

Web Developer

Student

Computer Enthusiast

My name is David, I'm 18, and I'm a college student most of the way through my AAS degree in Web Development. I have a great deal of experience in customer service roles, and a strong grasp of computer systems and support. I work hard, consistently, and am always eager to learn something new. You can check out my website at the link below to see my web development skills in practice, and my portfolio.

Education

Durham Technical Community College

Associate's Degree - Web Development (2018 - 2020)

Currently enrolled, expected to graduate in 2020. This degree covers web design, database management, programming, and networking; in addition, this degree encompasses the IT Foundations certificate listed below.

Durham Technical Community College

Certificate - IT Foundations (Issued 2019)

I graduated from this certificate as a subset of my Web Development degree. It includes hardware/software support, network security, and networking foundations.

Carrboro High School

High School Diploma (2014 - 2018)

I graduated high school as a member of many clubs, an active participant in the arts, and the co-founder of the CHS ramen club.

Relevant Links

LinkedIn

[linkedin.com/in/david-knox-developer](https://www.linkedin.com/in/david-knox-developer)

Website/Portfolio

davidaknox.com

GitHub

github.com/knoxd8256

HackerRank

hackerrank.com/knoxd8256

Email

dakdave26@gmail.com

Skills

Web Technologies

- *HTML5*
- *PHP*
- *CSS3*
- *CSS Grid*
- *Responsive Design*
- *JavaScript*
- *Python*
- *Flask*
- *Servers/Hosting*
- *Cloud Platforms*
- *SSH/SFTP*

Development Tools

- *Adobe CC*
- *Dreamweaver*
- *Adobe XD*
- *Photoshop*
- *Microsoft Access*
- *Virtual Studio Code*
- *Vi / Vim*
- *Git / Github*
- *Node.js*
- *Firefox Dev Tools*
- *Google Cloud*

Experience

Computer Lab Monitor

Durham Technical Community College

September 2019 - Present

As a computer lab monitor, my job is to watch the lab and check people's ID as they enter. I enforce the rules, and help users with the computers and printing system when needed.

Skills

Basic Computer Skills
Customer Service
Basic Printer Maintenance
Troubleshooting

Crew Member

Jersey Mike's Subs

August 2019 - Present

At Jersey Mike's I do everything involved with selling sandwiches, from slicing meat to grilling hot subs, as well as the customer service and register operation. I work with a team to make sure everything gets done, including maintenance and cleaning of the restaurant.

Skills

Cooking
Cleaning
Customer Service
Food Prep

Junior Account Manager

APX Direct

May - June 2019

At APX, I did customer acquisition in the field. There I learned about POS systems and proper sales documentation. My job consisted of pitching to customers at Wal*mart about SPECTRUM services, and entering those orders into Salesforce to be processed.

Skills

Use of Salesforce
Customer Acquisition
Customer Service
Business Strategy

Fresh CAP 2 Associate

Walmart

February - May 2019

On the Fresh CAP team, I dealt with fresh foods, including bakery items, meats, and produce. This included keeping track of expiration dates, inspecting product for freshness, and guiding customers throughout the store.

Skills

Inventory Management
Product Assessment
Customer Service
Food Safety

CAP 2 Associate

Walmart

December 2018 - February 2019

In my first position at Wal*mart, I was a member of CAP Team 2. We were in charge of incoming freight, and customer service. My job was to move freight off of the truck in the warehouse, onto pallets and carts, and to then moving product to the salesfloor shelves.

Skills

Inventory Management
Stocking / Shelving
Customer Service
Truck Throwing

Sandwich Artist

Subway

August - December 2018

At Subway I worked the cash register, made sandwiches, talked to customers, stocked front-of-store merchandise, cleaned the restaurant, prepared ingredients, and kept track of stock expiration dates.

Skills

Food Prep
Restaurant Maintenance
Customer Service
Baking