# Automatic Pet Water Fountain

## User manual



Instructions

Please read this manual carefully before use

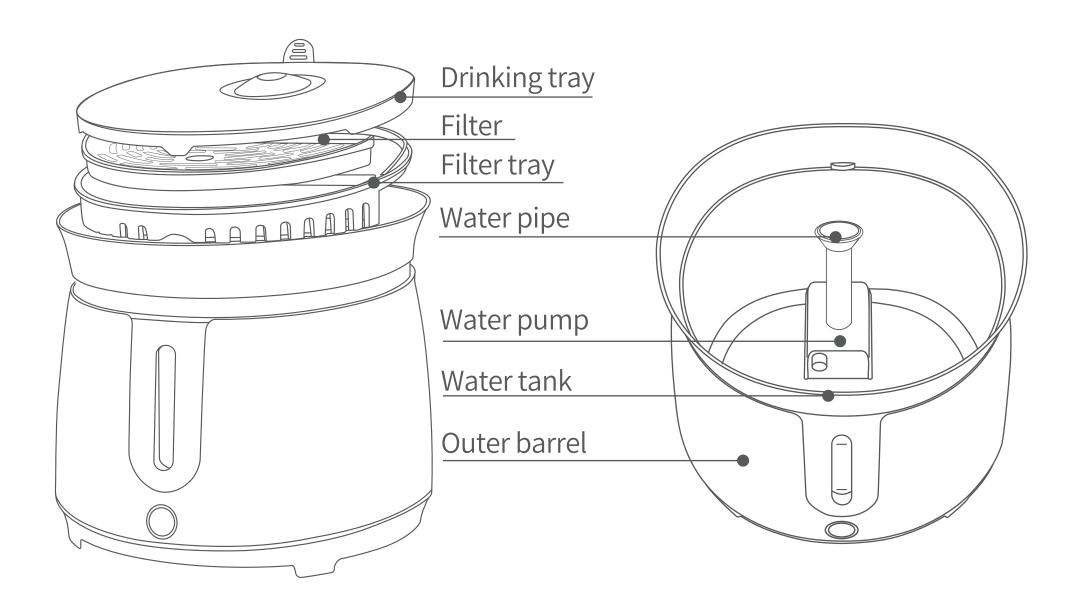


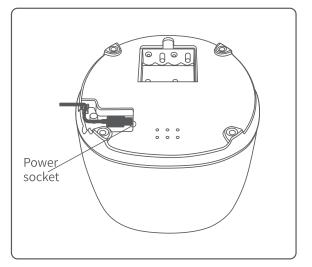
## **Safety instruction**

### Please read and follow all safety instructions before use.

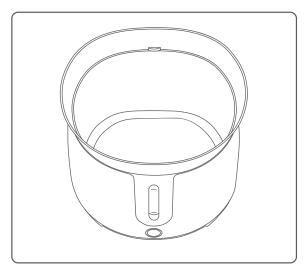
- 1. Set up the device on an even, stable, clean, non-slip, dry and fireproof surface in a spacious area.
- 2. Disconnect the power supply before cleaning, maintenance, and transportation.
- 3. To avoid possible electrical shock, this device is indoor use only.
- **4.** To avoid short circuits, do NOT expose the device to rain or water.
- **5.** Do NOT place the device outdoors or on wet ground, nor allow the device to be put in water or other liquids.
- **6.** Do NOT immerse the outer barrel into the water at any time as it may damage the electronic part inside.
- 7. If you encounter any problems in the use, please feel free to contact us.

## **Product description**

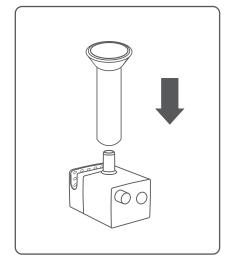




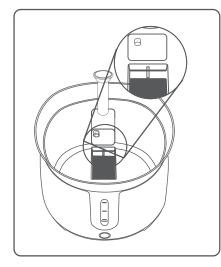
1. Connect type C adapter plug



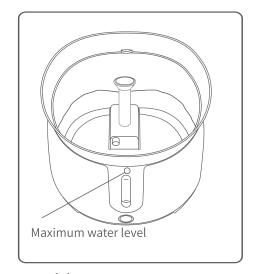
2. Install the water tank to the outer barrel



