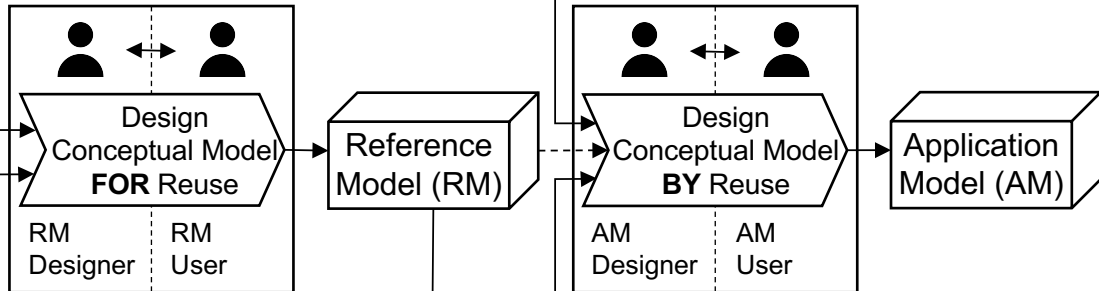


Environment – Technology and Organization



Knowledge Base – Theories and Artifacts