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# **Speaker Info**



I am a fourth-year Ph.D. candidate at NExT Research Center, National University of Singapore (NUS).

**Current research interests**: trustworthy LLM, LLM safety, LLM evaluation.

**Experience**:

2021 - Now: Ph.D, NUS, School of Computing

2016 - 2020: B.S., Peking University, Yuanpei College

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(Actively looking for postdoc positions!)

### Homepage



### **Outline**

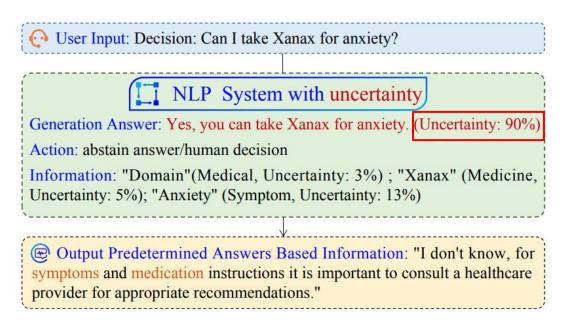
- Uncertainty Estimation
  - Quantifies the model's uncertainty about predictions.
  - High uncertainty tends to lie outside of boundary.
- Confidence Calibration
  - Aligns LLM's confidence with actual correctness of predictions.
  - ☐ High confidence tends to lie inside of boundary.
- Internal State Probing
  - Probes LLM internal states (e.g., attention heads, hidden layers, neurons) to assess factual accuracy.

### **Outline**

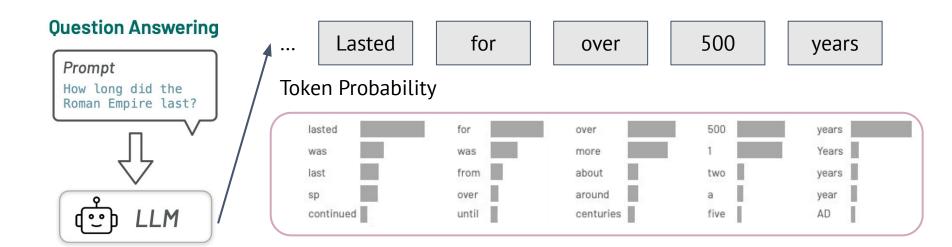
- Uncertainty Estimation
  - ☐ Token Probability-based
  - Semantic-based
  - Uncertainty Decomposition
  - Conformal Prediction
- Confidence Calibration
- ☐ Internal State Probing

# **Uncertainty Estimation**

LLM, as a neural network, makes mistakes. Estimating the reliability of LLM's output is important.



# **Uncertainty Estimation (UE) – Token Probability-based**



### Max/Avg Prob.

$$Max(-\log p)_i = \max_j (-\log p_{ij}), \qquad Max(\mathcal{H})_i = \max_j [\mathcal{H}_{ij}],$$

$$Avg(-\log p)_i = -rac{1}{J}\sum_i \log p_{ij}, \qquad \quad Avg(\mathcal{H})_i = rac{1}{J}\sum_i \mathcal{H}_{ij},$$

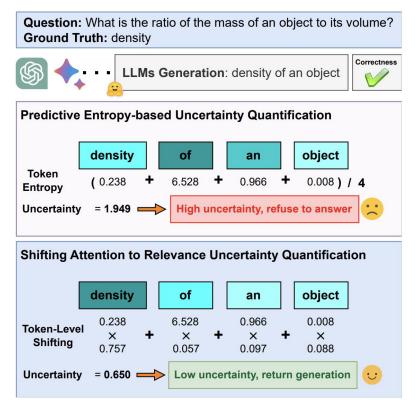
# Max/Avg Entropy

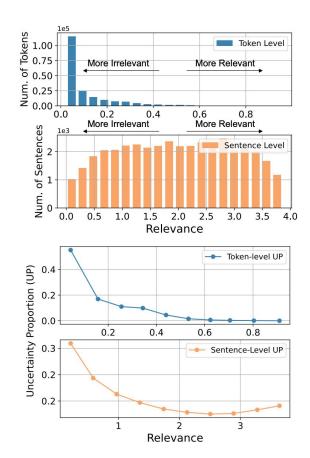
$$Avg(\mathcal{H})_i = rac{1}{J} \sum_i \mathcal{H}_{ij},$$



