Rising awareness among the consumer has led to this becoming a most active area of the law. More consumers are approaching various consumer courts for justice. Here are a few more links to articles and other websites that may prove helpful.

**Links:**

- This website has very good information on consumer courts and how to approach them. It seems dedicated to consumer court complaints:

<http://info.akosha.com/consumer-complaints/consumer-protection/frequently-asked-questions-consumer-complaints/>

-[Delhi State Commission website](http://delhistatecommission.nic.in/)

-[National Consumer Disputes Redressal Commission](http://ncdrc.nic.in/)

-[National Consumer Helpline](http://www.nationalconsumerhelpline.in/Index.aspx) - The toll-free consumer helplines can be accessed at the following numbers:

National Toll-Free numbers (BSNL/MTNL) customers - 1800-11-4000

Others: 011-27006500, 011-27662955, 011-27662956, 011-27662957, 011-27662958

An SMS can also be sent to 8800939717 mentioning the name and city