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STEPHEN KNOTT

UX Designer / UI Developer

I am an accomplished UX Designer with a strong project management background, specializing in designing and developing interactive web applications, utilizing current practices in HTML, CSS, responsive design, and javascript. My knowledge of current design tools for front-end development and my experience in usability research, wireframes, and testing prototypes allows me to understand user intentions across various online platforms.

Experience

Iora Health | Boston, MA   January 2016 - October 2016
UI Developer

- Worked with design and engineering teams to help develop front-end architecture for Iora's EMR software "Chirp", utilizing HTML, CSS, React, and Backbone.
- Collaborated and built with design team Chirp's CSS syntax and pattern library from the ground up.
- Conducted usability research and testing to build lo-fi prototypes for new software designs with various practice members including nurses, health coaches, and doctors.

Ace Ticket Worldwide, Inc. | Boston, MA   September 2012 - January 2016
UX Designer / UI Developer

- Designed front-end for Aceticket.com and Ace Ticket mobile using HTML, CSS, Javascript, and PHP, which garnered positive reviews by users (ex: "easy to use"), and helped increase overall conversion goals by 3% from 2012-2014.
- Planned, collaborated, and designed multiple Ace Ticket co-branded web applications including Boston.com's ticket portal, Tickets for Charity, and Ace Concierge.
- Created and managed cohesive online marketing campaigns including banner ads, responsive email templates, and mass marketing mediums.

Lachance Design, LLC | Lowell, MA   July 2008 - September 2012
Web Designer / UI Developer

- Managed design and implementation of wireframes into dynamic web applications for senior living industry in Boston and Philadelphia.
- Collaborated with marketing directors of various senior care management facilities to create and promote brand identity to be used in web and print media.
- Analyzed user traffic data to improve overall user experience, and increased clients' conversion goals.

Education

BFA, Graphic Design | University of Massachusetts, Lowell   May 2006

Conducting Usability Testing | Interaction Design Foundation   Aug 2016

Design Sprint Workshop | Fresh Tilled Soil   Oct 2016

User Research - Methods and Best Practices | Interaction Design Foundation   December 2016

References, additional trainings, and user reviews available upon request.