## **Uncertainty Estimation (UE) – Token Probability-based**

### Different token weights and granularity







### **Uncertainty Estimation (UE) – Semantic-based**

### **Semantic Entropy**

- 1. **Generation:** Sample M sequences  $\{s^{(1)}, \ldots, s^{(M)}\}$  from the predictive distribution of a large language model given a context x.
- 2. Clustering: Cluster the sequences which mean the same thing using our bi-directional entailment algorithm.
- 3. **Entropy estimation:** Approximate semantic entropy by summing probabilities that share a meaning following Eq. (2) and compute resulting entropy. This is illustrated in Table 1.

$$p(c \mid x) = \sum_{\mathbf{s} \in c} p(\mathbf{s} \mid x) = \sum_{\mathbf{s} \in c} \prod_{i} p(s_i \mid s_{< i}, x).$$

(a) Scenario 1: No semantic equivalence

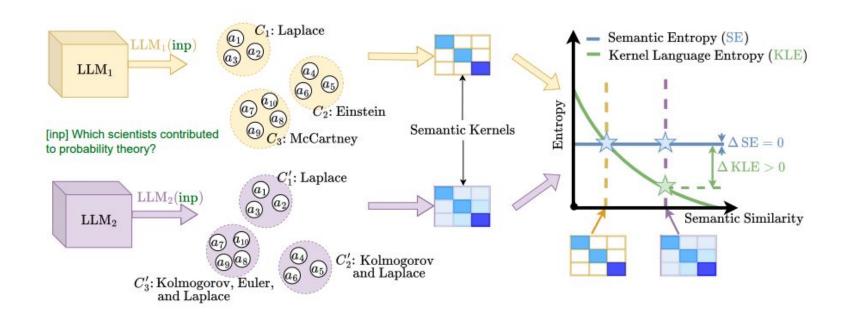
(b) Scenario 2: Some semantic equivalence

Answer s	Likelihood $p(\mathbf{s} \mid x)$	Semantic likelihood $\sum_{\mathbf{s} \in c} p(\mathbf{s} \mid x)$	Answer s	Likelihood $p(\mathbf{s} \mid x)$	Semantic likelihood $\sum_{\mathbf{s} \in c} p(\mathbf{s} \mid x)$
Paris Rome	0.5 0.4	0.5 0.4	Paris It's Paris	0.5 0.4	0.9
London	0.1	0.1	London	0.1	0.1
Entropy	0.94	0.94	Entropy	0.94	0.33



## **Uncertainty Estimation (UE) – Semantic-based**

**Kernel Language Entropy**: considering inter-cluster similarity





# **Uncertainty Estimation – Uncertainty Decomposition**

Uncertainty

=

Epistemic Uncertainty

+

Aleatoric Uncertainty

### Model uncertainty:

- Model lack of knowledge
- Suboptimal modeling
- Perturbation randomness
- Reducible with stronger model
- ~ Parametric Knowledge Boundary
  - Outward Knowledge Boundary

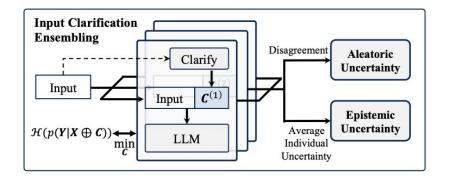
### Data uncertainty:

- Question ambiguity
- Multiple answers
- Generation randomness (entropy)
- Less likely to be reducible
- ~ Outward Knowledge boundary

Most current works **do not distinguish** the two types of uncertainty and focus on the general identification of the **Outward Knowledge Boundary**.

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# **Uncertainty Estimation – Uncertainty Decomposition**



$$\mathcal{H}(q(\boldsymbol{Y}|\boldsymbol{X})) = \underbrace{\mathcal{I}(\boldsymbol{Y};\boldsymbol{C}|\boldsymbol{X})}_{\textcircled{1}'} + \underbrace{\mathbb{E}_{q(\boldsymbol{C}|\boldsymbol{X})}\mathcal{H}(q(\boldsymbol{Y}|\boldsymbol{X}\oplus\boldsymbol{C}))}_{\textcircled{2}'}.$$

### Aleatoric uncertainty (1):

mutual information between the model output distribution and the clarifications.