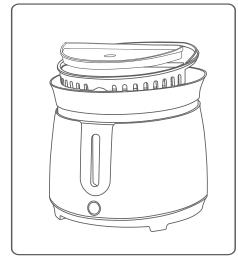
3. Install the water pipe onto the pump



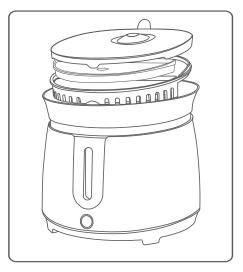
4. Position the water pump



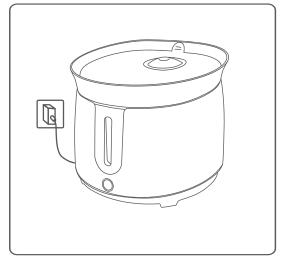
5. Add water



6. Install filter tray and filter



7. Install drinking tray



8. Connect to power supply

## Mode and indicator light

### Click the button can switch "Continuous mode" and "Intermittent mode"

| Indicator Light Status | Water Fountain Status   |  |  |
|------------------------|---|--|--|
| White                  | Continuous mode<br>(water supply continuously)  |  |  |
| White flashing         | <ol> <li>Intermittent mode(water supply for 3 minutes, stop for 3 minutes)</li> <li>Intelligent mode(connected with App, pet water fountain automatically switches water supply according to time)</li> <li>Emergency mode(only for battery supply. Water run for 30 seconds, stop for 10 minutes)</li> </ol> |  |  |
| Red                    | <ol> <li>Insufficient of water</li> <li>Pet water fountain installed improperly</li> </ol>  |  |  |
| Red flashing           | <ol> <li>Shortage of water</li> <li>Pet water fountain installed improperly</li> </ol>  |  |  |

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## **APP** operation

#### 1. Download Smart Life APP

Scan the QR code and download Smart Life app, sign up and log into your account.



#### 2. Add device via Bluetooth

- (1) Turn on your phone's Bluetooth.
- (2) Open the app, select on the upper right corner, choose "pet water fountain" and click "connect". Following the instructions on the screen, and conforming the indicator light is flashing.
- (3) Enter Wifi password and land the operation interface.

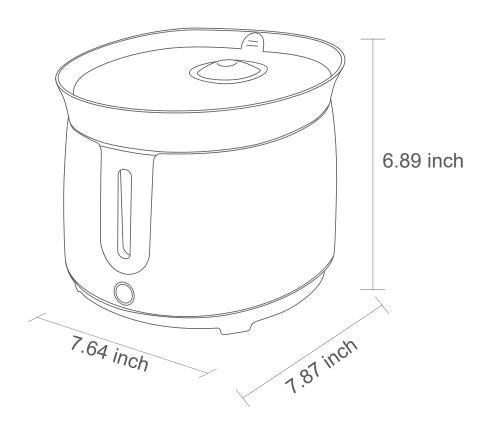
Note: The device only supports 2.4GHz Wifi. Please keep it close to your router for better Wifi connection.

## **Troubleshooting table**

| Error description                      | Solution  |  |
|--|---|--|
| Low volume of pumped water             | <ol> <li>Check if the water level is below to the min line. Add water if necessary.</li> <li>Check the filter and sponge. Clean or replace them if necessary.</li> <li>Check if the impeller is blocked in the pump. Clean it regularly.</li> </ol>   |  |
| Noisy water pump                       | <ol> <li>Check the water level. Add water if necessary.</li> <li>Check if the impeller is blocked in the pump. Clean it regularly.</li> </ol>   |  |
| Intermittent<br>water flows            | <ol> <li>Check the water level. Add water if necessary.</li> <li>Check if the device is working in intermittent mode or intelligent mode.</li> <li>Check if it is powered by battery and in emergency mode.</li> <li>Check if the pump is correctly installed into the groove of the water tank.</li> </ol> |  |
| Indicator light is red or flashing red | <ol> <li>Check if there is lack of water.</li> <li>Check if each part is improperly installed.</li> </ol>   |  |

## **Basic specifications**

| Product name:       | Pet water fountain      |  |
|---------------------|-------------------------|--|
| Model name:         | MY01                    |  |
| Product dimensions: | 7.64*7.87*6.89 inch     |  |
| Intended uses:      | For cats and small dogs |  |
| Product material:   | ABS                     |  |
| Product weight:     | 2.2lb                   |  |
| Rated voltage:      | 5V=1A                   |  |
| Rated power:        | 3W                      |  |
| Product capacity:   | 2L/ 68oz                |  |



\*The above dimensions are measured manually Please understand the slight error

# 8 Guide after sale

# Dear users, Thank you for choosing our product. Please read the following terms carefully before using this product.

1. Warranty regulations: We offer one year warranty from the original date of purchase and requires presentation of the original proof of purchase to ascertain the date. During the warranty period, we will provide free services for product quality problems.

#### 2. Non-warranty regulations

The following conditions (but not limited to the following) are not covered by the warranty:

- (1) Damage caused by improper use, storage and repair by users, or other artificial damage.
- (2) Repaired or disassembled by department not designated by our company.
- (3) Product printed accessories (such as instructions, etc.).
- (4) Damages by using accessories that are not standard for our products.
- (5) Product model in the invoice is inconsistent with the model of the repaired product or has been altered.
- (6) The warranty period is exceeded.
- (7) Damage caused by force majeure.
- (8) Products for non-household use (such as business, commercial and corporate collective).

## **After-sales warranty card**

| User name          | Contact number   |  |
|--------------------|------------------|--|
| User address       |                  |  |
| Product model      | Date of purchase |  |
| Purchasing channel |                  |  |
| Problem record     |                  |  |
|                    |                  |  |