracy rate of near 75.5%, the model is a good one when predict that employees do not leave the company. However, it does not perform well when predict employee turnover, as it only gets around 15.6% accuracy rate. This indicates that we should try other models.

## 5.2 Decision Tree Model

Decision tree is used to find the correlations between attributes in an entire dataset and the corresponding graph can be produced as a decision support tool (Chesney, 2009). A Decision Tree Model would be built and accessed using AUC and confusion matrix as before.

### Build the Decision Tree Model

```
1. dtree <- rpart(left ~., data = train)
2. preds <- predict(dtree, test, type = "class")
```

### Build ROC Curve and check the model's AUC

```
1. rocv <- roc(as.numeric(test$left), as.numeric(preds))
2. rocv$auc
```

Result:

```
1. Area under the curve: 0.9524
```

The AUC is above 90%, which indicate the Decision Tree Model is much better than the Naive Bayes Model.

### Use confusion matrix to check the model's accuracy

```
1. prop.table(table(test$left, preds, dnn = c("Actual", "Predicted"))), 1)
```

Result:

```
1.      Predicted
2. Actual      0      1
3.      0 0.98861646 0.01138354
4.      1 0.08379888 0.91620112
```

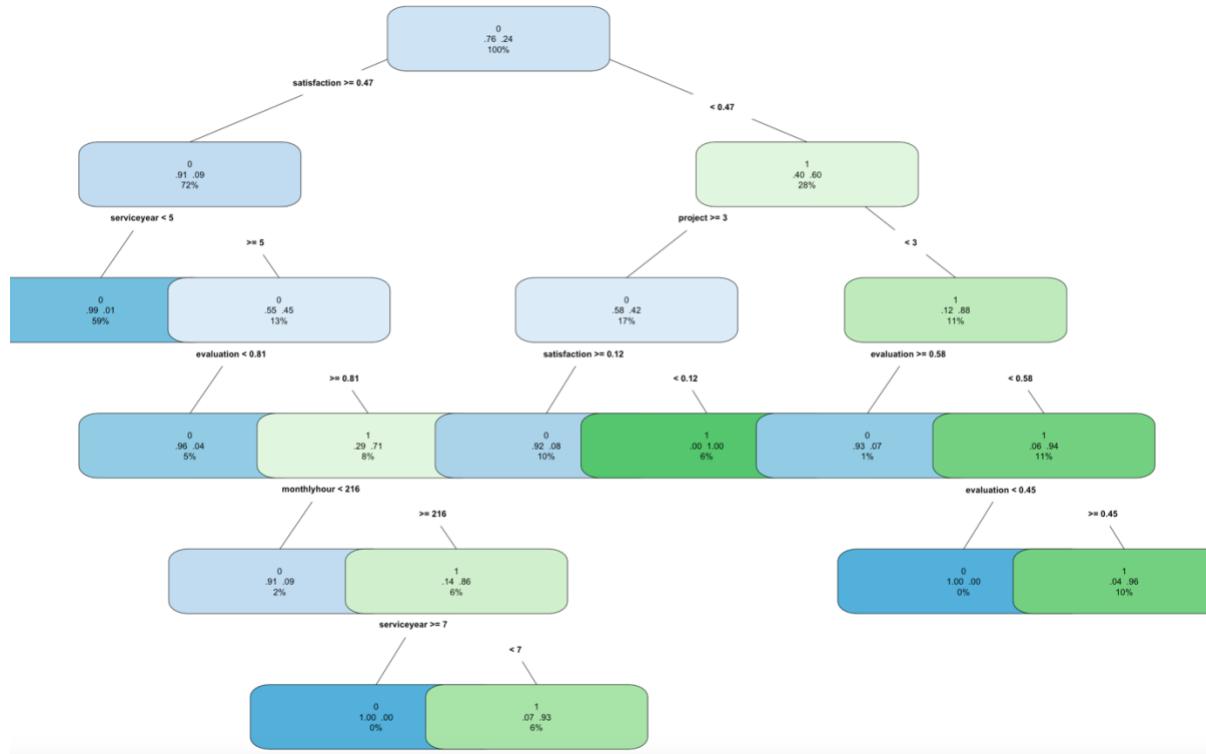
Again, the model has high accuracy of predicting both employees who leave and do not leave the company. Therefore, we can conclude that the Decision Tree Model is better than Naive Bayes Model in this case.