**Epistemic uncertainty (2):** average entropy of the output distribution given different clarifications.

### **Uncertainty Estimation – Conformal Prediction**

For classification task, conformal prediction produces a prediction set of labels  $\mathcal{C}(X_t) \subset \mathcal{Y}$ 

$$p(Y_t \in \mathcal{C}(X_t)) \ge 1 - \alpha,$$

- 1. Identify a heuristic notion of uncertainty based on the model f;
- 2. Define a conformal score function  $s(X,Y) \in \mathbb{R}$  with larger scores encoding worse agreement between X and Y; e.g., using softmax score corresponding to the true label  $s(X,Y) = 1 f(X)_Y$
- 3. Compute conformal scores on the calibration set  $s_1 = s(X_c^{(1)}, Y_c^{(1)}), \ldots, s_n = (X_c^{(n)}, Y_c^{(n)})$  and calculate a threshold  $\hat{q}$  as the  $\frac{\lceil (n+1)(1-\alpha) \rceil}{n}$  quantile of the calibration scores,

$$\hat{q} = \operatorname{quant}\left(\left\{s_1, \dots, s_n\right\}, \frac{\lceil (n+1)(1-\alpha)\rceil}{n}\right),$$
 (2)

where  $\lceil \cdot \rceil$  is the ceiling function;

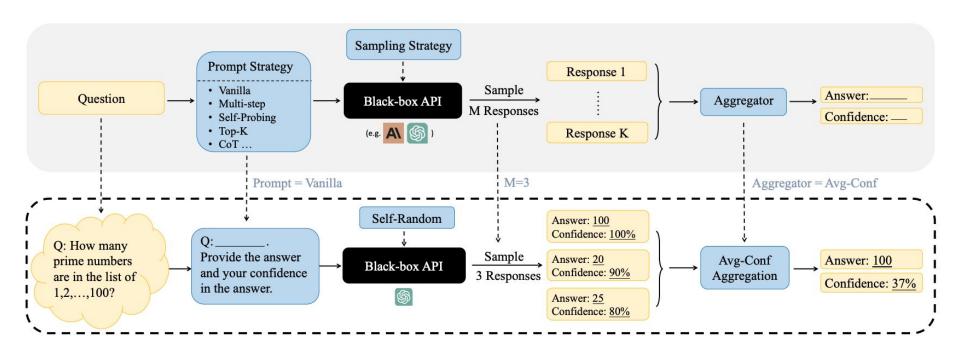
4. Construct the prediction set for each test instance  $X_t$  as

$$C(X_t) = \{ Y' \in \mathcal{Y} : s(X_t, Y') \le \hat{q} \}. \tag{3}$$

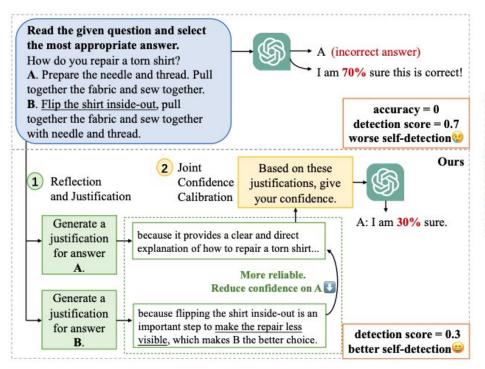
### **Outline**

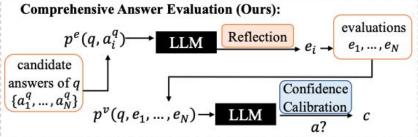
- Uncertainty Estimation (UE)
- Confidence Calibration
  - Prompt-based Calibration
  - ☐ Fine-tuning for Calibration
- Internal States Probing

# **Confidence Calibration – Prompt-based Calibration**



# **Confidence Calibration – Prompt-based Calibration**







## **Confidence Calibration – Prompt-based Calibration**

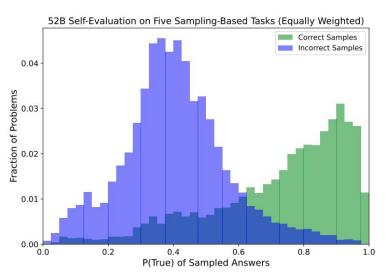
### P(True)

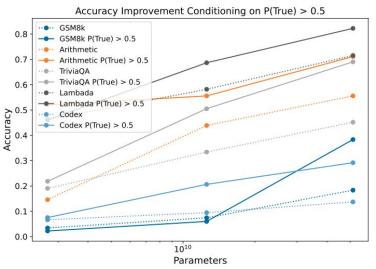
Question: Who was the first president of the United States? Proposed Answer: George Washington