## Draw the decision tree diagram

```

1. rpart.plot(dtree,
2.             type = 4,
3.             extra = 104,
4.             tweak = 0.8,
5.             fallen.leaves = F,
6.             cex = 0.7)

```



As the decision tree showed above, satisfaction is the most important factor of employee attrition. Number of projects involved, serve year, monthly working hours, last evaluation are also important factors. This Decision Tree can help managers predict an employee will leave or not intuitively.

### 5.3 Random Forest Model

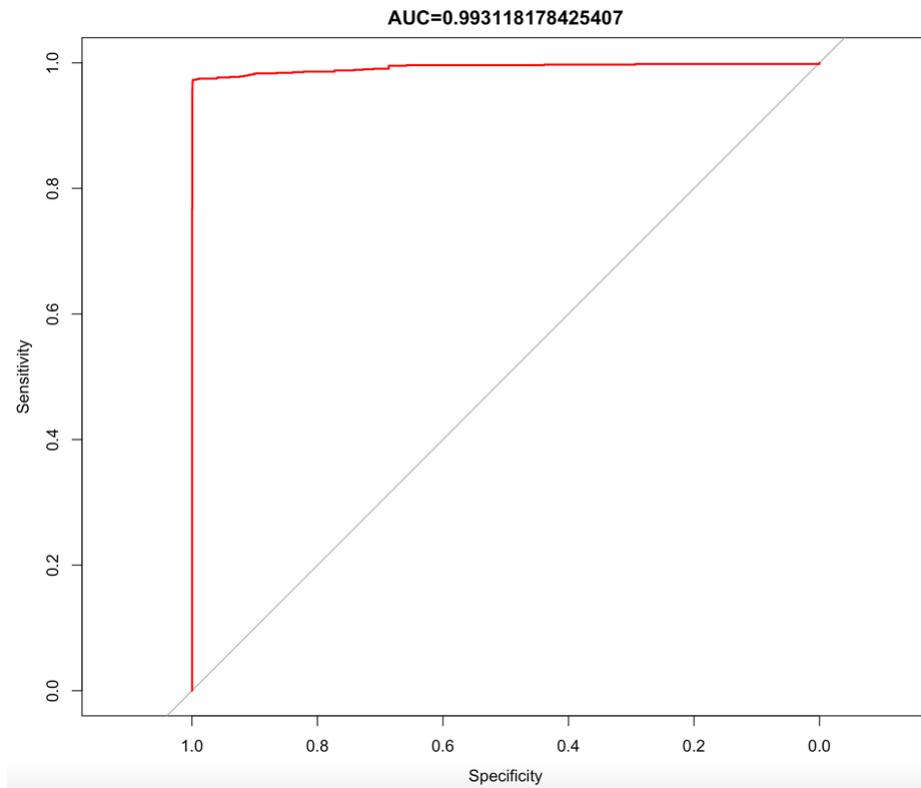
Random Forest builds many decision trees and then combine them to perform a better prediction (Bhartiya et al., 2019). A Random Forest Model would be established and evaluated using the same criteria as before.

#### Build Random Forest Model

```
1. index <- sample(2, nrow(hr), replace = T, prob = c(0.7,0.3))
2. train <- hr[index == 1,]; test <- hr[index == 2,]
3. rfmodel <- randomForest(left~, data = train)
4. predict.hr <- predict(rfmodel, test)
```

#### Build ROC Curve and check the model's AUC

```
1. prob.hr <- predict(rfmodel, test, type = "prob")
2. roc.hr <- roc(test$left, prob.hr[,2], levels = levels(test$left))
3. plot(roc.hr,type="S", col ="red", main = paste("AUC=", roc.hr$auc, sep = ""))
```



The AUC is extremely high, so among the tree models above, this company should choose the Random Forest Model to predict employee attrition.

## Use confusion matrix to check the model's accuracy

```
1. confusionMatrix(test$left, predict.hr)
```

Result:

```
1. Confusion Matrix and Statistics
2.
3.             Reference
4. Prediction     0      1
5.          0 3362     3
6.          1   32 1039
7.
8.             Accuracy : 0.9921
9.         95% CI : (0.989, 0.9945)
10.    No Information Rate : 0.7651
11.    P-Value [Acc > NIR] : < 2.2e-16
12.
13.             Kappa : 0.9783
14.
15. McNemar's Test P-Value : 2.214e-06
16.
17.             Sensitivity : 0.9906
18.             Specificity : 0.9971
19.    Pos Pred Value : 0.9991
20.    Neg Pred Value : 0.9701
21.             Prevalence : 0.7651
22.             Detection Rate : 0.7579
23. Detection Prevalence : 0.7586
24.       Balanced Accuracy : 0.9938
25.
26. 'Positive' Class : 0
```

Again, Random Forest Model is the best one, having extremely high accuracy in predicting employees who would leave and not leave.

## 5.4 Interactive Table of Predicting Employee Attrition

```
1. predict.hr <- as.numeric(as.character(predict.hr))
2. pred_end <- predict(rfmodel, test[-7], type = 'prob')
3. data_end <- cbind(round(pred_end, 3), predict.hr)
4. datatable(data_end)
```

|    | 0     | 1     | predict.hr |
|----|-------|-------|------------|
| 2  | 0.032 | 0.968 | 1          |
| 6  | 0     | 1     | 1          |
| 7  | 0     | 1     | 1          |
| 10 | 0     | 1     | 1          |
| 11 | 0     | 1     | 1          |
| 12 | 0     | 1     | 1          |
| 14 | 0     | 1     | 1          |
| 16 | 0     | 1     | 1          |
| 18 | 0.002 | 0.998 | 1          |
| 19 | 0.066 | 0.934 | 1          |
| 23 | 0     | 1     | 1          |
| 25 | 0     | 1     | 1          |
| 31 | 0.01  | 0.99  | 1          |
| 32 | 0     | 1     | 1          |
| 34 | 0     | 1     | 1          |
| 36 | 0.002 | 0.998 | 1          |
| 38 | 0.002 | 0.998 | 1          |
| 43 | 0     | 1     | 1          |

Showing 1 to 25 of 4,436 entries

Previous 1 2 3 4 5 ... 178 Next

Based on the Random Forest Model which has 99.3% accuracy rate, we build an interactive table. In this table, 1 for predicting employee turnover and 0 for predicting employees will not leave, and 'predict.hr' represent the prediction result. For example, employee whose id is 2 has 96.8% for leaving and this employee actually leave. This table would be useful for managers to check which employee would leave intuitively and the corresponding possibility. After knowing which employees would leave, and the major reasons analysed in the previous section, managers may take actions to prevent employees from leaving efficiently.

## **REFERENCES**

Bhartiya N., Jannu S., Shukla P. and Chapaneri R. (2019), 'Employee Attrition Prediction Using Classification Models', *2019 IEEE 5th International Conference for Convergence in Technology (I2CT)*, Bombay, India, pp.1-6.

Chesney, T. (2009) *Searching For Patterns: How We Can Know without Asking*. Nottingham: Nottingham University Press.

Fawcett, T. (2006), 'An introduction to ROC analysis', *Pattern Recognition Letters*, 27(8), pp.861-874.

Lu, B. (2019), *Demystifying The Correlation Matrix*, Data Driven Investor. Available at: <https://www.datadriveninvestor.com/2019/04/24/demystifying-the-correlation-matrix/> (Accessed: 01 May 2020)

Rohit Hebbar A., Patil S. H., Rajeshwari S. B. and Saqqaf, S. S. M. (2018), 'Comparison of Machine Learning Techniques to Predict the Attrition Rate of the Employees', *2018 3rd IEEE International Conference on Recent Trends in Electronics, Information & Communication Technology (RTEICT)*, Bangalore, India, pp. 934-938