Is the proposed answer:

- (A) True
- (B) False

The proposed answer is:

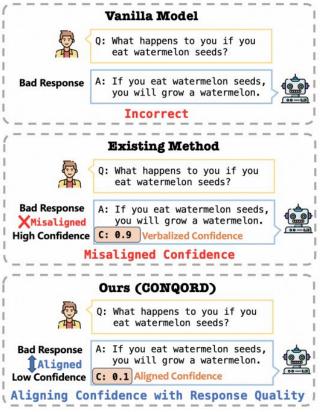






## **Confidence Calibration – Fine-tuning for Calibration**

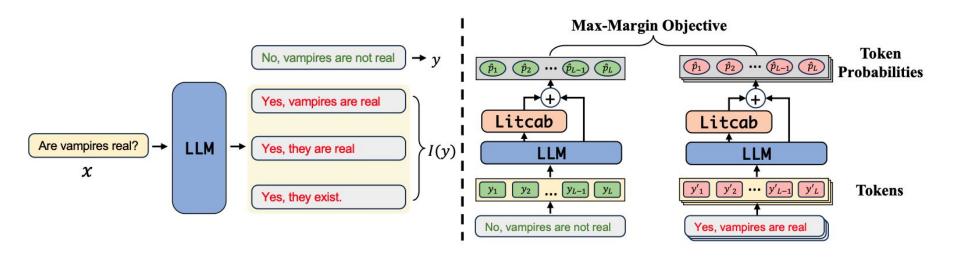
Fine-tuning for verbalized confidence expression





## **Confidence Calibration – Fine-tuning for Calibration**

### Adjusting token probability





### **Outline**

- ☐ Uncertainty Estimation (UE)
- Confidence Calibration
- Internal State Probing



### Internal State Probing – Inference-Time Intervention (ITI)

### **Motivation**

LLMs often know factual truth internally but still output falsehoods.

### Proposed Method (ITI)

- During inference, identify a sparse subset of attention heads whose activations correlate with truth (measured by TruthfulQA).
- Shift activations along these "truthful directions" to nudge output toward truth.

### **Key Observation**

There's ~40% gap between what LLMs' hidden activations encode (via probe accuracy) vs. what they generate (output accuracy).

### Result

On Alpaca (instruction-tuned LLaMA), truthfulness jumped from  $32.5\% \rightarrow 65.1\%$  on TruthfulQA.



### Internal State Probing - Universal Truthfulness Hyperplane

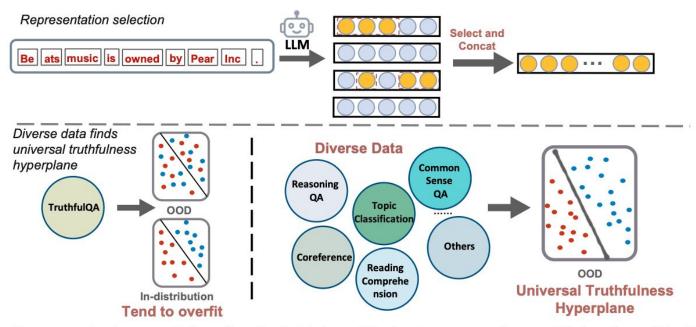
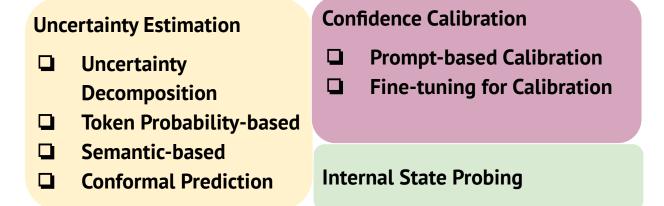


Figure 1: **Top**: we extract representations from the last token of the input sequence, then specific locations of the hidden states inside the LLM are selected and concatenated as input to train the probe. **Bottom**: Previous works mainly train the linear probe on one dataset which tends to overfit spurious features. Our work utilizes diverse datasets to examine whether a universal truthfulness hyperplane exists that can generalize to out-of-domain data.

# **Knowledge Boundary Identification – Summary**



Identification approaches should be designed for different knowledge boundaries, suiting different mitigation approaches.